



Member Services
(844) 244-6363
support@chime.com

Darius Herbert
839 W 66th St
Los Angeles, CA 90044

Spending Account Statement

Account number

248117169545

Statement period

August 2020 (August 01, 2020 - August 31, 2020)

Summary

Beginning balance on August 01, 2020	\$222.88
Deposits	\$1,950.42
ATM Withdrawals	-\$625.96
Purchases	-\$973.54
Adjustments	\$0.00
Transfers	-\$489.45
Round Up Transfers	-\$28.42
Fees	-\$20.00
SpotMe Tips	\$0.00
Ending balance on August 31, 2020	\$35.93

Transactions

DATE	DESCRIPTION	TYPE	AMOUNT	NET AMOUNT
8/31/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.78	-\$0.78
8/31/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.07	-\$0.07
8/31/2020	Zip Foreclosures.com 866 9795034, CA, US	Purchase	-\$1.00	-\$1.00
8/31/2020	F And J Liquor Los Angeles, CA, US	Purchase	-\$2.25	-\$2.25
8/31/2020	Shell Oil Los Angeles, CA, US	Purchase	-\$9.10	-\$9.10

8/31/2020	Arco Bell Gardens, US	Purchase	-\$18.48	-\$18.48
8/31/2020	Transfer from Chime Savings	Transfer	\$50.00	\$50.00
8/31/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/30/2020	Postmates 7 B384 Tacos Httpspostmate, CA, US	Purchase	-\$28.93	-\$28.93
8/30/2020	Transfer from Xavier J.	Transfer	\$1.00	\$1.00
8/30/2020	Cash App*Darius Her 8774174551, CA, US	Purchase	-\$2.00	-\$2.00
8/30/2020	Cash App*Darius Her 8774174551, CA, US	Purchase	-\$19.00	-\$19.00
8/30/2020	Cash App*Darius Her 8774174551, CA, US	Purchase	-\$6.00	-\$6.00
8/30/2020	Cash App*Darius Her 8774174551, CA, US	Purchase	-\$140.00	-\$140.00
8/30/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.04	-\$0.04
8/30/2020	Dollar Tr Los Angeles, US	Purchase	-\$5.53	-\$5.53
8/30/2020	Rite Aid Store Los Angeles, CA, US	Purchase	-\$13.22	-\$13.22
8/30/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.13	-\$0.13
8/29/2020	ATM Withdrawal H Off Market-468015 Los Angeles, CA - A468015	ATM Withdrawal	-\$61.99	-\$61.99
8/29/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.90	-\$0.90
8/29/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.10	-\$0.10
8/29/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.10	-\$0.10
8/29/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.15	-\$0.15
8/29/2020	Market@Work Renton, WA, US	Purchase	-\$2.96	-\$2.96
8/29/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.59	-\$0.59
8/29/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.16	-\$0.16
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.86	-\$0.86
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.10	-\$0.10
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.50	-\$0.50
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.33	-\$0.33
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.03	-\$0.03
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.89	-\$0.89
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.82	-\$0.82
8/28/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.89	-\$0.89
8/28/2020	Market@Work Renton, WA, US	Purchase	-\$1.90	-\$1.90

8/28/2020	Market@Work Renton, WA, US	Purchase	-\$3.90	-\$3.90
8/28/2020	Market@Work Renton, WA, US	Purchase	-\$4.85	-\$4.85
8/28/2020	Market@Work Renton, WA, US	Purchase	-\$4.10	-\$4.10
8/28/2020	Arco Bell Gardens, US	Purchase	-\$17.87	-\$17.87
8/28/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/28/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/28/2020	Popeyes Los Angeles, CA, US	Purchase	-\$7.97	-\$7.97
8/27/2020	Transfer to Edward H.	Transfer	-\$50.00	-\$50.00
8/27/2020	Staffmark invest Staffmark invest	Deposit	\$379.64	\$379.64
8/27/2020	Transfer from Chime Savings	Transfer	\$5.00	\$5.00
8/27/2020	Rite Aid Store Los Angeles, CA, US	Purchase	-\$12.67	-\$12.67
8/27/2020	Transfer from Chime Savings	Transfer	\$15.00	\$15.00
8/27/2020	Transfer to Xavier J.	Transfer	-\$31.42	-\$31.42
8/27/2020	Visa Money Transfer	Deposit	\$31.42	\$31.42
8/27/2020	Transfer from Chime Savings	Transfer	\$13.12	\$13.12
8/27/2020	Market@Work Renton, WA, US	Purchase	-\$2.14	-\$2.14
8/27/2020	Market@Work Renton, WA, US	Purchase	-\$1.90	-\$1.90
8/27/2020	Market@Work Renton, WA, US	Purchase	-\$1.11	-\$1.11
8/27/2020	Market@Work Renton, WA, US	Purchase	-\$1.11	-\$1.11
8/27/2020	Market@Work Renton, WA, US	Purchase	-\$6.50	-\$6.50
8/27/2020	Market@Work Renton, WA, US	Purchase	-\$6.18	-\$6.18
8/27/2020	Arco Bell Gardens, US	Purchase	-\$10.84	-\$10.84
8/27/2020	Arco Bell Gardens, US	Purchase	-\$3.41	-\$3.41
8/27/2020	Transfer from Chime Savings	Transfer	\$10.00	\$10.00
8/27/2020	Leila Market Los Angeles, CA, US	Purchase	-\$5.00	-\$5.00
8/27/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.09	-\$0.09
8/26/2020	4 Th Ave Liquor Los Angeles, CA, US	Purchase	-\$5.69	-\$5.69

8/26/2020	Transfer from Chime Savings	Transfer	\$10.00	\$10.00
8/26/2020	ATM Withdrawal 54 W 27 -437506 Los Angeles, CA - P437506	ATM Withdrawal	-\$124.99	-\$124.99
8/26/2020	ATM Withdrawal 54 W 27 -437506 Los Angeles, CA - P437506	ATM Withdrawal	-\$204.99	-\$204.99
8/26/2020	Transfer from Chime Savings	Transfer	\$50.00	\$50.00
8/26/2020	Transfer from Chime Savings	Transfer	\$50.00	\$50.00
8/26/2020	Transfer from Chime Savings	Transfer	\$25.00	\$25.00
8/26/2020	Transfer from Chime Savings	Transfer	\$25.00	\$25.00
8/26/2020	Transfer from Chime Savings	Transfer	\$200.00	\$200.00
8/26/2020	Market@Work Renton, WA, US	Purchase	-\$3.90	-\$3.90
8/26/2020	Market@Work Renton, WA, US	Purchase	-\$4.77	-\$4.77
8/26/2020	Market@Work Renton, WA, US	Purchase	-\$2.59	-\$2.59
8/25/2020	Cash App*Ricky 8774174551, CA, US	Purchase	-\$10.00	-\$10.00
8/25/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.73	-\$0.73
8/25/2020	Market@Work Renton, WA, US	Purchase	-\$1.90	-\$1.90
8/25/2020	Market@Work Renton, WA, US	Purchase	-\$9.03	-\$9.03
8/25/2020	Arco Bell Gardens, US	Purchase	-\$12.91	-\$12.91
8/25/2020	Transfer from Chime Savings	Transfer	\$50.00	\$50.00
8/24/2020	Maywood Business Soluti Maywood, CA, US	Purchase	-\$85.00	-\$85.00
8/24/2020	Yoshinoya Soto Los Angeles, CA, US	Purchase	-\$24.27	-\$24.27
8/24/2020	Paypal Paypal	Deposit	\$0.11	\$0.11
8/24/2020	Paypal Paypal	Deposit	\$0.08	\$0.08
8/24/2020	Direct Debit: Paypal, Verifybank	Direct Debit	-\$0.19	-\$0.19
8/23/2020	Transfer to Credit Builder	Transfer	-\$14.00	-\$14.00
8/23/2020	Transfer to Credit Builder	Transfer	-\$10.00	-\$10.00
8/23/2020	Transfer from Chime Savings	Transfer	\$50.00	\$50.00
8/23/2020	Transfer from Chime Savings	Transfer	\$33.69	\$33.69
8/23/2020	Transfer from Chime Savings	Transfer	\$20.00	\$20.00
8/23/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.58	-\$0.58
8/23/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.66	-\$0.66

8/23/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/22/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.10	-\$0.10
8/22/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.06	-\$0.06
8/21/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.82	-\$0.82
8/21/2020	ATM Withdrawal H Off Market-468015 Los Angeles, CA - A468015	ATM Withdrawal	-\$61.99	-\$61.99
8/21/2020	Market@Work Renton, WA, US	Purchase	-\$1.94	-\$1.94
8/21/2020	Market@Work Renton, WA, US	Purchase	-\$1.90	-\$1.90
8/21/2020	Arco Bell Gardens, US	Purchase	-\$2.42	-\$2.42
8/21/2020	Arco Bell Gardens, US	Purchase	-\$22.34	-\$22.34
8/21/2020	Transfer to Credit Builder	Transfer	-\$50.00	-\$50.00
8/21/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/21/2020	Transfer to Credit Builder	Transfer	-\$10.00	-\$10.00
8/20/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.72	-\$0.72
8/20/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.06	-\$0.06
8/20/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.08	-\$0.08
8/20/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.51	-\$0.51
8/20/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.10	-\$0.10
8/20/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/20/2020	Market@Work Renton, WA, US	Purchase	-\$3.18	-\$3.18
8/20/2020	Transfer to Chime Savings	Transfer	-\$250.00	-\$250.00
8/20/2020	Staffmark invest Staffmark invest	Deposit	\$430.93	\$430.93
8/19/2020	ATM Withdrawal 1009 Crenshaw Blvd Los Angeles, CA, US - EFT	ATM Withdrawal	-\$43.00	-\$43.00
8/19/2020	ATM Withdrawal 777 Market -k547231 Los Angeles, CA - LK547231	ATM Withdrawal	-\$62.00	-\$62.00
8/19/2020	Transfer from Chime Savings	Transfer	\$58.07	\$58.07
8/19/2020	Uber Help.Uber.com, CA, US	Purchase	-\$10.92	-\$10.92
8/19/2020	Transfer from Chime Savings	Transfer	\$65.00	\$65.00
8/19/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.56	-\$0.56
8/19/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.10	-\$0.10
8/19/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.89	-\$0.89
8/19/2020	Market@Work Renton, WA, US	Purchase	-\$3.94	-\$3.94
8/19/2020	Market@Work	Purchase	-\$3.28	-\$3.28

	Renton, WA, US			
8/19/2020	Market@Work Renton, WA, US	Purchase	-\$2.90	-\$2.90
8/19/2020	Market@Work Renton, WA, US	Purchase	-\$3.49	-\$3.49
8/18/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.29	-\$0.29
8/18/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.05	-\$0.05
8/18/2020	Market@Work Renton, WA, US	Purchase	-\$2.00	-\$2.00
8/18/2020	Market@Work Renton, WA, US	Purchase	-\$1.11	-\$1.11
8/18/2020	Market@Work Renton, WA, US	Purchase	-\$1.90	-\$1.90
8/18/2020	Market@Work Renton, WA, US	Purchase	-\$9.44	-\$9.44
8/18/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/18/2020	Direct Debit: Acorns Invest, Transfer...	Direct Debit	-\$5.00	-\$5.00
8/18/2020	Direct Debit: Stash Capital (S, Ach ,...	Direct Debit	-\$5.00	-\$5.00
8/17/2020	54 Th St Market Los Angeles, CA, US	Purchase	-\$12.71	-\$12.71
8/17/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.35	-\$0.35
8/17/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.60	-\$0.60
8/17/2020	Donuts Town & Water Bell Gardens, CA, US	Purchase	-\$6.95	-\$6.95
8/17/2020	Transfer from Chime Savings	Transfer	\$50.00	\$50.00
8/17/2020	Leila Market Los Angeles, CA, US	Purchase	-\$4.00	-\$4.00
8/17/2020	Uber Eats 800 5928996, CA, US	Purchase	-\$41.65	-\$41.65
8/16/2020	Cash App*Ricky 8774174551, CA, US	Purchase	-\$10.00	-\$10.00
8/16/2020	Leila Market Los Angeles, CA, US	Purchase	-\$21.00	-\$21.00
8/16/2020	ATM Withdrawal Slauson Mark-k261217 Los Angeles, CA - LK261217	ATM Withdrawal	-\$23.50	-\$23.50
8/16/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.62	-\$0.62
8/16/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.75	-\$0.75
8/16/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.85	-\$0.85
8/16/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.75	-\$0.75
8/16/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.27	-\$0.27
8/16/2020	F And J Liquor Los Angeles, CA, US	Purchase	-\$20.40	-\$20.40
8/16/2020	Uber Eats	Purchase	-\$46.38	-\$46.38

	Help.Uber.com, CA, US			
8/15/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.95	-\$0.95
8/15/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.31	-\$0.31
8/15/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.05	-\$0.05
8/15/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.18	-\$0.18
8/15/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.81	-\$0.81
8/15/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.06	-\$0.06
8/15/2020	Transfer from Xavier J.	Transfer	\$11.03	\$11.03
8/15/2020	Market@Work Renton, WA, US	Purchase	-\$6.73	-\$6.73
8/15/2020	Market@Work Renton, WA, US	Purchase	-\$5.15	-\$5.15
8/15/2020	Market@Work Renton, WA, US	Purchase	-\$2.25	-\$2.25
8/15/2020	Market@Work Renton, WA, US	Purchase	-\$3.25	-\$3.25
8/14/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.22	-\$0.22
8/14/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.68	-\$0.68
8/14/2020	Market@Work Renton, WA, US	Purchase	-\$1.69	-\$1.69
8/14/2020	Market@Work Renton, WA, US	Purchase	-\$3.05	-\$3.05
8/14/2020	Market@Work Renton, WA, US	Purchase	-\$7.82	-\$7.82
8/14/2020	Market@Work Renton, WA, US	Purchase	-\$5.94	-\$5.94
8/14/2020	Market@Work Renton, WA, US	Purchase	-\$6.19	-\$6.19
8/14/2020	Donuts Town & Water Bell Gardens, CA, US	Purchase	-\$7.95	-\$7.95
8/14/2020	Cash App*Darius Her 8774174551, CA, US	Purchase	-\$15.55	-\$15.55
8/14/2020	Direct Debit: Stash Capital (S, Ach ,...	Direct Debit	-\$20.00	-\$20.00
8/13/2020	4 Th Ave Liquor Los Angeles, CA, US	Purchase	-\$10.32	-\$10.32
8/13/2020	Uber Help.Uber.com, CA, US	Purchase	-\$27.78	-\$27.78
8/13/2020	Direct Debit: Stash Capital (S, Ach ,...	Direct Debit	-\$11.87	-\$11.87
8/13/2020	Direct Debit: Stash Capital (S, Ach ,...	Direct Debit	-\$10.00	-\$10.00
8/13/2020	Direct Debit: Stash Capital (S, Ach ,...	Direct Debit	-\$0.14	-\$0.14
8/13/2020	Direct Debit: Stash Capital (S, Ach ,...	Direct Debit	-\$0.23	-\$0.23
8/12/2020	Transfer to Chime Savings	Transfer	-\$250.00	-\$250.00

8/12/2020	Transfer to Chime Savings	Transfer	-\$63.73	-\$63.73
8/12/2020	Staffmark invest	Deposit	\$637.31	\$637.31
	Staffmark invest			
8/12/2020	Transfer to Xavier J.	Transfer	-\$10.00	-\$10.00
8/12/2020	Transfer to Xavier J.	Transfer	-\$5.00	-\$5.00
8/12/2020	Direct Debit: Acorns Invest, Transfer...	Direct Debit	-\$5.00	-\$5.00
8/12/2020	Direct Debit: Acorns Investing, Trans...	Direct Debit	-\$0.07	-\$0.07
8/12/2020	Acorns investing	Deposit	\$0.03	\$0.03
	Acorns investing			
8/12/2020	Acorns investing	Deposit	\$0.04	\$0.04
	Acorns investing			
8/11/2020	Transfer to Xavier J.	Transfer	-\$10.00	-\$10.00
8/11/2020	Transfer to Xavier J.	Transfer	-\$35.00	-\$35.00
8/11/2020	Stash capital (s	Deposit	\$0.23	\$0.23
	Stash capital (s			
8/11/2020	Stash capital (s	Deposit	\$0.14	\$0.14
	Stash capital (s			
8/11/2020	Transfer to Xavier J.	Transfer	-\$10.00	-\$10.00
8/11/2020	Transfer to Xavier J.	Transfer	-\$5.00	-\$5.00
8/11/2020	Transfer to Xavier J.	Transfer	-\$10.00	-\$10.00
8/10/2020	Transfer to Xavier J.	Transfer	-\$5.00	-\$5.00
8/10/2020	Transfer to Xavier J.	Transfer	-\$10.00	-\$10.00
8/10/2020	Transfer to Xavier J.	Transfer	-\$11.00	-\$11.00
8/07/2020	Transfer to Xavier J.	Transfer	-\$10.00	-\$10.00
8/06/2020	Transfer to Xavier J.	Transfer	-\$10.00	-\$10.00
8/06/2020	Transfer to Edward H.	Transfer	-\$50.00	-\$50.00
8/06/2020	Transfer to Chime Savings	Transfer	-\$250.00	-\$250.00
8/06/2020	Transfer to Xavier J.	Transfer	-\$30.00	-\$30.00
8/06/2020	Staffmark invest	Deposit	\$470.49	\$470.49
	Staffmark invest			
8/04/2020	Transfer to Xavier J.	Transfer	-\$12.60	-\$12.60
8/04/2020	Transfer from Chime Savings	Transfer	\$12.60	\$12.60
8/03/2020	Transfer to Xavier J.	Transfer	-\$41.21	-\$41.21
8/03/2020	Transfer to Xavier J.	Transfer	-\$50.00	-\$50.00
8/03/2020	Cash Withdrawal Fee	Fee	-\$2.50	-\$2.50
8/02/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.90	-\$0.90
8/02/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.89	-\$0.89
8/02/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.54	-\$0.54
8/02/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.79	-\$0.79
8/02/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.85	-\$0.85

8/02/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.43	-\$0.43
8/02/2020	KFC Hawthorne, CA, US	Purchase	-\$11.75	-\$11.75
8/02/2020	KFC Hawthorne, CA, US	Purchase	-\$15.19	-\$15.19
8/02/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.06	-\$0.06
8/01/2020	Facebk Xjgztay42 650 5434800, CA, US	Purchase	-\$2.00	-\$2.00
8/01/2020	Lyft Lyft.com, CA, US	Purchase	-\$28.57	-\$28.57
8/01/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.71	-\$0.71
8/01/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.81	-\$0.81
8/01/2020	ATM Withdrawal Holiday Inn -208328 Hawthorne, CA - P208328	ATM Withdrawal	-\$43.50	-\$43.50
8/01/2020	Century Liquor Los Angeles, CA, US	Purchase	-\$10.10	-\$10.10
8/01/2020	Market@Work Renton, WA, US	Purchase	-\$2.21	-\$2.21
8/01/2020	Market@Work Renton, WA, US	Purchase	-\$2.46	-\$2.46
8/01/2020	Market@Work Renton, WA, US	Purchase	-\$1.11	-\$1.11
8/01/2020	Market@Work Renton, WA, US	Purchase	-\$5.15	-\$5.15
8/01/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.35	-\$0.35
8/01/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.15	-\$0.15
8/01/2020	Round Up Transfer to Savings Account	Round Up Transfer	-\$0.65	-\$0.65

Yearly Summary

SpotMe Tips	-\$3.00
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Error Resolution Procedures

In case of errors or questions about your electronic transactions, call [1-844-244-6363](tel:1-844-244-6363), write to Chime Member Services, P.O. Box 417, San Francisco, CA 94104-0417, or email us at claims@chime.com as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer listed on the statement or receipt. We must hear from you no later than 60 days after we sent the FIRST statement on which the problem or error appeared.

- (1) Tell us your name and account number (if any).
- (2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- (3) Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.