






P.O. Box 15284
Wilmington, DE 19850

LUCIA AKHENY HASHIMOTO GUEVARA
225 W 3RD ST APT 203
LONG BEACH, CA 90802-3029

Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for August 9, 2019 to September 6, 2019

LUCIA AKHENY HASHIMOTO GUEVARA

Account number: 3250 9227 9919

Account summary

Beginning balance on August 9, 2019	\$3.32
Deposits and other additions	5,977.32
Withdrawals and other subtractions	-5,577.45
Checks	-0.00
Service fees	-85.88
Ending balance on September 6, 2019	\$317.31

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A FILM BY KEN BURNS



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COUNTRY MUSIC
A FILM BY KEN BURNS

SSM-04-19-0161.B | ARM6TLMW

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
08/14/19	DAMCO USA INC DES:DIRECT DEP ID:9431106318603QB INDN:HASHIMOTO GUEV,LUCIA CO ID:9111111103 PPD	2,473.66
08/19/19	Zelle Transfer Conf# 908d0dcdb; LOPEZ, BRENDA	20.00
08/28/19	DAMCO USA INC DES:DIRECT DEP ID:7320381456263QB INDN:HASHIMOTO GUEV,LUCIA CO ID:9111111103 PPD	2,473.66
08/30/19	UNION BANK DES:TRANSFER ID: INDN:NIIDA,AYAKO CO ID:9999999999 PPD	1,010.00

Total deposits and other additions

\$5,977.32

Withdrawals and other subtractions

Date	Description	Amount
08/14/19	Online Banking payment to CRD 8526 Confirmation# 3078794141	-700.00
08/14/19	07416 08/15 #000515644 WITHDRWL 663-7416 JAPAN 663-7416	-286.00
08/15/19	CHECKCARD 0814 ALLSTATE *PAYMNT 800-255-7828 IL 24692169226100616563898 RECURRING	-13.89
08/15/19	Xoom.com DES:DEBIT O ID:000000086266783 INDN:HASHIMOTO LUCIA CO ID:1943401054 WEB	-104.99
08/15/19	Xoom.com DES:DEBIT O ID:000000086266782 INDN:HASHIMOTO LUCIA CO ID:1943401054 WEB	-54.99
08/16/19	CHECKCARD 0814 QLN 65 TRAN PHU HOI AN 74848059226009986512248	-5.17
08/16/19	CHECKCARD 0814 TASECO TTDL QUOC NOI DA NANG 74332869227002818845096	-39.21
08/19/19	CHECKCARD 0815 JR EAST SIBUYAKU 74542019228012297574791	-31.98
08/19/19	CHECKCARD 0816 AMZN MKTP US*MAOQP12M0 AMZN.COM/BILLWA 24431069228083315429239	-118.14
08/19/19	CHECKCARD 0817 HAKONESEKISHIYOTABIMONO KANAGAWA 74980009230803000190305	-102.87
08/19/19	CHECKCARD 0817 HAKONESEKISHIYOTABIMONO KANAGAWA 74980009230803000190313	-26.88
08/19/19	CHECKCARD 0817 PDFfiller Inc. 617-3964757 MA 24483479230000028923922 RECURRING	-80.00
08/19/19	OOPND 08/17 #000547802 WITHDRWL FUJISAWA-SHI KANAGAWA	-95.35

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Withdrawals and other subtractions - continued

Date	Description	Amount
08/19/19	OOKGM 08/18 #000558506 WITHDRWL NAKA-KU YOKOHAMA KANAGAWA	-95.35
08/19/19	GAP CC DES:GAP EPAY ID:1955750637 INDN: 6018595196593806 CO ID:9069872103 WEB	-106.57
08/19/19	PLANET FIT DES:CLUB FEES ID:1922812127437 INDN:Lucia Hashimoto CO ID:1710602737 PPD PMT INFO:562-278-1400	-21.99
08/20/19	CHECKCARD 0817 MOTOHAKONE KANAGAWA 74986009231405153500323	-34.65
08/20/19	CHECKCARD 0819 GROUPON SELECT 877-788-7858 IL 24692169231100793077475	-4.99
08/21/19	CHECKCARD 0818 TOWER SHOP YOKOHAMA 74534009232000000682311	-38.45
08/21/19	CHECKCARD 0819 SUTEKIGASUTO TOKYO 74980009232803200247564	-72.67
08/21/19	CHECKCARD 0820 TM *TICKETMASTER TICKET 619-220-8497 CA 24692169232100192219883	-327.25
08/21/19	CHECKCARD 0820 SHEN HENG CHANG 00264 TAOYUAN CITY 74938179232901074610455	-19.98
08/22/19	CHECKCARD 0820 TATSU NARITA 74986009233409236900094	-13.65
08/26/19	CHECKCARD 0823 TACOS EL GAVILAN SOUTH GATE CA 24013399236003281565052	-10.64
08/26/19	CHECKCARD 0824 ARCO #42197 LONG BEACH CA	-30.53
08/28/19	WIRE TYPE:INTL OUT DATE:190828 TIME:1515 ET TRN:2019082800417886 SERVICE REF:226625 BNF:LUCIA HASHIMOTO ID:290861581665 BNF BK:BANK OF NOVA SCOTIA, TH ID:001901043066 PMT DET:273233538 several payments POP Other/several payments	-500.00
08/29/19	CHECKCARD 0827 TACOS EL GAVILAN SOUTH GATE CA 24013399240003806590076	-7.89
08/30/19	CHECKCARD 0828 CHIPOTLE 2220 SOUTH GATE CA 24431069241286188900334	-11.80
09/03/19	CHECKCARD 0829 COMPLETE WOMEN CARE LONG BEACH CA 24760629242380000423491	-120.00
09/03/19	CHECKCARD 0830 FRIDA RESTAURANT CERRI 562-4033666 CA 24000979244192706899453	-107.35
09/03/19	CHECKCARD 0831 VONS FUEL 307 LONG BEACH CA	-33.97
09/03/19	CHECKCARD 0831 BOB'S TOWING LONG BEACH CA 24332399245000017500018	-8.00
09/03/19	CHECKCARD 0902 LE PETIT PARIS LOS ANGELES CA 24013399245000162629162	-53.00
09/03/19	CHECKCARD 0902 VONS FUEL 307 LONG BEACH CA	-17.65
09/03/19	PINNACLE3-P38210 DES:WEB PMTS ID:0BY5Q4 INDN:LuciaHashimoto CO ID:9000327989 WEB	-2,256.60
09/05/19	CHECKCARD 0903 SKIN LAUNDRY DEL AMO TORRANCE CA 24055229247016000023463	-25.00
Total withdrawals and other subtractions		-\$5,577.45

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$0.00
Total NSF: Returned Item fees	\$0.00	\$70.00

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
08/14/19	07416 08/15 #000515644 WITHDRWL 663-7416 JAPAN 663-7416 INTERNATIONAL TRANSACTION FEE	-8.58
08/14/19	07416 08/15 #000515644 WITHDRWL 663-7416 JAPAN 663-7416 FEE	-5.00
08/16/19	CHECKCARD 0814 TASECO TTDL QUOC NOI DA NANG 74332869227002818845096 INTERNATIONAL TRANSACTION FEE	-1.18
08/16/19	CHECKCARD 0814 QLN 65 TRAN PHU HOI AN 74848059226009986512248 INTERNATIONAL TRANSACTION FEE	-0.16
08/19/19	00PND 08/17 #000547802 WITHDRWL FUJISAWA-SHI KANAGAWA FEE	-5.00
08/19/19	00KGM 08/18 #000558506 WITHDRWL NAKA-KU YOKOHAMA KANAGAWA FEE	-5.00
08/19/19	CHECKCARD 0817 HAKONESEKISHIYOTABIMONO KANAGAWA 74980009230803000190305 INTERNATIONAL TRANSACTION FEE	-3.09
08/19/19	00PND 08/17 #000547802 WITHDRWL FUJISAWA-SHI KANAGAWA INTERNATIONAL TRANSACTION FEE	-2.86
08/19/19	00KGM 08/18 #000558506 WITHDRWL NAKA-KU YOKOHAMA KANAGAWA INTERNATIONAL TRANSACTION FEE	-2.86
08/19/19	CHECKCARD 0815 JR EAST SIBUYAKU 74542019228012297574791 INTERNATIONAL TRANSACTION FEE	-0.96
08/19/19	CHECKCARD 0817 HAKONESEKISHIYOTABIMONO KANAGAWA 74980009230803000190313 INTERNATIONAL TRANSACTION FEE	-0.81
08/20/19	CHECKCARD 0817 MOTOHAKONE KANAGAWA 74986009231405153500323 INTERNATIONAL TRANSACTION FEE	-1.04
08/21/19	CHECKCARD 0819 SUTEKIGASUTO TOKYO 74980009232803200247564 INTERNATIONAL TRANSACTION FEE	-2.18
08/21/19	CHECKCARD 0818 TOWER SHOP YOKOHAMA 7453400923200000682311 INTERNATIONAL TRANSACTION FEE	-1.15

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Service fees - continued

Date	Transaction description	Amount
08/21/19	CHECKCARD 0820 SHEN HENG CHANG 00264 TAOYUAN CITY 74938179232901074610455 INTERNATIONAL TRANSACTION FEE	-0.60
08/22/19	CHECKCARD 0820 TATSU NARITA 74986009233409236900094 INTERNATIONAL TRANSACTION FEE	-0.41
08/28/19	Wire Transfer Fee	-45.00
Total service fees		-\$85.88

Note your Ending Balance already reflects the subtraction of Service Fees.