



P.O. Box 15284  
Wilmington, DE 19850

**Customer service information**

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

CECILIA B QUINTANILLA LOPEZ  
7038 ENCINO AVE  
VAN NUYS, CA 91406-3520

## Your Adv Plus Banking

for April 10, 2021 to May 7, 2021

**CECILIA B QUINTANILLA LOPEZ**

Account number: 3251 3216 2229

### Account summary

Beginning balance on April 10, 2021	\$381.11
Deposits and other additions	7,214.65
ATM and debit card subtractions	-4,477.58
Other subtractions	-2,475.00
Checks	-0.00
Service fees	-0.00
<b>Ending balance on May 7, 2021</b>	<b>\$643.18</b>

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## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
04/12/21	Zelle Transfer Conf# osEXgc61u; THARITH PERERA	125.00
04/12/21	Zelle Transfer Conf# T0B85RPQX; LEONARDO CASTILLA	100.00
04/14/21	Zelle Transfer Conf# XXXXXXXXX; EDWIN O ALVARADO	400.00
04/16/21	FTBGSSTIMULUS DES:GSSTIMULUS ID:XXXXXXXXX INDN:CECILIA B QUINTANILLA CO ID:9282532044 PPD	600.00
04/16/21	Zelle Transfer Conf# rnw88gsm; RIVERA CASTENADA, AXEL	200.00
04/16/21	Zelle Transfer Conf# T0B9JWYKP; LEONARDO CASTILLA	170.00
04/16/21	Zelle Transfer Conf# llepv2iee; FONSECA TALAVERA, JOSE	100.00
04/19/21	BKOFAMERICA MOBILE 04/19 3626414957 DEPOSIT *MOBILE CA	150.00
04/19/21	Zelle Transfer Conf# XXXXXXXXX; EDWIN O ALVARADO	100.00
04/23/21	HOME DEPOT U.S.A DES:REG SALARY ID:XXXXXXXXX INDN:CECILIA QUINTANILLA CO ID:3581853319 PPD	1,104.66
04/23/21	Zelle Transfer Conf# p00bk2u6h; RIVERA CASTENADA, AXEL	200.00
04/23/21	Zelle Transfer Conf# xwqrm06gd; FONSECA TALAVERA, JOSE	100.00
04/26/21	BKOFAMERICA MOBILE 04/26 3804584232 DEPOSIT *MOBILE CA	125.00
04/26/21	Zelle Transfer Conf# T0BBXJ7KL; LEONARDO CASTILLA	100.00
04/26/21	Zelle Transfer Conf# XXXXXXXXX; EDWIN O ALVARADO	100.00
04/26/21	CHECKCARD 0422 WAL-MART #2568 PANORAMA CITYCA 7444500111340019241	21.87
04/30/21	Zelle Transfer Conf# fu8AwaZ3a; THARITH PERERA	125.00
04/30/21	Zelle Transfer Conf# nxjgo34f4; FONSECA TALAVERA, JOSE	100.00
05/03/21	BKOFAMERICA ATM 05/01 #000004051 DEPOSIT VAN NUYS CONVENI RESEDA CA	900.00
05/03/21	Zelle Transfer Conf# XXXXXXXXX; EDWIN O ALVARADO	300.00
05/03/21	Zelle Transfer Conf# T0BDJHSGF; LEONARDO CASTILLA	100.00
05/03/21	Zelle Transfer Conf# XXXXXXXXX; EDWIN O ALVARADO	100.00
05/04/21	BKOFAMERICA MOBILE 05/04 3818498886 DEPOSIT *MOBILE CA	150.00

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¿Estados de cuenta en español?  
¡Podemos hacerlos para usted!

Llame al **800.688.6086** o visite  
su centro financiero más cercano.

Se aplican exclusiones. No se encuentra disponible para cuentas comerciales,  
Merrill, Private Bank y Pequeñas Empresas.

Statements in Spanish?  
We can do that for you!

Call **800.432.1000**, or visit  
your nearest financial center.

Exclusions apply. Not available for Commercial, Merrill, Private Bank  
and Small Business accounts.

## Deposits and other additions - continued

Date	Description	Amount
05/06/21	BKOFAMERICA ATM 05/05 #000006979 DEPOSIT VAN NUYS CONVENI RESEDA CA	220.00
05/07/21	HOME DEPOT U.S.A DES:REG SALARY ID:XXXXXXXXX INDN:CECILIA QUINTANILLA CO ID:3581853319 PPD	1,098.12
05/07/21	Zelle Transfer Conf# tecl4sshd; RIVERA CASTENADA, AXEL	200.00
05/07/21	Zelle Transfer Conf# dazwSKGn1; THARITH PERERA	125.00
05/07/21	Zelle Transfer Conf# j73mgsh5t; FONSECA TALAVERA, JOSE	100.00
<b>Total deposits and other additions</b>		<b>\$7,214.65</b>

## Withdrawals and other subtractions

### ATM and debit card subtractions

Date	Description	Amount
04/12/21	CHECKCARD 0409 WU *0234704004 877-989-3268 CA 24138291099084336821539	-153.00
04/12/21	CHECKCARD 0409 IDT*BOSS INT CALLING 800-6768312 NJ 24906411099118472373451	-12.00
04/12/21	CHECKCARD 0410 APPLE.COM/BILL 866-712-7753 CA 24692161100100411396336	-7.00
04/12/21	THE HOME DEPOT 04/09 #000206192 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-3.48
04/12/21	THE HOME DEPOT 04/10 #000093701 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-20.75
04/12/21	AUTOZONE 5496 04/10 #000716008 PURCHASE AUTOZONE 5496 16 VAN NUYS CA	-13.67
04/12/21	CHECKCARD 0410 STARBUCKS STORE 09683 PANORAMA CITYCA 24692161101100394891740	-16.15
04/12/21	CHECKCARD 0410 HAMER TOYOTA MISSION HILLSCA 24755421100281001312362	-12.02
04/12/21	TARGET T- 8999 04/10 #000142500 PURCHASE TARGET T- 8999 Ba Northridge CA	-32.08
04/12/21	CVS/PHARMACY # 04/11 #000428829 PURCHASE CVS/PHARMACY #02 WINNETKA CA	-35.98
04/12/21	CHECKCARD 0412 AMZN DIGITAL*VBOS71QY3 888-802-3080 WA 24431061102083750528139	-9.99
04/12/21	WALGREENS STOR 04/12 #000436418 PURCHASE WALGREENS STORE 7 VAN NUYS CA	-14.77
04/13/21	SHELL SERVICE 04/13 #000814794 PURCHASE SHELL SERVICE STA STUDIO CITY CA	-10.08
04/14/21	THE HOME DEPOT 04/13 #000740728 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-3.48
04/14/21	THE HOME DEPOT 04/14 #000135251 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-9.72
04/15/21	JONS MARKET 24 04/14 #000356222 PURCHASE JONS MARKET 24 18 RESEDA CA	-30.27
04/15/21	THE HOME DEPOT 04/14 #000815075 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-3.48
04/16/21	THE HOME DEPOT 04/16 #000732453 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-31.59
04/19/21	CHECKCARD 0415 JACK IN THE BOX 3553 RESEDA CA 24692161107100104663474	-11.14
04/19/21	CHECKCARD 0416 STARBUCKS STORE 09456 VAN NUYS CA 24692161107100089268596	-10.70
04/19/21	CHECKCARD 0416 CMSVEND*CV LOS ANGELES GARDEN GROVE CA 24445001107000753193682	-1.25
04/19/21	CHECKCARD 0416 CMSVEND*CV LOS ANGELES GARDEN GROVE CA 24445001107000753193765	-1.85

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## Withdrawals and other subtractions - continued

### ATM and debit card subtractions - continued

Date	Description	Amount
04/19/21	CHECKCARD 0416 TMOBILE*POSTPAID FDP 800-937-8997 WA 24692161106100861054165 RECURRING	-130.33
04/19/21	CHECKCARD 0416 99-CENTS-ONLY #0047 RESEDA CA 24445001107000753193500	-11.83
04/19/21	CHECKCARD 0417 APPLE.COM/BILL 866-712-7753 CA 24692161108100984854671 RECURRING	-13.49
04/19/21	BKOFAMERICA ATM 04/16 #000005139 WITHDRWL VAN NUYS CONVENI RESEDA CA	-1,000.00
04/19/21	CHECKCARD 0417 STARBUCKS STORE 09456 VAN NUYS CA 24692161107100836365562	-9.50
04/19/21	CHECKCARD 0417 CMSVEND*CV LOS ANGELES GARDEN GROVE CA 24445001108000781327509	-1.25
04/19/21	CVS/PHARM 0479 04/17 #000263852 PURCHASE CVS/PHARM 04792-- Van Nuys CA	-17.31
04/19/21	CHECKCARD 0417 APPLE.COM/BILL 866-712-7753 CA 24692161108100984827313 RECURRING	-13.49
04/19/21	CHECKCARD 0417 ULTA #1221 SHERMAN OAKS CA 24138291108400722105015	-45.54
04/19/21	PEPBOYS STORE 04/17 #000831734 PURCHASE PEPBOYS STORE # 6 RESEDA CA	-18.60
04/19/21	CHECKCARD 0417 MCDONALD'S M2115 OF CA VAN NUYS CA 24427331108710050080976	-9.08
04/20/21	WAL-MART #2568 04/20 #000581550 PURCHASE WAL-MART #2568 PANORAMA CITY CA	-58.02
04/20/21	Wal-Mart Store 04/20 #000127873 PURCHASE Wal-Mart Store PANORAMA CITY CA	-21.87
04/21/21	CHECKCARD 0419 MCDONALD'S M2115 OF CA VAN NUYS CA 24427331110710045113359	-5.02
04/21/21	BKOFAMERICA ATM 04/20 #000006946 WITHDRWL VAN NUYS CONVENI RESEDA CA	-40.00
04/21/21	THE HOME DEPOT 04/21 #000402166 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-3.68
04/22/21	CHECKCARD 0421 STARBUCKS STORE 09456 VAN NUYS CA 24692161111100647463469	-10.70
04/22/21	CHECKCARD 0421 IDT*BOSS INT CALLING 800-6768312 NJ 24906411111119424434981	-12.00
04/22/21	SHELL SERVICE 04/22 #000557929 PURCHASE SHELL SERVICE STA STUDIO CITY CA	-9.88
04/23/21	THE HOME DEPOT 04/23 #000235964 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-65.81
04/23/21	BKOFAMERICA ATM 04/23 #000008248 WITHDRWL VAN NUYS CONVENI RESEDA CA	-200.00
04/23/21	JONS MARK 1813 04/23 #000146612 PURCHASE JONS MARK 18135 S RESEDA CA	-14.16
04/26/21	CHECKCARD 0423 Subway 51680 Northridge CA 24204291113002022794944	-9.18
04/26/21	CHECKCARD 0423 WU *8402074032 877-989-3268 CA 24138291113084709046245 RECURRING	-51.02
04/26/21	CHECKCARD 0423 DRJ PANORAMA MALL PANORAMA CITYCA 24493981114400827000027	-220.00
04/26/21	CHECKCARD 0423 REJUVENATION CENTER CLI SHERMAN OAKS CA 24717051113281137207129	-217.00
04/26/21	CHECKCARD 0423 99-CENTS-ONLY #0047 RESEDA CA 24445001114000862012667	-8.83
04/26/21	CHECKCARD 0424 STARBUCKS STORE 09456 VAN NUYS CA 24692161114100885855308	-8.70

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## Withdrawals and other subtractions - continued

### ATM and debit card subtractions - continued

Date	Description	Amount
04/26/21	CHECKCARD 0424 HABIT - VAN NUYS #67 VAN NUYS CA 24055231115091163000157	-15.00
04/26/21	CHECKCARD 0425 APPLE.COM/BILL 866-712-7753 CA 24692161115100648518614 RECURRING	-1.99
04/26/21	CHECKCARD 0425 APPLE.COM/BILL 866-712-7753 CA 24692161115100648404203 RECURRING	-9.99
04/26/21	THE HOME DEPOT 04/25 #000657675 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-45.34
04/26/21	THE HOME DEPOT 04/25 #000419706 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-17.97
04/26/21	JONS MARK 1813 04/25 #000246948 PURCHASE JONS MARK 18135 S RESEDA CA	-12.98
04/26/21	TARGET T- 9725 04/26 #000203091 PURCHASE TARGET T- 9725 La Pacoima CA	-6.98
04/27/21	THE HOME DEPOT 04/26 #000776013 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-4.12
04/27/21	THE HOME DEPOT 04/27 #000782925 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-6.57
04/28/21	CHECKCARD 0426 MCDONALD'S M2115 OF CA VAN NUYS CA 24427331117710045417761	-12.67
04/29/21	CHECKCARD 0428 STARBUCKS STORE 09456 VAN NUYS CA 24692161118100773987821	-11.20
04/29/21	CHECKCARD 0428 PANDA EXPRESS #1905 VAN NUYS CA 24431061119838004576643	-11.33
04/30/21	JONS MARK 1813 04/30 #000003677 PURCHASE JONS MARK 18135 S RESEDA CA	-13.83
05/03/21	CHECKCARD 0430 TMOBILE*POSTPAID FDP 800-937-8997 WA 24692161120100018382065 RECURRING	-130.33
05/03/21	CHECKCARD 0501 APPLE.COM/BILL 866-712-7753 CA 24692161121100908331056 RECURRING	-3.99
05/03/21	CHECKCARD 0501 APPLE.COM/BILL 866-712-7753 CA 24692161122100500814474	-10.00
05/03/21	CHECKCARD 0501 ULTA #1221 SHERMAN OAKS CA 24138291122400939105016	-66.80
05/03/21	BKOFAMERICA ATM 05/03 #000003067 WITHDRWL VAN NUYS CONVENI RESEDA CA	-200.00
05/04/21	CHECKCARD 0503 AMAZON.COM*HL61L37L3 AM AMZN.COM/BILLWA 24431061123083006749179	-29.53
05/05/21	BKOFAMERICA ATM 05/05 #000006405 WITHDRWL VAN NUYS CONVENI RESEDA CA	-120.00
05/06/21	THE HOME DEPOT 05/06 #000547340 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-4.32
05/06/21	THE HOME DEPOT 05/06 #000885739 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-17.48
05/07/21	CHECKCARD 0507 NETFLIX.COM 844-5052993 CA 24793381127000003338723 RECURRING	-13.99
05/07/21	THE HOME DEPOT 05/07 #000594101 PURCHASE THE HOME DEPOT #6 VAN NUYS CA	-20.63
05/07/21	JONS MARK 1813 05/07 #000958940 PURCHASE JONS MARK 18135 S RESEDA CA	-19.80
05/07/21	BKOFAMERICA ATM 05/07 #000007897 WITHDRWL VAN NUYS CONVENI RESEDA CA	-1,000.00
<b>Total ATM and debit card subtractions</b>		<b>-\$4,477.58</b>

### Other subtractions

Date	Description	Amount
04/12/21	Zelle Transfer Conf# u6habieu5; JOSE	-50.00
04/12/21	Zelle Transfer Conf# pm2szxnm3; Edwin O Alvarado	-200.00

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## Withdrawals and other subtractions - continued

### Other subtractions - continued

Date	Description	Amount
04/19/21	Zelle Transfer Conf# tde9qy7pm; JOSE	-170.00
04/23/21	Zelle Transfer Conf# oaghbse9n; Silvia Guevara	-148.00
04/23/21	Zelle Transfer Conf# u1x79mt81; JOSE	-150.00
04/26/21	Zelle Transfer Conf# mk34ipe2h; Edwin O Alvarado	-400.00
05/03/21	Zelle Transfer Conf# v58m9pzlm; AXEL	-1,200.00
05/03/21	Zelle Transfer Conf# w3x8p0qxw; Alvaro Castilla	-132.00
05/07/21	Zelle Transfer Conf# z9m3khjki; Silvia Guevara	-25.00
<b>Total other subtractions</b>		<b>-\$2,475.00</b>

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