



P.O. Box 15284
Wilmington, DE 19850

MONIKA SERDYUKOVA
6241 GLADE AVE APT L116
WOODLAND HILLS, CA 91367-1767

Customer service information

-  Customer service: 1.800.432.1000
- TDD/TTY users only: 1.800.288.4408
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

 Please see the **Important Messages - Please Read** section of your statement for important details that could impact you.

Your Adv Plus Banking

for August 13, 2020 to September 11, 2020

MONIKA SERDYUKOVA

Account number: 3251 2889 6431

Account summary

Beginning balance on August 13, 2020	\$71.19
Deposits and other additions	1,613.23
Withdrawals and other subtractions	-1,547.86
Checks	-0.00
Service fees	-0.00
Ending balance on September 11, 2020	\$136.56

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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Starting October 16, 2020, funds from paper checks deposited at our ATMs will typically be available the next business day instead of same day. We are making this change to help you avoid potential fraud or fees when checks are returned unpaid.

Learn more at bankofamerica.com about other ways you may be able to get your money faster through direct deposit and Zelle®.

Zelle and the Zelle related marks are wholly owned by Early Warning Services, LLC and are used herein under license.

Deposits and other additions

Date	Description	Amount
08/13/20	Cash App*Cash 08/14 #000894826 PMNT RCVD Cash App*Cash Out Visa Direct CA	118.20
08/13/20	Cash App*Cash 08/13 #000194128 PMNT RCVD Cash App*Cash Out Visa Direct CA	39.40
08/13/20	Cash App*Cash 08/13 #000398245 PMNT RCVD Cash App*Cash Out Visa Direct CA	11.75
08/14/20	Zelle Transfer Conf# 956ab9c6d; SEDGHIZADEH, SAM	50.00
08/19/20	Zelle Transfer Conf# 87d33e498; GUSTILO, RONALD	100.00
08/20/20	Zelle Transfer Conf# f2be64b64; SEDGHIZADEH, SAM	20.00
08/21/20	Zelle Transfer Conf# a02f11ba5; SEDGHIZADEH, SAM	8.00
08/24/20	Zelle Transfer Conf# ee3ea3fc4; SEDGHIZADEH, SAM	30.00
08/24/20	Zelle Transfer Conf# 548000d3d; SEDGHIZADEH, SAM	20.00
08/24/20	Zelle Transfer Conf# a90ead7b3; SEDGHIZADEH, SAM	20.00
08/25/20	Zelle Transfer Conf# b3eb5be2b; GUSTILO, RONALD	36.00
08/26/20	Zelle Transfer Conf# b00f4e0c3; SEDGHIZADEH, SAM	35.00
08/28/20	Zelle Transfer Conf# bb25b5b3a; SEDGHIZADEH, SAM	50.00
08/31/20	BKOFAMERICA ATM 08/29 #000002588 DEPOSIT BURBANK BURBANK CA	230.42
09/02/20	Zelle Transfer Conf# 58595c298; SEDGHIZADEH, SAM	42.00
09/09/20	Zelle Transfer Conf# 777d3f955; GUSTILO, RONALD	100.00
09/09/20	Transfer VENMO	69.30
09/09/20	BKOFAMERICA ATM 09/08 #000007461 DEPOSIT BURBANK BURBANK CA	40.00
09/09/20	Zelle Transfer Conf# d619d5181; SEDGHIZADEH, SAM	7.00

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What's on your mind?

When you join the Bank of America® Advisory Panel, you can help us understand what you like and don't like.

Enter code **CADD** at bankofamerica.com/AdvisoryPanel to learn more and join.

Deposits and other additions - continued

Date	Description	Amount
09/09/20	Zelle Transfer Conf# 2326c73d0; SEDGHIZADEH, SAM	5.00
09/11/20	APRO LLC DES:DIRECT DEP ID:9330160047319LH INDN:SERDYUKOVA,MONIKA CO ID:9111111101 PPD	581.16

Total deposits and other additions

\$1,613.23

Withdrawals and other subtractions

Date	Description	Amount
08/13/20	CHECKCARD 0811 MCDONALD'S F593 BURBANK CA 24427330225710049172736	-7.93
08/13/20	CHECKCARD 0811 TERES MEXICAN GRILL STUDIO CITY CA 24431860225030027153685	-34.00
08/13/20	THE UPS STORE 08/13 #000239649 PURCHASE THE UPS STORE #01 CANOGA PARK CA	-52.32
08/13/20	BKOFAMERICA ATM 08/13 #000002486 WITHDRWL BURBANK BURBANK CA	-100.00
08/13/20	BKOFAMERICA ATM 08/13 #000002487 WITHDRWL BURBANK BURBANK CA	-20.00
08/14/20	PURCHASE 0813 LYFT *RIDE WED 1PM LYFT.COM CA	-8.33
08/14/20	PURCHASE 0813 STARBUCKS 800-782-7282 WA	-6.55
08/17/20	PURCHASE 0815 POSTMATES 21751 PANERA HTTPSPPOSTMATECA	-30.29
08/17/20	CHECKCARD 0815 SQ *WILD DOGS GRILL DTL Los Angeles CA 24692160228100430170430	-29.56
08/19/20	0756 FOREVER 2 08/19 #000862392 PURCHASE 0756 FOREVER 21 CANOGA PARK CA	-90.00
08/20/20	DBA UNITED PAC 08/20 #000784906 MOBILE PURCHASE DBA UNITED PACIF WOODLAND HILL CA	-5.19
08/21/20	PURCHASE 0820 LYFT *RIDE WED 1PM LYFT.COM CA	-6.71
08/21/20	DBA UNITED PAC 08/21 #000774836 MOBILE PURCHASE DBA UNITED PACIF WOODLAND HILL CA	-1.49
08/24/20	CHECKCARD 0820 STARBUCKS STORE 05485 WOODLAND HILLCA 24692160234100298035099	-16.90
08/24/20	PURCHASE 0822 LYFT *RIDE FRI 4PM LYFT.COM CA	-6.71
08/24/20	DBA UNITED PAC 08/22 #000740888 MOBILE PURCHASE DBA UNITED PACIF WOODLAND HILL CA	-6.88
08/24/20	DBA UNITED PAC 08/22 #000851937 MOBILE PURCHASE DBA UNITED PACIF WOODLAND HILL CA	-2.99
08/24/20	PURCHASE 0823 APPLE.COM/BILL 408-974-1010 CA	-7.99
08/24/20	OFFICE DEPOT 0 08/24 #000012700 MOBILE PURCHASE OFFICE DEPOT 00 6 WOODLAND HILL CA	-21.38
08/25/20	MOBILE PURCHASE 0824 CHEVRON 0093027 WOODLAND HILLCA	-7.61
08/25/20	MOBILE PURCHASE 0824 CHEVRON 0093027 WOODLAND HILLCA	-2.67
08/25/20	PURCHASE 0824 LYFT *RIDE MON 1PM LYFT.COM CA	-6.71
08/26/20	MOBILE PURCHASE 0824 HOOK BURGER - WOODLAND LOS ANGELES CA	-12.05
08/26/20	CHEVRON/CF UNI 08/26 #000919114 PURCHASE CHEVRON/CF UNITED WOODLAND HILL CA	-4.99
08/27/20	CHECKCARD 0826 UBER TRIP HELP.UBER.COMCA 24492150239745559784922	-6.60
08/27/20	Zelle Transfer Conf# 4961efe38; SHANE	-30.00

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Withdrawals and other subtractions - continued

Date	Description	Amount
08/28/20	PURCHASE 0827 POSTMATES 98F4E CORNER HTTPSPPOSTMATECA	-19.85
08/28/20	CHECKCARD 0828 UBER TRIP HELP.UBER.COMCA 24492150241743623764273	-7.30
08/31/20	CHECKCARD 0828 TORO SUSHI POKE HOUSE 818-2389568 CA 24382240242001290767744	-23.82
08/31/20	CHECKCARD 0830 APPLE.COM/BILL 800-275-2273 CA 24430990243828338534368	-9.99
08/31/20	CHECKCARD 0830 APPLE.COM/BILL 866-712-7753 CA 24692160243100736133588	-19.99
08/31/20	PURCHASE 0831 APPLE.COM/BILL 866-712-7753 CA	-1.99
08/31/20	CHEVRON/CF UNI 08/30 #000367926 PURCHASE CHEVRON/CF UNITED WOODLAND HILL CA	-10.75
08/31/20	MOBILE PURCHASE 0831 CHEVRON 0093027 WOODLAND HILLCA	-5.19
08/31/20	Zelle Transfer Conf# e26411570; SAM	-45.00
08/31/20	RITE AID STORE 08/31 #000451686 PURCHASE RITE AID STORE - WOODLAND HILL CA	-37.53
08/31/20	Zelle Transfer Conf# 4ec5cb8ca; SAM	-35.00
08/31/20	Zelle Transfer Conf# 09cbf0f13; SAM	-50.00
09/01/20	PURCHASE 0831 APPLE.COM/BILL 800-275-2273 CA	-5.98
09/01/20	MOBILE PURCHASE 0831 CHEVRON 0093027 WOODLAND HILLCA	-3.34
09/01/20	Zelle Transfer Conf# bc6ea878e; SAM	-10.00
09/03/20	CHECKCARD 0902 DOMINO'S 8153 818-991-5971 CA 24445000246500488258431	-44.59
09/03/20	MOBILE PURCHASE 0902 CHEVRON 0093027 WOODLAND HILLCA	-22.00
09/08/20	PURCHASE 0905 APPLE.COM/BILL 866-712-7753 CA	-0.99
09/08/20	PURCHASE 0907 APPLE.COM/BILL 866-712-7753 CA	-0.99
09/09/20	Zelle Transfer Conf# f05a3789e; SAVION	-100.00
09/09/20	Zelle Transfer Conf# 75e003a58; SAVION	-40.00
09/09/20	CVS/PHARMACY # 09/09 #000058941 PURCHASE CVS/PHARMACY #09 Sherman Oaks CA	-45.84
09/09/20	CHECKCARD 0909 ARCO #42040 AM NORTH HOLLYWOCA	-22.24
09/11/20	CHECKCARD 0909 IN N OUT BURGER 110 BURBANK CA 24013390254001417094837	-12.79
09/11/20	Zelle Transfer Conf# 3c19221fc; SAM	-180.00
09/11/20	Zelle Transfer Conf# c3cc5294c; SAM	-180.00
09/11/20	CVS/PHARMACY # 09/11 #000842935 PURCHASE CVS/PHARMACY #09 Burbank CA	-86.84
Total withdrawals and other subtractions		-\$1,547.86

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$35.00
Total NSF: Returned Item fees	\$0.00	\$0.00

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Important Messages - Please Read

We want to make sure you stay up-to-date on changes, reminders, and other important details that could impact you.

Our Deposit Agreement and Disclosures were updated to include recordkeeping requirements for Federal Deposit Insurance Corporation (FDIC) insurance coverage. These requirements apply to deposit accounts opened on behalf of beneficial owners (for example, as a trustee).

For more details, please review the “Special Provisions for Pass-Through Accounts” section of our Deposit Agreement at bankofamerica.com/depositagreement.

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