






P.O. Box 15284  
Wilmington, DE 19850

MADILIN A FUENTES RIVAS  
1317 W 73RD ST  
LOS ANGELES, CA 90044-2437

**Customer service information**

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv Plus Banking

for April 23, 2019 to May 22, 2019

**MADILIN A FUENTES RIVAS**

### Account summary

Beginning balance on April 23, 2019	\$140.46
Deposits and other additions	5,395.00
Withdrawals and other subtractions	-4,589.15
Checks	-0.00
Service fees	-45.11
<b>Ending balance on May 22, 2019</b>	<b>\$901.20</b>

Account number: 3250 6109 4086

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
04/25/19	Zelle Transfer Conf# ALOQLXGLB; Maria Rosad	300.00
04/25/19	Zelle Transfer Conf# XXXXXXXXX; GUADALUPE RODRIGUEZ	200.00
04/26/19	Zelle Transfer Conf# RTYOKVPOJ; Maria Rosad	200.00
05/02/19	Zelle Transfer Conf# XXXXXXXXX; GUADALUPE RODRIGUEZ	415.00
05/02/19	Zelle Transfer Conf# XXXXXXXXX; GUADALUPE RODRIGUEZ	400.00
05/03/19	Zelle Transfer Conf# ABZ7KHGCH; Maria Rosad	100.00
05/06/19	BKOFAMERICA ATM 05/04 #000008432 DEPOSIT EAST HOLLYWOOD LOS ANGELES CA	1,040.00
05/06/19	Zelle Transfer Conf# 1cae7a34d; CAZARES, NOEMI	100.00
05/09/19	Zelle Transfer Conf# XXXXXXXXX; MARIA G QUINTERO	800.00
05/13/19	Zelle Transfer Conf# SCOQTCAKI; Maria Rosad	300.00
05/13/19	Zelle Transfer Conf# XXXXXXXXX; GUADALUPE RODRIGUEZ	200.00
05/14/19	BKOFAMERICA ATM 05/14 #000009527 DEPOSIT HOLLYWOOD MAIN HOLLYWOOD CA	1,140.00
05/15/19	Zelle Transfer Conf# E42W01LCN; Maria Rosad	200.00

**Total deposits and other additions**

**\$5,395.00**

## Withdrawals and other subtractions

Date	Description	Amount
04/24/19	CHECKCARD 0423 SUSHI ON BRAND GLENDALE CA 24688079113027011275930	-47.24
04/25/19	MOBILE PURCHASE 0424 Netflix.com netflix.com CA	-12.99
04/25/19	7ELEVEN-FCTI 04/25 #000408068 WITHDRWL 4901 E SANTA MONI LOS ANGELES CA	-63.50
04/25/19	Zelle Transfer Conf# 597cbff0b; Vicha, Lupe	-50.00
05/01/19	CHECKCARD 0429 DISH NETWORK-ONE TIME 800-333-3474 CO 24792629120696133588051	-386.20
05/01/19	LOANME DES:8447647368 ID:2002177699 INDN:MADELIN FUENTES CO ID:8800004991 PPD	-388.40

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## What's on your mind?

When you join the Bank of America® Advisory Panel, you can help us understand what you like and don't like. Enter code **CADD** at [bankofamerica.com/AdvisoryPanel](https://bankofamerica.com/AdvisoryPanel) to learn more and join.

Inclusion on the Advisory Panel subject to qualifications.

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## Withdrawals and other subtractions - continued

Date	Description	Amount
05/02/19	OPORTUN/PROGRESS DES:ACH ID:2807518 INDN:MADELIN FUENTES CO ID:1330903620 PPD	-100.00
05/02/19	Subscription DES:Acorns ID:0Y9DH9 INDN:madelinfuentes191@mail CO ID:9000142693 WEB	-1.00
05/03/19	CHECKCARD 0502 ADRIANAS INSURANCE SERV 909-2914040 CA 24559309122900013949841	-425.00
05/03/19	Credit One Bank DES:Payment ID:0000337571063 INDN:MADELIN FUENTES CO ID:XXXXXXXXX WEB	-50.00
05/06/19	CHECKCARD 0505 LYFT *RIDE FRI 8PM lyft.com CA 24055239126400961952487	-7.80
05/06/19	Online Banking payment to CRD 9253 Confirmation# 3900866255	-50.00
05/06/19	Zelle Transfer Conf# 8ccf9db55; Quinteros, Maria	-150.00
05/06/19	CHECKCARD 0504 CURACAO.COM 213-386-4412 CA 24055239125207602808031	-42.35
05/06/19	SMART AND FINA 05/04 #000530713 PURCHASE SMART AND FINAL LOS ANGELES CA	-15.67
05/06/19	CHECKCARD 0505 LEONARDO'S RESTAURANT 2 HUNTINGTON PACA 24055239125206409600898	-50.00
05/06/19	ROSS STORES #8 05/06 #000029111 PURCHASE ROSS STORES #835 WALNUT PARK CA	-93.03
05/06/19	CHECKCARD 0506 LA FUEL LOS ANGELES CA	-35.49
05/06/19	Zelle Transfer Conf# 035e92056; Jose	-150.00
05/06/19	CAPITAL ONE DES:MOBILE PMT ID:912439800577580 INDN:FUENTESMADELIN CO ID:9279744980 WEB	-50.00
05/07/19	BKOFAMERICA ATM 05/07 #000002279 WITHDRWL 11TH & HILL LOS ANGELES CA	-200.00
05/07/19	TOYOTA FINANCIAL DES:RETAIL_PAY ID:75549461050419 INDN:MADELIN FUENTESRIVAS CO ID:1953775816 WEB	-269.86
05/08/19	CHECKCARD 0506 CHIPOTLE 2238 WALNUT PARK CA 24431069127206888000150	-37.64
05/09/19	CHECKCARD 0507 AMC CITYWALK 19 #2416 UNIVERSAL CITCA 24610439128004036037621	-32.50
05/09/19	Zelle Transfer Conf# a03c76cf4; Shanty	-200.00
05/10/19	CHECKCARD 0509 STARBUCKS STORE 05444 MONTEBELLO CA 24692169129100908315781	-5.90
05/15/19	BKOFAMERICA ATM 05/15 #000007005 WITHDRWL SLAUSON-VERMONT LOS ANGELES CA	-600.00
05/15/19	CVS/PHARMACY # 05/15 #000536612 PURCHASE CVS/PHARMACY #08 Los Angeles CA	-9.57
05/17/19	CHECKCARD 0515 TACA AIRLINES- LAX LOS ANGELES CA 24270099136900018700073	-50.00
05/17/19	CHECKCARD 0517 GOOGLE *YouTubePremium 855-836-3987 CA 24692169137100391342243 RECURRING	-17.99
05/17/19	Xoom.com DES:DEBIT O ID:000000082063695 INDN:FUENTES MADELIN CO ID:1943401054 WEB	-611.99
05/17/19	OPORTUN/PROGRESS DES:ACH ID:2807518 INDN:MADELIN FUENTES CO ID:1330903620 PPD	-100.00
05/17/19	Xoom.com DES:DEBIT O ID:000000082063401 INDN:FUENTES MADELIN CO ID:1943401054 WEB	-11.99
05/20/19	CHECKCARD 0517 PIZZA HUT FC LOURDES LA LIBERTAD 74331469138138765920124	-9.98
05/20/19	CHECKCARD 0517 CARMIN BOUTIQUE LA LIBERTAD 74331469138138765050013	-28.00

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## Withdrawals and other subtractions - continued

Date	Description	Amount
05/20/19	CHECKCARD 0517 ACTIVACION CELULAR UNIC LA LIBERTAD 74331469138138787830020	-40.00
05/20/19	CHECKCARD 0518 CINEMARK WEB LA LIBERTAD 74331469139139845350836	-25.95
05/20/19	CHECKCARD 0518 PIZZA HUT CHILTIUPAN LA LIBERTAD 74331469139139843710171	-57.15
05/21/19	CHECKCARD 0516 TEXACO SAN SALVADOR 74567959137011173069055	-12.45
05/21/19	CHECKCARD 0516 TEXACO SAN SALVADOR 74567959137011173069048	-5.10
05/21/19	CHECKCARD 0516 TEXACO SAN SALVADOR 74567959137011173069030	-5.65
05/22/19	CHECKCARD 0517 MR DONUT LOURDES LA LIBERTAD 74899839138137120004903	-4.55
05/22/19	CHECKCARD 0520 CINEPOLIS WEB STA ANA SANTA ANA 74331469141141983480108	-59.15
05/22/19	CHECKCARD 0520 HELADOS SARITA SAN SALVADOR 74331469141141025320163	-6.08
05/22/19	Xoom.com DES:DEBIT O ID:000000082286970 INDN:FUENTES MADELIN CO ID:1943401054 WEB	-11.99
05/22/19	Xoom.com DES:DEBIT O ID:000000082295800 INDN:FUENTES MADELIN CO ID:1943401054 WEB	-6.99

**Total withdrawals and other subtractions** **-\$4,589.15**

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$35.00	\$140.00
Total NSF: Returned Item fees	\$0.00	\$0.00

**We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:**

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
04/25/19	7ELEVEN-FCTI 04/25 #000408068 WITHDRWL 4901 E SANTA MONI LOS ANGELES CA FEE	-2.50
05/01/19	OVERDRAFT ITEM FEE FOR ACTIVITY OF 05-01	-35.00

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## Service fees - continued

Date	Transaction description	Amount
05/20/19	CHECKCARD 0518 PIZZA HUT CHILTIUPAN LA LIBERTAD 74331469139139843710171 INTERNATIONAL TRANSACTION FEE	-1.71
05/20/19	CHECKCARD 0517 ACTIVACION CELULAR UNIC LA LIBERTAD 74331469138138787830020 INTERNATIONAL TRANSACTION FEE	-1.20
05/20/19	CHECKCARD 0517 CARMIN BOUTIQUE LA LIBERTAD 74331469138138765050013 INTERNATIONAL TRANSACTION FEE	-0.84
05/20/19	CHECKCARD 0518 CINEMARK WEB LA LIBERTAD 74331469139139845350836 INTERNATIONAL TRANSACTION FEE	-0.78
05/20/19	CHECKCARD 0517 PIZZA HUT FC LOURDES LA LIBERTAD 74331469138138765920124 INTERNATIONAL TRANSACTION FEE	-0.30
05/21/19	CHECKCARD 0516 TEXACO SAN SALVADOR 74567959137011173069055 INTERNATIONAL TRANSACTION FEE	-0.37
05/21/19	CHECKCARD 0516 TEXACO SAN SALVADOR 74567959137011173069030 INTERNATIONAL TRANSACTION FEE	-0.17
05/21/19	CHECKCARD 0516 TEXACO SAN SALVADOR 74567959137011173069048 INTERNATIONAL TRANSACTION FEE	-0.15
05/22/19	CHECKCARD 0520 CINEPOLIS WEB STA ANA SANTA ANA 74331469141141983480108 INTERNATIONAL TRANSACTION FEE	-1.77
05/22/19	CHECKCARD 0520 HELADOS SARITA SAN SALVADOR 74331469141141025320163 INTERNATIONAL TRANSACTION FEE	-0.18
05/22/19	CHECKCARD 0517 MR DONUT LOURDES LA LIBERTAD 74899839138137120004903 INTERNATIONAL TRANSACTION FEE	-0.14

**Total service fees**

**-\$45.11**

Note your Ending Balance already reflects the subtraction of Service Fees.