






P.O. Box 15284
Wilmington, DE 19850

SERGIO ANTONIO VELASQUEZ FLORES
767 N FAIR OAKS AVE
PASADENA, CA 91103

Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv SafeBalance Banking

for April 12, 2019 to May 13, 2019

SERGIO ANTONIO VELASQUEZ FLORES

Account number: 3251 2173 3630

Account summary

Beginning balance on April 12, 2019	\$160.90
Deposits and other additions	3,574.97
ATM and debit card subtractions	-3,267.02
Other subtractions	-0.00
Service fees	-7.45
Ending balance on May 13, 2019	\$461.40

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

© 2019 Bank of America Corporation

Bank of America, N.A. Member FDIC and  Equal Housing Lender

Deposits and other additions

Date	Description	Amount
04/19/19	Zelle Transfer Conf# T064JS267; JEVERSON CIFUENTES RALDA	60.00
04/24/19	BKOFAMERICA ATM 04/23 #000002626 DEPOSIT LAKE-COLORADO PASADENA CA	1,000.00
04/26/19	Zelle Transfer Conf# T065JYVTT; JEVERSON CIFUENTES RALDA	1,200.00
04/26/19	CVS/PHARMACY # 04/26 #000443146 REFUND CVS/PHARMACY #09 Pasadena CA	16.53
05/02/19	CHECKCARD 0501 ALTADENA HARDWARE ALTADENA CA 7480197912209190200	28.44
05/13/19	Zelle Transfer Conf# T067Q6GPK; JEVERSON CIFUENTES RALDA	1,270.00
Total deposits and other additions		\$3,574.97

Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
04/12/19	CHECKCARD 0410 KIOSK PARKING PASADENA CA 24497789101900018053816	-3.00
04/12/19	CHECKCARD 0411 JOES DELI PASADENA CA 24013399101001469414889	-9.25
04/12/19	CHECKCARD 0411 CITY PARKING OFFICE PASADENA CA 24497789101900019592010	-45.00
04/12/19	CHECKCARD 0411 SQ *CHAPALA BAKERY ALTADENA CA 24492159101741361140144	-9.10
04/12/19	CHECKCARD 0411 MAYWOOD TIRE SERVICE MAYWOOD CA 24431069102207468800059	-80.00
04/12/19	SHELL Service 04/12 #000888283 PURCHASE SHELL Service Sta TEMPLE CITY CA	-3.29
04/15/19	CHECKCARD 0412 GRAND BUFFET WHITTIER CA 24275399102900013700069	-14.00
04/19/19	CHECKCARD 0418 ARCO #42056 AM SANTA FE SPRICA	-24.75
04/19/19	BKOFAMERICA ATM 04/18 #000001431 WITHDRWL LAKE-COLORADO PASADENA CA	-20.00
04/22/19	CHECKCARD 0419 GRAND BUFFET WHITTIER CA 24275399109900014500024	-11.26
04/24/19	FOOD4LESS 1329 04/23 #000620297 PURCHASE FOOD4LESS 1329 NO PASADENA CA	-133.11
04/24/19	THE HOME DEPOT 04/24 #000677160 PURCHASE THE HOME DEPOT #0 CERRITOS CA	-183.62

continued on the next page

Our Mobile Banking app¹ and Online Banking are both certified by J.D. Power² for providing

“An Outstanding Customer Experience.”

Download the app today from your app store or visit bankofamerica.com.

¹ Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply.

² J.D. Power 2019 Mobile App Certification ProgramSM and 2019 Website Certification ProgramSM recognition is based on successful completion of an audit and exceeding a customer experience benchmark through a survey of recent servicing interactions. For more information, visit jdpower.com/awards. SSM-11-18-0529.C | ARFVGMFT

Withdrawals and other subtractions - continued

ATM and debit card subtractions - continued

Date	Description	Amount
04/26/19	CHECKCARD 0424 PAYLESS SHOES00011403 PASADENA CA 24164079115926341123549	-220.58
04/26/19	CHECKCARD 0425 PIZZA HUT 026171 PASADENA CA 24431069115091379000164	-30.08
04/26/19	CHECKCARD 0425 PANDA EXPRESS 1690 NORWALK CA 24431069116838000032415	-10.13
04/26/19	CVS/PHARMACY # 04/26 #000819542 PURCHASE CVS/PHARMACY #09 Pasadena CA	-17.98
04/26/19	CVS/PHARMACY # 04/26 #000414216 PURCHASE CVS/PHARMACY #09 Pasadena CA	-102.40
04/26/19	VALLARTA SUPER 04/26 #000282016 PURCHASE VALLARTA SUPERMAR PASADENA CA	-206.63
04/26/19	BAJA RANCH MAR 04/26 #000267682 PURCHASE BAJA RANCH MARK PASADENA CA	-27.86
04/29/19	CHECKCARD 0426 GRAND BUFFET WHITTIER CA 24275399116900015200021	-9.30
04/29/19	CHECKCARD 0427 IDT*Boss Intl Calling 800-6768312 NJ 24906419117072160167090	-10.00
04/29/19	WAL-MART Wal- 04/28 #000612600 PURCHASE WAL-MART Wal-Mar PANORAMA CITY CA	-145.48
04/29/19	GLORIAS MEXICA 04/28 #000173045 PURCHASE GLORIAS MEXICAN & AZUSA CA	-46.75
04/29/19	ENVIOS LAS AME 04/28 #000104685 WITHDRWL 285 E ORANGE GROV PASADENA CA	-202.75
04/29/19	CHECKCARD 0428 ARCO #42205 ALTADENA CA	-50.35
04/29/19	ALTADENA HARDW 04/28 #000323227 PURCHASE ALTADENA HARDWARE ALTADENA CA	-61.24
04/30/19	MAYWOOD MINI M 04/30 #000477962 PURCHASE MAYWOOD MINI MARK MAYWOOD CA	-10.75
04/30/19	MAYWOOD MINI M 04/30 #000479044 PURCHASE MAYWOOD MINI MARK MAYWOOD CA	-8.90
04/30/19	THE HOME DEPOT 04/30 #000770180 PURCHASE THE HOME DEPOT #1 HUNTINGTON PK CA	-178.06
05/01/19	VALLARTA SUPER 04/30 #000247986 PURCHASE VALLARTA SUPERMAR PASADENA CA	-24.81
05/01/19	LOWE'S #0056 05/01 #000102643 PURCHASE LOWE'S #0056 NORWALK CA	-122.23
05/01/19	BKOFAMERICA ATM 05/01 #000004684 WITHDRWL LAKE-COLORADO PASADENA CA	-300.00
05/02/19	FOOD4LESS 1329 05/01 #000615958 PURCHASE FOOD4LESS 1329 NO PASADENA CA	-39.39
05/03/19	CHECKCARD 0503 ARCO #42555 AM PASADENA CA	-57.35
05/06/19	CHECKCARD 0503 LA ESTRELLA TACOS INC 626-304-2752 CA 24692169123100352430371	-11.23
05/06/19	CHECKCARD 0504 KIOSK PARKING PASADENA CA 24497789125900010438587	-15.00
05/06/19	CIRCLE K STORE 05/04 #000390668 PURCHASE CIRCLE K STORES PICO RIVERA CA	-17.74
05/13/19	CHECKCARD 0511 ARCO #42081 ALHAMBRA CA	-60.35
05/13/19	CHECKCARD 0511 CHRISS HAMBURGER MAYWOOD CA 24275479132514204863638	-15.01
05/13/19	THE HOME DEPOT 05/11 #000219630 PURCHASE THE HOME DEPOT #1 HUNTINGTON PK CA	-97.37
05/13/19	VALLARTA SUPER 05/11 #000238167 PURCHASE VALLARTA SUPERMAR PASADENA CA	-46.26
05/13/19	CHECKCARD 0512 LA ESTRELLA TACOSFAIROA PASADENA CA 24493989132207592400337	-24.20
05/13/19	CHECKCARD 0512 BEIJING WOK GOURMET PASADENA CA 24755429133131339794126	-12.62
05/13/19	BKOFAMERICA ATM 05/12 #000007653 WITHDRWL LAKE-COLORADO PASADENA CA	-500.00
05/13/19	FOOD4LESS 1329 05/12 #000618548 PURCHASE FOOD4LESS 1329 NO PASADENA CA	-47.84

Total ATM and debit card subtractions

-\$3,267.02

Service fees

Date	Transaction description	Amount
04/29/19	ENVIOS LAS AME 04/28 #000104685 WITHDRWL 285 E ORANGE GROV PASADENA CA FEE	-2.50
05/13/19	Monthly Maintenance Fee	-4.95

Total service fees **-\$7.45**

Note your Ending Balance already reflects the subtraction of Service Fees.

This page intentionally left blank