

P.O. Box 15284
Wilmington, DE 19850

JUAN A RIVERA RIVERA
3474 SIESTA WAY
OXNARD, CA 93033-8103

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv SafeBalance Banking

for November 24, 2020 to December 24, 2020

Account number: 3251 4778 1983

JUAN A RIVERA RIVERA

Account summary

Beginning balance on November 24, 2020	\$1,110.41
Deposits and other additions	820.00
ATM and debit card subtractions	-1,042.77
Other subtractions	-640.52
Service fees	-13.75
Ending balance on December 24, 2020	\$233.37

Help protect yourself from fraud this holiday season

Our Security Center is a great place to learn what to look out for.



See how to help protect yourself from fraud



Find out about the latest fraud and scam trends



Learn how to identify scams

Visit bankofamerica.com/Security to learn how to help avoid fraud and identity theft.

SSM-07-20-0687.B | 3172526

IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
12/02/20	BKOFAMERICA ATM 12/01 #000003474 DEPOSIT OXNARD MAIN OXNARD CA	200.00
12/07/20	BKOFAMERICA ATM 12/05 #000005520 DEPOSIT OXNARD MAIN OXNARD CA	620.00
Total deposits and other additions		\$820.00

Withdrawals and other subtractions

ATM and debit card subtractions

Date	Description	Amount
11/30/20	CHECKCARD 1127 9646 FITNESS 19 OXNARD OXNARD CA 24910160333012752693733	-15.99
11/30/20	CHECKCARD 1127 WATERDROPS EXPRESS CAR OXNARD CA 24071050333939163115864	-11.00
11/30/20	BKOFAMERICA ATM 11/28 #000001385 WITHDRWL OXNARD MAIN OXNARD CA	-60.00
11/30/20	CHECKCARD 1128 ARCO42653001 BLOOMINGTON CA	-19.50
12/07/20	CHECKCARD 1205 ANDA06811501 CAMARILLO CA	-6.04
12/07/20	LA MICHOACANA 12/05 #000099547 PURCHASE LA MICHOACANA AZT OXNARD CA	-15.98
12/07/20	Wal-Mart Store 12/06 #000810832 PURCHASE Wal-Mart Store OXNARD CA	-98.00
12/07/20	CHECKCARD 1206 76 - VICTORIA 76 VENTURA CA 24015170341000790978532	-19.12
12/07/20	BURLINGTON STO 12/06 #000791119 PURCHASE BURLINGTON STORES VENTURA CA	-243.39
12/10/20	CHECKCARD 1209 Amazon Prime*OV3UQ6FP3 Amzn.com/billWA 24692160344100918618016 RECURRING	-13.93
12/10/20	CHECKCARD 1209 AMZN MKTP US*DZ4HK15C3 AMZN.COM/BILLWA 24431060344083337436004	-84.19
12/14/20	CHECKCARD 1211 AMZN MKTP US*4X7WR6PZ3 AMZN.COM/BILLWA 24431060346083336849486	-49.32
12/14/20	CHECKCARD 1213 AMZN MKTP US*C45R75823 AMZN.COM/BILLWA 24431060348083714514817	-58.98
12/14/20	SHELL SERVICE 12/12 #000410405 PURCHASE SHELL SERVICE STA CAMARILLO CA	-39.73

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Learn more at [BetterMoneyHabits.com/HereToHelp](https://www.BetterMoneyHabits.com/HereToHelp).

Withdrawals and other subtractions - continued

ATM and debit card subtractions - continued

Date	Description	Amount
12/14/20	CHECKCARD 1212 ARCO42641001 SAN DIEGO CA	-16.27
12/15/20	CHECKCARD 1213 BODEGA SANTA FE TIJUANA BCN 74555500349949246436753	-25.96
12/21/20	CHECKCARD 1219 COM MEX P DEL SOL TIJ TIJUANA BCN 74049380355535093618023	-42.96
12/21/20	CHECKCARD 1219 7 ELEVEN T 1875 TIJUANA BCN 74555500355944776919121	-14.58
12/23/20	CHECKCARD 1221 7 ELEVEN T 1875 TIJUANA BCN 74555500357944776918188	-6.25
12/24/20	BANAMEX 12/24 #000200131 WITHDRWL TIJUANA 1 TIJUANA	-201.58
Total ATM and debit card subtractions		-\$1,042.77

Other subtractions

Date	Description	Amount
12/07/20	TOYOTA DES:Pay TFS ID:026-6423253 INDN:026-6423253 CO ID:9200602022 PPD	-565.52
12/17/20	Zelle Transfer Conf# 343adb5aa; Hector	-75.00
Total other subtractions		-\$640.52

Service fees

Date	Transaction description	Amount
12/15/20	CHECKCARD 1213 BODEGA SANTA FE TIJUANA BCN 74555500349949246436753 INTERNATIONAL TRANSACTION FEE	-0.78
12/21/20	CHECKCARD 1219 COM MEX P DEL SOL TIJ TIJUANA BCN 74049380355535093618023 INTERNATIONAL TRANSACTION FEE	-1.29
12/21/20	CHECKCARD 1219 7 ELEVEN T 1875 TIJUANA BCN 74555500355944776919121 INTERNATIONAL TRANSACTION FEE	-0.44
12/23/20	CHECKCARD 1221 7 ELEVEN T 1875 TIJUANA BCN 74555500357944776918188 INTERNATIONAL TRANSACTION FEE	-0.19
12/24/20	BANAMEX 12/24 #000200131 WITHDRWL TIJUANA 1 TIJUANA INTERNATIONAL TRANSACTION FEE	-6.05
12/24/20	BANAMEX 12/24 #000200131 WITHDRWL TIJUANA 1 TIJUANA FEE	-5.00
Total service fees		-\$13.75

Note your Ending Balance already reflects the subtraction of Service Fees.