



P.O. Box 15284  
Wilmington, DE 19850

ANDRES DIAZ GONZALEZ  
677 WOODBRIDGE CT  
LOS BANOS, CA 93635-9208

**Customer service information**

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv Plus Banking

for January 8, 2020 to February 4, 2020

**ANDRES DIAZ GONZALEZ**

Account number: 3250 1135 4802

### Account summary

Beginning balance on January 8, 2020	-\$68.34
Deposits and other additions	3,046.68
Withdrawals and other subtractions	-2,806.82
Checks	-0.00
Service fees	-49.50
<b>Ending balance on February 4, 2020</b>	<b>\$122.02</b>

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## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
01/10/20	BKOFAMERICA ATM 01/10 #000002970 DEPOSIT MORGAN HILL MORGAN HILL CA	400.00
01/14/20	BKOFAMERICA ATM 01/14 #000005612 DEPOSIT UNION CITY UNION CITY CA	370.00
01/23/20	BKOFAMERICA ATM 01/23 #000007918 DEPOSIT LOS BANOS LOS BANOS CA	983.34
01/28/20	BKOFAMERICA ATM 01/28 #000006955 DEPOSIT NORTH MORGAN HIL MORGAN HILL CA	300.00
01/30/20	BKOFAMERICA MOBILE 01/30 3669776282 DEPOSIT *MOBILE CA	983.34
02/03/20	BKOFAMERICA ATM 02/03 #000005262 DEPOSIT LOS BANOS LOS BANOS CA	10.00

**Total deposits and other additions**

**\$3,046.68**

## Withdrawals and other subtractions

Date	Description	Amount
01/13/20	Online Banking transfer to CHK 9326 Confirmation# 3393664248	-150.00
01/13/20	OPORTUN/PROGRESS DES:ACH ID:3716168 INDN:ANDRES DIAZ CO ID:1330903620 TEL	-45.00
01/15/20	CHECKCARD 0114 DRJ MERCED MERCED CA 24493980015091069000064	-210.00
01/15/20	BIG 5 SPORTING 01/15 #000537235 PURCHASE BIG 5 SPORTING GO MORGAN HILL CA	-8.70
01/15/20	LENDIFY FINANCA DES:4153912431 ID:200114130854FWJ INDN:ANDRES DIAZ GONZALEZ CO ID:1800911143 TEL	-60.00
01/16/20	Online Banking payment to CRD 9594 Confirmation# 2518644344	-30.00
01/21/20	CHECKCARD 0117 SNAP FINANCE 8775573769 877-5573769 UT 24910160018011180898445	-126.06
01/21/20	CHECKCARD 0117 MCDONALD'S F2156 SAN JOSE CA 24427330018710066411778	-8.70
01/21/20	P445302 01/18 #000261778 WITHDRWL CHICKEN RANC-4453 JAMESTOWN CA	-63.00
01/22/20	ACIMA DES:8012971982 ID:D11D2D3AA842 INDN:ANDRES DIAZ GONZALEZ CO ID:1462225226 WEB	-64.65
01/24/20	Online Banking transfer to CHK 9326 Confirmation# 1387812948	-800.00
01/27/20	OPORTUN/PROGRESS DES:ACH ID:3716168 INDN:ANDRES DIAZ CO ID:1330903620 TEL	-45.00

*continued on the next page*



### Help prevent fraud

Just a friendly reminder to make sure your contact information is up to date. It helps us reach you quickly if we detect suspicious activity. Simply sign in to Online Banking and go to Profile & Settings or use the Mobile Banking app.<sup>1</sup>

**Is your contact info up to date?** Check now at [bankofamerica.com](https://www.bankofamerica.com).

<sup>1</sup>Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.  
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## Withdrawals and other subtractions - continued

Date	Description	Amount
01/28/20	LENDIFY FINANCI DES:4153912431 ID:200127083808IIW INDN:ANDRES DIAZ GONZALEZ CO ID:1800911143 TEL	-60.00
01/31/20	Online Banking transfer to CHK 9326 Confirmation# 1449407268	-900.00
01/31/20	COSTCO WHSE #0 01/31 #000452845 PURCHASE COSTCO WHSE #0142 MERCED CA	-123.99
01/31/20	WAL-MART #2117 01/31 #000989378 PURCHASE WAL-MART #2117 LOS BANOS CA	-39.39
02/04/20	SHELL SERVICE 02/04 #000772014 PURCHASE SHELL SERVICE S GILROY CA	-7.68
02/04/20	ACIMA DES:8012971982 ID:CFBC03F5034B INDN:ANDRES DIAZ GONZALEZ CO ID:1462225226 WEB	-64.65

**Total withdrawals and other subtractions** **-\$2,806.82**

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$35.00	\$35.00
Total NSF: Returned Item fees	\$0.00	\$0.00

**We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:**

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
01/21/20	P445302 01/18 #000261778 WITHDRWL CHICKEN RANC-4453 JAMESTOWN CA FEE	-2.50
01/22/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 01-22	-35.00
02/04/20	Monthly Maintenance Fee	-12.00

**Total service fees** **-\$49.50**

Note your Ending Balance already reflects the subtraction of Service Fees.