






P.O. Box 15284  
Wilmington, DE 19850

MADILIN A FUENTES RIVAS  
1317 W 73RD ST  
LOS ANGELES, CA 90044-2437

### Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv Plus Banking

for March 22, 2019 to April 22, 2019

**MADILIN A FUENTES RIVAS**

### Account summary

Beginning balance on March 22, 2019	\$1.98
Deposits and other additions	3,353.00
Withdrawals and other subtractions	-3,179.52
Checks	-0.00
Service fees	-35.00
<b>Ending balance on April 22, 2019</b>	<b>\$140.46</b>

Account number: 3250 6109 4086

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

© 2019 Bank of America Corporation

Bank of America, N.A. Member FDIC and  Equal Housing Lender

## Deposits and other additions

Date	Description	Amount
03/26/19	BKOFAMERICA ATM 03/26 #000001688 DEPOSIT UNIVERSITY VILLA LOS ANGELES CA	1,590.00
03/28/19	Online Banking transfer from SAV 3401 Confirmation# 1579021447	25.00
04/01/19	Zelle Transfer Conf# 927cae97e; CAZARES, NOEMI	100.00
04/05/19	BKOFAMERICA ATM 04/05 #000004809 DEPOSIT SLAUSON-VERMONT LOS ANGELES CA	200.00
04/08/19	BKOFAMERICA ATM 04/06 #000005419 DEPOSIT SLAUSON-VERMONT LOS ANGELES CA	1,300.00
04/08/19	Zelle Transfer Conf# XXXXXXXXXX; GUADALUPE RODRIGUEZ	34.00
04/19/19	Zelle Transfer Conf# XXXXXXXXXX; JOSEFA A FAJARDO	100.00
04/19/19	Zelle Transfer Conf# XXXXXXXXXX; JOSEFA A FAJARDO	1.00
04/22/19	BKOFAMERICA MOBILE 04/21 3651153663 DEPOSIT *MOBILE CA	3.00

**Total deposits and other additions** **\$3,353.00**

## Withdrawals and other subtractions

Date	Description	Amount
03/25/19	MOBILE PURCHASE 0324 Netflix.com netflix.com CA	-12.99
03/27/19	CURACAO 03/27 #000245938 PURCHASE CURACAO LOS ANGELES CA	-300.00
03/27/19	Zelle Transfer Conf# 308159059; Jack, Lupe	-400.00
03/28/19	CHECKCARD 0327 COMENITY CAPITAL BANK 800-2241714 OH 24767259087000002154327	-381.62
03/28/19	CHECKCARD 0327 LYFT *CANCEL FEE lyft.com CA 24055239087400962736878	-5.00
03/28/19	Credit One Bank DES:Payment ID:0000329934170 INDN:MADELIN FUENTES CO ID:XXXXXXXXX WEB	-75.00
04/01/19	LOANME DES:8447647368 ID:2002117409 INDN:MADELIN FUENTES CO ID:8800004991 PPD	-388.40
04/02/19	OPORTUN/PROGRESS DES:ACH ID:2807518 INDN:MADELIN FUENTES CO ID:1330903620 PPD	-100.00
04/02/19	Subscription DES:Acorns ID:3XXD29 INDN:madelinfuentes191@mail CO ID:9000142693 WEB	-1.00

*continued on the next page*

¿Estados de cuenta en español?  
¡Podemos hacerlo!

Llame al **1.800.688.6086** o visite  
su centro financiero más cercano.

Statements in Spanish?  
We can do that!

Call **1.800.432.1000**, or visit  
your nearest financial center.

## Withdrawals and other subtractions - continued

Date	Description	Amount
04/05/19	Zelle Transfer Conf# 5a664030b; Quinteros, Maria	-200.00
04/05/19	Xoom.com DES:DEBIT O ID:000000079952010 INDN:FUENTES MADELIN CO ID:1943401054 WEB	-6.99
04/08/19	BKOFAMERICA ATM 04/06 #000005421 WITHDRWL SLAUSON-VERMONT LOS ANGELES CA	-100.00
04/08/19	Online Banking payment to CRD 9253 Confirmation# 3757622667	-150.00
04/08/19	CHECKCARD 0406 PUPUSERIA JUTIAPA LOS ANGELES CA 24269799097100557551509	-26.77
04/08/19	CHECKCARD 0406 300 WIRELESS LOS ANGELES CA 24330659097900013700223	-18.00
04/08/19	CHECKCARD 0406 300 WIRELESS LOS ANGELES CA 24330659097900013700256	-30.00
04/08/19	CAPITAL ONE DES:MOBILE PMT ID:909639800563008 INDN:FUENTESMADELIN CO ID:9279744980 WEB	-200.00
04/09/19	TOYOTA FINANCIAL DES:RETAIL_PAY ID:73695197040619 INDN:MADELIN FUENTESRIVAS CO ID:1953775816 WEB	-334.40
04/10/19	Zelle Transfer Conf# c2fafa77b; Vicha, Lupe	-1.00
04/10/19	Zelle Transfer Conf# Od2a091c1; Vicha, Lupe	-100.00
04/11/19	CHECKCARD 0410 XOOM.COM 877-815-1531 CA 24492159100715598810167	-82.99
04/16/19	CHECKCARD 0415 GOOGLE *GARENA g.co/helppay#CA 24692169105100965501339	-0.99
04/17/19	CHECKCARD 0417 GOOGLE *YouTubePremium 855-836-3987 CA 24692169107100733183947 RECURRING	-17.99
04/17/19	OPORTUN/PROGRESS DES:ACH ID:2807518 INDN:MADELIN FUENTES CO ID:1330903620 PPD	-100.00
04/19/19	CHECKCARD 0417 LA PARRILLA RESTAURANT LOS ANGELES CA 24707809108030043998994	-89.92
04/22/19	CHECKCARD 0422 CHEVRON 0356854 LOS ANGELES CA 24692169112100600715030	-56.46

**Total withdrawals and other subtractions** **-\$3,179.52**

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$35.00	\$105.00
Total NSF: Returned Item fees	\$0.00	\$0.00

**Attention: You have 20 or more overdraft and returned item fees on your account this year.**

We are here to help – talk with us about ways you can help avoid fees, keep better track of your account activity, and make sure you have the account that is right for you.

Please call the number on this statement, or go to [bankofamerica.com/appointments](http://bankofamerica.com/appointments) to schedule an appointment with us at a time that works for you.

*continued on the next page*

**Service fees - continued**

Date	Transaction description	Amount
03/25/19	OVERDRAFT ITEM FEE FOR ACTIVITY OF 03-25	-35.00
<b>Total service fees</b>		<b>-\$35.00</b>

*Note your Ending Balance already reflects the subtraction of Service Fees.*

This page intentionally left blank