






P.O. Box 15284  
Wilmington, DE 19850

JULIO CELIS OIDOR  
2739 WABASH AVE  
LOS ANGELES, CA 90033-2602

### Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv SafeBalance Banking

for September 14, 2019 to October 16, 2019

**JULIO CELIS OIDOR**

### Account summary

Beginning balance on September 14, 2019	- \$1.01
Deposits and other additions	2,450.83
Withdrawals and other subtractions	-2,449.01
Service fees	-4.95
<b>Ending balance on October 16, 2019</b>	<b>- \$4.14</b>

Account number: 3251 2034 5058

¿Estados de cuenta en español?  
¡Podemos hacerlo!

Llame al **1.800.688.6086** o visite  
su centro financiero más cercano.

Statements in Spanish?  
We can do that!

Call **1.800.432.1000**, or visit  
your nearest financial center.

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## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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### Deposits and other additions

Date	Description	Amount
09/30/19	CELESTIAL FREIGH DES:DIRECT DEP ID:715074896201CJ4 INDN:CELIS,JULIO O CO ID:9111111101 PPD	946.87
10/15/19	CELESTIAL FREIGH DES:DIRECT DEP ID:470052317723CJ4 INDN:CELIS,JULIO O CO ID:9111111101 PPD	1,503.96

**Total deposits and other additions** **\$2,450.83**

### Withdrawals and other subtractions

Date	Description	Amount
09/30/19	BKOFAMERICA ATM 09/28 #000002976 WITHDRWL WASHINGTON CENTE WHITTIER CA	-940.00
09/30/19	SUNSHINE MARKE 09/30 #000718612 PURCHASE SUNSHINE MARKET 1 WHITTIER CA	-4.25
10/15/19	CHECKCARD 1014 WISH.COM 800-266-0172 CA 24492159287713488924821	-14.76
10/15/19	BKOFAMERICA ATM 10/13 #000005650 WITHDRWL ATLANTIC-BRIGHTW MONTEREY PARK CA	-1,000.00
10/15/19	BKOFAMERICA ATM 10/14 #000009753 WITHDRWL BOYLE HEIGHTS LOS ANGELES CA	-490.00

**Total withdrawals and other subtractions** **-\$2,449.01**

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$0.00
Total NSF: Returned Item fees	\$0.00	\$140.00

We refunded to you a total of \$140.00 in fees for Overdraft and/or NSF: Returned Items this year.

Date	Transaction description	Amount
10/16/19	Monthly Maintenance Fee	-4.95

### Total service fees

**-\$4.95**

*Note your Ending Balance already reflects the subtraction of Service Fees.*