



P.O. Box 15284
Wilmington, DE 19850

ANNA LORRAINE VILLANUEVA
18324 CLARK ST UNIT 103
TARZANA, CA 91356-3509

Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

 Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

Your Adv Plus Banking

for September 10, 2020 to September 17, 2020

Account number: 3250 9086 5066

ANNA LORRAINE VILLANUEVA

Account summary

Beginning balance on September 10, 2020	\$0.00
Deposits and other additions	766.00
Withdrawals and other subtractions	-442.85
Checks	-0.00
Service fees	-0.20
Ending balance on September 17, 2020	\$322.95

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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
09/10/20	Counter Credit	200.00
09/10/20	Zelle Transfer Conf# XXXXXXXXX; MICHAEL CASTILLO LAZO	130.00
09/14/20	VENMO DES:CASHOUT ID:4429860185 INDN:ANNA LORRAINE VILLANUE CO ID:5264681992 PPD	100.00
09/14/20	Zelle Transfer Conf# XXXXXXXXX; MICHAEL CASTILLO LAZO	38.00
09/14/20	Zelle Transfer Conf# T08TT6MY4; ARLYN PEREY	31.00
09/15/20	Zelle Transfer Conf# T08V86XRZ; ARLYN PEREY	17.00
09/16/20	Zelle Transfer Conf# XXXXXXXXX; MICHAEL CASTILLO LAZO	50.00
09/17/20	Zelle Transfer Conf# a13c72a57; ORTEGA, MARY	200.00

Total deposits and other additions **\$766.00**

Withdrawals and other subtractions

Date	Description	Amount
09/10/20	T J MAXX #1199 09/10 #000139376 MOBILE PURCHASE T J MAXX #1199 18 TARZANA CA	-42.13
09/11/20	CHECKCARD 0910 AMZN MKTP US*MU5X18KP2 AMZN.COM/BILLWA 24431060255083328273298	-21.88
09/14/20	CHECKCARD 0910 SPIRIT AIRL FJC1MX MIRAMAR FL 24717050255872550958949	-134.18
09/14/20	PURCHASE 0913 POSTMATES 866C5 PHO 99 HTTPSPOSTMATECA	-15.85
09/14/20	Zelle Transfer Conf# ea0961e90; Perey, Arlyn	-25.16
09/14/20	PURCHASE 0912 SAUCEY* ORDER HTTPSSAUCEY.CCA	-27.53
09/14/20	CHECKCARD 0913 AMZN MKTP US*MU2E12D50 AMZN.COM/BILLWA 24431060258083714829890	-42.32
09/14/20	Zelle Transfer Conf# e002766f3; Perey, Arlyn	-7.00
09/14/20	DOLLAR TREE 20 09/14 #000126702 MOBILE PURCHASE DOLLAR TREE 20936 CANOGA PARK CA	-7.67
09/14/20	Zelle Transfer Conf# b9eca0f72; Perey, Arlyn	-29.50

continued on the next page

What's on your mind?

When you join the Bank of America® Advisory Panel, you can help us understand what you like and don't like. Enter code **CADD** at bankofamerica.com/AdvisoryPanel to learn more and join.

Withdrawals and other subtractions - continued

Date	Description	Amount
09/15/20	PURCHASE 0914 POSTMATES 866C5 FIGOS HTTPSPOSTMATECA	-9.95
09/15/20	PURCHASE 0914 LYFT *RIDE SUN 2PM LYFT.COM CA	-6.47
09/15/20	TJMAXX #0695 2 09/15 #000441854 MOBILE PURCHASE TJMAXX #0695 2013 WINNETKA CA	-10.66
09/15/20	SPROUTS FARMER 09/15 #000092347 MOBILE PURCHASE SPROUTS FARMERS M WEST HILLS CA	-21.89
09/15/20	CIGAR HOUSE 09/15 #000023804 PURCHASE CIGAR HOUSE TARZANA CA	-19.99
09/16/20	VONS #2066 09/16 #000394463 MOBILE PURCHASE VONS #2066 TARZANA CA	-13.91
09/17/20	CHECKCARD 0914 FOOD PANDA MAKATI 74007840260258159227566	-6.76
Total withdrawals and other subtractions		-\$442.85

Service fees

Date	Transaction description	Amount
09/17/20	CHECKCARD 0914 FOOD PANDA MAKATI 74007840260258159227566 INTERNATIONAL TRANSACTION FEE	-0.20
Total service fees		-\$0.20

Note your Ending Balance already reflects the subtraction of Service Fees.

Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

Our Deposit Agreement and Disclosures were updated to include recordkeeping requirements for Federal Deposit Insurance Corporation (FDIC) insurance coverage. These requirements apply to deposit accounts opened on behalf of beneficial owners (for example, as a trustee).

For more details, please review the “Special Provisions for Pass-Through Accounts” section of our Deposit Agreement at bankofamerica.com/depositagreement.

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