



P.O. Box 15284  
Wilmington, DE 19850

**Customer service information**

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

ONDRIA R HUNT  
2500 66TH AVE  
OAKLAND, CA 94605-1919

## Your Adv SafeBalance Banking

for December 21, 2020 to January 15, 2021

Account number: 3251 5025 4164

**ONDRIA R HUNT**

### Account summary

Beginning balance on December 21, 2020	\$0.00
Deposits and other additions	500.00
ATM and debit card subtractions	-126.93
Other subtractions	-80.00
Service fees	-0.00
<b>Ending balance on January 15, 2021</b>	<b>\$293.07</b>



## Happy New Year!

Thank you for being a valued Bank of America® customer. As we bring this challenging year to a close, we wish you all the best for a rewarding 2021.

SSM-10-20-0052.C | 3252703

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
01/08/21	BRIGHTLENDING DES:DEBCRED ID:000000004207921 INDN:ONDRIA R HUNT CO ID:9004271710 PPD	500.00

**Total deposits and other additions** **\$500.00**

## Withdrawals and other subtractions

### ATM and debit card subtractions

Date	Description	Amount
01/14/21	CHECKCARD 0114 INDUSTRIAL GAS HAYWARD CA	-17.03
01/14/21	SAFEWAY #0638 01/14 #000050972 PURCHASE SAFEWAY #0638 OAKLAND CA	-17.10
01/15/21	CHECKCARD 0114 TMOBILE*POSTPAID TEL 800-937-8997 WA 24692161014100242057094	-58.36
01/15/21	CHECKCARD 0114 THE UPS STORE 7098 510-7082392 CA 24000971014100401054063	-23.94
01/15/21	GOLDEN GAS - I 01/15 #000047777 PURCHASE GOLDEN GAS - INSI OAKLAND CA	-10.50

**Total ATM and debit card subtractions** **-\$126.93**


### Other subtractions


Date	Description	Amount
01/11/21	CAPITAL ONE DES:ONLINE PMT ID:3F5TLOTJNQGEK3B INDN:JASMINE HUNT CO ID:9279744991 WEB	-40.00
01/14/21	Zelle Transfer Conf# 5ceae06e7; REFEIAL	-40.00


**Total other subtractions** **-\$80.00**

## Simple steps you can take to help combat fraud

Just keeping your contact information up to date helps ensure that:

- 

You are contacted quickly about suspicious activity
- 

Your cards are mailed to you and not someone else
- 

You get statements and other important documents promptly

Verify your contact information and see other ways you can stay protected at [bankofamerica.com/FraudChecklist](https://bankofamerica.com/FraudChecklist).

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