



32 PATEENIA HAWKINS  
25062 BRAZOS CT  
HEMET CA 92544

### Contacting Us

Available by phone 24/7

Phone 1-800-266-7277

Online [bbvausa.com](http://bbvausa.com)

Write BBVA  
Customer Service  
P.O. Box 10566  
Birmingham, AL 35296

## Summary of Accounts

### Deposit Accounts/ Other Products

Account	Account number	Ending balance last statement	Ending balance this statement
ONLINE CHECKING	6737007586	\$0.46	\$0.09
<b>Total Deposit Accounts</b>		<b>\$0.46</b>	<b>\$0.09</b>

Avoid potential scams.

Please remember that BBVA will never call, email, or text you and ask for your PIN or private financial information. For security tips and helpful links, please visit our Security Center at [bbvausa.com/security](http://bbvausa.com/security)



# ONLINE CHECKING

Account Number: 6737007586 - PATEENIA HAWKINS

## Activity Summary

Beginning Balance on 10/21/20	\$0.46
Deposits/Credits (9)	+ \$2,010.36
Withdrawals/Debits (52)	- \$2,010.73
<b>Ending Balance on 11/20/20</b>	<b>\$0.09</b>

## Transaction History

Date *	Check/ Serial #	Description	Deposits/ Credits	Withdrawals/ Debits	End of Day Balance
10/21		PAPER STATEMENT FEE		\$3.00	(\$2.54)
11/3		CREDIT FOR SSA TREAS 310 XXSOC SEC CO REF- XXXXX9873A SSA	\$1,097.00		
11/3		DEBIT FOR ACE CASH EXPRESS LOANPAYMNT CO REF- 000000029761663		\$297.55	
11/3		ONLINE BANKING TRANSFER TO ACCT *6913		\$150.00	
11/3		ATM WITHDRAWAL - NP000101 VISA NP00010111/03/20 CARD XXXXXX8750 ATM-AT 43510 E FLORIDA AVEHEMET CA		\$120.00	
11/3		USAGE FEE ATM		\$3.00	
11/3		SURCHARGE FEE-NP000101		\$2.50	
11/3		CHECKCARD PURCHASE - CHEVRON/MOUSSA K VISA 1004180111/03/20 CARD XXXXXX8750 POS -AT CHEVRON/MOUSSA KARIHEMET CA		\$34.31	\$487.10
11/4		ONLINE BANKING TRANSFER TO ACCT *6913		\$110.00	
11/4		DEBIT FOR CHECKCARD XXXXXX875011/03/20 SHUDDER-855-744-1217 AMCNETWORKS.CNY		\$56.98	
11/4		DEBIT FOR CHECKCARD XXXXXX875011/03/20 SHUNTA GRANT MEDIA LLC SHUNTAGRANT.CSC		\$37.00	
11/4		DEBIT FOR CHECKCARD XXXXXX875011/03/20 SHUNTA GRANT MEDIA LLC SHUNTAGRANT.CSC		\$13.00	
11/4		DEBIT FOR CHECKCARD XXXXXX875011/03/20 SHE READS TRUTH, LLC 615-613-5881 TN		\$24.98	
11/4		DEBIT FOR CHECKCARD XXXXXX875011/03/20 DRIVERSUPPORTBILL.COM 877-6152403 TX		\$9.99	
11/4		DEBIT FOR CHECKCARD XXXXXX875011/04/20 POSITIVE PARENTING SOLU 800-604-1092 NC		\$24.99	\$210.16
11/5		ONLINE BANKING TRANSFER FROM ACCT *6913	\$70.00		
11/5		DEBIT FOR ALBERT GENIUS EDI PYMNTS CO REF- P_4887585		\$5.00	
11/5		CREDIT FOR LENDUMO CR ONLINE PMT CO REF- 20110416561005J	\$500.00		
11/5		DEBIT FOR CHECKCARD XXXXXX875011/03/20 JACK IN THE BOX 5393 HEMET CA		\$34.60	
11/5		DEBIT FOR CHECKCARD XXXXXX875011/04/20 BOOST MOBILE 866-402-7366 CO		\$121.99	
11/5		DEBIT FOR CHECKCARD XXXXXX875011/04/20 AMAZON.COM*284JP41H2 AM AMZN.COM/BILLWA		\$6.07	
11/5		DEBIT FOR CHECKCARD XXXXXX875011/04/20 CHEVRON 0308221 HEMET CA		\$21.78	
11/5		DEBIT FOR CHECKCARD XXXXXX875011/04/20 GOOGLE*GOOGLE PLAY INTERNET CA		\$4.99	



Date *	Check/ Serial #	Description	Deposits/ Credits	Withdrawals/ Debits	End of Day Balance
11/5		DEBIT FOR CHECKCARD XXXXXX875011/04/20 GOOGLE*GAMEHOUSE INTERNET CA		\$9.99	
11/5		ATM WITHDRAWAL - NP000101 VISA NP00010111/05/20 CARD XXXXXX8750 ATM-AT 43510 E FLORIDA AVEHEMET CA		\$20.00	
11/5		USAGE FEE ATM		\$3.00	
11/5		SURCHARGE FEE-NP000101		\$2.50	
11/5		CHECKCARD PURCHASE - CHEVRON/MOUSSA K VISA 1004180111/05/20 CARD XXXXXX8750 POS -AT CHEVRON/MOUSSA KARIHEMET CA		\$17.44	\$532.80
11/6		ONLINE BANKING TRANSFER FROM ACCT *6913	\$25.00		
11/6		DEBIT FOR CHECKCARD XXXXXX875011/04/20 MUCHBETTERTIMESKIN.COM 855-2963718 FL		\$7.27	
11/6		DEBIT FOR CHECKCARD XXXXXX875011/05/20 GOOGLE*GAMEHOUSE INTERNET CA		\$9.99	
11/6		DEBIT FOR CHECKCARD XXXXXX875011/05/20 Amazon Prime*2818388X1 Amzn.com/billWA		\$14.00	
11/6		DEBIT FOR CHECKCARD XXXXXX875011/05/20 ADORE ME INC HTTPWWW.ADORNY		\$20.00	
11/6		DEBIT FOR CHECKCARD XXXXXX875011/05/20 TMOBILE POSTPAID WEB 800-937-8997 WA		\$82.48	
11/6		DEBIT FOR CHECKCARD XXXXXX875011/05/20 DOORDASH*DEL TACO WWW.DOORDASH.CA		\$67.39	
11/6		ONLINE BANKING TRANSFER FROM ACCT *6913	\$40.00		
11/6		ONLINE BANKING TRANSFER TO ACCT *6913		\$40.00	
11/6		CHECKCARD PURCHASE - WALGREENS STORE VISA 999999911/06/20 CARD XXXXXX8750 POS -AT WALGREENS STORE 432HEMET CA		\$14.00	
11/6		CHECKCARD PURCHASE - WALGREENS STORE VISA 999999911/06/20 CARD XXXXXX8750 POS -AT WALGREENS STORE 432HEMET CA		\$11.42	
11/6		ONLINE BANKING TRANSFER FROM ACCT *6913	\$60.00		
11/6		CHECKCARD PURCHASE - WALGREENS STORE VISA 999999911/06/20 CARD XXXXXX8750 POS -AT WALGREENS STORE 432HEMET CA		\$17.59	
11/6		ATM WITHDRAWAL - WALGREENS # -G00 VISA WG00108011/06/20 CARD XXXXXX8750 ATM -AT 43200 STATE HWY 74 HEMET CA		\$40.00	\$333.66
11/9		ONLINE BANKING TRANSFER FROM ACCT *6913	\$10.00		
11/9		DEBIT FOR CHECKCARD XXXXXX875011/06/20 AT&T *PAYMENT 800-288-2020 TX		\$150.00	
11/9		DEBIT FOR CHECKCARD XXXXXX875011/06/20 GOOGLE*RUSLAN NOS INTERNET CA		\$3.49	
11/9		DEBIT FOR CHECKCARD XXXXXX875011/06/20 GOOGLE*MICHAEL WILLIS INTERNET CA		\$3.99	
11/9		DEBIT FOR CHECKCARD XXXXXX875011/06/20 QVC*652670287802*3OF3 800-367-9444 PA		\$140.44	
11/9		DEBIT FOR CHECKCARD XXXXXX875011/06/20 QVC*652670287801*3OF3 800-367-9444 PA		\$33.33	
11/9		DEBIT FOR CHECKCARD XXXXXX875011/07/20 GOOGLE *Zhang Liang g.co/helppay#CA		\$1.99	
11/9		DEBIT FOR CHECKCARD XXXXXX875011/08/20 CHEVRON 0308221 HEMET CA		\$9.75	\$0.67
11/10		CREDIT FOR BANK OF AMERICA FNDTRNSFR CO REF- PANTOJA,YONATAN	\$8.36		



Date *	Check/ Serial #	Description	Deposits/ Credits	Withdrawals/ Debits	End of Day Balance
11/10		CHECKCARD PURCHASE - Dave Inc VISA DAVE000111/10/20 CARD XXXXXX8750 POS -AT 1265 South Cochran Los AngeleCA		\$1.00	
11/10		CREDIT FOR ACE CASH EXPRESS LOANPAYMNT CO REF- 00000029806313	\$200.00		\$208.03
11/12		DEBIT FOR CHECKCARD XXXXXX875011/11/20 MONEYGRAM US 000-000-0000 TX		\$151.99	
11/12		DEBIT FOR CHECKCARD XXXXXX875011/10/20 GOOGLE*GLU MOBILE INTERNET CA		\$4.99	
11/12		DEBIT FOR CHECKCARD XXXXXX875011/12/20 GOOGLE *Tapps g.co/helppay#CA		\$9.99	\$41.06
11/13		DEBIT FOR CHECKCARD XXXXXX875011/12/20 SKILLSUCCESS.COM HTTPSWWW.SKILCA		\$19.00	
11/13		DEBIT FOR CHECKCARD XXXXXX875011/12/20 GOOGLE *Andy Jurko g.co/helppay#CA		\$4.99	\$17.07
11/16		DEBIT FOR CHECKCARD XXXXXX875011/13/20 QUADPAY*QUADPAY ANYWH HTTPSWWW.QUADNY		\$15.00	
11/16		DEBIT FOR CHECKCARD XXXXXX875011/13/20 GOOGLE *G5ENTERTAINMEN g.co/helppay#CA		\$0.99	
11/16		DEBIT FOR CHECKCARD XXXXXX875011/15/20 GOOGLE *G5ENTERTAINMEN g.co/helppay#CA		\$0.99	\$0.09
Ending Balance on 11/20					<b>\$0.09</b>
<b>Totals</b>			<b>\$2,010.36</b>	<b>\$2,010.73</b>	

Please note, certain fees and charges posted to your account may relate to services and/or activity from the prior statement cycle.

\*The Date provided is the business day that the transaction is processed.

<b>Periodic Non-sufficient Funds and Overdraft Charge Summary</b>		
	Total this Period	Total 2020 YTD
Total overdraft (OD) fees <i>(includes NSF-paid item charges and extended OD charges)</i>	\$0.00	\$0.00
NSF-returned item charges	\$0.00	\$256.00



**How to Balance Your Account**

- Step 1** • Enter all checks, deposits, and other automated teller card (ATM) transactions in your register.
  - Record all automated deductions, debit card transactions and electronic billpayments.
  - Record and deduct service charges, check printing charges, or other bank fees.
  - If you have an interest bearing account, add any interest earned shown on this statement.
- Step 2** • If applicable, sort checks in numerical order and mark in your register each check or other transaction that is listed on this statement.
- Step 3** • List any deposits or credits your have made that do not appear on this statement (see space provided below).
- Step 4** • List any checks you have written, debit card transactions, electronic payments and other deductions that do not appear on this statement (see space provided below).

Date/Description	Amount
Step 3 Total	\$

Date/Description	Check #	Amount
Step 4 Total		\$

**Balancing Your Register to this Statement**

<b>Step 5</b> •Enter the "current balance" shown on this statement	
•Add total from Step 3	
•Subtotal	
•Subtract total from Step 4	
•This balance should equal your register balance	
If it does not agree, see steps below	\$

If your account does not balance, review the following:  
 • Check all your addition and subtraction above in your register.  
 • Make sure you remembered to subtract service charges listed on this statement and add any interest earned to your register.  
 • Amounts of deposits and withdrawals on this statement should match your register entries.  
 • If you have questions or need assistance, please refer to the phone number on the front of this statement.

**Change of Address**

Please call us at the telephone number listed on the front of this statement to tell us about a change of address.

**Electronic Transfers** *(for consumer accounts only)*

In case of errors or questions about your Electronic Transfers, write to BBVA, Operations Compliance Support, P.O. Box 10566, Birmingham, AL 35296. Or simply call your local customer service number printed on the front of this statement. Call or write as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent the first statement on which the error or problem appeared.

- Tell us your name and account number (if any).
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (20 on claims on accounts opened less than 30 calendar days) to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

\*For Non-Consumer Account customers, please refer to your current Non-Consumer Account Agreement for details regarding Electronic Fund Transfers.

**Overdraft Protection**

**Calculation of Interest Charge and Balance Subject to Interest Rate.** The interest charge is computed using your annual percentage rate divided by 365 or, in the case of a leap year, 366, which gives you the "Applicable Rate." Although we calculate the interest charge by applying the Applicable Rate to each daily balance, the interest charge can also be calculated by multiplying the Applicable Rate by the "average daily balance" (Balance Subject to Interest Rate) shown on this statement, then multiplying that sum by the number of days in the billing cycle. To get the "Balance Subject to Interest Rate" shown on this statement we take the beginning balance of your account less any unpaid finance charges each day, add any new advances or debits, and subtract any payments or credits. This gives us the daily balance. Then we add all the daily balances for the billing cycle and divide by the number of days in the billing cycle. This gives us the "average daily balance" shown on the statement as "Balance Subject to Interest Rate".  
**Payments.** Payments to your overdraft protection loan account made through our tellers or deposited at our automated teller machines (ATMs) Monday through Friday before the posted cut-off time will be posted to your account on the date they are accepted. Otherwise, they will be posted on the next business day. Payments made through our ATMs via a funds transfer will be posted on the date they are received or on the next business day if made after 6pm CT (6pm MT for Arizona accounts and 6pm PT for California accounts) Monday through Friday or anytime Saturday, Sunday or bank holidays. BBVA business days are Monday through Friday, excluding holidays.

**In Case of Errors or Questions About Your Statement** (Overdraft Protection Only)

If you think your statement is wrong, or if you need more information about a transaction on your statement, write your issue on a separate document and send it to Bankcard Center, P.O. Box 2210, Decatur, AL 35699-0001. Telephone inquiries may be made by calling your local BBVA branch listed on the front of this statement to speak with a Customer Service Representative. Please note: a telephone inquiry will not preserve your rights under federal law. We must hear from you no later than sixty (60) days after we sent you the first statement on which the error or problem appeared.

- Tell us your name and account number (if any).
- Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or what you need more information.
- Tell us the dollar amount of the suspected error.

You can stop the automatic deduction of the Minimum Payment from your checking account if you think your statement is wrong. To stop the payment, your letter must reach us three (3) business days before the automatic deduction is scheduled to occur.

**Reporting Other Problems**

Please review your statement carefully. It is essential that any account errors or any improper transactions on your account be reported to us as soon as reasonably possible. If you fail to notify us of any suspected problems, errors or unauthorized transactions within the time periods specified in the deposit account agreement, we are not liable to you for any loss related to the problem, error or unauthorized transaction.

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