

# INSIGHT VISA® PREPAID RELOADABLE CARD

John Banks

1960morse Ave, Apt 22

Sacramento, CA 95825

## Account Statement

Account Number: 499114305331

Statement Period: November 2020 (November 01, 2020 - November 30, 2020)

### Account Summary

Fees Year to Date: \$503.40

<b>Beginning Balance on November 01, 2020</b>	\$0.00
Deposits / Credits	\$5,745.50
Charges / Debits	\$2,317.35
<b>Ending Balance on November 30, 2020</b>	\$3,428.15

### Transactions

<u>Date</u>	<u>Description</u>	<u>Amount</u>
11/13/2020	SSA TREAS 310, XXSOC SEC	\$2,304.40
11/13/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00
11/13/2020	Purchase Decline Fee LYFT *PENDING SAN FRANCISCOCAUS	-\$1.00
11/13/2020	Purchase Decline Fee ZEEL NETWORKS, INC. NEW YORK NYUS	-\$1.00
11/13/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00
11/13/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00

11/13/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00
11/13/2020	Monthly Fee	-\$4.46
11/13/2020	Purchase Decline Fee Aubany Softball 844-3927204 TNUS	-\$1.00
11/14/2020	Domestic ATM Withdrawal Fee 11/14/2020 *COUNTRY CLUB PLAZA SACRAMENTO CAUS	-\$2.50
11/14/2020	ATM withdrawal or Cash Advance BANK OF AMERICA*COUNTRY C, CAUS,	-\$803.00
11/14/2020	Domestic ATM Withdrawal Fee 11/14/2020 3509 EL CAMINO AVE SACRAMENTO CAUS	-\$2.50
11/14/2020	ATM withdrawal or Cash Advance BK OF THE WEST 3509 EL CAM, CAUS,	-\$203.50
11/14/2020	Domestic ATM Withdrawal Fee 11/14/2020 900 HOWE AVE SACRAMENTO CAUS	-\$2.50
11/14/2020	ATM withdrawal or Cash Advance 900 HOWE AVE, SACRAMENTO, CAUS	-\$403.00
11/14/2020	Domestic ATM Withdrawal Fee 11/14/2020 2301 WATT AVE SACRAMENTO CAUS	-\$2.50
11/14/2020	ATM withdrawal or Cash Advance 2301 WATT AVE, SACRAMENTO, CAUS	-\$803.00
11/15/2020	XFINITY WIFI, 866-489-0919, PAUS	-\$8.95
11/15/2020	PICHOT ABI MARKETING L, GLENDALE, AZUS	-\$50.00
11/16/2020	SACRAMENTO REGIONAL TR, SACRAMENTO, CAUS	-\$7.00
11/19/2020	DOLLAR TREE, SACRAMENTO, CAUS	-\$0.70
11/20/2020	SACRAMENTO REGIONAL TR, SACRAMENTO, CAUS	-\$1.25
11/20/2020	PANERA BREAD #202207 O, SACRAMENTO, CAUS	-\$2.49
11/24/2020	Monthly Fee	-\$0.05
11/30/2020	TEAMSTERS, ANNTY PYMT	\$3,441.10
11/30/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00
11/30/2020	Purchase Decline Fee GOODRX GOLD SANTA MONICA CAUS	-\$1.00
11/30/2020	Purchase Decline Fee SACRAMENTO REGIONAL TR SACRAMENTO CAUS	-\$1.00
11/30/2020	Purchase Decline Fee GOODRX GOLD SANTA MONICA CAUS	-\$1.00

11/30/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00
11/30/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00
11/30/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	-\$1.00
11/30/2020	Mont hly Fee	-\$4.95
11/30/2020	Purchase Decline Fee ZEEL NETWORKS, INC. NEW YORK NYUS	-\$1.00

## Additional Information

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For questions regarding account history, notice of errors, or preauthorized transfers:

**Call:** 1-888-572-8472

**Email:** [customerservicehelpdesk@insightcards.com](mailto:customerservicehelpdesk@insightcards.com)

**Write:** Insight-GPR-RB-RT #071025797 • P.O. Box 5100 • Pasadena, CA 91117

In case of errors or questions about your Card or if any Activity Report shows transactions that you did not make, call us at 1.888.572.8472 or fax us at 1.866.354.5673 or write us at Attn: Customer Service, P.O. Box 5100, Pasadena, CA 91117 as soon as you can. We must hear from you no later than 60 calendar days after the suspected error occurred and then was credited or debited to your Card. You will need to tell us:

- Your name and Card number.
- Describe the error or the transaction you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 Business Days. We will determine whether an error occurred within 10 Business Days (20 Business Days if the transfer involved a new Card) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new Card, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, and your account is registered with us, we will credit your Card within 10 Business Days (20 Business Days if the transfer involved a new Card) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.