

**November 24 - November 30, 2020**  
**Citi Priority Account 42030038840**

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**SAMANTHA PEREZ**  
**974 East Chase Avenue 7**  
**El Cajon CA 92020-7658**

**CITI PRIORITY SERVICES**  
**PO Box 769007**  
**San Antonio, Texas 78245**  
 For banking call: Citi Priority Services at (888) 275-2484\*  
 For speech and hearing impaired customers only: TTY 800-788-6775  
 Website: www.citibank.com

Please view the amendment titled Certain Deposit Accounts with Transactional Features regarding FDIC pass-through insurance by visiting [www.citi.com/accountagreementsandnotices](http://www.citi.com/accountagreementsandnotices) and clicking on Client Manual - Consumer Accounts under Consumer Deposit Account Agreements, Banking Relationship Fact Sheets, and Notices.

Citi Priority is a service of Citibank, N.A. The following summary portion of the statement is provided for informational purposes.

<b>Value of Accounts</b>	This Period
<b>Citibank Accounts</b>	
<b>Checking</b>	
Checking	129.20
<b>Savings</b>	
Insured Money Market Accounts	0.00
<b>Citi Priority Relationship Total</b>	<b>\$129.20</b>

<b>Earnings Summary</b>	This Year
<b>Citibank Accounts</b>	
<b>Checking</b>	
Checking	0.00
<b>Savings</b>	
Insured Money Market Accounts	0.00
<b>Citi Priority Relationship Total</b>	<b>\$0.00</b>

\* To ensure quality service, calls are randomly monitored and may be recorded.

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## Messages From Citi Priority

In the coming months, we will be removing summary detail information for credit accounts including Credit Cards, Personal Loans, Custom Credit Line, and Ready Credit from the deposit statement. Please note that you will continue to receive separate statements for these credit products, if applicable.

Your 2020 ATM Security Tips and Important Notice Regarding Future Verbal and Written Communications are now available to view online. Visit [citi.com/accountagreementsandnotices](http://citi.com/accountagreementsandnotices) and click on Consumer Deposit Account Agreements, Banking Relationship Fact Sheets, and Notices to view the notices.

## Citi Priority Account Package Fees

When determining your fees for this statement period, Citibank considered the combined average monthly balances during the prior month in all of your qualifying accounts that you asked us to combine. If you have a Citibank secured credit card, then Citibank will also include the balance in your Collateral Holding Account or your Certificate of Deposit that secures your Citibank credit card. These balances may be in accounts that are reported on other statements.

\*Monthly Service Fees are waived with \$50,000 in combined average monthly balances from deposits, retirement accounts, and investments. All fees assessed in this statement period will appear as charges on your next Citibank monthly statement (to the account that is currently debited for your monthly service fee).

Fees	Your Combined Balance Range \$0-\$1,499
Monthly Service Fee*	None

Please refer to your Client Manual-Consumer Accounts and Marketplace Addendum booklet for details on how we determine your monthly fees and charges.

## Checking

Checking Activity	Regular Checking 42030038840			Amount Subtracted	Amount Added	Balance
	Date	Description				
	11/24/20	Opening Balance				13.80-
	11/24/20	GPU Debit Card Balance Builder MOBILE ***3657			20.00	6.20
	11/24/20	GPU Debit Card Balance Builder MOBILE ***3657			50.00	56.20
	11/24/20	Monthly Service Fee		12.00		44.20
	11/24/20	Overdraft Fee		34.00		10.20

**Checking** Continued

Checking  
Activity  
Continued

**Regular Checking 42030038840**

Date	Description	Amount Subtracted	Amount Added	Balance
11/30/20	Transfer From Money Market 07:14p #4382 ONLINE Reference # 006672		19.00	29.20
11/30/20	Deposit 11/28 10:27a #4382 Citibank ATM 402 FLETCHER PWY,EL CAJON,CA		230.00	259.20
11/30/20	Cash Withdrawal 11/28 10:34a #4382 Citibank ATM 402 FLETCHER PWY,EL CAJON,CA	130.00		129.20
	<b>Total Subtracted/Added</b>	<b>176.00</b>	<b>319.00</b>	
11/30/20	Closing Balance			129.20

*All transaction times and dates reflected are based on Eastern Time.*

*Transactions made on weekends, bank holidays or after bank business hours are not reflected in your account until the next business day.*

Overdraft and  
Returned Item  
Fees

	Statement Period Total	Year to Date Total
Total Overdraft Fees	\$34.00	\$136.00
Total Returned Item Fees	\$0.00	\$0.00

Overdraft  
Protection

As of	Source of Coverage	Amount
11/30/20	Citi® Savings	\$0.00

*Safety Check transfers will not exceed \$99,999.99 per calendar month from your savings account, or per monthly period from your money market to cover overdrafts or use of uncollected funds in your checking account.*

ThankYou®  
Summary

<b>ThankYou® Points Summary</b>	
Points earned with checking account and eligible linked products and services	500
Go to <a href="http://thankyou.com">thankyou.com</a> to review your current point balance and redeem for rewards	

Summary includes only points awarded for your Citibank checking account relationship for this activity this statement period and does not reflect any bonus points received through promotional offers. In certain circumstances, there may be a delay between display of Points on checking statement and corresponding credit of points to your ThankYou Member Account. Points are not available for redemption until they appear in your ThankYou Member Account. Please refer to the ThankYou Rewards Terms and Conditions for important details about earning points with your Citibank checking account and how to redeem them.

**Savings**

Citi®  
Savings  
Account Activity

**Citi® Savings 42030233417**

Date	Description	Amount Subtracted	Amount Added	Balance
11/24/20	Opening Balance			0.00
11/24/20	GPU Debit Card Balance Builder MOBILE ***3657		19.00	19.00
11/30/20	Transfer to Checking 07:14p #4382 ONLINE Reference # 006672	19.00		0.00
	Total Subtracted/Added	19.00	19.00	
11/30/20	Closing Balance			0.00

*All transaction times and dates reflected are based on Eastern Time.*

*The balance in your Money Market Account is zero. Please note that if you maintain a zero balance for 90 consecutive days, we will consider the account inactive and will close it. We appreciate your business and we hope you will keep your account open. To do so, simply make a deposit.*

Regulation D limits the number of certain transactions allowed from this account per statement period to 6. For this statement period, you have completed 1 such transactions.

Exceeding these limits for three statement periods within a 12 month period may cause your account to be closed. Please contact customer service with any questions.

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Please read the paragraphs below for important information on your accounts with us. Note that some of these products may not be available in all states or in all packages.

#### **CITIBANK ACCOUNTS**

The products reported on this statement have been combined onto one monthly statement at your request. Opening and closing dates of the statement period are disclosed with the opening and closing balance for each bank product in the applicable transaction activity section. The ownership and title of individual products reported here may be different from the addressee(s) on the first page.

#### **CHECKING AND SAVINGS**

##### **FDIC Insurance:**

The following bank deposits are FDIC insured up to applicable limits: Checking, Interest Checking, Insured Money Market Account, Certificates of Deposit and IRA & Keogh funds held in bank deposits.

#### **CERTIFICATES OF DEPOSIT**

Certificates of Deposit (CD) information may show dashes in certain fields if on the date of your statement your new CD was not yet funded or your existing CD renewed but is still in its grace period.

#### **IN CASE OF ERRORS**

##### **In Case of Errors or Questions about Your Electronic Fund Transfers:**

If you think your statement or record is wrong, or if you need more information about a transfer on the statement or record, telephone us or write to us at the address shown on the first page of your statement as soon as possible. We must hear from you no later than 60 days after we sent you the **first** statement on which the error or problem appeared. You are entitled to remedies for error resolution for an electronic funds transfer in accordance with the Electronic Funds Transfer Act and federal Regulation E or in accordance with laws of the state where your account is located as may be applicable. See your Client Manual for details.

**Give us the following information:** (1) your name and account number, (2) the dollar amount of the suspected error, (3) describe the error or the transfer you are unsure about and explain as clearly as you can why you believe there is an error or why you need more information. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will recredit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.

##### **The following special procedures apply to errors or questions about international wire transfers or international Citibank Global Transfers to a recipient located in a foreign country on or after October 28, 2013:**

Telephone us or write to us at the address shown in the Customer Service Information section on your statement as soon as possible. We must hear from you within 180 days of the date we indicated to you that the funds would be made available to the recipient of that transfer. At the time you contact us, we may ask for the following information: 1) your name, address and account number; 2) the name of the person receiving the funds, and if you know it, his or her telephone number and/or address; 3) the dollar amount of the transfer; 4) the reference code for the transfer; and 5) a description of the error or why you need additional information. We may also ask you to select a choice of remedy (credit to your account in an amount necessary to resolve the error or alternatively, a resend of the transfer in an amount necessary to resolve the error for those cases where bank error is found). We will determine whether an error has occurred within 90 days after you contact us. If we determine that an error has occurred, we will promptly correct that error in accordance with the error resolution procedures under the Electronic Fund Transfer Act and federal Regulation E or in accordance with the laws of the state where your account is located as may be applicable. See your Client Manual for details.

**IRAs AND KEOGH Plans** Citibank, N.A. is custodian of your Citibank IRA and trustee of your Citibank Keogh Plan.

#### **CREDIT PRODUCTS**

##### **Checking Plus Line of Credit - Fixed Rate and Variable Rate**

**Average Daily Balance:** The Average Daily Balance is computed by taking the beginning balance on your account each day, adding any new advances and adjustments as of the day they are made, and subtracting any payments as of the day received, credits as of the day issued, and any unpaid Interest Charges or other fees and charges. This gives you a daily balance. Add up all the daily balances for the statement period and divide the total by the number of days in the statement period. This gives you the Average Daily Balance. For Checking Plus (variable rate), the Daily Periodic Rate and the corresponding Annual Percentage Rate may vary.

**Interest Charge:** The Interest Charge is computed by applying the Daily Periodic Rate to the "daily balance" of your account for each day in the statement period. To get the "daily balance" we take the beginning balance each day, add any new advances and adjustments, and subtract any unpaid interest or other finance charges and any payments or credits. This gives us the daily balance. You may verify the amount of the Interest Charge by (1) multiplying each of the average daily balances by the number of days this rate was in effect, and then (2) multiplying each of the results by the applicable Daily Periodic Rate, and (3) adding these products together. (All of these numbers can be found in the table called "Interest Charge Calculation". Each average daily balance is disclosed as Balance Subject to Interest Rate. The daily periodic rate is the Annual Percentage Rate divided by 365, except in leap years when it will be divided by 366.) For Checking Plus (variable rate), the Daily Periodic Rate and the corresponding Annual Percentage Rate may vary.

Interest Charges are assessed on loans as of the day we pay your check or otherwise make funds available to you from your account. The total Interest Charges paid during the year will be shown on your statement. We may report information about your account to credit bureaus. Late payments, missed payments, or other defaults on your account may be reflected in your credit report.

**Payment Instructions:** You can make payments online via [www.citibank.com](http://www.citibank.com), by phone - call (888) 275-2484, at any Citibank branch, Citicard Banking Center, or by mail. If paying by mail, you must include your account number and send your payment to: **Citibank, N.A., PO Box 78003, Phoenix, AZ 85062-8003**

**Other Information:** Checks drawn against a business account are not acceptable as payment for a personal loan obligation.

**Request for Credit Balance Refunds:** If your statement shows a credit balance it means your loan payments have exceeded the total amount you owe. You may request a full refund of the credit balance by writing to us at the address shown on the first page of your statement.

You are entitled to remedies for error resolution for an electronic funds transfer in accordance with the Electronic Funds Transfer Act and federal Regulation E or in accordance with laws of the state where your account is located as may be applicable. See your Client Manual for details.

##### **Billing Rights Summary - What To Do If You Think You Find A Mistake On Your Statement.**

If you think there is an error on your statement, write to us at the address shown on the first page of your statement (Attn: Checking Plus).

In your letter, give us the following information:

- **Account information:** Your name and account number.
- **Dollar amount:** The dollar amount of the suspected error.
- **Description of the Problem:** If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us within 60 days after the error appeared on your statement. You must notify us of any potential errors *in writing*. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question. While we investigate whether or not there has been an error, the following are true:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount. But, if we determine that we made a mistake, you will not have to pay the amount in question or any interest or other fees related to that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

#### **CREDIT CARDS**

Information about your Citibank credit card account(s) on this statement is summary information as of your last credit card statement.

You will continue to receive your regular monthly credit card statement(s).

Citibank credit cards are issued by Citibank, N.A. AAdvantage® is a registered trademark of American Airlines, Inc. Citi, Citi and Arc Design and other marks used herein are service marks of Citigroup Inc. or its affiliates, used and registered throughout the world.

Citibank is an Equal Housing Lender.



Citibank, N.A. Member FDIC

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