





P.O. Box 15284
Wilmington, DE 19850

GILMA M RODRIGUEZ SR
7124 VALJEAN AVE APT 9
VAN NUYS, CA 91406-3918

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

 Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

Your Adv Plus Banking

for February 18, 2021 to March 19, 2021

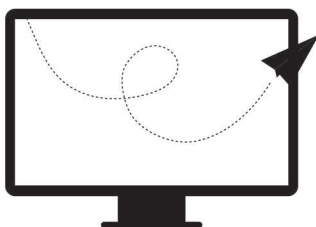
Account number: 3251 5207 7860

GILMA M RODRIGUEZ SR

Account summary

| | |
|---|-------------------|
| Beginning balance on February 18, 2021 | \$0.00 |
| Deposits and other additions | 7,620.00 |
| Withdrawals and other subtractions | -6,414.46 |
| Checks | -0.00 |
| Service fees | -0.00 |
| Ending balance on March 19, 2021 | \$1,205.54 |

Our Deposit Agreement and Disclosures were updated to include our policy for accepting registered warrants. For more details, please review the "Processing Deposits and Cashed Items" section of our Deposit Agreement at bankofamerica.com/depositagreement.



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¹ Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply. SSM-01-20-2303.B | 2879996

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

| Date | Description | Amount |
|---|---|-------------------|
| 02/26/21 | BKOFAMERICA MOBILE 02/26 3713584644 DEPOSIT *MOBILE CA | 1,012.00 |
| 02/26/21 | BKOFAMERICA ATM 02/26 #000004691 DEPOSIT SEPULVEDA-SHERMA VAN NUYS CA | 300.00 |
| 03/01/21 | Zelle Transfer Conf# XXXXXXXXXX; DICXI Y EUCEDA SR | 20.00 |
| 03/08/21 | BKOFAMERICA ATM 03/08 #000006192 DEPOSIT SEPULVEDA-SHERMA VAN NUYS CA | 200.00 |
| 03/08/21 | Zelle Transfer Conf# XXXXXXXXXX; DICXI Y EUCEDA SR | 100.00 |
| 03/08/21 | Zelle Transfer Conf# XXXXXXXXXX; FLAVIA GIRON | 20.00 |
| 03/09/21 | BKOFAMERICA ATM 03/09 #000007987 DEPOSIT SEPULVEDA-SHERMA VAN NUYS CA | 1,800.00 |
| 03/10/21 | BKOFAMERICA MOBILE 03/11 3850338083 DEPOSIT *MOBILE CA | 1,058.00 |
| 03/10/21 | Zelle Transfer Conf# XXXXXXXXXX; FLAVIA GIRON | 20.00 |
| 03/12/21 | BKOFAMERICA MOBILE 03/13 3853660013 DEPOSIT *MOBILE CA | 800.00 |
| 03/15/21 | Zelle Transfer Conf# XXXXXXXXXX; DICXI Y EUCEDA SR | 178.00 |
| 03/15/21 | Zelle Transfer Conf# XXXXXXXXXX; DICXI Y EUCEDA SR | 178.00 |
| 03/16/21 | BKOFAMERICA ATM 03/16 #000009839 DEPOSIT SEPULVEDA-SHERMA VAN NUYS CA | 1,034.00 |
| 03/19/21 | Zelle Transfer Conf# XXXXXXXXXX; FLAVIA GIRON | 900.00 |
| Total deposits and other additions | | \$7,620.00 |

Withdrawals and other subtractions

| Date | Description | Amount |
|----------|---|---------|
| 03/01/21 | Zelle Transfer Conf# f3de70158; MARILIN | -200.00 |
| 03/01/21 | Zelle Transfer Conf# 69919cd65; Dicxi | -50.00 |
| 03/01/21 | CHECKCARD 0228 MONEYGRAM US 000-000-0000 TX 24430991059083738966452 | -54.99 |
| 03/01/21 | Zelle Transfer Conf# 186128139; Mami2 | -200.00 |
| 03/01/21 | CHECKCARD 0301 MONEYGRAM US 000-000-0000 TX 24430991060083713057092 | -104.99 |
| 03/01/21 | Zelle Transfer Conf# 3ae44b47d; Dicxi | -66.00 |

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SSM-12-20-0028.B | 3404029

Withdrawals and other subtractions - continued

| Date | Description | Amount |
|----------|---|---------|
| 03/01/21 | CHECKCARD 0301 MONEYGRAM US 000-000-0000 TX 24430991060083718305843 | -52.99 |
| 03/01/21 | CHECKCARD 0228 METAPAN RESTAURANT VAN NUYS CA 24493981060200900900281 | -52.06 |
| 03/01/21 | CHECKCARD 0301 BANGLA PHILI I VAN NUYS CA | -50.00 |
| 03/02/21 | CHECKCARD 0302 MONEYGRAM US 000-000-0000 TX 24430991061083319168052 | -54.99 |
| 03/02/21 | MICHAELS STORE 03/02 #000439587 PURCHASE MICHAELS STORES 9 ENCINO CA | -50.43 |
| 03/03/21 | CHECKCARD 0301 MCDONALD'S F27753 VAN NUYS CA 24427331061710033988654 | -10.38 |
| 03/03/21 | TAPIA BROS 03/03 #000016141 PURCHASE TAPIA BROS ENCINO CA | -40.50 |
| 03/04/21 | Zelle Transfer Conf# Ocd66d1ab; MARILIN | -200.00 |
| 03/05/21 | FOOD4LESS 1653 03/05 #000857095 PURCHASE FOOD4LESS 16530 S VAN NUYS CA | -64.85 |
| 03/08/21 | CHECKCARD 0307 SPECTRUM 855-707-7328 CA 24692161066100265762528 | -78.00 |
| 03/08/21 | CHECKCARD 0307 LA NUEVA MARKET LLC VAN NUYS CA 24943001067400410000053 | -8.50 |
| 03/08/21 | CHECKCARD 0307 OSAKA JAPAN PANORAMA CITYCA 24275391066900017600639 | -28.65 |
| 03/08/21 | CT PROPANE FUE 03/07 #000416198 PURCHASE CT PROPANE FUEL VAN NUYS CA | -40.00 |
| 03/09/21 | CHECKCARD 0309 MONEYGRAM US 000-000-0000 TX 24430991068083706063976 | -154.99 |
| 03/10/21 | CHECKCARD 0309 SPECTRUM 855-707-7328 CA 24692161068100628592198 | -37.00 |
| 03/10/21 | CHECKCARD 0309 IDT*BOSS INT CALLING 800-6768312 NJ 24906411068116007097600 | -10.00 |
| 03/10/21 | CHECKCARD 0310 MONEYGRAM US 000-000-0000 TX 24430991069083708210103 | -811.99 |
| 03/10/21 | CHECKCARD 0310 MONEYGRAM US 000-000-0000 TX 24430991069083330185814 | -94.99 |
| 03/10/21 | Zelle Transfer Conf# a49f41b1e; JUANITA | -22.00 |
| 03/10/21 | Zelle Transfer Conf# 398abed7f; JUANITA | -20.00 |
| 03/11/21 | CHECKCARD 0310 WU *9421473020 877-989-3268 CA 24138291069084724217874 | -807.00 |
| 03/11/21 | CHECKCARD 0311 MONEYGRAM US 000-000-0000 TX 24430991070083342574101 | -52.99 |
| 03/11/21 | CHECKCARD 0311 AMZN MKTP US*M55E56XP3 AMZN.COM/BILLWA 24431061070083336018520 | -7.11 |
| 03/11/21 | DD DISCOUNT #5 03/11 #000019809 PURCHASE DD DISCOUNT #5292 RESEDA CA | -451.42 |
| 03/11/21 | Zelle Transfer Conf# 18e80fbf6; ARMANDO | -100.00 |
| 03/11/21 | 99-CENTS-ONLY 03/11 #000346590 PURCHASE 99-CENTS-ONLY #0 RESEDA CA | -69.78 |
| 03/11/21 | Zelle Transfer Conf# 203914bc1; MARILIN | -100.00 |
| 03/12/21 | CHECKCARD 0311 AMZN MKTP US*647KC8N53 AMZN.COM/BILLWA 24431061070083343325017 | -6.56 |
| 03/12/21 | MOBILE PURCHASE 0311 EMMANITA TOYS STORE PANORAMA CITYCA | -67.55 |
| 03/12/21 | Zelle Transfer Conf# 682182af4; KATHERINE | -12.00 |
| 03/12/21 | Zelle Transfer Conf# 375ac9b0d; Dicxi | -50.00 |
| 03/15/21 | CHECKCARD 0312 RIA FINANCIAL SERVICES 562-3452100 CO 24717051071640714164237 | -45.00 |
| 03/15/21 | CHECKCARD 0313 MONEYGRAM US 000-000-0000 TX 24430991072083332099679 | -54.99 |
| 03/15/21 | CHECKCARD 0313 MONEYGRAM US 000-000-0000 TX 24430991072083345142136 | -104.99 |

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Withdrawals and other subtractions - continued

| Date | Description | Amount |
|----------|---|---------|
| 03/15/21 | CHECKCARD 0313 IDT*BOSS INT CALLING 800-6768312 NJ 24906411072116287802236 | -7.00 |
| 03/15/21 | CHECKCARD 0313 IDT*Boss Intl Calling 800-6768312 NJ 24906411072116292429371 | -10.00 |
| 03/15/21 | CHECKCARD 0314 MONEYGRAM US 000-000-0000 TX 24430991073083735362988 | -54.99 |
| 03/15/21 | Zelle Transfer Conf# caad24b0d; GENESISCAL BEAUTY STUDIO | -68.00 |
| 03/15/21 | Zelle Transfer Conf# 3b0c0b54c; GENESISCAL BEAUTY STUDIO | -20.00 |
| 03/15/21 | Zelle Transfer Conf# 3c65b5d18; GENESISCAL BEAUTY STUDIO | -18.00 |
| 03/15/21 | Zelle Transfer Conf# 2235101b8; GENESISCAL BEAUTY STUDIO | -90.00 |
| 03/15/21 | CHECKCARD 0314 AMAZON.COM*FV0FJ7I03 AM AMZN.COM/BILLWA 24431061073083320483257 | -1.30 |
| 03/15/21 | CHECKCARD 0313 AMZN DIGITAL*LM8QW9VB3 888-802-3080 WA 24431061072083708306352 | -4.99 |
| 03/15/21 | Zelle Transfer Conf# b19005e8e; Mami2 | -200.00 |
| 03/15/21 | CHECKCARD 0314 RIA FINANCIAL SERVICES 562-3452100 CO 24717051073640732287109 | -156.00 |
| 03/15/21 | CHECKCARD 0314 RIA FINANCIAL SERVICES 562-3452100 CO 24717051073640732184314 | -55.00 |
| 03/15/21 | CHECKCARD 0314 AMZN MKTP US*DM8VE2K53 AMZN.COM/BILLWA 24431061073083751795690 | -39.36 |
| 03/15/21 | CHECKCARD 0314 AMZN MKTP US*P189K76N3 AMZN.COM/BILLWA 24431061073083737361534 | -2.74 |
| 03/15/21 | CHECKCARD 0314 AMZN MKTP US*1G3Y43ZH3 AMZN.COM/BILLWA 24431061073083721947801 | -3.82 |
| 03/15/21 | Zelle Transfer Conf# 208a3e1fd; Dicxi | -3.00 |
| 03/15/21 | Zelle Transfer Conf# 11dea975b; Dicxi | -178.00 |
| 03/16/21 | CHECKCARD 0315 AMZN MktP US*NR39F6CK3 Amzn.com/billWA 24692161074100876592496 | -16.96 |
| 03/17/21 | CHECKCARD 0316 AMZN MktP US*XR8VL1ZB3 Amzn.com/billWA 24692161075100565273993 | -10.94 |
| 03/17/21 | CHECKCARD 0316 RIA FINANCIAL SERVICES 562-3452100 CO 24717051075640754228039 | -58.12 |
| 03/17/21 | CHECKCARD 0315 SPIRIT AIRL 48702597075 800-7727117 FL 24717051075870751855126 | -177.78 |
| 03/17/21 | CHECKCARD 0317 MONEYGRAM US 000-000-0000 TX 24430991076083329950567 | -104.99 |
| 03/17/21 | Zelle Transfer Conf# 6c1175140; PATRICIA | -23.00 |
| 03/17/21 | DD DISCOUNT #5 03/17 #000039924 PURCHASE DD DISCOUNT #5292 RESEDA CA | -40.50 |
| 03/18/21 | CHECKCARD 0317 AMZN MKTP US*ZH5Q67AA3 AMZN.COM/BILLWA 24431061076083743152635 | -5.46 |
| 03/18/21 | CHECKCARD 0317 AMZN MKTP US*I32AG1133 AMZN.COM/BILLWA 24431061076083337819987 | -42.65 |
| 03/18/21 | CHECKCARD 0317 AMZN MKTP US*962C47TZ3 AMZN.COM/BILLWA 24431061076083739768212 | -7.11 |
| 03/18/21 | CHECKCARD 0318 MONEYGRAM US 000-000-0000 TX 24430991077083714078114 | -52.99 |
| 03/18/21 | CHECKCARD 0317 IDT*BOSS INT CALLING 800-6768312 NJ 24906411076116625183881 | -12.00 |

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Withdrawals and other subtractions - continued

| Date | Description | Amount |
|----------|--|---------|
| 03/18/21 | CHECKCARD 0318 DOORDASH*SIZZLER WWW.DOORDASH.CA 24011341077000026130651 | -51.01 |
| 03/18/21 | Zelle Transfer Conf# 859824735; MARILIN | -100.00 |
| 03/19/21 | CHECKCARD 0318 RIA FINANCIAL SERVICES 562-3452100 CO 24717051077640774420929 | -105.00 |
| 03/19/21 | CHECKCARD 0318 RIA FINANCIAL SERVICES 562-3452100 CO 24717051077640774458564 | -105.00 |
| 03/19/21 | PURCHASE 0318 PORTOS BAK* BURBANK (M HTTPSWWW.PORTCA | -51.06 |
| 03/19/21 | Zelle Transfer Conf# c7f9dc585; Dicxi | -50.00 |

Total withdrawals and other subtractions **-\$6,414.46**

Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

In the next few months, we are making changes to our Overdraft Protection Service and fees. We have outlined each change along with the applicable effective date. Please review these updates in our [Deposit Agreement and Disclosures at bankofamerica.com/deposits](https://bankofamerica.com/deposits) and [Personal Schedule of Fees at bankofamerica.com/fees](https://bankofamerica.com/fees).

| Change | Effective Date | What to Expect After the Change Is Effective |
|--|--|--|
| Eligible deposit accounts may have the ability to enroll in multiple Overdraft Protection plans and link up to 5 eligible accounts for overdraft protection | <ul style="list-style-type: none"> • June 18, 2021 for deposit account(s) opened in GA, IL, KY, MI or TN • August 20, 2021 for deposit account(s) opened in any location | <ul style="list-style-type: none"> • When you link more than one account for overdraft protection and the available funds in your first linked account are not enough to cover the necessary amount including any applicable transfer fee, the next linked account(s) will transfer/advance available funds to cover the remaining amount including any applicable transfer fee. • If your linked accounts do not have enough available funds to cover the necessary amount, we may decline to make the transfer. • This functionality is not available for all accounts. |
| Overdraft Protection Transfer Fee changes for transfers made from a linked Bank of America credit card to your deposit account (covered account) | <ul style="list-style-type: none"> • June 18, 2021 for deposit account(s) opened in GA, IL, KY, MI or TN • August 20, 2021 for deposit account(s) opened in any location | <ul style="list-style-type: none"> • Your covered account may be charged a \$12.00 Overdraft Protection Transfer Fee when overdraft protection transfers are made from a linked credit card to cover the overdraft and the applicable transfer fee on your account. Keep in mind, this fee may be higher than what you are currently charged when transfers are made from your linked credit card. • The applicable transfer fee will be charged to your covered account; previously the fee was charged to your credit card account. • The amount of the applicable transfer fee may be included in the amount transferred from your linked credit card account. • We will only charge one Overdraft Protection Transfer Fee any day a transfer is made to a given covered account, regardless of the number of items covered or whether funds are transferred/advanced from multiple accounts. • We will not charge this fee if all individual items covered by the transfer are \$1.00 or less. • We will not charge this fee if your covered account is overdrawn by a total amount of \$1.00 or less (previously less than \$12.00) before we apply overdraft protection. • Bank of America Advantage Relationship Banking, Bank of America Advantage® with Tiered Interest Checking and Bank of America Advantage® Regular Checking accounts plus Preferred Rewards customers qualify for a waiver of this fee. |
| The dollar amount transferred for overdraft protection from a linked Bank of America credit card or line of credit to your covered deposit account | August 20, 2021 | <ul style="list-style-type: none"> • Overdraft protection transfers from a linked credit card or line of credit will be made for the amount required to cover the overdraft and the applicable transfer fee on the covered account (previously in increments of \$100.00). |
| Savings accounts will no longer be able to receive overdraft protection | August 20, 2021 | <ul style="list-style-type: none"> • If your savings account is currently receiving overdraft protection from another account, it will no longer be linked to receive this service. • Please keep in mind, you can still use your savings account to provide overdraft protection to other eligible checking accounts. |
| The name of Overdraft Protection will change to Balance Connect(TM) | August 20, 2021 | <ul style="list-style-type: none"> • You will see the new name, Balance Connect(TM), on your statement and in Mobile and Online Banking. |

We are here to help

If you have questions about these changes, feel free to schedule an appointment with us at bankofamerica.com/appointments.

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