

# INSIGHT VISA® PREPAID RELOADABLE CARD

John Banks

1960morse Ave, Apt 22

Sacramento, CA 95825

## Account Statement

Account Number: 499114305331

Statement Period: October 2020 (October 01, 2020 - October 31, 2020)

### Account Summary

Fees Year to Date: \$468.94

Beginning Balance on October 01, 2020	\$0.00
Deposits	\$2,304.40
ATM Withdrawals	\$2,200.50
Purchases	\$76.50
Adjustments	\$0.00
Transfers	\$0.00
Fees (for this period)	\$27.40
Ending Balance on October 31, 2020	\$0.00

### Transactions

Date	Description	Type	Amount
10/16/2020	SSA TREAS 310, XXSOC SEC	Payment	\$2,304.40
10/16/2020	Purchase Decline Fee ZEEL NETWORKS, INC. NEW YORK NYUS	Fee	-\$1.00
10/16/2020	Purchase Decline Fee PANERA BREAD #202207 O SACRAMENTO CAUS	Fee	-\$1.00

10/16/2020	Monthly Fee	Fee	-\$3.86
10/16/2020	Domestic ATM Decline Fee 2025 Morse Ave Sacramento CAUS	Fee	-\$1.00
10/16/2020	Domestic ATM Balance Inquiry Fee 2301 WATT AVE SACRAMENTO CAUS	Fee	-\$1.00
10/16/2020	Domestic ATM Balance Inquiry Fee 1200 ATHENS AVE LINCOLN CAUS	Fee	-\$1.00
10/16/2020	Domestic ATM Balance Inquiry Fee 1200 ATHENS AVE LINCOLN CAUS	Fee	-\$1.00
10/16/2020	Domestic ATM Balance Inquiry Fee 1200 ATHENS AVE LINCOLN CAUS	Fee	-\$1.00
10/17/2020	ATM withdrawal or Cash Advance Thunder Vly S Door Chin12, NCOLN CA, US	Pulse Settlement	-\$304.00
10/17/2020	Domestic ATM Withdrawal Fee 10/17/2020 1200 ATHENS AVE LINCOLN CAUS	Fee	-\$2.50
10/17/2020	Domestic ATM Withdrawal Fee 10/17/2020 2301 WATT AVE SACRAMENTO CAUS	Fee	-\$2.50
10/17/2020	Domestic ATM Withdrawal Fee 10/17/2020 2025 Morse Ave Sacramento CAUS	Fee	-\$2.50
10/17/2020	ATM withdrawal or Cash Advance 2301 WATT AVE, SACRAMENTO, CAUS	Visa settle	-\$803.00
10/17/2020	ATM withdrawal or Cash Advance 2025 Morse Ave, Sacramento, CAUS	Visa settle	-\$402.50
10/18/2020	Domestic ATM Withdrawal Fee 10/18/2020 1200 ATHENS AVE LINCOLN CAUS	Fee	-\$2.50
10/18/2020	ATM withdrawal or Cash Advance Thunder Vly S Door Chin12, NCOLN CA, US	Pulse Settlement	-\$164.00
10/18/2020	Domestic ATM Withdrawal Fee 10/18/2020 1200 ATHENS AVE LINCOLN CAUS	Fee	-\$2.50
10/18/2020	ATM withdrawal or Cash Advance Thunder Vly S Door Chin12, NCOLN CA, US	Pulse Settlement	-\$504.00
10/18/2020	ATM withdrawal or Cash Advance 2301 WATT AVE, SACRAMENTO, CAUS	Visa settle	-\$23.00
10/18/2020	Domestic ATM Withdrawal Fee 10/18/2020 2301 WATT AVE SACRAMENTO CAUS	Fee	-\$2.50
10/18/2020	Purchase Decline Fee LYFT *PENDING SAN FRANCISCO CAUS	Fee	-\$1.00

10/19/2020 LYFT *PENDING, SAN FRANCISCO, CAUS	Visa settle	-\$40.58
10/19/2020 LYFT *PENDING, SAN FRANCISCO, CAUS	Visa settle	-\$28.93
10/19/2020 SACRAMENTO REGIONAL TR, SACRAMENTO, CAUS	Visa settle	-\$3.50
10/19/2020 PANERA BREAD #202200 O, SACRAMENTO, CAUS	Visa settle	-\$3.49
10/24/2020 Monthly Fee	Fee	-\$0.54

## Additional Information

---

For questions regarding account history, notice of errors, or preauthorized transfers:

**Call:** 1-888-572-8472

**Email:** [customerservicehelpdesk@insightcards.com](mailto:customerservicehelpdesk@insightcards.com)

**Write:** Insight-GPR-RB-RT #071025797 • P.O. Box 5100 • Pasadena, CA 91117

In case of errors or questions about your Card or if any Activity Report shows transactions that you did not make, call us at 1.888.572.8472 or fax us at 1.866.354.5673 or write us at Attn: Customer Service, P.O. Box 5100, Pasadena, CA 91117 as soon as you can. We must hear from you no later than 60 calendar days after the suspected error occurred and then was credited or debited to your Card. You will need to tell us:

- Your name and Card number.
- Describe the error or the transaction you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 Business Days. We will determine whether an error occurred within 10 Business Days (20 Business Days if the transfer involved a new Card) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new Card, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, and your account is registered with us, we will credit your Card within 10 Business Days (20 Business Days if the transfer involved a new Card) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.