



P.O. Box 15284  
Wilmington, DE 19850

**Customer service information**

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

BRENDA KAY PAEZ  
120 STABEN CT  
SANTA PAULA, CA 93060-2688

## Your Adv Plus Banking

for December 12, 2020 to January 11, 2021

Account number: 3251 2591 7436

**BRENDA KAY PAEZ**

### Account summary

Beginning balance on December 12, 2020	\$12.68
Deposits and other additions	2,456.69
Withdrawals and other subtractions	-2,365.20
Checks	-0.00
Service fees	-0.00
<b>Ending balance on January 11, 2021</b>	<b>\$104.17</b>



## Happy New Year!

Thank you for being a valued Bank of America® customer. As we bring this challenging year to a close, we wish you all the best for a rewarding 2021.

SSM-10-20-0052.C | 3252703

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.


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## Deposits and other additions


Date	Description	Amount
12/14/20	Zelle Transfer Conf# 3319b3e7c; GARCIA, SIARAH	40.00
12/14/20	Zelle Transfer Conf# 978177a6b; PAEZ, JANET	20.00
12/16/20	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXA SSA INDN:BRENDA K PAEZ CO ID:9031736013 PPD	1,234.80
12/17/20	Zelle Transfer Conf# 718bcd13b; MATA, JAMIE	200.00
12/21/20	BKOFAMERICA ATM 12/19 #000007660 DEPOSIT SANTA PAULA SANTA PAULA CA	120.00
12/22/20	Zelle Transfer Conf# 5990706d9; MATA, JAMIE	150.00
12/31/20	Temporary Credit Adjustment on 12/31/20	20.99
12/31/20	Temporary Credit Adjustment on 12/31/20	20.99
12/31/20	Temporary Credit Adjustment on 12/31/20	20.99
12/31/20	Temporary Credit Adjustment on 12/31/20	20.99
12/31/20	Temporary Credit Adjustment on 12/31/20	9.99
12/31/20	Temporary Credit Adjustment on 12/31/20	2.99
01/04/21	CHECKCARD 0102 APPLE.COM/BILL 866-712-7753 CA 7469216100210038365	20.99
01/04/21	CHECKCARD 0102 APPLE.COM/BILL 866-712-7753 CA 7469216100210038365	20.99
01/04/21	CHECKCARD 0102 APPLE.COM/BILL 866-712-7753 CA 7469216100210038365	20.99
01/04/21	CHECKCARD 0102 APPLE.COM/BILL 866-712-7753 CA 7469216100210038365	20.99
01/04/21	CHECKCARD 0102 APPLE.COM/BILL 866-712-7753 CA 7469216100210038365	9.99
01/04/21	Zelle Transfer Conf# 0134746f2; GARCIA, SIARAH	1.00
01/07/21	Zelle Transfer Conf# 424729a81; PAEZ, JANET	500.00
<b>Total deposits and other additions</b>		<b>\$2,456.69</b>

### Simple steps you can take to help combat fraud

Just keeping your contact information up to date helps ensure that:

- 

You are contacted quickly about suspicious activity
- 

Your cards are mailed to you and not someone else
- 

You get statements and other important documents promptly

Verify your contact information and see other ways you can stay protected at [bankofamerica.com/FraudChecklist](https://bankofamerica.com/FraudChecklist).

**Withdrawals and other subtractions**

Date	Description	Amount
12/14/20	CHECKCARD 1212 JACK IN THE BOX 0165 SANTA PAULA CA 24692160347100481801616	-2.80
12/14/20	CHECKCARD 1212 www.cvs.com 800-746-7287 RI 24137460348600277779567 RECURRING	-5.41
12/14/20	CHECKCARD 1213 BEST BBQ SANTA PAULA CA 24765010349400702000932	-39.50
12/14/20	CVS/PHARMACY # 12/14 #000652180 PURCHASE CVS/PHARMACY #09 Santa Paula CA	-3.60
12/16/20	CHECKCARD 1214 STARBUCKS STORE 22257 SANTA PAULA CA 24692160350100823196927	-3.45
12/16/20	Zelle Transfer Conf# 482f2bc96; Siarah	-45.00
12/16/20	Zelle Transfer Conf# 9199dfd52; paez, Tanya	-20.00
12/16/20	Zelle Transfer Conf# 52937cfb6; Janet	-600.00
12/16/20	Zelle Transfer Conf# cc24e4b79; Janet	-29.22
12/17/20	CHECKCARD 1215 JACK IN THE BOX 0165 SANTA PAULA CA 24692160351100696884442	-3.02
12/17/20	Zelle Transfer Conf# 1b6df208d; Janet	-200.00
12/17/20	CHECKCARD 1217 CIRCLE K 05238 SANTA PAULA CA	-22.55
12/17/20	CVS/PHARMACY # 12/17 #000840510 PURCHASE CVS/PHARMACY #09 Santa Paula CA	-1.00
12/18/20	CHECKCARD 1216 PACIFIC THERAPY SERVICE SANTA PAULA CA 24412890352030020835184	-20.00
12/18/20	CHECKCARD 1216 STARBUCKS STORE 22257 SANTA PAULA CA 24692160352100468947228	-3.45
12/21/20	CHECKCARD 1217 SP * EVOLVEMALA HTTPSEVOLVEZETX 24492150353637298424359	-10.97
12/21/20	CHECKCARD 1217 SP * EVOLVEMALA HTTPSEVOLVEZETX 24492150353637298474560	-5.00
12/21/20	CHECKCARD 1218 WALMART.COM AT 800-966-6546 AR 24055230353083328509100	-16.16
12/21/20	CHECKCARD 1218 JACK IN THE BOX 0165 SANTA PAULA CA 24692160354100082821062	-3.02
12/21/20	Zelle Transfer Conf# 8c92620ee; paez, Tanya	-50.00
12/21/20	CVS/PHARMACY # 12/19 #000449595 PURCHASE CVS/PHARMACY #09 Santa Paula CA	-4.80
12/21/20	CHECKCARD 1219 JONESYS LIQUOR SANTA PAULA CA 24750760355900013200459	-10.90
12/21/20	CHECKCARD 1220 APPLE.COM/BILL 866-712-7753 CA 24692160356100048360740 RECURRING	-2.99
12/22/20	CHECKCARD 1220 FOSTERS FREEZE - SANTA SANTA PAULA CA 24801970356726157740452	-14.68
12/22/20	CHECKCARD 1220 FOSTERS FREEZE - SANTA SANTA PAULA CA 24801970356726327758947	-5.73
12/23/20	CHECKCARD 1222 JCPENNEY.COM JCPENNEY.COM NV 24431060358832378952326	-21.81
12/23/20	CHECKCARD 1222 EARPODS-PRIME 844-373-8963 NV 24431060358200135600028	-6.99
12/23/20	CHECKCARD 1222 MYEARBUDSSTORE.COM 877-8397554 MA 24786710357900015204930	-9.99
12/24/20	CHECKCARD 1222 NATL GEN INS*RECURRING 800-462-2123 NY 24692160358100775974349 RECURRING	-10.50
12/24/20	CHECKCARD 1222 NATL GEN INS*RECURRING 800-462-2123 NY 24692160358100776022569 RECURRING	-346.77
12/24/20	CHECKCARD 1224 Subway 4895 Santa Paula CA 24204290359000813864947	-14.18
12/24/20	THE HOME DEPOT 12/24 #000589061 PURCHASE THE HOME DEPOT #1 OXNARD CA	-18.79
12/24/20	THE HOME DEPOT 12/24 #000228161 PURCHASE THE HOME DEPOT #1 OXNARD CA	-13.99
12/24/20	Wal-Mart Super 12/24 #000622113 PURCHASE Wal-Mart Super Ce OXNARD CA	-82.88

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**Withdrawals and other subtractions - continued**

Date	Description	Amount
12/28/20	CHECKCARD 1224 srvtscm 8557030260 877-4981492 CT 24037610359900018490079	-1.00
12/28/20	CHECKCARD 1224 JACK IN THE BOX 0165 SANTA PAULA CA 24692160360100524558506	-11.02
12/28/20	CHECKCARD 1225 STARBUCKS STORE 22257 SANTA PAULA CA 24692160360100525545221	-8.10
12/28/20	CHECKCARD 1225 JACK IN THE BOX 0165 SANTA PAULA CA 24692160361100952186043	-3.02
12/28/20	VONS #2434 12/27 #000534906 PURCHASE VONS #2434 SANTA PAULA CA	-0.20
12/29/20	CHECKCARD 1228 STARBUCKS STORE 22257 SANTA PAULA CA 24692160363100238402436	-5.95
12/30/20	CHECKCARD 1229 APPLE.COM/BILL 866-712-7753 CA 24692160364100750289731	-2.99
12/30/20	CHECKCARD 1229 APPLE.COM/BILL 866-712-7753 CA 24692160364100750257985	-20.99
12/30/20	CHECKCARD 1229 APPLE.COM/BILL 866-712-7753 CA 24692160364100750268925	-9.99
12/30/20	CHECKCARD 1228 STARBUCKS STORE 22257 SANTA PAULA CA 24692160364100006814209	-2.21
12/30/20	CHECKCARD 1229 APPLE.COM/BILL 866-712-7753 CA 24692160364100750249792	-20.99
12/30/20	CHECKCARD 1229 APPLE.COM/BILL 866-712-7753 CA 24692160364100750249552	-20.99
12/30/20	CHECKCARD 1229 APPLE.COM/BILL 866-712-7753 CA 24692160364100750256995	-20.99
12/30/20	CVS/PHARMACY # 12/30 #000713380 PURCHASE CVS/PHARMACY #09 Santa Paula CA	-23.70
01/04/21	CHECKCARD 1230 JACK IN THE BOX 0165 SANTA PAULA CA 24692160366100410647581	-3.02
01/04/21	Zelle Transfer Conf# 8b464324c; Siarah	-2.00
01/06/21	Temporary Credit Reversal on 01/06/21	-9.99
01/07/21	CHECKCARD 0106 INSTACART HTTPSINSTACARCA 24492151006637835584391	-40.00
01/07/21	CHECKCARD 0106 INSTACART HTTPSINSTACARCA 24492151006637841035297	-1.93
01/07/21	BKOFAMERICA ATM 01/07 #000008544 WITHDRWL SANTA PAULA SANTA PAULA CA	-450.00
01/11/21	CHECKCARD 0108 STARBUCKS STORE 22257 SANTA PAULA CA 24692161008100951805673	-3.45
01/11/21	CHECKCARD 0109 MCDONALD'S F3993 SANTA PAULA CA 24427331010710058596087	-4.64
01/11/21	CVS/PHARM 0915 01/10 #000106750 PURCHASE CVS/PHARM 09151-- Santa Paula CA	-18.60
01/11/21	VONS #2434 01/11 #000008516 PURCHASE VONS #2434 SANTA PAULA CA	-30.28

**Total withdrawals and other subtractions** **-\$2,365.20**

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