






P.O. Box 15284  
Wilmington, DE 19850

MARIO V AMAYA  
450 S BURLINGTON AVE APT 209  
LOS ANGELES, CA 90057-3078

### Customer service information

-  Customer service: 1.800.432.1000  
TDD/TTY users only: 1.800.288.4408  
En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv Plus Banking

for May 11, 2019 to June 10, 2019

**MARIO V AMAYA**

Account number: 3251 2430 5926

### Account summary

Beginning balance on May 11, 2019	\$2.97
Deposits and other additions	872.58
Withdrawals and other subtractions	-840.37
Checks	-0.00
Service fees	-35.00
<b>Ending balance on June 10, 2019</b>	<b>\$0.18</b>

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<sup>1</sup> Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

<sup>2</sup> J.D. Power 2019 Mobile App Certification Program<sup>SM</sup> and 2019 Website Certification Program<sup>SM</sup> recognition is based on successful completion of an audit and exceeding a customer experience benchmark through a survey of recent servicing interactions. For more information, visit [jdpower.com/awards](http://jdpower.com/awards). SSM-11-18-0529.C | ARFVGMFT

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
05/15/19	925A-DAVALAN SAL DES:DIRDEP ID:2050 INDN:AMAYA MARIO CO ID:10995096 PPD	182.58
05/20/19	BKOFAMERICA ATM 05/18 #000007058 DEPOSIT BROADWAY-MANCHES LOS ANGELES CA	340.00
05/28/19	BKOFAMERICA ATM 05/24 #000004895 DEPOSIT SATICOY & TAMPA RESEDA CA	350.00

### Total deposits and other additions

**\$872.58**

## Withdrawals and other subtractions

Date	Description	Amount
05/13/19	CHECKCARD 0512 NETFLIX.COM NETFLIX.COM CA 24692169132100660206108 RECURRING	-15.99
05/15/19	7-ELEVEN 05/15 #000675718 PURCHASE 7-ELEVEN LOS ANGELES CA	-8.04
05/15/19	CHECKCARD 0515 7-ELEVEN SANTA CLARITACA	-28.92
05/16/19	OSO FREEWAY UN 05/16 #000515864 PURCHASE OSO FREEWAY UNIO MISSION VIEJO CA	-7.98
05/16/19	UNION PLAZA MA 05/16 #000124148 PURCHASE UNION PLAZA MARKE LOS ANGELES CA	-6.46
05/17/19	CHECKCARD 0515 MCDONALD'S F26508 SANTA CLARITACA 24427339136710058705383	-4.37
05/17/19	CHECKCARD 0515 MCDONALD'S F25706 LOS ANGELES CA 24427339136710059543197	-9.18
05/17/19	CHECKCARD 0515 MCDONALD'S F25706 LOS ANGELES CA 24427339136710059543205	-2.19
05/17/19	CHECKCARD 0516 SQ *CHINO'S CARNICE LOS ANGELES CA 24492159136854277112070	-9.21
05/17/19	NORTHERN OIL I 05/17 #000457489 PURCHASE NORTHERN OIL IN SAN FERNANDO CA	-10.50
05/17/19	OSO FREEWAY UN 05/17 #000375397 PURCHASE OSO FREEWAY UNIO MISSION VIEJO CA	-6.65
05/20/19	CHECKCARD 0517 ANDREAS LIQUOR MISSION VIEJOCA 24251389139030096385178	-22.83
05/20/19	CHECKCARD 0517 ANDREAS LIQUOR MISSION VIEJOCA 24251389139030096385244	-17.68
05/20/19	BKOFAMERICA ATM 05/18 #000007068 WITHDRWL BROADWAY-MANCHES LOS ANGELES CA	-290.00
05/20/19	CHECKCARD 0518 THE HOME DEPOT #1077 LAGUNA NIGUELCA 24610439139010197407724	-40.85
05/22/19	CHECKCARD 0522 ARCO #42715 AM LOS ANGELES CA	-9.35
05/28/19	CHECKCARD 0525 AIRBNB * HMAN83YYNE 491-123-4567 CA 24692169145100105932297	-333.06

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## Withdrawals and other subtractions - continued

Date	Description	Amount
05/29/19	CHECKCARD 0528 MCDONALD'S F22570 LOS ANGELES CA 24427339148740258583690	-7.87
05/30/19	ARCO #47300 05/30 #000212052 PURCHASE ARCO #47300 VALENCIA CA	-7.24
06/06/19	7-ELEVEN 06/06 #000043071 PURCHASE 7-ELEVEN SANTA CLARITA CA	-2.00
<b>Total withdrawals and other subtractions</b>		<b>-\$840.37</b>

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$35.00	\$35.00
Total NSF: Returned Item fees	\$0.00	\$0.00

**We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:**

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
05/13/19	OVERDRAFT ITEM FEE FOR ACTIVITY OF 05-13	-35.00

**Total service fees** **-\$35.00**

Note your Ending Balance already reflects the subtraction of Service Fees.