






P.O. Box 15284
Wilmington, DE 19850

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

ALEJANDRA FLORES
12775 ENCINITAS AVE APT 130
SYLMAR, CA 91342-3517

Your Adv Plus Banking

for December 9, 2020 to January 6, 2021

Account number: 3251 1354 0718

ALEJANDRA FLORES

Account summary

Beginning balance on December 9, 2020	-\$161.22
Deposits and other additions	6,023.76
Withdrawals and other subtractions	-4,973.79
Checks	-0.00
Service fees	-70.00
Ending balance on January 6, 2021	\$818.75



BANK OF AMERICA ADVANTAGE SAFE BALANCE BANKING®

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¹Students under age 24 are eligible for a waiver of the monthly maintenance fee on certain accounts while enrolled in a high school, college, university or vocational program. Please refer to your Personal Schedule of Fees for details at bofa.com/fees. SSM-07-20-0673.C | 3175774

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions


Date	Description	Amount
12/09/20	RETURN OF POSTED CHECK / ITEM (RECEIVED ON 12-08)	126.22
12/14/20	Fee Refund	35.00
12/15/20	LA COUNTY DES:PAYROLL ID:526966-25947406 INDN:FLORES, ALEJANDRA CO ID:8956000927 PPD	1,169.36
12/15/20	Online Banking transfer from SAV 6566 Confirmation# 1108901400	200.00
12/16/20	EarninActivehour DES:PAYMENT ID:XXXXXXXXX INDN:Alejandra Flores CO ID:1462925567 PPD	100.00
12/17/20	Online Banking transfer from SAV 6566 Confirmation# 1124116856	30.00
12/18/20	Empower Inc DES:1000082739 ID:Empower Advance INDN:FloresAlejandra CO ID:1811879144 PPD	50.00
12/21/20	KLOVER APP BOO 12/21 #000289100 REFUND KLOVER APP BOOST Chicago IL	0.04
12/23/20	RETURN OF POSTED CHECK / ITEM (RECEIVED ON 12-22)	126.22
12/24/20	Cashmax DES:LOAN ID:472223 INDN:ALEJANDRA FLORES CO ID:1203268066 PPD	200.00
12/29/20	Earnin DES:WD TIP JAR ID:XXXXXXXXX INDN:Alejandra Flores CO ID:1808182018 PPD	10.00
12/30/20	LA COUNTY DES:PAYROLL ID:526966-26054087 INDN:FLORES, ALEJANDRA CO ID:8956000927 PPD	1,497.92
12/31/20	Online Banking transfer from SAV 6566 Confirmation# 1243880994	64.00
01/04/21	EarninActivehour DES:PAYMENT ID:XXXXXXXXX INDN:Alejandra Flores CO ID:1462925567 PPD	100.00
01/04/21	Online Banking transfer from SAV 6566 Confirmation# 3461451472	100.00
01/04/21	Empower Inc DES:1000084213 ID:Empower Advance INDN:FloresAlejandra CO ID:1811879144 PPD	50.00
01/04/21	Online Banking transfer from SAV 6566 Confirmation# 3270207859	50.00
01/04/21	Online Banking transfer from SAV 6566 Confirmation# 3453013389	50.00
01/04/21	Empower DES:Transfer ID:3718068390 INDN:Flores Alejandra CO ID:2811879144 WEB	30.00


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Simple steps you can take to help combat fraud

Just keeping your contact information up to date helps ensure that:

- 

You are contacted quickly about suspicious activity
- 

Your cards are mailed to you and not someone else
- 

You get statements and other important documents promptly

Verify your contact information and see other ways you can stay protected at bankofamerica.com/FraudChecklist.

Deposits and other additions - continued

Date	Description	Amount
01/05/21	RETURN OF POSTED CHECK / ITEM (RECEIVED ON 01-04)	235.00
01/06/21	H&R BLOCK 03 DES:HRBLOCK RT ID:RC2665213484 INDN:FLORES ALEJANDRA CO ID: XXXXXXXXX PPD PMT INFO:H&R BLOCK 03*XXXXXXXX6516*8888XXXXX\	1,800.00

Total deposits and other additions**\$6,023.76****Withdrawals and other subtractions**

Date	Description	Amount
12/15/20	Online Banking transfer to SAV 6566 Confirmation# 1206493009	-300.00
12/15/20	SHELL SERVICE 12/15 #000588679 PURCHASE SHELL SERVICE STA PASADENA CA	-20.00
12/15/20	MACY'S 2190 12/15 #000335875 PURCHASE MACY'S 21900 V CANOGA PARK CA	-191.11
12/15/20	EarninActivehour DES:PAYMENTRET ID:XXXXXXXXX INDN:Alejandra Flores CO ID:1462925567 WEB	-109.00
12/15/20	Empower Inc DES:1000082095 ID:Empower Advance INDN:AlejandraFlores CO ID:1811879144 PPD	-50.00
12/16/20	CHECKCARD 1215 AUTOSCOPE SERVICE & REP REDLANDS CA 24767890350949401085734	-644.54
12/16/20	TARGET T- 6700 12/15 #000433939 PURCHASE TARGET T- 6700 To Canoga Park CA	-22.78
12/16/20	PARADISE PASTR 12/16 #000332053 PURCHASE PARADISE PASTRY 1 GLENDALE CA	-37.17
12/16/20	VOLA DES:VOLA ID: IA4ZG4XMR INDN:Alejandra Flores CO ID:XXXXXXXXX WEB	-15.00
12/16/20	Earnin DES:TO TIP JAR ID:XXXXXXXXX INDN:Alejandra Flores CO ID:1808182018 WEB	-10.00
12/17/20	CHECKCARD 1215 STARBUCKS STORE 23004 PASADENA CA 24692160351100697990859	-10.30
12/17/20	CHECKCARD 1215 LEES SANDWICHES - PASAD PASADENA CA 24428060351500750035463	-17.88
12/17/20	CHECKCARD 1216 STARBUCKS STORE 00639 CANOGA PARK CA 24692160351100693642710	-3.75
12/17/20	CHECKCARD 1216 PAYRANGE MOBILE APP HTTPSPAYRANGEOR 24492150351637198142327	-10.00
12/17/20	CHECKCARD 1216 1116 ST JOSEPH MEDICAL BURBANK CA 24210730352200883500165	-9.00
12/17/20	CHECKCARD 1217 ARCO47057101 CANOGA PARK CA	-8.35
12/17/20	MACY'S 50 12/17 #000716660 PURCHASE MACY'S 503 2 CANOGA PARK CA	-9.89
12/17/20	Empower DES:Transfer ID:3598977722 INDN:Flores Alejandra CO ID:2811879144 WEB	-30.00
12/18/20	BKOFAMERICA ATM 12/18 #000004376 WITHDRWL CHATSWORTH CHATSWORTH CA	-40.00
12/21/20	PURCHASE 1219 NETFLIX.COM NETFLIX.COM CA	-8.99
12/21/20	CHECKCARD 1221 KLOVER APP BOO Chicago IL	-0.04
12/22/20	SPOTLOAN DES:DEBIT ID:C20122112001448 INDN:Alejandra Flires CO ID:1800827294 PPD	-126.22
12/24/20	CHECKCARD 1224 KLOVER CARE Chicago IL	-1.99
12/28/20	CHECKCARD 1224 INSTACART HTTPSINSTACARCA 24492150359637842101325	-110.10
12/28/20	CHECKCARD 1225 UBER EATS HELP.UBER.COMCA 24492150360713570269712	-23.74
12/28/20	CHECKCARD 1225 DOMINO'S 7966 CHATSWORTH CA 24445000361500055519115	-25.16
12/30/20	CHECKCARD 1230 UBER EATS HELP.UBER.COMCA 24492150365743852147679	-15.28

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Withdrawals and other subtractions - continued

Date	Description	Amount
12/30/20	EarninActivehour DES:PAYMENTRET ID:XXXXXXXXX INDN:Alejandra Flores CO ID:1462925567 WEB	-106.00
12/31/20	CHECKCARD 1230 INSTACART HTTPSINSTACARCA 24492150365637218399778	-216.51
12/31/20	CHECKCARD 1230 INSTACART HTTPSINSTACARCA 24492150365637242558837	-139.05
12/31/20	CHECKCARD 1230 UBER EATS HELP.UBER.COMCA 24492150365717896238603	-2.14
12/31/20	CHECKCARD 1231 UBER EATS HELP.UBER.COMCA 24492150366715904132452	-40.59
12/31/20	CHECKCARD 1231 UBER EATS HELP.UBER.COMCA 24492150366743903995398	-29.06
12/31/20	Online Banking transfer to SAV 6566 Confirmation# 1143382669	-333.33
12/31/20	Empower Inc DES:1000083992 ID:Empower Advance INDN:FloresAlejandra CO ID:1811879144 PPD	-50.00
12/31/20	POSSIBLE FINANCE DES:PAYMENT ID:9f67afc86dd3424 INDN:Alejandra Flores CO ID:1823273909 WEB	-36.77
01/04/21	CHECKCARD 1230 AAA CA INSURANCE 800-765-0766 CA 24431060366945543234964	-134.54
01/04/21	CHECKCARD 1230 NORTHRIDGE SERVICE INC CHATSWORTH CA 24761970366286123200038	-181.67
01/04/21	CHECKCARD 1231 CASHMAX 707-4484835 CA 24383441001012961513774	-235.00
01/04/21	CHECKCARD 1231 UBER GIFTCARD 310-566-1424 NY 24492150366713955647544	-50.00
01/04/21	CHECKCARD 0101 UBER GIFTCARD 310-566-1424 NY 24492151001743037001716	-50.00
01/04/21	CHECKCARD 0101 UBER EATS HELP.UBER.COMCA 24492151001719038613071	-3.78
01/04/21	CHECKCARD 0102 APPLE.COM/BILL 866-712-7753 CA 24692161002100638071224	-0.99
01/04/21	CHECKCARD 0102 APPLE.COM/BILL 866-712-7753 CA 24692161002100638082403	-0.99
01/04/21	CHECKCARD 0102 UBER GIFTCARD 310-566-1424 NY 24492151002717101923533	-50.00
01/04/21	CHECKCARD 0102 DOMINO'S 7966 CHATSWORTH CA 24445001003500446381664	-22.39
01/04/21	CHECKCARD 0103 UBER GIFTCARD 310-566-1424 NY 24492151003713170096359	-50.00
01/04/21	CASH PLUS 212 DES:8184070600 ID:1001 INDN:ALEJANDRA FLORES CO ID:RPP7488677 PPD	-235.00
01/04/21	Empower DES:Transfer ID:3717654332 INDN:Flores Alejandra CO ID:2811879144 WEB	-30.00
01/04/21	Earnin DES:TO TIP JAR ID:XXXXXXXXX INDN:Alejandra Flores CO ID:1808182018 WEB	-10.00
01/05/21	CHECKCARD 0104 APPLE.COM/BILL 866-712-7753 CA 24692161004100756047988	-0.99
01/05/21	BKOFAMERICA ATM 01/05 #000004526 WITHDRWL CHATSWORTH CHATSWORTH CA	-100.00
01/06/21	NORDSTROM-RACK 01/06 #000405954 PURCHASE NORDSTROM-RACK # WOODLAND HILL CA	-148.22
01/06/21	URBAN OUTFTRS 01/06 #000227180 PURCHASE URBAN OUTFTRS # 6 CANOGA PARK CA	-25.15
01/06/21	MACY'S 50 01/06 #000025300 PURCHASE MACY'S 503 2 CANOGA PARK CA	-127.90
01/06/21	MACY'S 50 01/06 #000532056 PURCHASE MACY'S 503 2 CANOGA PARK CA	-153.30
01/06/21	JOURNEYS #0479 01/06 #000007331 PURCHASE JOURNEYS #0479 CANOGA PARK CA	-164.22

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Withdrawals and other subtractions - continued

Date	Description	Amount
01/06/21	HOLLISTER #011 01/06 #000362771 PURCHASE HOLLISTER #0111 6 CANOGA CA	-103.92
01/06/21	ABERCROMBIE & 01/06 #000411072 PURCHASE ABERCROMBIE & FI CANOGA PARK CA	-39.00
01/06/21	Online Banking transfer to SAV 6566 Confirmation# 1197517827	-250.00
01/06/21	VOLA DES:VOLA ID: IMJK25MG4 INDN:Alejandra Flores CO ID:XXXXXXXXX WEB	-2.99
Total withdrawals and other subtractions		-\$4,973.79

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$0.00
Total NSF: Returned Item fees	\$70.00	\$315.00

We refunded to you a total of \$35.00 in fees for Overdraft and/or NSF: Returned Items this statement period and a total of \$35.00 in fees for Overdraft and/or NSF: Returned Items this year.

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
12/22/20	NSF: RETURNED ITEM FEE FOR ACTIVITY OF 12-22	-35.00
01/04/21	NSF: RETURNED ITEM FEE FOR ACTIVITY OF 01-04	-35.00
Total service fees		-\$70.00

Note your Ending Balance already reflects the subtraction of Service Fees.