

P.O. Box 15284  
Wilmington, DE 19850

JOSE R VELASQUEZ  
7442 VINELAND AVE APT 10  
SUN VALLEY, CA 91352-4840

**Customer service information**

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv Plus Banking

for November 21, 2019 to December 20, 2019

**JOSE R VELASQUEZ**

Account number: 3250 9970 7086

### Account summary

|  |                 |
|--|-----------------|
| Beginning balance on November 21, 2019     | - \$267.26      |
| Deposits and other additions               | 4,258.11        |
| Withdrawals and other subtractions         | -3,604.45       |
| Checks                                     | -0.00           |
| Service fees                               | -175.00         |
| <b>Ending balance on December 20, 2019</b> | <b>\$211.40</b> |

THE POWER TO

## keep up with what matters

Everyone has priorities — from welcoming a child or buying a home to traveling the world. Let us help you with financial tools, tips and information for every stage of life at [BetterMoneyHabits.com/WhatMatters](http://BetterMoneyHabits.com/WhatMatters).

What would you like the power to do?®

**Better Money Habits®**

Powered by **BANK OF AMERICA** 

SSM-09-19-0055.B | ARL79RSV

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

© 2019 Bank of America Corporation

Bank of America, N.A. Member FDIC and  Equal Housing Lender

## Deposits and other additions

| Date     | Description   | Amount   |
|----------|---|----------|
| 11/21/19 | ISU PETASYS CORP DES:DIRECT DEP ID:938512384822DP3 INDN:VELASQUEZ,JOSE ROLAN CO ID:9111111101 PPD | 563.26   |
| 11/21/19 | OportunPath To 11/21 #000181889 PMNT RCVD OportunPath Topup Visa Direct CA                        | 55.00    |
| 11/22/19 | Dave Inc 11/22 #000207062 PMNT RCVD Dave Inc Visa Direct CA                                       | 20.00    |
| 11/26/19 | DoorDash, Inc. 11/26 #000103655 PMNT RCVD DoorDash, Inc. Visa Direct CA                           | 72.87    |
| 11/26/19 | DoorDash, Inc. DES:DoorDash, ID:ST-G2Q6S9H7Q3A0 INDN:TANIA SOLORZANO CO ID:1800948598 CCD         | 29.47    |
| 11/26/19 | POSTMATES INC. DES:Postmates ID:ST-T4Z2E0S5K5K3 INDN:EDWIN BAUTISTA CO ID:1800948598 CCD          | 14.50    |
| 11/27/19 | ISU PETASYS CORP DES:DIRECT DEP ID:563037449844DP3 INDN:VELASQUEZ,JOSE ROLAN CO ID:9111111101 PPD | 603.46   |
| 11/29/19 | Dave Inc 11/28 #000136643 PMNT RCVD Dave Inc Visa Direct CA                                       | 20.00    |
| 11/29/19 | Pago al repart 11/29 #000353286 PMNT RCVD Pago al repartido VISA DIRECT WI                        | 15.63    |
| 11/29/19 | Pago al repart 11/28 #000838662 PMNT RCVD Pago al repartido VISA DIRECT WI                        | 11.22    |
| 12/02/19 | DoorDash, Inc. 11/30 #000405650 PMNT RCVD DoorDash, Inc. Visa Direct CA                           | 124.50   |
| 12/02/19 | DoorDash, Inc. 12/01 #000495141 PMNT RCVD DoorDash, Inc. Visa Direct CA                           | 123.76   |
| 12/02/19 | DoorDash, Inc. 12/02 #000639647 PMNT RCVD DoorDash, Inc. Visa Direct CA                           | 47.51    |
| 12/02/19 | DoorDash, Inc. 12/02 #000616714 PMNT RCVD DoorDash, Inc. Visa Direct CA                           | 47.01    |
| 12/02/19 | Pago al repart 12/02 #000794726 PMNT RCVD Pago al repartido VISA DIRECT WI                        | 20.68    |
| 12/05/19 | ISU PETASYS CORP DES:DIRECT DEP ID:518076744976DP3 INDN:VELASQUEZ,JOSE ROLAN CO ID:9111111101 PPD | 441.28   |
| 12/05/19 | DoorDash, Inc. 12/05 #000918122 PMNT RCVD DoorDash, Inc. Visa Direct CA                           | 31.51    |
| 12/05/19 | Postmates Inc. 12/05 #000918153 PMNT RCVD Postmates Inc. Visa Direct CA                           | 8.36     |
| 12/09/19 | BKOFAMERICA MOBILE 12/10 3631907286 DEPOSIT *MOBILE CA  | 1,000.00 |
| 12/12/19 | ISU PETASYS CORP DES:DIRECT DEP ID:641050844435DP3 INDN:VELASQUEZ,JOSE ROLAN CO ID:9111111101 PPD | 426.80   |
| 12/12/19 | DoorDash, Inc. 12/12 #000604208 PMNT RCVD DoorDash, Inc. Visa Direct CA                           | 20.76    |

continued on the next page

Do you know how much you need to retire?

Find out at [merrilledge.com/LearnMore](https://merrilledge.com/LearnMore).



Merrill Lynch, Pierce, Fenner & Smith Incorporated (also referred to as "MLPF&S" or "Merrill") makes available certain investment products sponsored, managed, distributed or provided by companies that are affiliates of Bank of America Corporation ("BofA Corp."). MLPF&S is a registered broker-dealer, Member SIPC and a wholly owned subsidiary of BofA Corp. Banking products are provided by Bank of America, N.A., and affiliated banks, Members FDIC and wholly owned subsidiaries of BofA Corp.

Investment products: **Are Not FDIC Insured** **Are Not Bank Guaranteed** **May Lose Value**

SSM-09-19-0046.B | ARFWLLDJ

## Deposits and other additions - continued

| Date     | Description  | Amount |
|----------|--|--------|
| 12/12/19 | Zelle Transfer Conf# e162dfc7c; SOLORZANO, TANIA   | 10.00  |
| 12/17/19 | DoorDash, Inc. DES:DoorDash, ID:ST-W2B8Q2Z5R5G6 INDN:TANIA SOLORZANO CO<br>ID:1800948598 CCD         | 121.50 |
| 12/18/19 | Postmates Inc. 12/18 #000223516 PMNT RCVD Postmates Inc. Visa Direct CA                              | 7.41   |
| 12/19/19 | ISU PETASYS CORP DES:DIRECT DEP ID:445052559815DP3 INDN:VELASQUEZ,JOSE ROLAN CO<br>ID:9111111101 PPD | 421.62 |

**Total deposits and other additions**

**\$4,258.11**

## Withdrawals and other subtractions

| Date     | Description  | Amount  |
|----------|--|---------|
| 11/21/19 | PMNT SENT 1121 Dave Inc Visa Direct CA                                     | -1.00   |
| 11/21/19 | PMNT SENT 1121 Dave Inc Visa Direct CA                                     | -23.99  |
| 11/21/19 | ARCO #42165 11/21 #000706133 PURCHASE ARCO #42165 SAN FERNANDO CA          | -20.46  |
| 11/21/19 | Zelle Transfer Conf# 7dcf28da3; Tn   | -100.00 |
| 11/21/19 | BKOFAMERICA ATM 11/21 #000002782 WITHDRWL SAN FERNANDO SAN FERNANDO CA     | -100.00 |
| 11/21/19 | STONES LIQUOR 11/21 #000823738 PURCHASE STONES LIQUOR SYLMAR CA            | -13.00  |
| 11/22/19 | CHECKCARD 1121 OPORTUNPATH REPAYMEN 866-4886090 CA 2425362932600000038064  | -45.00  |
| 11/22/19 | CHECKCARD 1121 SYLMAR DOUGHNUTS SYLMAR CA 24755429326153264236094          | -5.25   |
| 11/22/19 | CA DMV LOS ANG 11/22 #000280226 PURCHASE CA DMV LOS ANGELE PACOIMA CA      | -55.00  |
| 11/22/19 | BKOFAMERICA ATM 11/22 #000002665 WITHDRWL SAN FERNANDO SAN FERNANDO CA     | -200.00 |
| 11/27/19 | PMNT SENT 1127 Dave Inc Visa Direct CA                                     | -23.99  |
| 11/27/19 | ARCO #42546 AM 11/27 #000834066 PURCHASE ARCO #42546 AMPM NORTH HOLLYWO CA | -15.01  |
| 11/29/19 | CHECKCARD 1127 OPORTUNPATH REPAYMEN 866-4886090 CA 24253629332000000030840 | -55.00  |
| 11/29/19 | CHECKCARD 1128 SPECTRUM 855-707-7328 CA 24692169332100811533853            | -65.30  |
| 11/29/19 | CHECKCARD 1127 DONUT DEN SUN VALLEY CA 24327439331727503476487             | -5.50   |
| 11/29/19 | CHECKCARD 1127 SHELL SERVICE NORTH HOLLYWOCA                               | -9.67   |
| 11/29/19 | CHECKCARD 1128 XOOM 415-777-4800 CA 24492159332719691509288                | -108.99 |
| 11/29/19 | LA COLMEN LA C 11/28 #000903253 PURCHASE LA COLMEN LA COLM SUN VALLEY CA   | -10.00  |
| 11/29/19 | CHECKCARD 1129 WORTMANN OIL C HIGHLAND PARKCA                              | -19.65  |
| 11/29/19 | 7-ELEVEN 11/29 #000928462 PURCHASE 7-ELEVEN SUN VALLEY CA                  | -3.16   |
| 12/02/19 | CHECKCARD 1128 DONUT DEN SUN VALLEY CA 24327439333734300536495             | -9.80   |
| 12/02/19 | CHECKCARD 1129 JACK IN THE BOX 0341 SUN VALLEY CA 24692169333100434299048  | -4.59   |
| 12/02/19 | CHECKCARD 1129 MCDONALD'S F11204 SUN VALLEY CA 24427339334710049774472     | -13.87  |
| 12/02/19 | CHECKCARD 1129 LA PIZZA LOCA #87 SUN VALLEY CA 24794879335900018500052     | -6.42   |
| 12/02/19 | CHECKCARD 1130 WISH.COM 800-266-0172 CA 24492159334715777017046            | -4.00   |
| 12/02/19 | ARCO #42060 AM 11/30 #000844130 PURCHASE ARCO #42060 AMPM NORTH HOLLYWO CA | -9.00   |

continued on the next page

**Withdrawals and other subtractions - continued**

| Date     | Description   | Amount  |
|----------|---|---------|
| 12/02/19 | BKOFAMERICA ATM 11/29 #000005313 WITHDRWL LAUREL CANYON & VALLEY VILLAG CA      | -300.00 |
| 12/02/19 | BKOFAMERICA ATM 11/30 #000005395 WITHDRWL LAUREL CANYON & VALLEY VILLAG CA      | -123.00 |
| 12/02/19 | ARCO #42040 AM 12/02 #000844876 PURCHASE ARCO #42040 AMPM NORTH HOLLYWO CA      | -15.00  |
| 12/02/19 | BKOFAMERICA ATM 12/02 #000003480 WITHDRWL VALLEY PLAZA N HOLLYWOOD CA           | -96.00  |
| 12/02/19 | BKOFAMERICA ATM 12/02 #000005250 WITHDRWL PANORAMA CITY MA PANORAMA CITY CA     | -160.00 |
| 12/03/19 | CHECKCARD 1202 JACK IN THE BOX 0341 SUN VALLEY CA 24692169336100578664806       | -4.59   |
| 12/05/19 | ARCO #42546 AM 12/05 #000878387 PURCHASE ARCO #42546 AMPM NORTH HOLLYWO CA      | -10.00  |
| 12/05/19 | BKOFAMERICA ATM 12/05 #000004742 WITHDRWL VALLEY PLAZA N HOLLYWOOD CA           | -271.00 |
| 12/05/19 | BKOFAMERICA ATM 12/05 #000004744 WITHDRWL VALLEY PLAZA N HOLLYWOOD CA           | -200.00 |
| 12/06/19 | CHECKCARD 1205 DONUT DEN SUN VALLEY CA 24327439339775003386252                  | -5.50   |
| 12/11/19 | CHECKCARD 1210 APPLE.COM/BILL 866-712-7753 CA 24692169344100184872074 RECURRING | -9.99   |
| 12/11/19 | PMNT SENT 1212 Dave Inc Visa Direct CA  | -23.49  |
| 12/12/19 | CHECKCARD 1212 XOOM 415-777-4800 CA 24492159346717711538760                     | -88.99  |
| 12/12/19 | CHECKCARD 1212 VICTORY NORTH NO HOLLYWOOD CA                                    | -25.02  |
| 12/12/19 | BKOFAMERICA ATM 12/12 #000007000 WITHDRWL VALLEY PLAZA N HOLLYWOOD CA           | -640.00 |
| 12/12/19 | BKOFAMERICA ATM 12/12 #000007016 WITHDRWL VALLEY PLAZA N HOLLYWOOD CA           | -5.00   |
| 12/12/19 | LANKERSHIM CAR 12/12 #000449387 PURCHASE LANKERSHIM CAR WA NORTH HOLLYWO CA     | -20.99  |
| 12/12/19 | DD'S DISCOUNTS 12/12 #000066769 PURCHASE DD'S DISCOUNTS #5 SAN FERNANDO CA      | -26.25  |
| 12/12/19 | WSS 12 12/12 #000044076 PURCHASE WSS 12 NORTH HOLLYWO CA                        | -131.37 |
| 12/12/19 | VALLARTA 1095 12/12 #000101621 PURCHASE VALLARTA 10950 S BURBANK CA             | -17.54  |
| 12/12/19 | BKOFAMERICA ATM 12/12 #000004466 WITHDRWL VALLEY PLAZA N HOLLYWOOD CA           | -200.00 |
| 12/12/19 | BKOFAMERICA ATM 12/12 #000007220 WITHDRWL VALLEY PLAZA N HOLLYWOOD CA           | -11.00  |
| 12/13/19 | RALPHS #0 1090 12/12 #000757493 PURCHASE RALPHS #0 10900 M NORTH HOLLYWO CA     | -7.68   |
| 12/13/19 | 7-ELEVEN 12/13 #000216567 PURCHASE 7-ELEVEN SYLMAR CA                           | -5.47   |
| 12/16/19 | CHECKCARD 1213 LAX AIRPORT LOT P 3 LOS ANGELES CA 24755429347173476066209       | -9.00   |
| 12/16/19 | BKOFAMERICA ATM 12/14 #000008597 WITHDRWL SUN VALLEY SUN VALLEY CA              | -200.00 |
| 12/16/19 | CHECKCARD 1216 APPLE.COM/BILL 866-712-7753 CA 24692169350100079004529 RECURRING | -2.99   |
| 12/19/19 | ARCO #42546 AM 12/19 #000798641 PURCHASE ARCO #42546 AMPM NORTH HOLLYWO CA      | -20.35  |
| 12/20/19 | CHECKCARD 1219 DONUT DEN SUN VALLEY CA 24327439353859403465642                  | -6.75   |
| 12/20/19 | CHECKCARD 1219 TACOS LOS TORITOS #2 CANYON COUNTRCA 24431069354400105001141     | -18.83  |
| 12/20/19 | PMNT SENT 1220 Dave Inc Visa Direct CA  | -1.00   |
| 12/20/19 | BKOFAMERICA ATM 12/19 #000002551 WITHDRWL GLENOAKS-HUBBARD SYLMAR CA            | -20.00  |

**Total withdrawals and other subtractions** **-\$3,604.45**

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

|                               | Total for this period | Total year-to-date |
|-------------------------------|-----------------------|--------------------|
| Total Overdraft fees          | \$175.00              | \$1,330.00         |
| Total NSF: Returned Item fees | \$0.00                | \$0.00             |

We refunded to you a total of \$105.00 in fees for Overdraft and/or NSF: Returned Items this year.

**We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:**

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

| Date     | Transaction description                  | Amount |
|----------|--|--------|
| 11/22/19 | OVERDRAFT ITEM FEE FOR ACTIVITY OF 11-22 | -35.00 |
| 12/02/19 | OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-02 | -35.00 |
| 12/05/19 | OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-05 | -35.00 |
| 12/16/19 | OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-16 | -35.00 |
| 12/16/19 | OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-16 | -35.00 |

**Total service fees** **-\$175.00**

Note your Ending Balance already reflects the subtraction of Service Fees.