

# INSIGHT VISA® PREPAID RELOADABLE CARD

John Banks

1960morse Ave, Apt 22

Sacramento, CA 95825

## Account Statement

Account Number: 499114305331

Statement Period: September 2020 (September 01, 2020 - September 30, 2020)

### Account Summary

Fees Year to Date: \$441.54

<b>Beginning Balance on September 01, 2020</b>	\$0.00
Deposits	\$2,304.40
ATM Withdrawals	\$2,193.50
Purchases	\$83.43
Adjustments	\$0.00
Transfers	\$0.00
Fees (for this period)	\$27.47
<b>Ending Balance on September 30, 2020</b>	\$0.00

### Transactions

<u>Date</u>	<u>Description</u>	<u>Type</u>	<u>Amount</u>
09/06/2020	Live Agent Customer Service Call Fee	Fee	-\$1.00
09/09/2020	Live Agent Customer Service Call Fee	Fee	-\$1.00
09/11/2020	SSA TREAS 310, XXSOC SEC	Payment	\$2,304.40

09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee ZEEL NETWORKS, INC. NEW YORK NYUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee GOOGLE *TEMPORARY HOLD g.co/helpay#CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee Experian* Credit Report 479-3436237 CAUS	Fee	-\$1.00
09/11/2020	Mont hly Fee	Fee	-\$4.33
09/11/2020	Purchase Decline Fee SACRAMENTO REGIONAL TR SACRAMENTO CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee SACRAMENTO REGIONAL TR SACRAMENTO CAUS	Fee	-\$1.00
09/11/2020	Purchase Decline Fee	Fee	\$1.00
09/11/2020	Purchase Decline Fee	Fee	\$1.00
09/11/2020	Purchase Decline Fee	Fee	\$1.00
09/11/2020	Purchase Decline Fee	Fee	\$1.00
09/11/2020	Purchase Decline Fee	Fee	\$1.00
09/12/2020	Live Agent Customer Service Call Fee	Fee	-\$1.00
09/12/2020	Replacement Card Fee	Fee	-\$9.95
09/13/2020	Domestic ATM Wit hdrawal Fee 09/13/2020 3509 EL CAMINO AVE SACRAMENTO CAUS	Fee	-\$2.50
09/13/2020	ATM wit hdrawal or Cash Advance BK OF THE WEST 3509 EL CAM, CAUS,	Pulse Settlement	-\$803.50

09/13/2020	ATM withdrawal or Cash Advance BK OF THE WEST 3509 EL CAM, CAUS,	Pulse Settlement	-\$803.50
09/13/2020	Domestic ATM Withdrawal Fee 09/13/2020 3509 EL CAMINO AVE SACRAMENTO CAUS	Fee	-\$2.50
09/13/2020	Domestic ATM Withdrawal Fee 09/13/2020 3509 EL CAMINO AVE SACRAMENTO CAUS	Fee	-\$2.50
09/13/2020	ATM withdrawal or Cash Advance BK OF THE WEST 3509 EL CAM, CAUS,	Pulse Settlement	-\$403.50
09/14/2020	CNS METRO BY T-MOBI000011, SACRAMENTO, CAUS	Pulse Settlement	-\$73.30
09/14/2020	PIN Transaction Fee (Domestic) 09/14/2020 2320 WATT AVENUE SACRAMENTO CAUS	Fee	-\$1.00
09/15/2020	ATM withdrawal or Cash Advance SAFE CREDIT UNION4636 WAT, GHLANCAUS,	Pulse Settlement	-\$183.00
09/15/2020	Domestic ATM Withdrawal Fee 09/15/2020 4636 WATT AVENUE NORTH HIGHLANCAUS	Fee	-\$2.50
09/17/2020	Live Agent Customer Service Call Fee	Fee	-\$1.00
09/17/2020	Replacement Card Fee	Fee	\$9.95
09/18/2020	DOLLAR TREE, SACRAMENTO, CAUS	Visa settle	-\$6.38
09/19/2020	SACRAMENTO REGIONAL TR, SACRAMENTO, CAUS	Visa settle	-\$1.25
09/19/2020	SACRAMENTO REGIONAL TR, SACRAMENTO, CAUS	Visa settle	-\$1.25
09/21/2020	SACRAMENTO REGIONAL TR, SACRAMENTO, CAUS	Visa settle	-\$1.25
09/24/2020	Monthly Fee	Fee	-\$1.14

## Additional Information

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For questions regarding account history, notice of errors, or preauthorized transfers:

**Call:** 1-888-572-8472

**Email:** [customerservicehelpdesk@insightcards.com](mailto:customerservicehelpdesk@insightcards.com)

**Write:** Insight-GPR-RB-RT #071025797 • P.O. Box 5100 • Pasadena, CA 91117

In case of errors or questions about your Card or if any Activity Report shows transactions that you did not make, call us at 1.888.572.8472 or fax us at 1.866.354.5673 or write us at Attn: Customer Service, P.O. Box 5100, Pasadena, CA 91117 as soon as you can. We must hear from you no later than 60 calendar days after the suspected error occurred and then was credited or debited to your Card. You will need to tell us:

- Your name and Card number.
- Describe the error or the transaction you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.

- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 Business Days. We will determine whether an error occurred within 10 Business Days (20 Business Days if the transfer involved a new Card) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new Card, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, and your account is registered with us, we will credit your Card within 10 Business Days (20 Business Days if the transfer involved a new Card) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.