






P.O. Box 15284
Wilmington, DE 19850

Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

EMMANUEL ORTIZ-VILLASANO
ANA MARIA VILLASANO RIVAS
3850 WHITESIDE ST
LOS ANGELES, CA 90063-1958

Your Los Angeles Dodgers Adv Plus Banking

for August 8, 2019 to September 5, 2019

Account number: 3250 4489 4119

EMMANUEL ORTIZ-VILLASANO ANA MARIA VILLASANO RIVAS

Account summary

Beginning balance on August 8, 2019	\$42.09
Deposits and other additions	1,865.64
Withdrawals and other subtractions	-2,162.71
Checks	-0.00
Service fees	-35.00
Ending balance on September 5, 2019	-\$289.98



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¹ Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.
² J.D. Power 2019 Mobile App Certification ProgramSM and 2019 Website Certification ProgramSM recognition is based on successful completion of an audit and exceeding a customer experience benchmark through a survey of recent servicing interactions. For more information, visit jdpower.com/awards. SSM-11-18-0529.C | ARFVGMFT

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
08/12/19	Online Banking transfer from CHK 6742 Confirmation# 3355909466	100.00
08/16/19	FOREVER 21 LOGIS DES:DIRECT DEP ID:709076885398YZV INDN:ORTIZ VILLASAN,EMMAN CO ID:9111111103 PPD	917.16
08/23/19	Online Banking transfer from CHK 6742 Confirmation# 5360502169	30.00
08/29/19	Online Banking transfer from CHK 6742 Confirmation# 3112047064	10.00
08/30/19	FOREVER 21 LOGIS DES:DIRECT DEP ID:943910983229YZV INDN:ORTIZ VILLASAN,EMMAN CO ID:9111111103 PPD	775.48
08/30/19	Online Banking transfer from SAV 2116 Confirmation# 2414617333	3.00
09/03/19	Zelle Transfer Conf# cGFR8zgcV; JERRY JOHNSON	30.00
Total deposits and other additions		\$1,865.64

Withdrawals and other subtractions

Date	Description	Amount
08/08/19	SO CAL GAS DES:PAID SCGC ID:1570560669 INDN:301601474125097741 CO ID:1992052494 WEB	-37.71
08/12/19	Online Banking transfer to CHK 6742 Confirmation# 2456031914	-50.00
08/13/19	CHECKCARD 0812 NEXT LEVEL APPARE 310-631-4955 CA 55432869225200422124011	-9.86
08/13/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/13/19	-0.14
08/14/19	7-ELEVEN 08/14 #000851788 PURCHASE 7-ELEVEN LOS ANGELES CA	-13.77
08/14/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/14/19	-0.23
08/15/19	SUPERIOR SUPER 08/15 #000264556 PURCHASE 3600 E. CESAR CHA LOS ANGELES CA	-20.29
08/15/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/15/19	-0.71
08/16/19	SPORTMEN LIQUO 08/16 #000018174 PURCHASE 3918 1 4 CITY TER LOS ANGELES CA	-10.75
08/16/19	SUPERIOR SUPER 08/16 #000576785 PURCHASE 3600 E. CESAR CHA LOS ANGELES CA	-124.65
08/16/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/16/19	-0.60

continued on the next page

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Withdrawals and other subtractions - continued

Date	Description	Amount
08/19/19	SPORTMEN LIQUO 08/17 #000018246 PURCHASE 3918 1 4 CITY TER LOS ANGELES CA	-10.75
08/19/19	CHECKCARD 0818 CULICHITOWN - BEL BELL CA 05314619231000302381411	-53.49
08/19/19	CHECKCARD 0819 LINA'S FOODS LOS ANGELES CA 55500369231400582000486	-7.00
08/19/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/19/19	-0.76
08/20/19	CHECKCARD 0820 LINA'S FOODS LOS ANGELES CA 55500369232400583000351	-6.00
08/20/19	Online Banking transfer to CHK 6742 Confirmation# 2234813128	-600.00
08/21/19	CHECKCARD 0820 DOX*CALIFORNIA WA 206-3190097 WA 75418239232078171522293	-86.35
08/21/19	CHECKCARD 0821 LINA'S FOODS LOS ANGELES CA 55500369233400584000284	-7.00
08/21/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/21/19	-0.65
08/22/19	CHECKCARD 0822 LINA'S FOODS LOS ANGELES CA 55500369234400585000266	-7.50
08/22/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/22/19	-0.50
08/27/19	7-ELEVEN 08/26 #000570441 PURCHASE 7-ELEVEN LOS ANGELES CA	-9.89
08/27/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/27/19	-0.11
08/28/19	CHECKCARD 0828 LINA'S FOODS LOS ANGELES CA 55500369240400581000395	-6.50
08/28/19	7-ELEVEN 08/28 #000012226 PURCHASE 7-ELEVEN LOS ANGELES CA	-11.78
08/28/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/28/19	-0.72
08/30/19	CHECKCARD 0830 LINA'S FOODS LOS ANGELES CA 55500369242400583000417	-9.00
08/30/19	MICKEY'S LIQUO 08/30 #000218660 PURCHASE 4904 S HUNTINGTON LOS ANGELES CA	-9.54
08/30/19	SPORTMEN LIQUO 08/30 #000019034 PURCHASE 3918 1 4 CITY TER LOS ANGELES CA	-10.75
08/30/19	Online Banking transfer to CHK 6742 Confirmation# 2220830897	-700.00
08/30/19	Automatic Transfer to SAV 2116 Confirmation# 1384318575	-25.00
08/30/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 08/30/19	-0.71
09/03/19	Online Banking transfer to CHK 6742 Confirmation# 1231838590	-30.00
09/03/19	BKOFAMERICA ATM 09/01 #000002129 WITHDRWL LINCOLN HEIGHTS LOS ANGELES CA	-300.00

Total withdrawals and other subtractions**-\$2,162.71**

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$35.00	\$385.00
Total NSF: Returned Item fees	\$0.00	\$175.00

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
09/03/19	OVERDRAFT ITEM FEE FOR ACTIVITY OF 09-03	-35.00

Total service fees

-\$35.00

Note your Ending Balance already reflects the subtraction of Service Fees.

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