

Roberto Maldonado
2641 Chico Ave
South El Monte, CA 91733



STATEMENT PERIOD
Jan. 02, 2021 to Feb. 01, 2021

ACCOUNT NUMBER
1521-6007-4772-839

ACCOUNT SUMMARY

Beginning Balance on Jan. 02, 2021	\$0.00
Credits	+ \$0.00
Debits	- \$0.00
Ending Balance on Feb. 01, 2021	\$0.00

CONTACT US

 Phone: (855) 459-1334
 Customer Care, P.O. Box 5100,
Pasadena, CA 91117

AVAILABLE BALANCE

BEGINNING BALANCE

\$0.00

No Transactions

ENDING BALANCE

\$0.00

In Case of Errors or Questions About Your Electronic Transfers.

Telephone us at (855) 459-1334 or write us at Customer Care, P.O. Box 5100, Pasadena, CA 91117 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 business days.

We will determine whether an error occurred within 10 business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days to investigate your complaint or question. If we decide to do this, we will credit your account within 10 business days for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation. If we ask you to put your complaint or question in writing and we do not receive it within 10 business days, we may not credit your account. For errors involving new accounts, point-of-sale, or foreign-initiated transactions, we may take up to 90 days to investigate your complaint or question. For new accounts, we may take up to 20 business days to credit your account for the amount you think is in error.