



P.O. Box 15284
Wilmington, DE 19850

ADRIAN JESUS SILVA VILLACRES
914 S CITRON ST APT 6
ANAHEIM, CA 92805-5507

Customer service information

- ☎ Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
- 🌐 bankofamerica.com
- ✉ Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for December 18, 2019 to January 17, 2020

ADRIAN JESUS SILVA VILLACRES

Account number: 3250 8676 7165

Account summary

Beginning balance on December 18, 2019	\$166.63
Deposits and other additions	4,758.14
ATM and debit card subtractions	-3,925.54
Other subtractions	-964.11
Checks	-0.00
Service fees	-35.00
Ending balance on January 17, 2020	\$0.12

¿Estados de cuenta en español?
¡Podemos hacerlo!

Llame al **1.800.688.6086** o visite
su centro financiero más cercano.

Statements in Spanish?
We can do that!

Call **1.800.432.1000**, or visit
your nearest financial center.

SSM-01-19-2835.B | ARTGRCBK

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
12/18/19	BKOFAMERICA ATM 12/17 #000009235 DEPOSIT ANAHEIM MAIN ANAHEIM CA	80.00
12/20/19	BKOFAMERICA ATM 12/20 #000002624 DEPOSIT WEST GARDEN GROV GARDEN GROVE CA	507.17
12/20/19	TW-1 DES:PROCESSIN1 ID:XXXXXXXXXSILVA, INDN:SILVA, ADRIAN JESUS CO ID:7411879330 PPD	95.99
12/20/19	Online Banking transfer from SAV 2280 Confirmation# 7587919331	48.50
12/20/19	Zelle Transfer Conf# 703f2be41; VILLACRES DE SILVA, MARY	20.00
12/23/19	Zelle Transfer Conf# ff5c9a5c7; VILLACRES DE SILVA, MARY	545.00
12/23/19	Online Banking transfer from SAV 2280 Confirmation# 7404566679	90.00
12/23/19	Online Banking transfer from SAV 2280 Confirmation# 7497680313	20.00
12/24/19	Zelle Transfer Conf# dc4675f04; VILLACRES DE SILVA, MARY	70.00
12/24/19	Zelle Transfer Conf# 9e22e941f; VILLACRES DE SILVA, MARY	60.00
12/27/19	TW-1 DES:PROCESSIN1 ID:XXXXXXXXXSILVA, INDN:SILVA, ADRIAN JESUS CO ID:7411879330 PPD	594.98
12/30/19	BKOFAMERICA ATM 12/29 #000001625 DEPOSIT ANAHEIM MAIN ANAHEIM CA	581.87
12/30/19	Zelle Transfer Conf# fb6476878; VILLACRES DE SILVA, MARY	70.00
01/02/20	Zelle Transfer Conf# 8c84b1abc; VILLACRES DE SILVA, MARY	250.00
01/02/20	Zelle Transfer Conf# 811317a23; GIL, LIDIA	75.00
01/02/20	Zelle Transfer Conf# 5f166bc88; VILLACRES DE SILVA, MARY	30.00
01/03/20	TW-1 DES:PROCESSIN1 ID:XXXXXXXXXSILVA, INDN:SILVA, ADRIAN JESUS CO ID:7411879330 PPD	442.21
01/03/20	BKOFAMERICA ATM 01/03 #000005647 DEPOSIT WEST GARDEN GROV GARDEN GROVE CA	317.54
01/03/20	Zelle Transfer Conf# a53110fb1; VILLACRES DE SILVA, MARY	40.00
01/06/20	BKOFAMERICA ATM 01/06 #000007401 DEPOSIT WEST GARDEN GROV GARDEN GROVE CA	347.00
01/06/20	BKOFAMERICA ATM 01/04 #000001505 DEPOSIT HARBOR-FLAGSTONE GARDEN GROVE CA	178.00
01/06/20	Zelle Transfer Conf# dea1c272f; VILLACRES DE SILVA, MARY	50.00

continued on the next page



Help prevent fraud

Just a friendly reminder to make sure your contact information is up to date. It helps us reach you quickly if we detect suspicious activity. Simply sign in to Online Banking and go to Profile & Settings or use the Mobile Banking app.¹

Is your contact info up to date? Check now at bankofamerica.com.

¹Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.
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Deposits and other additions - continued

Date	Description	Amount
01/06/20	Zelle Transfer Conf# 7fa15b9d5; VILLACRES DE SILVA, MARY	10.00
01/07/20	Zelle Transfer Conf# 0c8526ea1; GIL, LIDIA	15.00
01/08/20	RETURN OF POSTED CHECK / ITEM (RECEIVED ON 01-07)	40.00
01/10/20	TW-1 DES:TW 1 ID:XXXXXXXXXSILVA, INDN:SILVA, ADRIAN JESUS CO ID:7411879330 PPD	119.88
01/13/20	BKOFAMERICA ATM 01/12 #000003555 DEPOSIT ANAHEIM MAIN ANAHEIM CA	20.00
01/13/20	Zelle Transfer Conf# 3cd2e1b1c; VILLACRES DE SILVA, MARY	10.00
01/15/20	Zelle Transfer Conf# 456456dd0; VILLACRES DE SILVA, MARY	30.00

Total deposits and other additions

\$4,758.14

Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
12/18/19	MOBILE PURCHASE 1217 APPLE.COM/BILL 866-712-7753 CA	-9.76
12/19/19	CHECKCARD 1217 CARLS JR 1100450 ANAHEIM CA 24755429352263520214566	-11.41
12/19/19	CHECKCARD 1217 ANAHEIM UTILITY IVR 714-7654450 CA 24755429352263523036768	-137.99
12/20/19	CHECKCARD 1220 SHELL SERVICE ANAHEIM CA	-23.00
12/23/19	CHECKCARD 1220 PANDA EXPRESS #3209 GARDEN GROVE CA 24431069355838006359572	-48.50
12/23/19	CHECKCARD 1221 SPECTRUM 855-707-7328 CA 24692169355100076839005	-99.98
12/23/19	CHECKCARD 1222 USH FLEXPAY 800-864-8377 CA 24138299356084727223585 RECURRING	-33.64
12/23/19	NORTHGATE ##04 12/21 #000507767 PURCHASE NORTHGATE ##040 2 ANAHEIM CA	-64.90
12/23/19	BKOFAMERICA ATM 12/21 #000009780 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-150.00
12/23/19	CHECKCARD 1222 UBER TRIP HELP.UBER.COMCA 24492159356719469140127	-12.54
12/23/19	BKOFAMERICA ATM 12/22 #000009871 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-97.00
12/24/19	BKOFAMERICA ATM 12/24 #000001083 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-20.00
12/24/19	NORTHGATE ##04 12/24 #000740457 PURCHASE NORTHGATE ##040 2 ANAHEIM CA	-70.00
12/30/19	CHECKCARD 1227 PAYRANGE MOBILE APP HTTPSPAYRANGEOR 24492159361637748467090	-10.00
12/30/19	CHECKCARD 1227 CARLS JR 1100450 ANAHEIM CA 24755429362173628853397	-11.41
12/30/19	MOBILE PURCHASE 1227 APPLE.COM/BILL 866-712-7753 CA	-8.95
12/30/19	MOBILE PURCHASE 1228 APPLE.COM/BILL 866-712-7753 CA	-9.99
12/30/19	CHECKCARD 1229 UBER TRIP HELP.UBER.COMCA 24492159363715927509011	-12.91
12/30/19	CHECKCARD 1229 SHELL SERVICE ANAHEIM CA	-30.00
12/30/19	EL SUPER # 30 12/29 #000440066 PURCHASE EL SUPER # 30 ANAHEIM CA	-67.42
12/30/19	BKOFAMERICA ATM 12/29 #000001621 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-410.00
12/30/19	BKOFAMERICA ATM 12/29 #000001626 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-200.00

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Withdrawals and other subtractions - continued

ATM and debit card subtractions - continued

Date	Description	Amount
12/31/19	CHECKCARD 1229 MCDONALD'S F513 ANAHEIM CA 24427339364710014557376	-26.26
12/31/19	BKOFAMERICA ATM 12/31 #000007442 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-454.00
01/02/20	CHECKCARD 1230 CARLS JR 1100450 ANAHEIM CA 24755429365173654827445	-6.14
01/02/20	CHECKCARD 0101 UBER TRIP HELP.UBER.COMCA 24492150001719154119996	-30.07
01/02/20	BKOFAMERICA ATM 01/02 #000002032 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-325.00
01/03/20	BKOFAMERICA ATM 01/03 #000005644 WITHDRWL WEST GARDEN GROV GARDEN GROVE CA	-440.00
01/03/20	BKOFAMERICA ATM 01/03 #000005648 WITHDRWL WEST GARDEN GROV GARDEN GROVE CA	-300.00
01/06/20	MOBILE PURCHASE 0104 Netflix.com netflix.com CA	-12.99
01/06/20	CHECKCARD 0104 METROPCS MOBILE 888-863-8768 WA 24692160004100126924702	-120.00
01/06/20	CHECKCARD 0104 TMOBILE*POSTPAID PDA 800-937-8997 WA 24692160004100250333670	-136.67
01/06/20	CHECKCARD 0105 ONLYFANS.COM 888-6880458 IL 24034810006000000148367	-8.99
01/06/20	WALGREENS STOR 01/05 #000511637 PURCHASE WALGREENS STORE 1 ANAHEIM CA	-7.53
01/06/20	NORTHGATE 720 01/05 #000562730 PURCHASE NORTHGATE 720 W L ANAHEIM CA	-11.57
01/07/20	CHECKCARD 0106 VEROS-PMNT 888-891-8807 CA 24692160006100471008703	-346.07
01/10/20	CHECKCARD 0110 SHELL SERVICE ANAHEIM CA	-50.00
01/13/20	CHECKCARD 0110 PANDA EXPRESS #3209 GARDEN GROVE CA 24431060011838008934211	-39.86
01/13/20	CHECKCARD 0111 PlaystationNetwork 800-3457669 CA 24204290011000028653747 RECURRING	-9.99
01/13/20	BKOFAMERICA ATM 01/12 #000003556 WITHDRWL ANAHEIM MAIN ANAHEIM CA	-30.00
01/16/20	CHECKCARD 0116 SHELL SERVICE ANAHEIM CA	-31.00
Total ATM and debit card subtractions		-\$3,925.54

Other subtractions

Date	Description	Amount
12/18/19	Zelle Transfer Conf# b962dd05a; Mary Villacres	-80.00
12/20/19	Online Banking transfer to SAV 2280 Confirmation# 7487313841	-300.00
12/23/19	Online Banking transfer to SAV 2280 Confirmation# 6594688185	-174.00
12/23/19	Online Banking transfer to SAV 2280 Confirmation# 7296614617	-330.11
12/24/19	LENDIFY FINANCA DES:4153912431 ID:1912230804319DP INDN:ADRIAN JESUS SILVA VIL CO ID:1800911143 PPD	-40.00
01/07/20	LENDIFY FINANCA DES:4153912431 ID:200106075043KAJ INDN:ADRIAN JESUS SILVA VIL CO ID:1800911143 PPD	-40.00
Total other subtractions		-\$964.11

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$140.00
Total NSF: Returned Item fees	\$35.00	\$280.00

We refunded to you a total of \$140.00 in fees for Overdraft and/or NSF: Returned Items this year.

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
01/07/20	NSF: RETURNED ITEM FEE FOR ACTIVITY OF 01-07	-35.00

Total service fees

-\$35.00

Note your Ending Balance already reflects the subtraction of Service Fees.