



P.O. Box 15284  
Wilmington, DE 19850

MIKAYLA SHENAULT  
18042 VISTA DR  
COUNTRY CLUB HILLS, IL 60478-2904

**Customer service information**

- ☎ Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
- 🌐 bankofamerica.com
- ✉ Bank of America, N.A.  
P.O. Box 25118  
Tampa, FL 33622-5118

## Your Adv Plus Banking

for September 12, 2020 to October 13, 2020

**MIKAYLA SHENAULT**

Account number: 2910 2693 0332

### Account summary

Beginning balance on September 12, 2020	\$47.13
Deposits and other additions	2,685.61
ATM and debit card subtractions	-1,856.37
Other subtractions	-889.70
Checks	-0.00
Service fees	-117.00
<b>Ending balance on October 13, 2020</b>	<b>-\$130.33</b>

## IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

**How to Contact Us** - You may call us at the telephone number listed on the front of this statement.

**Updating your contact information** - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

**Deposit agreement** - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

**Electronic transfers: In case of errors or questions about your electronic transfers** - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

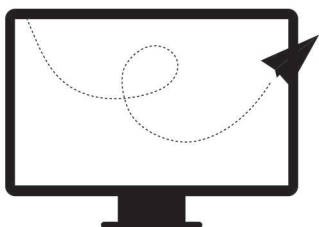
**Reporting other problems** - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

**Direct deposits** - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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## Deposits and other additions

Date	Description	Amount
09/14/20	1 09/13 #000299728 PMNT RCVD Cash App*Cash Out San Francisco CA	197.00
09/14/20	1 09/13 #000292544 PMNT RCVD Cash App*Cash Out San Francisco CA	19.70
09/14/20	1 09/13 #000299695 PMNT RCVD Cash App*Cash Out San Francisco CA	4.75
09/15/20	1 09/15 #000324358 PMNT RCVD Cash App*Cash Out San Francisco CA	26.03
09/18/20	Zelle Transfer Conf# 4755e8ccd; LIGHTHALL, EDMON	130.00
09/21/20	BKOFAMERICA ATM 09/18 #00008886 DEPOSIT HYDE PARK-53RD & CHICAGO IL	200.00
09/21/20	Zelle Transfer Conf# 3872af44f; JACKSON, VALINCIA	30.00
09/21/20	Zelle Transfer Conf# XXXXXXXXX; SHANNI T NEWELLBROWN	29.50
09/25/20	BKOFAMERICA ATM 09/25 #000002489 DEPOSIT HYDE PARK-53RD & CHICAGO IL	440.00
09/28/20	Zelle Transfer Conf# T08X4KBV5; TARIQ QAASIM	500.00
09/28/20	BKOFAMERICA ATM 09/28 #000007398 DEPOSIT HYDE PARK - 53RD CHICAGO IL	300.00
09/28/20	BKOFAMERICA ATM 09/28 #000003283 DEPOSIT HYDE PARK-53RD & CHICAGO IL	300.00
09/28/20	Zelle Transfer Conf# XXXXXXXXX; LE HONG THI PHAM	60.00
09/28/20	Zelle Transfer Conf# XXXXXXXXX; SHANNI T NEWELLBROWN	30.00
09/29/20	1 09/29 #000309350 PMNT RCVD Cash App*Cash Out San Francisco CA	270.88
10/02/20	1 10/01 #000354716 PMNT RCVD Cash App*Cash Out San Francisco CA	59.10
10/05/20	1 10/03 #000348999 PMNT RCVD Cash App*Cash Out San Francisco CA	49.25
10/08/20	1 10/08 #000276921 PMNT RCVD Cash App*Cash Out San Francisco CA	39.40
<b>Total deposits and other additions</b>		<b>\$2,685.61</b>



### Go paperless today!

- Reduce the risk of lost or stolen mail
- View your statements securely and easily—online or from our mobile app—24/7 from virtually anywhere<sup>1</sup>

Simply use our Mobile Banking app or sign in to Online Banking at [bankofamerica.com](https://bankofamerica.com).

<sup>1</sup>Mobile Banking requires that you download the Mobile Banking app and is only available for select mobile devices. Message and data rates may apply. SSM-01-20-2303.B | 2879996

## Withdrawals and other subtractions

### ATM and debit card subtractions

Date	Description	Amount
09/14/20	CHECKCARD 0911 SQ *SHAKE SHACK Chicago IL 55432860255200962323314	-20.07
09/14/20	CHECKCARD 0911 HELP.HBOMAX.COM NEW YORK NY 8230509025600000498511 RECURRING	-14.99
09/14/20	CHECKCARD 0913 Amazon Prime*MU8H Amzn.com/biliWA 55432860257200231837068 RECURRING	-12.99
09/16/20	CHECKCARD 0915 POPEYES 2900 / 80 TINLEY PARK IL 55263520260400000013649	-3.18
09/21/20	CHECKCARD 0919 PAYPAL *BEEFAS San Jose CA	-100.31
09/21/20	REGENTS MARKET 09/19 #000732400 PURCHASE 1644 E HYDE PARK CHICAGO IL	-27.10
09/21/20	CHECKCARD 0919 CASH APP*SHERRI W 877-417-4551 IL 55429500263855456647937	-25.00
09/21/20	CHECKCARD 0919 SQ *REALITY GLASS Forest Park IL 55432860263200915662107	-21.60
09/21/20	CHECKCARD 0919 SQ *UNDNAE INC OAK PARK IL 55432860264200940324508	-20.00
09/21/20	CHECKCARD 0920 TST* CARIBBEAN JE CHICAGO IL 02305370264100159683238	-88.50
09/21/20	PMNT SENT 0920 CASH APP*MICHAELA 4153753176 CA 55429500264741483777849	-80.00
09/21/20	CHECKCARD 0920 POSTMATES MEMBERS 8778877815 CA 55429500265637237036970 RECURRING	-9.99
09/22/20	CHECKCARD 0919 HOME RUN INN PIZZ CHICAGO IL 75265860265483001416194	-25.75
09/28/20	MODERN BEAUTY 09/27 #000205022 PURCHASE 5050 S COTTAGE GR CHICAGO IL	-4.17
09/28/20	CHECKCARD 0928 aliexpress San Mateo CA 15270210272000345975855	-166.84
09/28/20	Akira - S Akir 09/28 #000606784 PURCHASE Akira - S Akira - Chicago IL	-22.99
09/29/20	CHECKCARD 0928 FAIRY NAILS CHICAGO IL 05227020272300205491656	-50.00
09/29/20	CHECKCARD 0928 53RD ST MINI MART CHICAGO IL 55310200273207761000146	-66.13
09/29/20	MARKHAM MARATH 09/29 #000494442 PURCHASE MARKHAM MARATHON MARKHAM IL	-15.54
09/30/20	CHECKCARD 0927 SHARKS FISH & CHI CHICAGO IL 85230720273980000024678	-26.96
09/30/20	WALGREENS 201 09/30 #000257033 PURCHASE WALGREENS 201 E H CHICAGO IL	-43.88
10/01/20	CHECKCARD 1001 HOTELSCOM92020801 HOTELS.COM WA 55432860275200697108721	-146.94
10/02/20	CHECKCARD 0930 VIP FEET FEEL SPA CHICAGO IL 85347010275980000053739	-10.00
10/02/20	CHECKCARD 1001 TGI FRIDAYS 2668 CHICAGO IL 55310200275091596000093	-79.32
10/02/20	NORDSTROM #022 10/02 #000019791 PURCHASE 444 N WABASH AVE CHICAGO IL	-38.59
10/05/20	CHECKCARD 0929 IVY BOUTIQUE HOTE CHICAGO IL 85456110278702186044718	-330.58
10/05/20	CHECKCARD 1002 IVY BOUTIQUE HOTE CHICAGO IL 85456110278702186044718	-22.05
10/05/20	CHECKCARD 1002 CHICK-FIL-A #0440 CHICAGO IL 05140480277710031992492	-31.06
10/05/20	CHECKCARD 1002 INTERPARK - 10 E CHICAGO IL 25247800276000249240334	-25.00
10/05/20	CHECKCARD 1003 HOTELSCOM91970948 HOTELS.COM WA 55432860277200228434297	-96.75
10/05/20	CHECKCARD 1003 900 SELF PARK GAR CHICAGO IL 55436870278642785833532	-40.00

continued on the next page

## Withdrawals and other subtractions - continued

### ATM and debit card subtractions - continued

Date	Description	Amount
10/05/20	CHECKCARD 1003 POPEYES 13060 CHICAGO IL 55263520278400000200469	-27.45
10/05/20	CHECKCARD 1003 POPEYES 13060 CHICAGO IL 55263520278400000100925	-9.67
10/05/20	BKOFAMERICA ATM 10/04 #000003885 WITHDRWL COUNTRY CLUB HIL COUNTRY CLUB IL	-100.00
10/06/20	PMNT SENT 1005 CASH APP*ERIN4 4153753176 CA 55429500279741493135593	-15.00
10/07/20	CHECKCARD 1006 APPLE.COM/BILL 1111111111 CA 55131580280828765305398 RECURRING	-9.99
10/13/20	CHECKCARD 1011 HELP.HBOMAX.COM 8559426669 NY 55429500286637094346442 RECURRING	-14.99
10/13/20	CHECKCARD 1013 Amazon Prime*MK3M Amzn.com/billWA 55432860287200757103402 RECURRING	-12.99
<b>Total ATM and debit card subtractions</b>		<b>-\$1,856.37</b>

### Other subtractions

Date	Description	Amount
09/14/20	Zelle Transfer Conf# 602ccceaf; Aaron Daddy	-200.00
09/15/20	Zelle Transfer Conf# aca71e537; Aaron Daddy	-20.00
09/15/20	NTA LIFE DES:INS PREM ID:NLA00000174030 INDN:MIKAYLA M SHENAULT CO ID:1751623431 PPD	-17.35
09/28/20	Zelle Transfer Conf# 989cf99e7; TARIQ	-500.00
09/28/20	Zelle Transfer Conf# 0c00ac2aa; LE	-95.00
09/28/20	Zelle Transfer Conf# c8b4eb115; Aaron Daddy	-40.00
09/29/20	NTA LIFE DES:INS PREM ID:NLA00000174030 INDN:MIKAYLA M SHENAULT CO ID:1751623431 PPD	-17.35
<b>Total other subtractions</b>		<b>-\$889.70</b>

## Service fees

**Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.**

	Total for this period	Total year-to-date
Total Overdraft fees	\$105.00	\$105.00
Total NSF: Returned Item fees	\$0.00	\$0.00

**We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:**

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
09/21/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 09-21	-35.00
10/13/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 10-13	-35.00
10/13/20	OVERDRAFT ITEM FEE FOR ACTIVITY OF 10-13	-35.00
10/13/20	Monthly Maintenance Fee	-12.00

**Total service fees** **-\$117.00**

Note your Ending Balance already reflects the subtraction of Service Fees.