



P.O. Box 15284  
Wilmington, DE 19850

**Customer service information**

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  [bankofamerica.com](http://bankofamerica.com)
-  Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

RAQUEL M LOPEZ  
11430 HALLWOOD DR  
EL MONTE, CA 91732-1022

## Your Adv Plus Banking

for November 6, 2020 to December 9, 2020

Account number: 3250 5796 0328

**RAQUEL M LOPEZ**

### Account summary

Beginning balance on November 6, 2020	\$1,114.94
Deposits and other additions	1,916.00
Withdrawals and other subtractions	-2,765.87
Checks	-0.00
Service fees	-0.00
<b>Ending balance on December 9, 2020</b>	<b>\$265.07</b>

## Help protect yourself from fraud this holiday season

**Our Security Center is a great place to learn what to look out for.**



**See how to help protect yourself from fraud**



**Find out about the latest fraud and scam trends**



**Learn how to identify scams**

Visit [bankofamerica.com/Security](http://bankofamerica.com/Security) to learn how to help avoid fraud and identity theft.

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## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
11/27/20	PROGRESS FIN1046 DES:CREDITS ID:3896524 INDN:RAQUEL LOPEZ CO ID:1203386325 PPD	600.00
12/03/20	SSA TREAS 310 DES:XXSOC SEC ID:XXXXXXXXXD SSA INDN:RAQUEL M LOPEZ CO ID:9031736039 PPD	1,011.00
12/03/20	ACE CASH EXPRESS DES:LOANPAYMNT ID:000000029952372 INDN:20000566205320000 CO ID:2752142963 PPD	255.00
12/09/20	MONEYTREE #0592 DES:MONEYTREE ID:548825644746281 INDN:LOPEZ, RAQUEL CO ID:1911218621 PPD	50.00

### Total deposits and other additions

**\$1,916.00**

## Withdrawals and other subtractions

Date	Description	Amount
11/09/20	CHECKCARD 1106 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000312600160246008	-74.74
11/09/20	CHECKCARD 1106 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000312600160245927	-26.43
11/09/20	CHECKCARD 1107 WALMART.COM AV 800-966-6546 AR 24055230312083307357364	-107.80
11/09/20	CHECKCARD 1107 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000313600139691614	-36.67
11/09/20	CHECKCARD 1108 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000314600098160790	-26.39
11/09/20	MACYS DES:AUTO PYMT ID:720241814830536 INDN:RAQUEL M LOPEZ CO ID:CITIAUTFDR WEB	-50.00
11/12/20	CHECKCARD 1110 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000316600113858244	-81.74
11/12/20	CHECKCARD 1110 AMAZON.COM*289KC2IIO AM AMZN.COM/BILLWA 24431060315083341366358	-17.25
11/16/20	CHECKCARD 1114 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000319300464145195	-8.81
11/18/20	CHECKCARD 1117 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000322300456601044	-18.35
11/23/20	CHECKCARD 1121 SAMSCLUB.COM 888-746-7726 AR 24226380327370092584934	-10.98
11/23/20	SAMSCLUB #6614 11/23 #000684235 PURCHASE SAMSCLUB #6614 EL MONTE CA	-54.33
11/24/20	CHECKCARD 1123 WWW.KOHL.S.COM #0873 866-887-8884 OH 24445000329600161751395	-15.02

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Learn more at [BetterMoneyHabits.com/HereToHelp](https://www.BetterMoneyHabits.com/HereToHelp).

## Withdrawals and other subtractions - continued

Date	Description	Amount
11/24/20	KOHL'S 1370 504 11/24 #000152975 PURCHASE KOHL'S 1370 504 W MONROVIA CA	-39.29
11/24/20	MARSHALLS 564 11/24 #000206480 PURCHASE MARSHALLS 564 W H MONROVIA CA	-49.58
11/24/20	FOOD4LESS #033 11/24 #000851999 PURCHASE FOOD4LESS #0338 1 EL MONTE CA	-12.25
11/24/20	ALBERTSONS #05 11/24 #000439177 PURCHASE ALBERTSONS #0561 ARCADIA CA	-10.99
11/27/20	Zelle Transfer Conf# 079c65873; Lulet, Alicia	-600.00
11/30/20	CHECKCARD 1127 WWW.COSTCO.COM 800-955-2292 WA 24692160332100486301593	-21.99
11/30/20	CHECKCARD 1128 WWW.COSTCO.COM 800-955-2292 WA 24692160333100915829395	-9.89
11/30/20	SAMS CLUB SAM' 11/30 #000718672 PURCHASE SAMS CLUB SAM'S C EL MONTE CA	-142.71
11/30/20	MARSHALLS 1830 11/30 #000035655 PURCHASE MARSHALLS 1830 DU SOUTH EL MONT CA	-67.90
12/01/20	MARSHALLS 2735 12/01 #000125379 PURCHASE MARSHALLS 2735 E WEST COVINA CA	-49.77
12/01/20	ROSS STORES #2 12/01 #000041374 PURCHASE ROSS STORES #211 WEST COVINA CA	-22.93
12/03/20	CHECKCARD 1202 WWW.KOHL'S.COM #0873 866-887-8884 OH 24445000338600220183647	-15.42
12/03/20	Zelle Transfer Conf# b3c12ead5; Lulet, Alicia	-255.00
12/03/20	Zelle Transfer Conf# aea517109; Art	-12.50
12/04/20	CHECKCARD 1203 JCPENNEY.COM JCPENNEY.COM NV 24431060339832306050551	-27.58
12/04/20	WAL-MART Wal- 12/04 #000237146 PURCHASE WAL-MART Wal-Mar DUARTE CA	-53.16
12/04/20	KOHL'S 1370 504 12/04 #000633589 PURCHASE KOHL'S 1370 504 W MONROVIA CA	-48.74
12/04/20	BIG LOTS 610 12/04 #000215880 PURCHASE BIG LOTS 610 LAS ARCADIA CA	-38.31
12/07/20	BKOFAMERICA ATM 12/05 #000009457 WITHDRWL EL MONTE EL MONTE CA	-600.00
12/07/20	CHECKCARD 1206 WWW.KOHL'S.COM #0873 866-887-8884 OH 24445000341300473348980	-37.39
12/07/20	MACYS DES:AUTO PYMT ID:720268635060174 INDN:RAQUEL M LOPEZ CO ID:CITIAUTFDR WEB	-50.00
12/09/20	CHECKCARD 1207 SAMSCLUB.COM 888-746-7726 AR 24226380343370125150380	-21.96
12/09/20	Zelle Transfer Conf# 430a983bf; Lulet, Alicia	-50.00
<b>Total withdrawals and other subtractions</b>		<b>-\$2,765.87</b>