






P.O. Box 15284
Wilmington, DE 19850

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

CECILIA B QUINTANILLA LOPEZ
7038 ENCINO AVE
VAN NUYS, CA 91406-3520

 Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

Your Adv Plus Banking

for February 5, 2021 to March 10, 2021

Account number: 3251 3216 2229

CECILIA B QUINTANILLA LOPEZ

Account summary

Beginning balance on February 5, 2021	\$2.22
Deposits and other additions	11,846.15
ATM and debit card subtractions	-8,345.06
Other subtractions	-3,400.00
Checks	-0.00
Service fees	-0.00
Ending balance on March 10, 2021	\$103.31

HEMINGWAY



A FILM BY KEN BURNS AND LYNN NOVICK

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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Our Deposit Agreement and Disclosures were updated to include our policy for accepting registered warrants. For more details, please review the "Processing Deposits and Cashed Items" section of our Deposit Agreement at bankofamerica.com/depositagreement.

Deposits and other additions

Date	Description	Amount
02/08/21	Zelle Transfer Conf# dc5a77ce0; RIVERA CASTENADA, AXEL	200.00
02/08/21	Zelle Transfer Conf# T09S45DCH; LEONARDO CASTILLA	100.00
02/08/21	Zelle Transfer Conf# XXXXXXXXXX; EDWIN O ALVARADO	100.00
02/08/21	BKOFAMERICA ATM 02/06 #000008466 DEPOSIT VAN NUYS CONVENI RESEDA CA	20.00
02/09/21	Zelle Transfer Conf# T09SPCF4V; LEONARDO CASTILLA	15.00
02/11/21	Zelle Transfer Conf# 6b9e81a48; BARRERA LEIVA, MOISES UBALDO	200.00
02/11/21	Zelle Transfer Conf# b0cdf3ca; COJTI BARRIENTOS, LIGIA	100.00
02/11/21	Zelle Transfer Conf# T09SXT9F8; LEONARDO CASTILLA	25.00
02/12/21	HOME DEPOT U.S.A DES:REG SALARY ID:XXXXXXXXX INDN:CECILIA QUINTANILLA CO ID:3581853319 PPD	881.40
02/16/21	FRANCHISE TAX BD DES:CASTTAXRFD ID:XXXXXXXXX INDN:QUINTANILLA LOPEZ, CEC CO ID:9282532045 PPD	312.00
02/16/21	Zelle Transfer Conf# 1c4ed74ff; RIVERA CASTENADA, AXEL	200.00
02/16/21	Zelle Transfer Conf# T09TLLQV6; LEONARDO CASTILLA	200.00
02/16/21	Zelle Transfer Conf# 5f5516c9b; BARRERA LEIVA, MOISES UBALDO	100.00
02/16/21	Zelle Transfer Conf# T09TDT3D3; LEONARDO CASTILLA	100.00
02/16/21	Zelle Transfer Conf# XXXXXXXXXX; EDWIN O ALVARADO	100.00
02/16/21	BKOFAMERICA MOBILE 02/16 3693036306 DEPOSIT *MOBILE CA	75.00
02/18/21	Zelle Transfer Conf# T09VDDFND; LEONARDO CASTILLA	400.00
02/22/21	BKOFAMERICA ATM 02/22 #000009495 DEPOSIT VAN NUYS CONVENI RESEDA CA	700.00
02/22/21	Zelle Transfer Conf# 97f632e17; RIVERA CASTENADA, AXEL	200.00
02/22/21	Zelle Transfer Conf# T09VQ2LP2; LEONARDO CASTILLA	100.00
02/22/21	Zelle Transfer Conf# XXXXXXXXXX; EDWIN O ALVARADO	100.00

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Are Not FDIC Insured **Are Not Bank Guaranteed** **May Lose Value**

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Deposits and other additions - continued

Date	Description	Amount
02/22/21	Zelle Transfer Conf# T09VQ2RZQ; LEONARDO CASTILLA	60.00
02/22/21	BKOFAMERICA ATM 02/22 #000009315 DEPOSIT VAN NUYS CONVENI RESEDA CA	11.00
02/23/21	BKOFAMERICA ATM 02/23 #000005172 DEPOSIT RESEDA RESEDA CA	1,060.00
02/23/21	BKOFAMERICA ATM 02/23 #000003622 DEPOSIT VAN NUYS CONVENI RESEDA CA	700.00
02/23/21	BKOFAMERICA ATM 02/23 #000005175 DEPOSIT RESEDA RESEDA CA	20.00
02/24/21	IRS TREAS 310 DES: TAX REF ID:XXXXXXXXXX00989 INDN:QUINTANILLA LOPEZ, CEC CO ID:9111736946 PPD	3,023.17
02/26/21	HOME DEPOT U.S.A DES:REG SALARY ID:XXXXXXXXX INDN:CECILIA QUINTANILLA CO ID:3581853319 PPD	1,191.95
03/01/21	BKOFAMERICA ATM 02/27 #000003689 DEPOSIT VAN NUYS CONVENI RESEDA CA	200.00
03/01/21	BKOFAMERICA MOBILE 03/01 3835369703 DEPOSIT *MOBILE CA	171.00
03/01/21	Zelle Transfer Conf# T09X2TD9S; LEONARDO CASTILLA	100.00
03/01/21	Zelle Transfer Conf# XXXXXXXXX; EDWIN O ALVARADO	100.00
03/02/21	BKOFAMERICA MOBILE 03/03 3837697379 DEPOSIT *MOBILE CA	203.00
03/02/21	BKOFAMERICA MOBILE 03/02 3720726030 DEPOSIT *MOBILE CA	75.00
03/08/21	Zelle Transfer Conf# XXXXXXXXX; RICHARD ALEXANDER CASTANEDA	200.00
03/08/21	Zelle Transfer Conf# e3c4f9702; RIVERA CASTENADA, AXEL	150.00
03/08/21	Zelle Transfer Conf# T09YRR8X6; LEONARDO CASTILLA	100.00
03/08/21	Zelle Transfer Conf# XXXXXXXXX; EDWIN O ALVARADO	100.00
03/08/21	Zelle Transfer Conf# 0a672c624; RIVERA CASTENADA, AXEL	50.00
03/09/21	Purchasing P 01 DES:Vendor Pay ID:XXXXXXXXX INDN:CECILIA QUINTANILLA CO ID:4900193342 PPD PMT INFO:C\	102.63

Total deposits and other additions

\$11,846.15

Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
02/08/21	PURCHASE 0205 Netflix.com 866-5797172 CA	-17.99
02/08/21	BKOFAMERICA ATM 02/06 #000008467 WITHDRWL VAN NUYS CONVENI RESEDA CA	-100.00
02/08/21	BKOFAMERICA ATM 02/06 #000008500 WITHDRWL VAN NUYS CONVENI RESEDA CA	-300.00
02/11/21	CHECKCARD 0210 Viktor Benes Bakery Encino CA 24744551042240000832571	-8.64
02/11/21	THE HOME DEPOT 02/11 #000503221 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-4.27
02/11/21	THE HOME DEPOT 02/11 #000503223 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-2.33
02/11/21	BKOFAMERICA ATM 02/11 #000009280 WITHDRWL WOODMAN SHERMAN VAN NUYS CA	-200.00
02/11/21	JONS MARK 1813 02/11 #000302135 PURCHASE JONS MARK 18135 S RESEDA CA	-18.26
02/12/21	CHECKCARD 0211 AMZN DIGITAL*EC8HI3LT3 888-802-3080 WA 24431061043083328434994	-9.99

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Withdrawals and other subtractions - continued

ATM and debit card subtractions - continued

Date	Description	Amount
02/12/21	BKOFAMERICA ATM 02/12 #000003052 WITHDRWL VAN NUYS CONVENI RESEDA CA	-900.00
02/12/21	SUPER KING MAR 02/12 #000691754 PURCHASE SUPER KING MARKET VAN NUYS CA	-70.48
02/16/21	BKOFAMERICA ATM 02/13 #000003763 WITHDRWL VAN NUYS CONVENI RESEDA CA	-600.00
02/16/21	BKOFAMERICA ATM 02/13 #000003776 WITHDRWL VAN NUYS CONVENI RESEDA CA	-100.00
02/16/21	CVS/PHARMACY # 02/13 #000110882 PURCHASE CVS/PHARMACY #02 ENCINO CA	-20.07
02/16/21	BKOFAMERICA ATM 02/13 #000004258 WITHDRWL VAN NUYS CONVENI RESEDA CA	-100.00
02/16/21	BKOFAMERICA ATM 02/14 #000007651 WITHDRWL NORTH HILLS NORTH HILLS CA	-200.00
02/18/21	CHECKCARD 0217 APPLE.COM/BILL 866-712-7753 CA 24692161048100587840328 RECURRING	-13.49
02/18/21	CHECKCARD 0217 APPLE.COM/BILL 866-712-7753 CA 24692161048100587837118 RECURRING	-13.49
02/18/21	THE HOME DEPOT 02/18 #000341663 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-34.62
02/19/21	CHECKCARD 0218 STARBUCKS STORE 09456 VAN NUYS CA 24692161049100048645877	-11.20
02/19/21	CHECKCARD 0218 PURCHASING POWER, LLC WWW.PURCHASINGA 24011341049000030998270 RECURRING	-102.63
02/19/21	BKOFAMERICA ATM 02/18 #000007330 WITHDRWL VAN NUYS CONVENI RESEDA CA	-140.00
02/19/21	THE HOME DEPOT 02/18 #000813103 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-5.71
02/22/21	CHECKCARD 0219 TMOBILE*POSTPAID IVR 800-937-8997 WA 24692161050100929563419 RECURRING	-164.35
02/22/21	BKOFAMERICA ATM 02/20 #000008008 WITHDRWL VAN NUYS CONVENI RESEDA CA	-140.00
02/22/21	BKOFAMERICA ATM 02/20 #000004074 WITHDRWL RESEDA RESEDA CA	-200.00
02/22/21	BKOFAMERICA ATM 02/20 #000004075 WITHDRWL RESEDA RESEDA CA	-100.00
02/22/21	THE HOME DEPOT 02/21 #000674853 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-3.53
02/22/21	BKOFAMERICA ATM 02/22 #000009316 WITHDRWL VAN NUYS CONVENI RESEDA CA	-20.00
02/22/21	BKOFAMERICA ATM 02/22 #000009518 WITHDRWL VAN NUYS CONVENI RESEDA CA	-700.00
02/23/21	BKOFAMERICA ATM 02/23 #000003628 WITHDRWL VAN NUYS CONVENI RESEDA CA	-700.00
02/24/21	7-ELEVEN 02/24 #000838564 PURCHASE 7-ELEVEN NORTHRIDGE CA	-23.96
02/24/21	7-ELEVEN 02/24 #000839232 PURCHASE 7-ELEVEN NORTHRIDGE CA	-7.78
02/24/21	BKOFAMERICA ATM 02/24 #000004241 WITHDRWL VAN NUYS CONVENI RESEDA CA	-1,000.00
02/24/21	THE HOME DEPOT 02/24 #000163289 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-43.73
02/24/21	JONS MARK 1813 02/24 #000055158 PURCHASE JONS MARK 18135 S RESEDA CA	-14.08
02/24/21	CVS/PHARM 0479 02/24 #000061777 PURCHASE CVS/PHARM 04792-- Van Nuys CA	-29.51
02/25/21	CHECKCARD 0224 FD *CA DMV 637 *SVC 800-777-0133 CA 24116411056091108001084	-0.88
02/25/21	CHECKCARD 0224 DRJ PANORAMA MALL PANORAMA CITYCA 24493981056400169000015	-440.00

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Withdrawals and other subtractions - continued

ATM and debit card subtractions - continued

Date	Description	Amount
02/25/21	CHECKCARD 0224 FD *CA DMV 637 WINNETKA CA 24116411056400097001072	-38.00
02/25/21	THE HOME DEPOT 02/24 #000104483 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-3.53
02/25/21	THE HOME DEPOT 02/25 #000104557 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-2.33
02/25/21	BKOFAMERICA ATM 02/25 #000001372 WITHDRWL VAN NUYS MAIN VAN NUYS CA	-200.00
02/26/21	CHECKCARD 0225 AMZN MKTP US*GN80T9TT3 AMZN.COM/BILLWA 24431061056083313853863	-36.10
02/26/21	CHECKCARD 0225 APPLE.COM/BILL 866-712-7753 CA 24692161056100066735766	-9.99
02/26/21	CHECKCARD 0225 PANDA EXPRESS #1905 VAN NUYS CA 24431061057838005911611	-13.00
02/26/21	THE HOME DEPOT 02/26 #000053481 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-13.02
02/26/21	BKOFAMERICA ATM 02/26 #000001908 WITHDRWL VAN NUYS MAIN VAN NUYS CA	-360.00
03/01/21	CHECKCARD 0225 MCDONALD'S M2115 OF CA VAN NUYS CA 24427331057710045467636	-9.40
03/01/21	CHECKCARD 0227 STARBUCKS STORE 09456 VAN NUYS CA 24692161058100295981494	-8.40
03/01/21	THE HOME DEPOT 02/27 #000384348 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-2.28
03/01/21	CHECKCARD 0228 STARBUCKS STORE 09456 VAN NUYS CA 24692161059100082137192	-8.40
03/01/21	THE HOME DEPOT 02/28 #000981439 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-14.20
03/02/21	CHECKCARD 0228 MCDONALD'S M2115 OF CA VAN NUYS CA 24427331060710018787932	-5.79
03/03/21	JONS MARKET 24 03/03 #000623147 PURCHASE JONS MARKET 24 18 RESEDA CA	-48.18
03/03/21	BKOFAMERICA ATM 03/03 #000006084 WITHDRWL VAN NUYS CONVENI RESEDA CA	-300.00
03/04/21	CHECKCARD 0303 Viktor Benes Bakery Encino CA 24744551063240000909399	-8.64
03/04/21	CHECKCARD 0303 99-CENTS-ONLY #0047 RESEDA CA 24445001063000802194394	-6.75
03/08/21	PURCHASE 0305 Netflix.com 866-5797172 CA	-17.99
03/08/21	CHECKCARD 0306 STARBUCKS STORE 09456 VAN NUYS CA 24692161066100471045007	-31.70
03/08/21	JONS MARK 1813 03/06 #000030396 PURCHASE JONS MARK 18135 S RESEDA CA	-8.80
03/08/21	VALLARTA 1972 03/07 #000002381 PURCHASE VALLARTA 19725 V WINNETKA CA	-15.62
03/08/21	CVS/PHARMACY # 03/07 #000357141 PURCHASE CVS/PHARMACY #02 WINNETKA CA	-7.65
03/08/21	VALLARTA 1972 03/08 #000128758 PURCHASE VALLARTA 19725 V WINNETKA CA	-14.30
03/09/21	BKOFAMERICA ATM 03/09 #000009723 WITHDRWL VAN NUYS CONVENI RESEDA CA	-600.00

Total ATM and debit card subtractions **-\$8,345.06**

Other subtractions

Date	Description	Amount
02/23/21	Zelle Transfer Conf# 47ef8a7d3; cundina de helen	-1,080.00
02/24/21	Zelle Transfer Conf# 82c6fe510; LEONARDO CASTILLA	-400.00
02/24/21	Zelle Transfer Conf# 73ede6880; Silvia Guevara	-300.00

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Withdrawals and other subtractions - continued

Other subtractions - continued

Date	Description	Amount
02/24/21	Zelle Transfer Conf# d53d55919; cundina de helen	-20.00
03/01/21	Zelle Transfer Conf# 6ac3743f2; Jose Alfredo Fernandez	-400.00
03/01/21	Zelle Transfer Conf# 9b058e817; AXEL	-1,000.00
03/01/21	Zelle Transfer Conf# 96825b5b4; AXEL	-200.00
Total other subtractions		-\$3,400.00

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Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

In the next few months, we are making changes to our Overdraft Protection Service and fees. We have outlined each change along with the applicable effective date. Please review these updates in our [Deposit Agreement and Disclosures at bankofamerica.com/deposits](https://bankofamerica.com/deposits) and [Personal Schedule of Fees at bankofamerica.com/fees](https://bankofamerica.com/fees).

Change	Effective Date	What to Expect After the Change Is Effective
Eligible deposit accounts may have the ability to enroll in multiple Overdraft Protection plans and link up to 5 eligible accounts for overdraft protection	<ul style="list-style-type: none"> • June 18, 2021 for deposit account(s) opened in GA, IL, KY, MI or TN • August 20, 2021 for deposit account(s) opened in any location 	<ul style="list-style-type: none"> • When you link more than one account for overdraft protection and the available funds in your first linked account are not enough to cover the necessary amount including any applicable transfer fee, the next linked account(s) will transfer/advance available funds to cover the remaining amount including any applicable transfer fee. • If your linked accounts do not have enough available funds to cover the necessary amount, we may decline to make the transfer. • This functionality is not available for all accounts.
Overdraft Protection Transfer Fee changes for transfers made from a linked Bank of America credit card to your deposit account (covered account)	<ul style="list-style-type: none"> • June 18, 2021 for deposit account(s) opened in GA, IL, KY, MI or TN • August 20, 2021 for deposit account(s) opened in any location 	<ul style="list-style-type: none"> • Your covered account may be charged a \$12.00 Overdraft Protection Transfer Fee when overdraft protection transfers are made from a linked credit card to cover the overdraft and the applicable transfer fee on your account. Keep in mind, this fee may be higher than what you are currently charged when transfers are made from your linked credit card. • The applicable transfer fee will be charged to your covered account; previously the fee was charged to your credit card account. • The amount of the applicable transfer fee may be included in the amount transferred from your linked credit card account. • We will only charge one Overdraft Protection Transfer Fee any day a transfer is made to a given covered account, regardless of the number of items covered or whether funds are transferred/advanced from multiple accounts. • We will not charge this fee if all individual items covered by the transfer are \$1.00 or less. • We will not charge this fee if your covered account is overdrawn by a total amount of \$1.00 or less (previously less than \$12.00) before we apply overdraft protection. • Bank of America Advantage Relationship Banking, Bank of America Advantage® with Tiered Interest Checking and Bank of America Advantage® Regular Checking accounts plus Preferred Rewards customers qualify for a waiver of this fee.
The dollar amount transferred for overdraft protection from a linked Bank of America credit card or line of credit to your covered deposit account	August 20, 2021	<ul style="list-style-type: none"> • Overdraft protection transfers from a linked credit card or line of credit will be made for the amount required to cover the overdraft and the applicable transfer fee on the covered account (previously in increments of \$100.00).
Savings accounts will no longer be able to receive overdraft protection	August 20, 2021	<ul style="list-style-type: none"> • If your savings account is currently receiving overdraft protection from another account, it will no longer be linked to receive this service. • Please keep in mind, you can still use your savings account to provide overdraft protection to other eligible checking accounts.
The name of Overdraft Protection will change to Balance Connect(TM)	August 20, 2021	<ul style="list-style-type: none"> • You will see the new name, Balance Connect(TM), on your statement and in Mobile and Online Banking.

We are here to help

If you have questions about these changes, feel free to schedule an appointment with us at bankofamerica.com/appointments.

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