



# Bank Account Statement

Customer Support

1 (855) 545-4380

support@lili.co

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186 Pickford ave  
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**Account Number** 260101771087  
**Statement Period** 1 November, 2020 - 30 November, 2020

Summary	Amount
Beginning balance on 1 November, 2020	\$0.25
Deposits and other credits	\$6255.00
Withdrawals and other debits	\$6255.00
Fees	\$0.00
Lili Rewards	\$0.00
Ending balance on 30 November, 2020	\$0.25

## Activity

Date	Authorization Code	Description	Amount	Balance
11/27/2020	294671	Direct Deposit AD	\$6,255.00	\$6,255.25
11/28/2020	115298077	Transfer To External Checking ***0356 VS	-\$6,255.00	\$0.25

For questions regarding account history, notice of errors, or preauthorized transfers:

Call: 1-855-545-4380

Email: [support@lili.co](mailto:support@lili.co)

**\*IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR CONSUMER ELECTRONIC TRANSFERS\***

In case of errors or questions about your electronic transactions, call 1-855-545-4380 or send an email at [support@lili.co](mailto:support@lili.co), if you think your statement or receipt is wrong or if you need more information about a transaction listed in the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

\*You will need to provide us:\*

Your name, account number, and/or 16-digit card number Include the dollar amount of suspected error.

Describe the error of the transfer you are unsure about and explain in detail why you believe there is an error or why you need more information.

If you provide this information verbally, we may require that you send your complaint or question in writing within ten

(10) business days. We will determine whether an error occurred within ten (10) business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or question. If we decide to do this, we will credit your Account within ten (10) business days for the amount you think is in error, so that you will have use of the money during the time it takes to complete the investigation. If we ask you to put your complaint or question in writing and you do not provide it within ten (10) business days, we may not credit your Account.

For errors involving a new account, POS transactions or foreign-initiated transactions, we may take up to ninety (90) days to investigate your complaint or question. For new accounts, we may take up to (20) business days to credit your account for the amount in question. We will notify you of the results within (3) business days after completing our investigation. If we decide there was no error, we will send you a written explanation. You may ask for copies of the documents that we used in our investigation.