

Joseph Ortega
15519 Eucalyptus Ave
BELLFLOWER, CA 90706

Statement Month: December 2020

Account No. 70005703653095

Prepaid Statement

BALANCE ACTIVITY

Beginning Balance	\$0.21
Ending Balance	\$0.21

POSTED TRANSACTIONS

Date Posted	Description	Amount
No transactions occurred this period		

SUMMARY OF FEES CHARGED TO YOUR CARD ACCOUNT (THIRD-PARTY FEES ARE NOT INCLUDED IN THIS SUMMARY):

Period:	Statement Period	Year To Date
Total Returned Item Fees: (Includes fees for declined transactions)	\$0.00	\$9.00
Total Other Fees:	\$0.00	\$16.50
Total Fees:	\$0.00	\$25.50

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS

Telephone us at 1-866-387-7363 or write us at P.O. Box 2136, Austin, TX 78768-2136 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must allow you to report an error until 60 days after the earlier of the date you electronically access your account, if the error could be viewed in your electronic history, or the date we sent the FIRST written history on which the error appeared. You may request a written history of your transactions at any time by calling us at 1-866-387-7363 or writing us at P.O. Box 2136, Austin, TX 78768-2136. You will need to tell us:

1. Your name and account number (if any).
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.

3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

TEXAS CUSTOMERS

If you have a complaint, first contact the Netspend Customer Service Department at 1-866-387-7363 (toll-free). If you still have an unresolved complaint regarding the company's money transmission activity or the sale or use of the prepaid debit card products, please direct your complaint to the Texas Department of Banking:

In Person or By Mail

2601 North Lamar Boulevard, Suite 300

Austin, TX 78705-4294

By Phone

1-877-276-5554 (toll-free)

Fax: 512-475-1313

Email: consumer.complaints@dob.texas.gov

Website: www.dob.texas.gov