

P.O. Box 15284
Wilmington, DE 19850

ALEXIA SMITH
1018 W 83RD ST APT 231
LOS ANGELES, CA 90044-3467

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for December 10, 2020 to January 7, 2021

ALEXIA SMITH

Account number: 3250 9958 5428

Account summary

Beginning balance on December 10, 2020	\$661.93
Deposits and other additions	1,852.91
Withdrawals and other subtractions	-2,292.04
Checks	-0.00
Service fees	-164.50

Ending balance on January 7, 2021 **\$58.30**

Your account has overdraft protection provided by deposit account number 3251 1371 6063.



Happy New Year!

Thank you for being a valued Bank of America® customer. As we bring this challenging year to a close, we wish you all the best for a rewarding 2021.

SSM-10-20-0052.C | 3252703

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
12/14/20	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	40.00
12/14/20	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	30.00
12/14/20	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	25.00
12/14/20	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	15.00
12/14/20	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	10.00
12/15/20	CHECKCARD 1214 WALMART.COM AV WALMART.COM AR 7405523034908300025	11.47
12/21/20	IHSS2 ST OF CA DES:IHSSCMIPSE ID:000946329 INDN:SMITH, ALEXIA CO ID:9666663698 PPD	616.42
12/21/20	Dave Inc 12/19 #000162528 PMNT RCVD Dave Inc Visa Direct CA	60.00
12/21/20	Online Banking transfer from SAV 6063 Confirmation# 2346796430	37.58
12/21/20	OVERDRAFT PROTECTION FROM 00325113716063	4.42
01/04/21	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	200.00
01/04/21	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	200.00
01/04/21	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	150.00
01/04/21	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	100.00
01/04/21	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	100.00
01/04/21	Zelle Transfer Conf# XXXXXXXXXX; ROCHELLE LEWIS DOBY	50.00
01/06/21	IHSS2 ST OF CA DES:IHSSCMIPSE ID:000946329 INDN:SMITH, ALEXIA CO ID:9666663698 PPD	203.02
Total deposits and other additions		\$1,852.91


Withdrawals and other subtractions


Date	Description	Amount
12/10/20	CHECKCARD 1209 WALMART.COM AV 800-966-6546 AR 24055230344083317851069	-470.53
12/10/20	CHECKCARD 1209 WALMART.COM AV 800-966-6546 AR 24055230344083317851069	-103.51


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Simple steps you can take to help combat fraud

Just keeping your contact information up to date helps ensure that:

- 

You are contacted quickly about suspicious activity
- 

Your cards are mailed to you and not someone else
- 

You get statements and other important documents promptly

Verify your contact information and see other ways you can stay protected at bankofamerica.com/FraudChecklist.

Withdrawals and other subtractions - continued

Date	Description	Amount
12/14/20	CHECKCARD 1211 WALMART.COM AV 800-966-6546 AR 24055230346083317851067	-26.86
12/14/20	CHECKCARD 1212 LYFT *RIDE FRI 11PM lyft.com CA 24055230348400968554238	-38.00
12/14/20	CHECKCARD 1212 LYFT *RIDE SAT 1AM lyft.com CA 24055230348400968595272	-6.00
12/14/20	Daves Liquor 12/12 #000629932 PURCHASE Daves Liquor Los Angeles CA	-33.92
12/14/20	CHECKCARD 1213 LYFT *RIDE SAT 1PM lyft.com CA 24055230348400971499751	-13.00
12/14/20	CHECKCARD 1212 EL NAYAR MARKET LOS ANGELES CA 24377350348000004038472	-5.97
12/14/20	PMNT SENT 1212 CASH APP*MSMAJJ 8774174551 CA 24492150347741420561754	-10.00
12/14/20	CHECKCARD 1213 LYFT *RIDE SAT 6PM lyft.com CA 24055230348400972165567	-25.00
12/14/20	CHECKCARD 1213 LYFT *CANCEL FEE LYFT.COM CA 24492150348637927207751	-5.00
12/14/20	CHECKCARD 1213 EL NAYAR MARKET LOS ANGELES CA 24377350349000002613531	-15.75
12/15/20	CHECKCARD 1214 WALMART.COM AV WALMART.COM AR 24055230349083007183562	-25.00
12/15/20	CHECKCARD 1214 LYFT *RIDE SUN 11AM lyft.com CA 24055230350400961818601	-8.00
12/15/20	CHECKCARD 1214 RALPHS VIA INSTACART RALPHS.COM CA 24492150349637031144725	-30.77
12/15/20	CHECKCARD 1214 DOORDASH DASHPASS WWW.DOORDASH.CA 24492150350637037037184 RECURRING	-9.99
12/16/20	CHECKCARD 1214 CA DMV FEE 678-7315516 CA 24755420350173502916735	-0.04
12/16/20	CHECKCARD 1214 STATE OF CALIF DMV INT 800-7770133 CA 24755420350153508244555	-2.00
12/21/20	CHECKCARD 1218 WALMART.COM AV WALMART.COM AR 24055230353083004563199	-10.83
12/21/20	CHECKCARD 1220 SPECTRUM 855-707-7328 CA 24692160355100640086165	-178.81
12/21/20	Daves Liquor 12/19 #000611351 PURCHASE Daves Liquor Los Angeles CA	-34.30
12/21/20	CHECKCARD 1219 LYFT *RIDE SAT 9AM lyft.com CA 24055230355400966780025	-7.00
12/21/20	Online Banking transfer to SAV 6063 Confirmation# 6440252043	-50.00
12/21/20	CHECKCARD 1219 Dave Inc Los Angeles CA	-1.00
12/21/20	A387356 12/19 #000897630 WITHDRWL VERMONT FOOD-3873 LOS ANGELES CA	-123.00
12/21/20	VERMONT FOOD M 12/19 #000736848 PURCHASE VERMONT FOOD MARK LOS ANGELES CA	-38.84
12/21/20	SMART AND FINA 12/19 #000080322 PURCHASE SMART AND FINAL LOS ANGELES CA	-4.08
12/21/20	SMART AND FINA 12/19 #000914046 PURCHASE SMART AND FINAL LOS ANGELES CA	-65.37
12/21/20	RALPHS #0 6290 12/19 #000247443 PURCHASE RALPHS #0 6290 E. LONG BEACH CA	-60.50
12/21/20	CHECKCARD 1220 LYFT *RIDE SAT 11AM lyft.com CA 24055230356400966084443	-6.00
12/21/20	CHECKCARD 1220 LYFT *RIDE SAT 8PM lyft.com CA 24055230356400966218652	-41.00
12/21/20	CHECKCARD 1220 HAPPYCOVERS.CO HAPPYCOVERS.CNY 24011340355000005970130	-24.99
12/22/20	CHECKCARD 1221 SUPPORT: 305-397-8484 SOBEKICK.COM FL 24011340356000003953152 RECURRING	-19.95
12/23/20	CHECKCARD 1221 USCCA/DELTA DEFENSE LLC 877-677-1919 WI 24137460357100305402140 RECURRING	-30.00
12/24/20	CHECKCARD 1223 GOOGLE *Google Play 855-836-3987 CA 24692160358100951903609 RECURRING	-4.99

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Withdrawals and other subtractions - continued

Date	Description	Amount
01/04/21	00000000013360 01/01 #000959968 WITHDRWL Central Liquor Ba Los Angeles CA	-42.50
01/04/21	FAMILY DOLLAR 01/01 #000165367 PURCHASE FAMILY DOLLAR 1 LOS ANGELES CA	-315.37
01/04/21	VERMONT FOOD M 01/01 #000505952 PURCHASE VERMONT FOOD MARK LOS ANGELES CA	-20.75
01/04/21	00000000021688 01/01 #000136051 WITHDRWL Vermont Los Angeles CA	-64.95
01/04/21	CHECKCARD 0102 DOORDASH*EUREKA! WWW.DOORDASH.CA 24492151002637473004003	-38.22
01/04/21	CHECKCARD 0103 NAME-CHEAP.COM WWW.NAMECHEAPAZ 24492151003637537049381 RECURRING	-11.88
01/04/21	CHECKCARD 0103 NAME-CHEAP.COM WWW.NAMECHEAPAZ 24492151003637542578473 RECURRING	-3.88
01/04/21	CHECKCARD 0103 Dave Inc Los Angeles CA	-20.00
01/04/21	LK804743 01/04 #000649771 WITHDRWL EL NAYAR MAR-K804 LOS ANGELES CA	-82.50
01/05/21	CHECKCARD 0104 LYFT *RIDE MON 10AM lyft.com CA 24055231005400962573152	-9.00
01/06/21	CHECKCARD 0105 LYFT *RIDE MON 11AM lyft.com CA 24055231006400964091376	-8.42
01/06/21	CHECKCARD 0105 Netflix.com 408-5403700 CA 24204291005327867008725 RECURRING	-12.99
01/06/21	A387356 01/06 #000083596 WITHDRWL VERMONT FOOD-3873 LOS ANGELES CA	-63.00
01/07/21	CHECKCARD 0106 LYFT *RIDE MON 11AM LYFT.COM CA 24011341006000012161047	-0.58
01/07/21	CHECKCARD 0106 METROPCS MOBILE 888-863-8768 WA 24692161007100836892384	-60.00
01/07/21	CHECKCARD 0107 LYFT *RIDE WED 3PM lyft.com CA 24055231007400966522732	-7.00
01/07/21	CHECKCARD 0107 Dave Inc Los Angeles CA	-1.00
Total withdrawals and other subtractions		-\$2,292.04

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$140.00	\$315.00
Total NSF: Returned Item fees	\$0.00	\$70.00

We refunded to you a total of \$35.00 in fees for Overdraft and/or NSF: Returned Items this year.

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
12/15/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-15	-35.00
12/21/20	Overdraft Protection Transfer Fee	-12.00
12/21/20	A387356 12/19 #000897630 WITHDRWL VERMONT FOOD-3873 LOS ANGELES CA FEE	-2.50
12/22/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-22	-35.00
12/23/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-23	-35.00
12/24/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 12-24	-35.00
01/04/21	00000000013360 01/01 #000959968 WITHDRWL Central Liquor Ba Los Angeles CA FEE	-2.50
01/04/21	LK804743 01/04 #000649771 WITHDRWL EL NAYAR MAR-K804 LOS ANGELES CA FEE	-2.50
01/04/21	00000000021688 01/01 #000136051 WITHDRWL Vermont Los Angeles CA FEE	-2.50
01/06/21	A387356 01/06 #000083596 WITHDRWL VERMONT FOOD-3873 LOS ANGELES CA FEE	-2.50

Total service fees

-\$164.50

Note your Ending Balance already reflects the subtraction of Service Fees.