



P.O. Box 15284  
Wilmington, DE 19850

### Customer service information

- ☎ Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
- 🌐 bankofamerica.com
- ✉ Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

SAMDRA BEATRIZ GUEVARA LOPEZ  
1637 CHURCH ST  
OAKLAND, CA 94621-3437

## Your Adv Plus Banking

for January 9, 2021 to February 5, 2021

Account number: 3251 4196 2232

**SAMDRA BEATRIZ GUEVARA LOPEZ**

### Account summary

Beginning balance on January 9, 2021	\$211.56
Deposits and other additions	3,624.28
Withdrawals and other subtractions	-3,093.88
Checks	-0.00
Service fees	-0.00
<b>Ending balance on February 5, 2021</b>	<b>\$741.96</b>



BANK OF AMERICA ADVANTAGE SAFE BALANCE BANKING®

## A smart start for students

No monthly maintenance fees for students<sup>1</sup> • 24/7 account access on your mobile device

Get started at [bofa.com/Students](https://bofa.com/Students).

<sup>1</sup>Students under age 24 are eligible for a waiver of the monthly maintenance fee on certain accounts while enrolled in a high school, college, university or vocational program. Please refer to your Personal Schedule of Fees for details at [bofa.com/fees](https://bofa.com/fees). SSM-07-20-0673.C | 3175774

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

© 2021 Bank of America Corporation

Scammers are taking advantage of the current environment to try to obtain your personal and financial information. Watch out for scams involving promises for COVID-19 vaccines, stimulus payments, employment and more. Scammers may try to contact you in various ways including by phone, email, and social media. Learn more at [bankofamerica.com/security](http://bankofamerica.com/security).

## Deposits and other additions

Date	Description	Amount
01/14/21	Online Banking transfer from SAV 0604 Confirmation# 1164251573	100.00
01/15/21	L'ACAJOU BAKERY DES:PAYROLL ID:01820000-0339-0 INDN:SANDRA LOPEZ CO ID:1462800242 PPD	1,666.92
01/29/21	L'ACAJOU BAKERY DES:PAYROLL ID:01820000-0339-0 INDN:SANDRA LOPEZ CO ID:1462800242 PPD	1,632.36
01/29/21	Zelle Transfer Conf# 37b577b27; GARAY LOPEZ, JOSE	150.00
02/05/21	Zelle Transfer Conf# 109d49e7c; GARAY LOPEZ, JOSE	75.00
<b>Total deposits and other additions</b>		<b>\$3,624.28</b>

## Withdrawals and other subtractions

Date	Description	Amount
01/11/21	Online Banking payment to CRD 7098 Confirmation# 1338592401	-0.27
01/11/21	WALGREENS STOR 01/11 #000353925 PURCHASE WALGREENS STORE 5 OAKLAND CA	-74.68
01/12/21	CHECKCARD 0111 BossRevolutionMoneyXfer 800-6183172 NJ 24906411011111641618307	-103.99
01/15/21	CHECKCARD 0114 BossRevolutionMoneyXfer 800-6183172 NJ 24906411014111843372908	-103.99
01/19/21	CHECKCARD 0115 BossRevolutionMoneyXfer 800-6183172 NJ 24906411015111921615136	-203.99
01/19/21	CHECKCARD 0115 BossRevolutionMoneyXfer 800-6183172 NJ 24906411015111928755760	-103.99
01/19/21	CHECKCARD 0118 TMOBILE*AUTO PAY 800-937-8997 WA 24692161018100577525760 RECURRING	-200.18
01/19/21	WAL-MART #2648 01/19 #000636321 PURCHASE WAL-MART #2648 SAN LEANDRO CA	-181.61
01/19/21	Zelle Transfer Conf# a1718c74d; Zoila	-200.00
01/19/21	OPORTUN/PROGRESS DES:ACH ID:4324317 INDN:SAMDRA GUEVARA CO ID:1330903620 WEB	-15.00

*continued on the next page*

### What's on your mind?

When you join the Bank of America® Advisory Panel, you can help us understand what you like and don't like. Enter code **CADD** at [bankofamerica.com/AdvisoryPanel](http://bankofamerica.com/AdvisoryPanel) to learn more and join.

Inclusion on the Advisory Panel subject to qualifications.

SSM-06-20-0180A2 | 3104242

**Withdrawals and other subtractions - continued**

Date	Description	Amount
01/20/21	ONE STOP VARIE 01/20 #000868567 PURCHASE ONE STOP VARIETY OAKLAND CA	-12.25
01/21/21	BKOFAMERICA ATM 01/21 #000006947 WITHDRWL MACARTHUR-39TH OAKLAND CA	-300.00
01/22/21	CHECKCARD 0120 LITTLE CAESARS 1468 000 OAKLAND CA 24445001021500405480398	-43.67
01/22/21	CHECKCARD 0121 PLC BILLING 8605632885 CT 24431051021083732883437	-68.00
01/25/21	CHECKCARD 0123 DOORDASH*POPEYES WWW.DOORDASH.CA 24011341023000001378791	-27.80
01/25/21	CHECKCARD 0123 WOODMINSTER MARKET OAKLAND CA 24247601024000897165429	-15.14
01/27/21	Zelle Transfer Conf# 68f60c081; jose	-100.00
01/28/21	BKOFAMERICA ATM 01/28 #000002076 WITHDRWL FRUITVALE OAKLAND CA	-200.00
01/29/21	Zelle Transfer Conf# 4c14eb31b; Paty	-300.00
02/01/21	CHECKCARD 0130 BossRevolutionMoneyXfer 800-6183172 NJ 24906411030113026571678	-103.99
02/01/21	WALGREENS STOR 01/30 #000023670 PURCHASE WALGREENS STORE 5 OAKLAND CA	-76.74
02/01/21	CHECKCARD 0131 BossRevolutionMoneyXfer 800-6183172 NJ 24906411031113084224326	-103.99
02/01/21	Zelle Transfer Conf# bea27b6a6; Zoila	-60.00
02/01/21	Zelle Transfer Conf# 43dcf9dc2; Zoila	-45.00
02/02/21	CHECKCARD 0201 EPIC! BOOKS FOR KIDS HTTPSWWW.GETECA 24492151032637459470008 RECURRING	-7.99
02/02/21	COSTCO WHSE #0 02/02 #000388564 PURCHASE COSTCO WHSE #0118 SAN LEANDRO CA	-263.50
02/02/21	OPORTUN/PROGRESS DES:ACH ID:4324317 INDN:SAMDRA GUEVARA CO ID:1330903620 WEB	-15.00
02/05/21	BKOFAMERICA ATM 02/05 #000003072 WITHDRWL MACARTHUR-39TH OAKLAND CA	-150.00
02/05/21	ARTESANIA GUAT 02/05 #000641922 PURCHASE ARTESANIA GUATELI OAKLAND CA	-13.11

**Total withdrawals and other subtractions****-\$3,093.88**