



JPMorgan Chase Bank, N.A.  
P O Box 182051  
Columbus, OH 43218 - 2051

October 15, 2020 through November 13, 2020

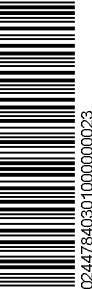
Account Number: **000000536758318**

**CUSTOMER SERVICE INFORMATION**

Web site: **Chase.com**  
Service Center: **1-800-935-9935**  
Deaf and Hard of Hearing: **1-800-242-7383**  
Para Espanol: **1-877-312-4273**  
International Calls: **1-713-262-1679**

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JENNIE YOU  
845 S LASSEN AVE  
SAN BERNARDINO CA 92410-5431



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**CHECKING SUMMARY**

Chase Total Checking

	AMOUNT
<b>Beginning Balance</b>	<b>\$0.35</b>
Deposits and Additions	6,835.17
ATM & Debit Card Withdrawals	-5,116.12
Electronic Withdrawals	-1,237.10
Fees	-73.00
<b>Ending Balance</b>	<b>\$409.30</b>

**TRANSACTION DETAIL**

DATE	DESCRIPTION	AMOUNT	BALANCE
	<b>Beginning Balance</b>		<b>\$0.35</b>
10/15	Geico Prem Coll PPD ID: 3530075853	-151.60	-151.25
10/15	Insufficient Funds Fee For A \$151.60 Item - Details: Geico Prem Coll PPD ID: 3530075853	-34.00	-185.25
10/16	ATM Cash Deposit 10/16 2005 E Washington St Colton CA Card 3917	<b>300.00</b>	114.75
10/16	Center For Emplo Direct Dep PPD ID: 9111111101	<b>1,471.10</b>	1,585.85
10/16	Quickpay With Zelle Payment To Edwards Mom Jpm453969220	-200.00	1,385.85
10/16	Quickpay With Zelle Payment To Roslie Agurrie 10474343034	-50.00	1,335.85
10/16	Card Purchase W/Cash 10/16 Pierce Liquor San Bernardin CA Card 3917 Purchase \$7.15 Cash Back \$100.00	-107.15	1,228.70
10/16	Card Purchase With Pin 10/16 Autozone 5632 798 H San Bernardin CA Card 3917	-151.19	1,077.51
10/16	Non-Chase ATM Withdraw 10/16 1752 W Highland Aven San Bernandin CA Card 3917	-43.50	1,034.01
10/16	Non-Chase ATM Fee-With	-2.50	1,031.51
10/19	Payment Sent 10/16 Cash App*Haseeb 8774174551 CA Card 3917	-40.00	991.51
10/19	Payment Sent 10/16 Cash App*Haseeb 8774174551 CA Card 3917	-40.00	951.51
10/19	Payment Sent 10/16 Cash App*Haseeb 8774174551 CA Card 3917	-30.00	921.51
10/19	Payment Sent 10/16 Cash App*Haseeb 8774174551 CA Card 3917	-30.00	891.51
10/19	Payment Sent 10/16 Cash App*Haseeb 8774174551 CA Card 3917	-50.00	841.51
10/19	Card Purchase 10/16 Securus Inmate Call-VI 800-8446591 TX Card 3917	-53.00	788.51
10/19	Card Purchase 10/16 Totally Nails & Spa Colton CA Card 3917	-67.00	721.51
10/19	Card Purchase 10/16 Securcare Self Storage Highland CA Card 3917	-74.00	647.51



October 15, 2020 through November 13, 2020

Account Number: **00000536758318**

**TRANSACTION DETAIL** (continued)

DATE	DESCRIPTION	AMOUNT	BALANCE
10/19	Payment Sent 10/16 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	627.51
10/19	Card Purchase 10/16 Carls Jr 1100653 Sn Bernrdno CA Card 3917	-15.97	611.54
10/19	Card Purchase 10/16 Riv Court Epay Fine Pm 951-4799400 CA Card 3917	-52.95	558.59
10/19	Payment Sent 10/16 Cash App*Haseeb 8774174551 CA Card 3917	-40.00	518.59
10/19	Card Purchase 10/17 Enterprise Rent- A-Car Redlands CA Card 3917	-26.39	492.20
10/19	Card Purchase 10/17 Apple.Com/Bill 866-712-7753 CA Card 3917	-9.99	482.21
10/19	Payment Sent 10/17 Cash App*Haseeb 8774174551 CA Card 3917	-30.00	452.21
10/19	Payment Sent 10/18 Cash App*Haseeb 8774174551 CA Card 3917	-30.00	422.21
10/19	Payment Sent 10/18 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	402.21
10/19	Card Purchase With Pin 10/18 Arco #42968 Ampm Colton CA Card 3917	-40.35	361.86
10/19	Card Purchase With Pin 10/18 Arco #42968 Ampm Colton CA Card 3917	-3.88	357.98
10/19	Payment Sent 10/18 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	337.98
10/19	Card Purchase 10/18 Inmate Payment 866-2041603 TX Card 3917	-55.70	282.28
10/19	Recurring Card Purchase 10/17 Apple.Com/Bill 866-712-7753 CA Card 3917	-0.99	281.29
10/21	Payment Sent 10/20 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	261.29
10/21	Payment Sent 10/20 Cash App*Haseeb 8774174551 CA Card 3917	-30.00	231.29
10/21	Payment Sent 10/20 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	211.29
10/21	Card Purchase With Pin 10/21 O'Reilly Auto Parts 36 Colton CA Card 3917	-22.62	188.67
10/21	Card Purchase With Pin 10/21 Mdj Master Smoke Shop Colton CA Card 3917	-24.76	163.91
10/22	ATM Cash Deposit 10/22 101 E Foothill Blvd Rialto CA Card 3917	<b>60.00</b>	223.91
10/22	Payment Sent 10/21 Cash App*Haseeb 8774174551 CA Card 3917	-30.00	193.91
10/22	Payment Sent 10/21 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	173.91
10/22	Payment Sent 10/21 Cash App*Haseeb 8774174551 CA Card 3917	-30.00	143.91
10/22	Payment Sent 10/21 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	123.91
10/22	Card Purchase 10/21 Securus Inmate Call-VI 800-8446591 TX Card 3917	-23.00	100.91
10/22	Payment Sent 10/21 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	80.91
10/22	Payment Sent 10/21 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	70.91
10/22	Payment Sent 10/22 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	60.91
10/23	Payment Sent 10/22 Cash App*Jennie You 8774174551 CA Card 3917	-50.00	10.91
10/23	Payment Sent 10/23 Cash App*Jennie You 8774174551 CA Card 3917	-10.00	0.91
10/26	Card Purchase Return 10/25 O'Reilly Auto Parts 368 Colton CA Card 3917	<b>22.62</b>	23.53
10/26	Center For Emplo Expensify PPD ID: 1270239450	<b>385.45</b>	408.98
10/26	Payment Received 10/24 Dave Inc Visa Direct CA Card 3917	<b>75.00</b>	483.98
10/26	Card Purchase With Pin 10/24 Chevron/High Grove Pla Riverside CA Card 3917	-1.89	482.09
10/26	Card Purchase With Pin 10/24 Circle K 00633 3223 IN Riverside CA Card 3917	-2.19	479.90
10/26	Payment Sent 10/24 Cash App*Jennie You 8774174551 CA Card 3917	-30.00	449.90
10/26	Payment Sent 10/24 Cash App*Jennie You 8774174551 CA Card 3917	-20.00	429.90
10/26	Payment Sent 10/24 Cash App*Jennie You 8774174551 CA Card 3917	-10.00	419.90
10/26	Payment Sent 10/24 Cash App*Jennie You 8774174551 CA Card 3917	-10.00	409.90
10/26	Quickpay With Zelle Payment To Drew Jpm459664513	-150.00	259.90
10/26	Payment Sent 10/26 Cash App*Jennie You 8774174551 CA Card 3917	-40.00	219.90



October 15, 2020 through November 13, 2020

Account Number: **000000536758318**

**TRANSACTION DETAIL** (continued)

DATE	DESCRIPTION	AMOUNT	BALANCE
10/26	Card Purchase With Pin 10/26 Vons #2818 Corona CA Card 3917	-7.57	212.33
10/26	Card Purchase With Pin 10/26 Vons #2818 Corona CA Card 3917	-3.04	209.29
10/27	Card Purchase 10/26 Chandl & Karan - Colton Amboy CA Card 3917	-19.99	189.30
10/27	Card Purchase 10/26 Securus Inmate Call-VI 800-8446591 TX Card 3917	-43.00	146.30
10/27	Payment Sent 10/26 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	126.30
10/27	Payment Sent 10/26 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	106.30
10/27	Payment Sent 10/26 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	96.30
10/27	Payment Sent 10/26 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	86.30
10/27	Card Purchase 10/26 Jack IN The Box 5370 Colton CA Card 3917	-31.70	54.60
10/27	Payment Sent 10/26 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	44.60
10/27	Payment Sent 10/26 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	34.60
10/27	Card Purchase With Pin 10/27 The Home Depot 0610 Sn Bernrdo CA Card 3917	-4.24	30.36
10/28	Payment Sent 10/27 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	10.36
10/29	Quickpay With Zelle Payment From Shawna Prieto Vsa4PR4Sn2Qp	<b>30.00</b>	40.36
10/29	Payment Sent 10/27 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	30.36
10/30	Center For Emplo Direct Dep PPD ID: 9111111101	<b>1,126.54</b>	1,156.90
10/30	Payment Sent 10/29 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	1,146.90
10/30	Payment Sent 10/29 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	1,136.90
10/30	Payment Sent 10/29 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	1,126.90
10/30	Card Purchase 10/30 Dave Inc Los Angeles CA Card 3917	-80.74	1,046.16
10/30	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	1,026.16
10/30	Quickpay With Zelle Payment To Shawna Prieto Jpm462063200	-30.00	996.16
10/30	ATM Withdrawal 10/30 1343 W Mill St San Bernardin CA Card 3917	-300.00	696.16
10/30	Card Purchase With Pin 10/30 Arco #42663 San Bernardin CA Card 3917	-16.82	679.34
11/02	ATM Cash Deposit 11/02 101 E Foothill Blvd Rialto CA Card 3917	<b>40.00</b>	719.34
11/02	ATM Cash Deposit 11/02 2020 E Highland Ave San Bernardin CA Card 3917	<b>25.00</b>	744.34
11/02	Payment Received 11/01 Dave Inc Visa Direct CA Card 3917	<b>75.00</b>	819.34
11/02	Card Purchase 10/30 Inmate Payment 866-2041603 TX Card 3917	-129.15	690.19
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	670.19
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	660.19
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	650.19
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	640.19
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	630.19
11/02	Card Purchase 10/30 San Miguel Taqueria Rialto CA Card 3917	-8.04	622.15
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	612.15
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	592.15
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	572.15
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	562.15
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	552.15
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	542.15
11/02	Payment Sent 10/30 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	532.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	522.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	512.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	502.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	492.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	482.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	472.15
11/02	Card Purchase 10/31 76 - Anthem Oil High San Bernardno CA Card 3917	-10.00	462.15



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October 15, 2020 through November 13, 2020

Account Number: **000000536758318**

**TRANSACTION DETAIL** (continued)

DATE	DESCRIPTION	AMOUNT	BALANCE
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	452.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	442.15
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	432.15
11/02	Non-Chase ATM Withdraw 10/31 1752 W Highland Aven San Bernardin CA Card 3917	-43.50	388.65
11/02	Payment Sent 10/31 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	378.65
11/02	Payment Sent 11/01 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	368.65
11/02	ATM Withdrawal 11/01 2020 E Highland Ave San Bernardin CA Card 3917	-20.00	348.65
11/02	Payment Sent 11/01 Cash App*Haseeb 8774174551 CA Card 3917	-5.00	343.65
11/02	Quickpay With Zelle Payment To Edwards Mom Jpm463834513	-250.00	93.65
11/02	Payment Sent 11/02 Cash App*Jennie You 8774174551 CA Card 3917	-10.00	83.65
11/02	Recurring Card Purchase 11/01 Boxycharm* Monthly B Www.Boxycharm FL Card 3917	-27.00	56.65
11/02	Recurring Card Purchase 11/02 Amazon Prime*289Fr1J Amzn.Com/Bill WA Card 3917	-14.03	42.62
11/02	Non-Chase ATM Fee-With	-2.50	40.12
11/03	Payment Sent 11/02 Cash App*Jennie You 8774174551 CA Card 3917	-40.00	0.12
11/03	Recurring Card Purchase 11/03 Netflix.Com Netflix.Com CA Card 3917	-15.99	-15.87
11/03	Insufficient Funds Fee For A \$15.99 Recurring Card Purchase - Details: 1103Netflix.Com Netflix.Com CA 04833160216453917 00744	-34.00	-49.87
11/04	Payment Received 11/04 Possible Finance Dallas TX Card 3917	<b>170.00</b>	120.13
11/04	Payment Received 11/04 Earnin-Activehours Visa Direct CA Card 3917	<b>84.00</b>	204.13
11/04	Payment Received 11/04 Earnin-Activehours Visa Direct CA Card 3917	<b>0.01</b>	204.14
11/04	Payment Sent 11/04 Cash App*Jennie You 8774174551 CA Card 3917	-30.00	174.14
11/05	Payment Sent 11/04 Cash App*Jennie You 8774174551 CA Card 3917	-74.00	100.14
11/06	Payment Received 11/07 Cashback Loans Palm Desert CA Card 3917	<b>255.00</b>	355.14
11/06	Payment Received 11/07 Cashback Loans Palm Desert CA Card 3917	<b>170.00</b>	525.14
11/06	Payment Sent 11/06 Cash App*Maitry 8774174551 CA Card 3917	-20.00	505.14
11/06	Payment Sent 11/06 Cash App*Maitry 8774174551 CA Card 3917	-20.00	485.14
11/06	Payment Sent 11/06 Cash App*Maitry 8774174551 CA Card 3917	-10.00	475.14
11/06	ATM Withdrawal 11/06 101 E Foothill Blvd Rialto CA Card 3917	-240.00	235.14
11/06	Card Purchase With Pin 11/06 Wal-Mart #1862 Rialto CA Card 3917	-15.22	219.92
11/09	ATM Cash Deposit 11/08 2020 E Highland Ave San Bernardin CA Card 3917	<b>45.00</b>	264.92
11/09	Card Purchase Return 11/07 Cash App*Maitry 4153753176 CA Card 3917	<b>20.00</b>	284.92
11/09	Card Purchase Return 11/07 Cash App*Maitry 4153753176 CA Card 3917	<b>20.00</b>	304.92
11/09	Card Purchase Return 11/07 Cash App*Maitry 4153753176 CA Card 3917	<b>20.00</b>	324.92
11/09	Card Purchase Return 11/07 Cash App*Maitry 4153753176 CA Card 3917	<b>10.00</b>	334.92
11/09	Quickpay With Zelle Payment From You, Hwan Bacd007Bed41	<b>499.00</b>	833.92
11/09	Payment Received 11/07 Earnin-Activehours Visa Direct CA Card 3917	<b>16.00</b>	849.92
11/09	Quickpay With Zelle Payment From You, Hwan Bacaa90C295A	<b>1.00</b>	850.92
11/09	Payment Sent 11/06 Cash App*Maitry 8774174551 CA Card 3917	-20.00	830.92
11/09	Payment Sent 11/06 Cash App*Maitry 8774174551 CA Card 3917	-20.00	810.92
11/09	Payment Sent 11/06 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	800.92
11/09	Payment Sent 11/06 Cash App*Jennie You 8774174551 CA Card 3917	-15.00	785.92
11/09	Payment Sent 11/06 Cash App*Jennie You 8774174551 CA Card 3917	-100.00	685.92

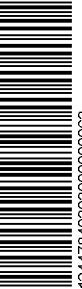


October 15, 2020 through November 13, 2020

Account Number: **00000536758318**

**TRANSACTION DETAIL** (continued)

DATE	DESCRIPTION	AMOUNT	BALANCE
11/09	Payment Sent 11/07 Cash App*Haseeb 8774174551 CA Card 3917	-20.00	665.92
11/09	Payment Sent 11/07 Cash App*Maitry 8774174551 CA Card 3917	-20.00	645.92
11/09	ATM Withdrawal 11/08 2865 E Charleston Blvd Las Vegas NV Card 3917	-400.00	245.92
11/09	Payment Sent 11/08 Cash App*Maitry 8774174551 CA Card 3917	-20.00	225.92
11/09	Payment Sent 11/08 Cash App*Maitry 8774174551 CA Card 3917	-20.00	205.92
11/09	Card Purchase With Pin 11/08 Eddie World Yermo CA Card 3917	-30.57	175.35
11/09	Payment Sent 11/08 Cash App*Maitry 8774174551 CA Card 3917	-10.00	165.35
11/09	Opensky Mobile Pym 203110196857243 Web ID: 9000002843	-50.00	115.35
11/09	Recurring Card Purchase 11/09 Vzwriss*Prpay Autopay 888-294-6804 FL Card 3917	-43.30	72.05
11/10	Payment Received 11/10 Floatme Visa Direct TX Card 3917	<b>20.00</b>	92.05
11/10	Payment Sent 11/10 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	82.05
11/10	Payment Sent 11/10 Cash App*Haseeb 8774174551 CA Card 3917	-10.00	72.05
11/10	Payment Sent 11/10 Cash App*Jennie You 8774174551 CA Card 3917	-70.00	2.05
11/12	Quickpay With Zelle Payment From Maitrykumari Patel 10623813837	<b>300.00</b>	302.05
11/12	Card Purchase 11/11 Shell Oil 5744273460 San Bernardin CA Card 3917	-20.92	281.13
11/12	Card Purchase With Pin 11/12 7-Eleven San Bernardin CA Card 3917	-4.53	276.60
11/12	Card Purchase With Pin 11/12 Kevin Jewelers San Bernardin CA Card 3917	-162.00	114.60
11/12	Card Purchase With Pin 11/12 Family Dollar # Colton CA Card 3917	-1.08	113.52
11/13	Center For Emplo Direct Dep PPD ID: 9111111101	<b>1,294.45</b>	1,407.97
11/13	Quickpay With Zelle Payment From Maitrykumari Patel 10629693310	<b>300.00</b>	1,707.97
11/13	Card Purchase 11/12 Amazon.Com*286F61Uf2 Amzn.Com/Bill WA Card 3917	-41.23	1,666.74
11/13	Card Purchase 11/12 Rally's #4306 San Bernardin CA Card 3917	-11.83	1,654.91
11/13	Payment Sent 11/12 Cash App*Lorenzo 8774174551 CA Card 3917	-45.00	1,609.91
11/13	Card Purchase 11/13 Dave Inc Los Angeles CA Card 3917	-10.00	1,599.91
11/13	Payment Sent 11/13 Cash App*Haseeb 8774174551 CA Card 3917	-50.00	1,549.91
11/13	Card Purchase 11/13 Dave Inc Los Angeles CA Card 3917	-69.99	1,479.92
11/13	Quickpay With Zelle Payment To Edwards Mom Jpm470761009	-250.00	1,229.92
11/13	Card Purchase With Pin 11/13 7-Eleven San Bernardin CA Card 3917	-5.12	1,224.80
11/13	ATM Withdrawal 11/13 330 N D St San Bernardin CA Card 3917	-500.00	724.80
11/13	Card Purchase With Pin 11/13 Evi*San Manuel I Highland CA Card 3917	-210.00	514.80
11/13	Earnin Active Paymentret 205758832 Web ID: 7842124784	-105.50	409.30
<b>Ending Balance</b>			<b>\$409.30</b>



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A Monthly Service Fee was **not** charged to your Chase Total Checking account. Here are the three ways you can avoid this fee during any statement period.

- **Have electronic deposits made into this account totaling \$500.00 or more, such as payments from payroll providers or government benefit providers, by using (i) the ACH network, (ii) the Real Time Payment network, or (iii) third party services that facilitate payments to your debit card using the Visa or Mastercard network.** (Your total electronic deposits this period were \$5,172.70. Note: some deposits may be listed on your previous statement)
- **OR, keep a balance at the beginning of each day of \$1,500.00 or more in this account.** (Your balance at the beginning of each day was -\$185.25)
- **OR, keep an average beginning day balance of \$5,000.00 or more in qualifying linked deposits and investments.** (Your average beginning day balance of qualifying linked deposits and investments was \$237.73)



October 15, 2020 through November 13, 2020

Account Number: **00000536758318**

## OVERDRAFT AND RETURNED ITEM FEE SUMMARY

	<u>Total for This Period</u>	<u>Total Year-to-date</u>
Total Overdraft Fees *	\$68.00	\$68.00
Total Returned Item Fees	\$.00	\$.00

\* Total Overdraft Fees includes Insufficient Funds Fees, and Extended Overdraft Fees

**IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS:** Call us at 1-866-564-2262 or write us at the address on the front of this statement (non-personal accounts contact Customer Service) immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.

For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number
- The dollar amount of the suspected error
- A description of the error or transfer you are unsure of, why you believe it is an error, or why you need more information.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

**IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC TRANSACTIONS:** Contact the bank immediately if your statement is incorrect or if you need more information about any non-electronic transactions (checks or deposits) on this statement. If any such error appears, you must notify the bank in writing no later than 30 days after the statement was made available to you. For more complete details, see the Account Rules and Regulations or other applicable account agreement that governs your account. Deposit products and services are offered by JPMorgan Chase Bank, N.A. Member FDIC



JPMorgan Chase Bank, N.A. Member FDIC