






P.O. Box 15284
Wilmington, DE 19850

IGNACIO M ALVARADO
37 ARLINGTON DR
PITTSBURG, CA 94565-4714

Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for August 1, 2019 to August 30, 2019

IGNACIO M ALVARADO

Account number: 0005 9747 3706

Account summary

Beginning balance on August 1, 2019	\$2,441.45
Deposits and other additions	0.00
ATM and debit card subtractions	-1,003.27
Other subtractions	-1,204.00
Checks	-0.00
Service fees	-12.00
Ending balance on August 30, 2019	\$222.18

COUNTRY MUSIC
A FILM BY KEN BURNS



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We're proud to support *Country Music* — a new Ken Burns film that explores this uniquely American art form. Tune in or stream on PBS, starting Sunday, September 15 at 8/7 Central.

Learn more at bankofamerica.com/CountryMusic.



COUNTRY MUSIC
A FILM BY KEN BURNS

SSM-04-19-0161.B | ARM6TLMW

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
08/01/19	CHECKCARD 0731 NATURAL JUICES CAMARILLO CA 24755429212282126112040	-21.18
08/01/19	CHEVRON/OXNARD 08/01 #000645128 PURCHASE CHEVRON/OXNARD OI OXNARD CA	-20.00
08/01/19	SHELL SERVICE 08/01 #000970796 PURCHASE SHELL SERVICE S OXNARD CA	-5.83
08/01/19	SHELL SERVICE 08/01 #000754833 PURCHASE SHELL SERVICE S OXNARD CA	-40.65
08/02/19	CHECKCARD 0801 DE LA CRUZ RESTAURANTS VENTURA CA 24801979214286288900114	-22.44
08/02/19	SHELL SERVICE 08/02 #000404252 PURCHASE SHELL SERVICE S OXNARD CA	-25.63
08/02/19	SHELL SERVICE 08/02 #000829128 PURCHASE SHELL SERVICE S OXNARD CA	-21.29
08/02/19	SHELL SERVICE 08/02 #000064943 PURCHASE SHELL SERVICE S OXNARD CA	-23.33
08/05/19	CHECKCARD 0802 XOOM.COM 877-815-1531 CA 24492159214719790228999	-204.99
08/05/19	CHEVRON/OXNARD 08/03 #000662049 PURCHASE CHEVRON/OXNARD OI OXNARD CA	-5.49
08/05/19	CENTRO MARKET 08/03 #000623789 PURCHASE CENTRO MARKET CAMARILLO CA	-12.21
08/05/19	CHECKCARD 0803 BURGER KING #4383 CAMARILLO CA 24186169216091676000100	-22.27
08/05/19	SHELL SERVICE 08/03 #000278224 PURCHASE SHELL SERVICE S OXNARD CA	-21.87
08/05/19	CHECKCARD 0803 SQ *SB BOWL SANTA BARBARACA 24492159215740468685210	-38.00
08/06/19	CHECKCARD 0805 TMOBILE*AUTO PAY 800-937-8997 WA 24692169217100021013688 RECURRING	-142.72
08/06/19	SHELL SERVICE 08/06 #000038533 PURCHASE SHELL SERVICE S OXNARD CA	-25.63
08/06/19	SHELL SERVICE 08/06 #000369607 PURCHASE SHELL SERVICE S OXNARD CA	-38.93
08/08/19	SHELL SERVICE 08/08 #000688694 PURCHASE SHELL SERVICE S OXNARD CA	-23.34
08/08/19	SHELL SERVICE 08/08 #000793200 PURCHASE SHELL SERVICE S OXNARD CA	-39.58
08/13/19	SHELL SERVICE 08/13 #000809444 PURCHASE SHELL SERVICE S OXNARD CA	-39.58
08/15/19	CHECKCARD 0813 MY SUSHI INC OXNARD CA 24551939226030026609492	-50.51

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Withdrawals and other subtractions - continued

ATM and debit card subtractions - continued

Date	Description	Amount
08/15/19	SHELL SERVICE 08/15 #000950551 PURCHASE SHELL SERVICE S OXNARD CA	-29.92
08/15/19	LA COLONIAL MA 08/15 #000194445 PURCHASE LA COLONIAL MARKE OXNARD CA	-26.87
08/26/19	CHECKCARD 0823 Netflix.com netflix.com CA 24906419235078362872848 RECURRING	-12.99
08/26/19	CHECKCARD 0824 INFINITY INSURANCE 800-7821020 AL 24625739236630173366483	-88.02
Total ATM and debit card subtractions		-\$1,003.27

Other subtractions

Date	Description	Amount
08/13/19	Zelle Transfer Conf# 530d41084; Marcela My Love	-1,000.00
08/13/19	LENDIFY FINANCA DES:4153912431 ID:190812073448HY3 INDN:IGNACIO M ALVARADO CO ID:1800911143 PPD	-72.00
08/22/19	Agent Assisted pymt to BkofAm CRD 6408 Confirmation# 1381759223	-60.00
08/27/19	LENDIFY FINANCA DES:4153912431 ID:190826074727P8Q INDN:IGNACIO M ALVARADO CO ID:1800911143 PPD	-72.00
Total other subtractions		-\$1,204.00

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$105.00
Total NSF: Returned Item fees	\$0.00	\$0.00

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
08/30/19	Monthly Maintenance Fee	-12.00
Total service fees		-\$12.00

Note your Ending Balance already reflects the subtraction of Service Fees.