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Wilmington, DE 19850

ARELI A PEREZ-DIAZ
RAFAEL ISAAC ROCHA MARIN
7909 RESEDA BLVD APT 3
RESEDA, CA 91335-1932

Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for November 16, 2019 to December 17, 2019

ARELI A PEREZ-DIAZ RAFAEL ISAAC ROCHA MARIN

Account number: 3250 6969 4161

Account summary

Beginning balance on November 16, 2019	\$462.19
Deposits and other additions	4,747.51
Withdrawals and other subtractions	-4,847.89
Checks	-0.00
Service fees	-0.00
Ending balance on December 17, 2019	\$361.81

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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
11/18/19	FB *Mar Jolayn 11/16 #000649506 PMNT RCVD FB *Mar Jolayn Visa Direct CA	100.00
11/18/19	FB *Paola Ibar 11/18 #000228742 PMNT RCVD FB *Paola Ibarra Visa Direct CA	50.00
11/18/19	CHECKCARD 1116 APPLE.COM/BILL 866-712-7753 CA 7469216932010063460	20.98
11/18/19	FB *Cecilia To 11/17 #000018781 PMNT RCVD FB *Cecilia Tovar Visa Direct CA	1.00
11/20/19	Temporary Credit Adjustment on 11/20/19	3.99
11/21/19	BKOFAMERICA ATM 11/21 #000007606 DEPOSIT RESEDA RESEDA CA	60.00
11/22/19	FB *Cecilia To 11/22 #000524259 PMNT RCVD FB *Cecilia Tovar Visa Direct CA	500.00
11/25/19	BKOFAMERICA ATM 11/24 #000008726 DEPOSIT AGOURA AGOURA CA	100.00
11/26/19	BKOFAMERICA ATM 11/26 #000008186 DEPOSIT AGOURA AGOURA CA	475.02
11/29/19	HFL-HERRICK FOOD DES:PAYROLL ID:353105 INDN:PEREZ ARELI CO ID:10464272 PPD	819.27
11/29/19	FB *Cecilia To 11/28 #000502344 PMNT RCVD FB *Cecilia Tovar Visa Direct CA	100.00
11/29/19	FB *Mar Jolayn 11/29 #000135031 PMNT RCVD FB *Mar Jolayn Visa Direct CA	100.00
12/02/19	FB *Paola Ibar 12/02 #000300092 PMNT RCVD FB *Paola Ibarra Visa Direct CA	50.00
12/09/19	BKOFAMERICA ATM 12/09 #000006447 DEPOSIT RESEDA RESEDA CA	628.00
12/10/19	BKOFAMERICA ATM 12/10 #000003458 DEPOSIT AGOURA AGOURA CA	475.02
12/11/19	BKOFAMERICA ATM 12/11 #000003682 DEPOSIT AGOURA AGOURA CA	100.00
12/13/19	HFL-HERRICK FOOD DES:PAYROLL ID:353105 INDN:PEREZ ARELI CO ID:10464272 PPD	909.23
12/13/19	BKOFAMERICA ATM 12/13 #000004464 DEPOSIT AGOURA AGOURA CA	55.00
12/17/19	BKOFAMERICA ATM 12/17 #000005681 DEPOSIT AGOURA AGOURA CA	200.00

Total deposits and other additions

\$4,747.51

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Withdrawals and other subtractions

Date	Description	Amount
11/18/19	CHECKCARD 1115 APPLE.COM/BILL 866-712-7753 CA 24692169319100693105215	-3.99
11/18/19	BKOFAMERICA ATM 11/18 #000009923 WITHDRWL RESEDA RESEDA CA	-300.00
11/20/19	Online Banking payment to CRD 6897 Confirmation# 1629069129	-30.00
11/22/19	CHECKCARD 1122 SPRINT *WIRELESS 800-639-6111 KS 24692169326100891048556	-347.92
11/25/19	PMNT SENT 1123 FB *Cecilia Tovar pay.fb.com CA 24692169327100795102508	-400.00
11/25/19	CHECKCARD 1123 SUBWAY 00516807 NORTHRIDGE CA 24164079328255202947314	-20.61
11/25/19	GOLDEN CAR WAS 11/25 #000067718 PURCHASE GOLDEN CAR WASH 7 RESEDA CA	-80.70
11/27/19	CHECKCARD 1125 LA POPULAR FURNITURE 818-996-0555 CA 24707809330030038570774	-107.00
11/29/19	CHECKCARD 1128 FASHION Q 421 RESEDA CA 24765019332010000082688	-14.22
11/29/19	CVS/PHARMACY # 11/28 #000951738 PURCHASE CVS/PHARMACY #09 Reseda CA	-18.49
11/29/19	BKOFAMERICA ATM 11/29 #000008905 WITHDRWL AGOURA AGOURA CA	-200.00
12/02/19	CHECKCARD 1129 AUTO AIR VACUUM SERVICE PLAINVIEW NY 24013399334004083426023	-1.50
12/02/19	CHECKCARD 1129 CHIC NAILS RESEDA CA 24603169334030042757185	-23.00
12/02/19	CHECKCARD 1130 DisneyPLUS 888-9057888 CA 24906419334083728760653 RECURRING	-6.99
12/02/19	BKOFAMERICA ATM 11/30 #000009694 WITHDRWL RESEDA RESEDA CA	-200.00
12/02/19	ROSS STORES #1 11/30 #000056066 PURCHASE ROSS STORES #1656 RESEDA CA	-63.47
12/02/19	TARGET T- 3074 11/30 #000021309 PURCHASE TARGET T- 30740 R Westlake Vill CA	-52.43
12/02/19	BKOFAMERICA ATM 12/01 #000001587 WITHDRWL AGOURA AGOURA CA	-100.00
12/03/19	CHECKCARD 1202 ZIGS RESTAURANT RESEDA CA 24431069336207991800293	-33.64
12/04/19	Temporary Credit Reversal on 12/04/19	-20.98
12/04/19	CHECKCARD 1202 SPEEDY CASH 888-333-1360 KS 24383939337017031955044	-300.00
12/05/19	CHECKCARD 1204 SPECTRUM 855-707-7328 CA 24692169338100976863941	-49.99
12/06/19	DD DISCOUNT #5 12/06 #000013831 PURCHASE DD DISCOUNT #5292 RESEDA CA	-22.40
12/09/19	BKOFAMERICA ATM 12/06 #000002494 WITHDRWL AGOURA AGOURA CA	-200.00
12/09/19	MARSHALLS 1973 12/07 #000127640 PURCHASE MARSHALLS 19731 V CANOGA PARK CA	-39.39
12/09/19	PMNT SENT 1208 FB *Paola Ibarra Corte pay.fb.com CA 24692169343100168578888	-100.00
12/11/19	ARCO #42200 12/10 #000716508 PURCHASE ARCO #42200 NORTHRIDGE CA	-25.35
12/11/19	WM SUPERC Wal- 12/10 #000650869 PURCHASE WM SUPERC Wal-Mar PORTER RANCH CA	-106.62
12/11/19	BKOFAMERICA ATM 12/11 #000007023 WITHDRWL RESEDA RESEDA CA	-600.00
12/11/19	Online Banking payment to CRD 6897 Confirmation# 1608429118	-50.00
12/11/19	Online Banking payment to CRD 6897 Confirmation# 1610474810	-50.00
12/12/19	DD DISCOUNT #5 12/12 #000064329 PURCHASE DD DISCOUNT #5292 RESEDA CA	-26.25
12/13/19	BKOFAMERICA ATM 12/13 #000004540 WITHDRWL AGOURA AGOURA CA	-200.00
12/16/19	CHECKCARD 1213 METROPCS MOBILE 888-863-8768 WA 24692169347100292896707	-55.00
12/16/19	CHECKCARD 1213 Spotify USA 877-7781161 NY 24483479347000532315854 RECURRING	-9.99

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Withdrawals and other subtractions - continued

Date	Description	Amount
12/16/19	CHECKCARD 1214 NETFLIX.COM NETFLIX.COM CA 24692169348100860110704 RECURRING	-15.99
12/16/19	PMNT SENT 1215 FB *Mar Jolayn pay.fb.com CA 24692169350100054226790	-700.00
12/16/19	Infinity Insuran DES:Upload ID:0120021428 INDN:Areli Perez CO ID:4310943862 PPD PMT INFO:Perez. Areli 104631672036001	-271.97
Total withdrawals and other subtractions		-\$4,847.89

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$70.00
Total NSF: Returned Item fees	\$0.00	\$0.00

We refunded to you a total of \$35.00 in fees for Overdraft and/or NSF: Returned Items this year.

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

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