






P.O. Box 15284  
Wilmington, DE 19850

EMMANUEL ORTIZ-VILLASANO  
ANA MARIA VILLASANO RIVAS  
3850 WHITESIDE ST  
LOS ANGELES, CA 90063-1958

**Customer service information**

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Los Angeles Dodgers Adv Plus Banking

for June 6, 2019 to July 8, 2019

Account number: 3250 4489 4119

**EMMANUEL ORTIZ-VILLASANO ANA MARIA VILLASANO RIVAS**

### Account summary

Beginning balance on June 6, 2019	\$149.59
Deposits and other additions	3,452.07
Withdrawals and other subtractions	-2,043.95
Checks	-881.13
Service fees	-142.50
<b>Ending balance on July 8, 2019</b>	<b>\$534.08</b>



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su centro financiero más cercano.

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Call **1.800.432.1000**, or visit  
your nearest financial center.

SSM-01-19-2835.B | ARTGRC8K

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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**We are changing how we notify you if your account is overdrawn**

Starting in August, we will stop sending overdraft postcards to you through the mail but will continue to email you anytime you do not have enough money in your account to cover your transactions.

Do not worry – they will continue to be sent to the primary email address we have for you. If you want us to use a different one, you can always change it in Mobile or Online Banking.

**Deposits and other additions**

Date	Description	Amount
06/07/19	FOREVER 21 LOGIS DES:DIRECT DEP ID:674057264552YZV INDN:ORTIZ VILLASAN,EMMAN CO ID:9111111103 PPD	971.58
06/21/19	RETURN OF POSTED CHECK / ITEM (RECEIVED ON 06-20)	118.00
06/21/19	FOREVER 21 LOGIS DES:DIRECT DEP ID:937610602015YZV INDN:ORTIZ VILLASAN,EMMAN CO ID:9111111103 PPD	849.36
06/25/19	BKOFAMERICA ATM 06/24 #000003838 DEPOSIT LINCOLN HEIGHTS LOS ANGELES CA	457.12
07/01/19	BKOFAMERICA ATM 06/30 #000002927 DEPOSIT LINCOLN HEIGHTS LOS ANGELES CA	40.00
07/01/19	Online Banking transfer from SAV 2116 Confirmation# 7293495104	30.00
07/01/19	Online Banking transfer from CHK 6742 Confirmation# 6394072227	10.00
07/01/19	Online Banking transfer from SAV 2116 Confirmation# 6395093552	3.00
07/05/19	FOREVER 21 LOGIS DES:DIRECT DEP ID:422550137813YZV INDN:ORTIZ VILLASAN,EMMAN CO ID:9111111103 PPD	973.01

**Total deposits and other additions** **\$3,452.07**

**Withdrawals and other subtractions**

Date	Description	Amount
06/06/19	CHECKCARD 0605 SHELL OIL 5744455 LOS ANGELES CA 55308769157547757014844	-19.84
06/06/19	COMENITY PAY OH DES:WEB PYMT ID:P19156276975742 INDN:ANA VILLASANO CO ID:1651180275 WEB	-30.00
06/06/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 06/06/19	-0.16
06/07/19	CHECKCARD 0607 SHELL SERVICE LOS ANGELES CA	-58.09

*continued on the next page*

Our Mobile Banking app<sup>1</sup> and Online Banking are both certified by J.D. Power<sup>2</sup> for providing

**“An Outstanding Customer Experience.”**

Download the app today from your app store or visit [bankofamerica.com](http://bankofamerica.com).

<sup>1</sup> Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

<sup>2</sup> J.D. Power 2019 Mobile App Certification Program<sup>SM</sup> and 2019 Website Certification Program<sup>SM</sup> recognition is based on successful completion of an audit and exceeding a customer experience benchmark through a survey of recent servicing interactions. For more information, visit [jdpower.com/awards](http://jdpower.com/awards). SSM-11-18-0529.C | ARFVGMFT

**Withdrawals and other subtractions - continued**

Date	Description	Amount
06/07/19	Online Banking payment to CRD 9054 Confirmation# 4193424920	-40.00
06/07/19	VALLARTA SUPER 06/07 #000041375 PURCHASE 655 N FAIR OAKS A PASADENA CA	-59.81
06/07/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 06/07/19	-1.10
06/10/19	Online Banking payment to CRD 3343 Confirmation# 1411156598	-50.00
06/10/19	KITTY KAT 06/10 #000265517 WITHDRWL 5728 S SANTA FE A LOS ANGELES CA	-62.99
06/11/19	CHECKCARD 0610 MCDONALD'S F11157 LOS ANGELES CA 05140489161740250012870	-11.23
06/11/19	CHECKCARD 0611 TST* WABA GRILL - LOS ANGELES CA 05436849162100033168993	-8.53
06/11/19	LENDIFY FINANCA DES:4153912431 ID:1906100804599TJ INDN:EMMANUEL ORTIZ VILLASA CO ID:1800911143 PPD	-88.00
06/11/19	SO CAL GAS DES:PAID SCGC ID:1570560669 INDN:301601474122214536 CO ID:1992052494 WEB	-64.20
06/11/19	KEEP THE CHANGE TRANSFER CANCELED-LOW ACCT BALANCE	-0.00
06/17/19	OPORTUN/PROGRESS DES:ACH ID:3369532 INDN:ANA VILLASANO CO ID:1330903620 TEL	-64.00
06/25/19	BKOFAMERICA ATM 06/24 #000003840 WITHDRWL LINCOLN HEIGHTS LOS ANGELES CA	-700.00
06/25/19	LENDIFY FINANCA DES:4153912431 ID:19062407494551T INDN:EMMANUEL ORTIZ VILLASA CO ID:1800911143 PPD	-88.00
06/27/19	BKOFAMERICA ATM 06/27 #000009726 WITHDRWL LINCOLN HEIGHTS LOS ANGELES CA	-200.00
07/01/19	CHECKCARD 0701 METROPCS IVR BELLEVUE WA	-90.00
07/01/19	OPORTUN/PROGRESS DES:ACH ID:3369532 INDN:ANA VILLASANO CO ID:1330903620 TEL	-64.00
07/01/19	Automatic Transfer to SAV 2116 Confirmation# 1368928834	-25.00
07/05/19	BKOFAMERICA ATM 07/04 #000009461 WITHDRWL LINCOLN HEIGHTS LOS ANGELES CA	-100.00
07/05/19	SPORTMEN LIQUO 07/05 #000015785 PURCHASE 3918 1 4 CITY TER LOS ANGELES CA	-89.55
07/05/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 07/05/19	-0.45
07/08/19	BIG SAVER FOOD 07/05 #000657465 PURCHASE 3000 N. BROADWAY LOS ANGELES CA	-9.64
07/08/19	BIG SAVER FOOD 07/06 #000369004 PURCHASE 3000 N. BROADWAY LOS ANGELES CA	-69.83
07/08/19	NNT LA CHUPERI 07/07 #000716061 PURCHASE 1145 N MISSION RD LOS ANGELES CA	-5.49
07/08/19	NNT LA CHUPERI 07/07 #000716111 PURCHASE 1145 N MISSION RD LOS ANGELES CA	-5.49
07/08/19	NNT LA CHUPERI 07/07 #000716151 PURCHASE 1145 N MISSION RD LOS ANGELES CA	-5.49
07/08/19	7-ELEVEN 07/07 #000509575 PURCHASE 7-ELEVEN LOS ANGELES CA	-9.89
07/08/19	NNT LA CHUPERI 07/08 #000716751 PURCHASE 1145 N MISSION RD LOS ANGELES CA	-10.98
07/08/19	7-ELEVEN 07/08 #000590860 PURCHASE 7-ELEVEN LOS ANGELES CA	-9.89
07/08/19	KEEP THE CHANGE TRANSFER TO ACCT 2116 FOR 07/08/19	-2.30
<b>Total withdrawals and other subtractions</b>		<b>-\$2,043.95</b>

**Checks**

Date	Check #	Amount	Date	Check #	Amount
06/10/19	113	-545.93	06/20/19	115	-118.00
06/06/19	114	-99.20	06/24/19	115*	-118.00
<b>Total checks</b>					<b>-\$881.13</b>
<b>Total # of checks</b>					<b>4</b>

\* There is a gap in sequential check numbers

**Service fees**

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$105.00	\$245.00
Total NSF: Returned Item fees	\$35.00	\$35.00

**We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:**

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
06/10/19	KITTY KAT 06/10 #000265517 WITHDRWL 5728 S SANTA FE A LOS ANGELES CA FEE	-2.50
06/11/19	OVERDRAFT ITEM FEE FOR ACTIVITY OF 06-11	-35.00
06/17/19	OVERDRAFT ITEM FEE FOR ACTIVITY OF 06-17	-35.00
06/20/19	NSF: RETURNED ITEM FEE FOR ACTIVITY OF 06-20	-35.00
07/01/19	OVERDRAFT ITEM FEE FOR ACTIVITY OF 07-01	-35.00

**Total service fees** **-\$142.50**

Note your Ending Balance already reflects the subtraction of Service Fees.

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