



PO Box 182051
Columbus, OH 43218

Questions?
800-242-7324
We accept operator relay calls

40412 NIF 703 020 33920 NNNNNNNNNNNN W P

DOROTHY MARTINEZ
12017 CHESTERTON ST
NORWALK, CA 90650-7267

December 03, 2020

Insufficient Funds Notice: There wasn't enough money in your account ending in 9970

Dear Dorothy Martinez:

Your account's available balance was not enough to cover at least one transaction. We have either paid the item or returned it to the payee:

Amount	Transaction Description	PPD ID:	Status
\$140.77	AMERICANFIRSTFIN 8557211188 1462541785		Returned

We may have charged you an Insufficient Funds Fee if we paid the item or a Returned Item Fee if we returned it. The fees we charged totaled \$0.00, leaving your balance at -\$236.81 on December 03, 2020.

If your balance remains negative for an extended period, we may report it to consumer reporting agencies, close the account, or both.

We offer options to track and manage your balance

- Check your balance anytime at chase.com or on our Chase Mobile® app¹. Learn more at chase.com/mobile.
- Sign up for Account Alerts² to keep tabs on your account. Learn more at chase.com/AccountAlerts.
- Enroll in Overdraft Protection to have us automatically transfer money from your backup account to your checking account.

For more information about our overdraft policies and fees for checking accounts, please visit chase.com/checking/overdraft-services. For other types of accounts, review your Account Agreement.

If you have questions, please call us at 1-800-242-7324.

Sincerely,

Customer Service

¹ **Chase Mobile® app** is available for select mobile devices. Enroll in Chase OnlineSM or on the Chase Mobile app. Message and data rates may apply.

² **Account Alerts:** There is no charge from Chase, but message and data rates may apply. Delivery of alerts may be delayed for various reasons, including service outages affecting your phone, wireless or internet provider; technology failures; and system capacity limitations. Any time you review your balance, keep in mind it may not reflect all transactions, including recent debit card or prepaid card transactions or checks you have written.