



P.O. Box 15284
Wilmington, DE 19850

JESUS ALEJANDRO FLORES VILLASANA
7837 WALNUT DR
LOS ANGELES, CA 90001-3139

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Defenders of Wildlife Adv SafeBalance Banking

for December 19, 2020 to January 19, 2021

Account number: 3251 3912 0769

JESUS ALEJANDRO FLORES VILLASANA

Account summary

Beginning balance on December 19, 2020	\$1,004.32
Deposits and other additions	4,168.02
ATM and debit card subtractions	-4,835.63
Other subtractions	-301.99
Service fees	-7.45
Ending balance on January 19, 2021	\$27.27



Happy New Year!

Thank you for being a valued Bank of America® customer. As we bring this challenging year to a close, we wish you all the best for a rewarding 2021.

SSM-10-20-0052.C | 3252703

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Bank of America, N.A. Member FDIC and  Equal Housing Lender




Deposits and other additions

Date	Description	Amount
12/21/20	BKOFAMERICA MOBILE 12/19 3898513698 DEPOSIT *MOBILE CA	483.36
12/21/20	BKOFAMERICA MOBILE 12/19 3898512480 DEPOSIT *MOBILE CA	423.63
12/23/20	DoorDash, Inc. 12/23 #000860933 PMNT RCVD DoorDash, Inc. Visa Direct CA	30.01
12/28/20	DoorDash, Inc. 12/26 #000392513 PMNT RCVD DoorDash, Inc. Visa Direct CA	100.01
12/28/20	Instacash Fund 12/26 #000578799 PMNT RCVD Instacash Funds New York NY	50.00
12/28/20	Instacash Fund 12/26 #000578975 PMNT RCVD Instacash Funds New York NY	50.00
12/28/20	Zelle Transfer Conf# XXXXXXXXX; CARLA JUNUEM ALVARADOFLORES	30.00
12/29/20	DoorDash, Inc. 12/29 #000920534 PMNT RCVD DoorDash, Inc. Visa Direct CA	109.72
12/29/20	BKOFAMERICA MOBILE 12/29 3606194238 DEPOSIT *MOBILE CA	100.00
12/29/20	Zelle Transfer Conf# 4f04ec98f; PEREZ, RODOLFO	25.00
12/31/20	34825441 VICTO DES:Payroll ID:34825441 0116 INDN:JESUS FLORES CO ID:1931243970 PPD	980.25
01/04/21	BKOFAMERICA ATM 01/04 #000005590 DEPOSIT LA ALAMEDA WALNUT PARK CA	380.00
01/04/21	Brigit 01/04 #000282079 PMNT RCVD Brigit Visa Direct NY	50.00
01/05/21	DoorDash, Inc. DES:DoorDash, ID:ST-S7L2N7H2R2V1 INDN:JESUS FLORES CO ID:1800948598 CCD	68.50
01/05/21	Earnin-Activeh 01/05 #000139613 PMNT RCVD Earnin-Activehour Visa Direct CA	0.01
01/06/21	EarninActivehour DES:PAYMENT ID:XXXXXXXXX INDN:jesus Flores CO ID:7462925567 PPD	100.00
01/11/21	Zelle Transfer Conf# 101fd9cae; PEREZ DELIVERY, PEREZ DELIVERY	30.00
01/11/21	Zelle Transfer Conf# c7fe5d2b9; PEREZ DELIVERY, PEREZ DELIVERY	10.00
01/12/21	DoorDash, Inc. DES:DoorDash, ID:ST-L2K3K8U3Z5Q5 INDN:JESUS FLORES CO ID:1800948598 CCD	188.10
01/12/21	DoorDash, Inc. DES:DoorDash, ID:ST-L3S8L8M7X1L1 INDN:JESUS FLORES CO ID:1800948598 CCD	22.20
01/15/21	34825441 VICTO DES:Payroll ID:34825441 0116 INDN:JESUS FLORES CO ID:1931243970 PPD	887.00

continued on the next

Simple steps you can take to help combat fraud

Just keeping your contact information up to date helps ensure that:

-  You are contacted quickly about suspicious activity
-  Your cards are mailed to you and not someone else
-  You get statements and other important documents promptly

Verify your contact information and see other ways you can stay protected at bankofamerica.com/FraudChecklist.