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ADRIAN N BELKIN
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Statement Summary

| Deposit Accounts | Beginning Balance | Deposits | Withdrawals | Ending Balance |
|---------------------------|-------------------|-------------------|--------------------|-------------------|
| REGULAR SAVINGS ACCT - 00 | 1.24 | 148.96 | -144.20 | 6.00 |
| FREE CHECKING - 10 | 311.50 | 3,651.09 | -3,748.89 | 213.70 |
| DEPOSIT TOTALS | \$312.74 | \$3,800.05 | -\$3,893.09 | \$219.70 |
| Loan Accounts | Beginning Balance | Additions | Principal Payments | Ending Balance |
| PERSONAL LOAN - 02 | 1,646.31 | 0.00 | 0.00 | 1,646.31 |
| PERSONAL LOAN - 03 | 343.32 | 0.00 | 0.00 | 343.32 |
| LOAN TOTALS | \$1,989.63 | \$0.00 | \$0.00 | \$1,989.63 |



REGULAR SAVINGS ACCT - Suffix: 00

| YTD Interest Earned: \$0.00 | | | Beginning Balance | | \$1.24 |
|-----------------------------|-------|--|-------------------|-------------|---------------|
| Post | Eff. | Description | Deposits | Withdrawals | Balance |
| | 08/18 | Transfer to Checking 423023 TFR TO SHARES 692013-10 SMITH'S RENT A 3160 SANTA ROSA AVENUE 7075847900 CAUS | | -0.24 | 1.00 |
| | 08/20 | Online Banking or ATM Transfer TFR FROM SHARES 692013-10 | 148.96 | | 149.96 |
| | 08/23 | Online Banking or ATM Transfer TFR TO SHARES 692013-10 | | -143.96 | 6.00 |
| Ending Balance | | | | | \$6.00 |




FREE CHECKING - Suffix: 10


| YTD Interest Earned: \$0.00 | | | Beginning Balance | | \$311.50 |
|-----------------------------|-------|---|-------------------|-------------|----------|
| Post | Eff. | Description | Deposits | Withdrawals | Balance |
| 08/01 | 07/31 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -28.57 | 282.93 |
| | 08/01 | Point of Sale (POS) 721359 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -16.94 | 265.99 |
| | 08/01 | Point of Sale (POS) 927365 SAFEWAY #0956 SANTA ROSA CAUS | | -20.26 | 245.73 |


| FREE CHECKING - Suffix: 10 (continued) | | | | | |
|--|-------|---|----------|-------------|----------|
| Post | Eff. | Description | Deposits | Withdrawals | Balance |
| | 08/01 | Point of Sale (POS) 61797 QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -16.14 | 229.59 |
| | 08/01 | Point of Sale (POS) 447574 MCDONALD'S F178 1149 S CLOVERDALE BLVD CLOVERDALE CAUS | | -1.08 | 228.51 |
| | 08/01 | Point of Sale (POS) 899992 SAFEWAY #0956 SANTA ROSA CAUS | | -6.54 | 221.97 |
| | 08/02 | Point of Sale (POS) 71844 SAFEWAY #0956 SANTA ROSA CAUS | | -20.26 | 201.71 |
| | 08/02 | Point of Sale (POS) 3178 QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -39.46 | 162.25 |
| | 08/02 | Point of Sale (POS) 615904 SAFEWAY #0956 SANTA ROSA CAUS | | -13.06 | 149.19 |
| | 08/02 | Point of Sale (POS) 685454 SAFEWAY #0956 SANTA ROSA CAUS | | -2.50 | 146.69 |
| 08/03 | 08/01 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -13.84 | 132.85 |
| 08/03 | 08/02 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -13.00 | 119.85 |
| | 08/03 | ACH SSA TREAS | 1,040.00 | | 1,159.85 |
| | 08/03 | TRANSACTION BY CU | | -557.49 | 602.36 |
| | 08/03 | TRANSACTION BY CU | 500.00 | | 1,102.36 |
| | 08/03 | Point of Sale (POS) 698796 SAFEWAY #0956 SANTA ROSA CAUS | | -40.53 | 1,061.83 |
| | 08/03 | Point of Sale (POS) 28449 QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -17.22 | 1,044.61 |
| | 08/03 | Point of Sale (POS) 744839 SAFEWAY #0956 SANTA ROSA CAUS | | -11.67 | 1,032.94 |
| 08/04 | 08/03 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -17.05 | 1,015.89 |
| | 08/04 | Point of Sale (POS) 43117 25TH AVE SAN FRANCISCOCAUS | | -10.00 | 1,005.89 |
| | 08/04 | Point of Sale (POS) 153991 SAFEWAY #0956 SANTA ROSA CAUS | | -32.86 | 973.03 |
| | 08/04 | Point of Sale (POS) 845086 CLOVERDALE GROC 111 TREADWAY DRIVE CLOVERDALE CAUS | | -19.19 | 953.84 |
| 08/05 | 08/04 | Point of Sale (POS) FLIPSTER 2036 N GILBERT RD # 2-1888-9582977 AZUS | | -97.00 | 856.84 |
| 08/05 | 08/04 | Point of Sale (POS) VETERANS CANTEE 4150 CLEMENT ST SAN FRANCISCOCAUS | | -5.23 | 851.61 |
| | 08/05 | Point of Sale (POS) 662701 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -16.94 | 834.67 |
| | 08/05 | Point of Sale (POS) 54132 TRACTOR SUPPLY 1000 AMERICAN WAY WINDSOR CAUS | | -37.88 | 796.79 |
| | 08/06 | Point of Sale (POS) 629093 SAFEWAY #0956 SANTA ROSA CAUS | | -21.61 | 775.18 |
| | 08/06 | Point of Sale (POS) FASTRAK CSC 375 BEALE ST STE 210 4154868655 CAUS | | -25.00 | 750.18 |
| 08/07 | 08/06 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -14.50 | 735.68 |
| | 08/09 | Point of Sale (POS) 979440 MCDONALD'S F122 2521 GUERNEVILLE ROAD SANTA CAUS | | -1.09 | 734.59 |
| | 08/09 | Deposit 9405 PATELCO CREDIT 1965 CLEVELAND AVD SANTA ROSA CAUS | 35.00 | | 769.59 |
| | 08/09 | Point of Sale (POS) 987951 CHEVRON/SALKHI 6011 BOLLINGER CANYON RSANTA ROSA CAUS | | -10.00 | 759.59 |
| | 08/10 | Deposit AAA INSURANCE 3055 Oak Rd 800-922-8228 CAUS | 10.00 | | 769.59 |
| | 08/10 | Point of Sale (POS) 11157 QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -16.99 | 752.60 |
| | 08/10 | IN BRANCH CASH ADV | 61.26 | | 813.86 |
| | 08/10 | Point of Sale (POS) 414331 SAFEWAY #0956 SANTA ROSA CAUS | | -12.63 | 801.23 |
| | 08/10 | Point of Sale (POS) 427577 SAFEWAY #0956 SANTA ROSA CAUS | | -8.70 | 792.53 |
| | 08/11 | Electronic Transaction ACH DEPOSIT: LENDUMO CR DESC:ONLINE PMT | 1,000.00 | | 1,792.53 |
| 08/11 | 08/10 | Point of Sale (POS) SecuredInvestme 701 E Front Ave Suite 8003419918 IDUS | | -9.97 | 1,782.56 |
| 08/11 | 08/10 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -28.02 | 1,754.54 |
| 08/11 | 08/10 | Point of Sale (POS) SANTA ROSA CHEV 2145 MENDOANO AVE SANTA ROSA CAUS | | -1.25 | 1,753.29 |


| FREE CHECKING - Suffix: 10 (continued) | | | | | |
|--|-------|--|----------|-------------|----------|
| Post | Eff. | Description | Deposits | Withdrawals | Balance |
| | 08/11 | TRANSACTION BY CU | | -500.00 | 1,253.29 |
| | 08/11 | Point of Sale (POS) 17813 QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -16.99 | 1,236.30 |
| | 08/11 | Point of Sale (POS) 67204 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -16.94 | 1,219.36 |
| | 08/11 | Point of Sale (POS) 321401 RALEYS #3 1407 FULTON SANTA ROSA CAUS | | -2.98 | 1,216.38 |
| | 08/11 | Point of Sale (POS) AWESOME REI LLC 1000 JOHNNIE DODDS BLVDMOUNT PLEASANSUSCUS | | -49.00 | 1,167.38 |
| 08/12 | 08/11 | Point of Sale (POS) ACE HDWE 750 S CLOVERDALE BLVD CLOVERDALE CAUS | | -32.46 | 1,134.92 |
| 08/12 | 08/11 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -17.92 | 1,117.00 |
| 08/12 | 08/11 | Point of Sale (POS) SAFEWAY #2457 1211 WEST COLLEGE AVE SANTA ROSA CAUS | | -44.22 | 1,072.78 |
| 08/12 | 08/11 | Point of Sale (POS) SAFEWAY #0956 1799 MARLOW SANTA ROSA CAUS | | -55.48 | 1,017.30 |
| | 08/13 | Point of Sale (POS) 135574 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -9.60 | 1,007.70 |
| | 08/13 | IN BRANCH CASH ADV | 111.70 | | 1,119.40 |
| | 08/13 | Point of Sale (POS) 15763 QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -9.96 | 1,109.44 |
| | 08/13 | Point of Sale (POS) 88556 SAFEWAY #2457 SANTA ROSA CAUS | | -16.33 | 1,093.11 |
| 08/13 | 05/28 | Reposted Disputed Transaction or Misc. Debit AMZN Mktp US*M7 440 Terry Ave N Amzn.com/billWAUS | | -106.99 | 986.12 |
| | 08/13 | Point of Sale (POS) 112014 GAWFCO WESTLEY 4549 INGRAM CREEK RD WESTLEY CAUS | | -17.67 | 968.45 |
| | 08/13 | Point of Sale (POS) 760633 1356 - MOTEL 6 25008 WEST DORRIS AVE COALINGA CAUS | | -70.34 | 898.11 |
| 08/14 | 08/13 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -23.95 | 874.16 |
| | 08/14 | Point of Sale (POS) 175698 COALINGA MART 2206 W DORRIS AVE COALINGA CAUS | | -18.78 | 855.38 |
| | 08/14 | Point of Sale (POS) 187471 FLYING J #1094 1668 E TEHACHAPI BLVD TEHACHAPI CAUS | | -2.30 | 853.08 |
| | 08/14 | Point of Sale (POS) 205895 DESERT VIEW MOB 2511 W NEEDLES HWY NEEDLES CAUS | | -7.60 | 845.48 |
| | 08/14 | Point of Sale (POS) 255683 DESERT VIEW MOB 2511 W NEEDLES HWY NEEDLES CAUS | | -32.89 | 812.59 |
| | 08/14 | Point of Sale (POS) 372210 SAFEWAY #0248 BULLHEAD CITYAZUS | | -46.24 | 766.35 |
| | 08/14 | Point of Sale (POS) SMITH'S RENT A 3160 SANTA ROSA AVENUE 7075847900 CAUS | | -482.46 | 283.89 |
| | 08/14 | Point of Sale (POS) USA*CANTEEN VEN 527 L STREET FRESNO CAUS | | -2.35 | 281.54 |
| 08/15 | 08/14 | Point of Sale (POS) PILOT 0 1668 E. TEHACHAPI BLVD TEHACHAPI CAUS | | -14.56 | 266.98 |
| | 08/16 | Point of Sale (POS) 829927 795 FASTR 1131 HIGHWAY BULLHEAD CITYAZUS | | -32.63 | 234.35 |
| | 08/16 | Point of Sale (POS) 301115 CHEVRON/CEDAR LANDMARK BULLHEAD CITYAZUS | | -3.07 | 231.28 |
| | 08/16 | Point of Sale (POS) 211821 ARCO #42172 AMPM MOHAVE VALLEYAZUS | | -2.86 | 228.42 |
| | 08/16 | Point of Sale (POS) 616788 SHELL SERVICE S BARSTOW CAUS | | -27.88 | 200.54 |
| | 08/16 | Point of Sale (POS) 582561 SHELL SERVICE S BARSTOW CAUS | | -2.74 | 197.80 |
| 08/17 | 08/14 | Point of Sale (POS) FAMILY DOLLAR # 1127 HIGHWAY 95 BULLHEAD CITYAZUS | | -11.28 | 186.52 |
| 08/17 | 08/14 | Point of Sale (POS) 795 FASTRIP FOO 1131 HIGHWAY 95 BULLHEAD CITYAZUS | | -22.04 | 164.48 |
| | 08/17 | Point of Sale (POS) USA*CANTEEN OF 8223 EAST BRUNDAGE BAKERSFIELD CAUS | | -2.10 | 162.38 |
| | 08/17 | Point of Sale (POS) USA*CANTEEN OF 8223 EAST BRUNDAGE BAKERSFIELD CAUS | | -1.85 | 160.53 |
| | 08/17 | Point of Sale (POS) 533361 TOWN & COUNTRY 412 SOUTH BURNETT RD. TIPTON CAUS | | -10.00 | 150.53 |
| | 08/17 | Point of Sale (POS) 43566 QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -16.14 | 134.39 |
| | 08/17 | Point of Sale (POS) 770992 SAFEWAY #0956 SANTA ROSA CAUS | | -9.83 | 124.56 |

| FREE CHECKING - Suffix: 10 (continued) | | | | | |
|--|-------|---|----------|-------------|---------|
| Post | Eff. | Description | Deposits | Withdrawals | Balance |
| 08/17 | 08/16 | Point of Sale (POS) SHELL OIL 12504 1050 CAPITOL HILLS PKWYTEHACHAPI CAUS | | -7.04 | 117.52 |
| 08/18 | 08/17 | Point of Sale (POS) QUIK STOP #0141 601 N CLOVERDALE BLVD CLOVERDALE CAUS | | -11.19 | 106.33 |
| 08/18 | 08/17 | Point of Sale (POS) CHEVRON 0094405 1501 HERNDON RD CERES CAUS | | -20.06 | 86.27 |
| | 08/18 | Point of Sale (POS) SMITH'S RENT A 3160 SANTA ROSA AVENUE 7075847900 CAUS | | -68.11 | 18.16 |
| | 08/18 | Transfer to Checking 423023 TFR FROM SHARES 692013- 0 SMITH'S RENT A 3160 SANTA ROSA AVENUE 7075847900 CAUS | 0.24 | | 18.40 |
| 08/18 | 08/17 | Point of Sale (POS) 76 3500 MT DIABLO LAFAYETTE CAUS | | -11.20 | 7.20 |
| | 08/19 | Point of Sale (POS) SMITH'S RENT A 3160 SANTA ROSA AVENUE 7075847900 CAUS | | -68.11 | -60.91 |
| | 08/19 | Deposit SMITH'S RENT A 3160 SANTA ROSA AVENUE 7075847900 CAUS | 200.00 | | 139.09 |
| | 08/19 | Point of Sale (POS) SMITH'S RENT A 3160 SANTA ROSA AVENUE 7075847900 CAUS | | -8.01 | 131.08 |
| | 08/20 | ACH WAL-MART ASSOCS | 248.96 | | 380.04 |
| | 08/20 | Online Banking or ATM Transfer TFR TO SHARES 692013- 0 | | -148.96 | 231.08 |
| | 08/20 | Point of Sale (POS) 329611 SAFEWAY #0956 SANTA ROSA CAUS | | -19.93 | 211.15 |
| | 08/20 | Point of Sale (POS) 680130 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -16.94 | 194.21 |
| 08/21 | 08/20 | Point of Sale (POS) MED*WWW.MEDIXSE 560 Village Blvd. 800-5004325 FLUS | | -4.95 | 189.26 |
| | 08/22 | Point of Sale (POS) 290619 SAFEWAY #0956 SANTA ROSA CAUS | | -10.98 | 178.28 |
| | 08/23 | Online Banking or ATM Transfer TFR FROM SHARES 692013- 0 | 143.96 | | 322.24 |
| 08/24 | 08/23 | Point of Sale (POS) AWESOME REI LLC 1000 JOHNNIE DODDS BLVDMOUNT PLEASANSCUS | | -97.00 | 225.24 |
| | 08/24 | Point of Sale (POS) 880340 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -16.94 | 208.30 |
| | 08/24 | Point of Sale (POS) 739649 SAFEWAY #0956 SANTA ROSA CAUS | | -13.76 | 194.54 |
| 08/24 | 08/23 | Deposit SUPERWELLNESSPR 557 GRAND CONCOURSE STE866-2039210 NYUS | 4.97 | | 199.51 |
| 08/24 | 08/23 | Point of Sale (POS) SUPERWELLNESSPR 557 GRAND CONCOURSE STE866-2039210 NYUS | | -4.97 | 194.54 |
| 08/25 | 08/23 | Point of Sale (POS) STARBUCKS STORE 269 Aviation Blvd. SANTA ROSA CAUS | | -2.45 | 192.09 |
| | 08/25 | Electronic Transaction ACH DEBIT- STAPLES DESC:ONLINE PMT | | -28.00 | 164.09 |
| | 08/25 | Point of Sale (POS) TURN-KEY SYSTEM 8799 BALBOA SUITE 120 8665982030 CAUS | | -1.97 | 162.12 |
| | 08/25 | Point of Sale (POS) 827448 MCDONALD'S F211 879 HOPPER AVE SANTA ROSA CAUS | | -1.09 | 161.03 |
| | 08/25 | Point of Sale (POS) 484860 SAFEWAY #0956 SANTA ROSA CAUS | | -3.38 | 157.65 |
| | 08/25 | Point of Sale (POS) 492040 SAFEWAY #0956 SANTA ROSA CAUS | | -36.99 | 120.66 |
| | 08/26 | Point of Sale (POS) 975964 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -16.94 | 103.72 |
| 08/27 | 08/26 | Point of Sale (POS) MCAFEE *WWW.MCA 5000 Headquarters Drive866-622-3911 TXUS | | -39.99 | 63.73 |
| | 08/27 | Point of Sale (POS) 725511 WHOLEFDS 390 CODDINGT SANTA ROSA CAUS | | -5.50 | 58.23 |
| 08/28 | 08/27 | Point of Sale (POS) WINRED* TRUMP M 1776 Wilson BlvdSuite 58888730074 VAUS | | -5.00 | 53.23 |
| 08/29 | 08/28 | Point of Sale (POS) NUTRITION & HEA 14 W Mount Vernon Place800-5391966 MDUS | | -37.00 | 16.23 |
| | 08/29 | Deposit 1373 PATELCO CREDIT 1965 CLEVELAND AVD SANTA ROSA CAUS | 40.00 | | 56.23 |
| | 08/29 | Point of Sale (POS) 193980 SAFEWAY #0956 SANTA ROSA CAUS | | -14.73 | 41.50 |
| | 08/29 | Point of Sale (POS) 242495 ROTTEN ROBBIE # 2515 GUERNEVILLE RD SANTA ROSA CAUS | | -16.94 | 24.56 |
| | 08/30 | Point of Sale (POS) 618108 SAFEWAY #0956 SANTA ROSA CAUS | | -6.00 | 18.56 |
| | 08/31 | Electronic Transaction ACH DEPOSIT: Speedy #94 94 DESC:FUNDING | 255.00 | | 273.56 |
| 08/31 | 08/30 | Point of Sale (POS) WINRED* TRUMP M 1776 Wilson BlvdSuite 58888730074 VAUS | | -5.00 | 268.56 |
| | 08/31 | Point of Sale (POS) 469369 SAFEWAY FUEL157 SANTA ROSA CAUS | | -24.86 | 243.70 |
| | 08/31 | CHECK # 102 Trace # 0091072516 | | -30.00 | 213.70 |

|  FREE CHECKING - Suffix: 10 (continued) | | | | | |
|---|--------|------------|----------------------------------|--------|-------------------------------|
| | | | Ending Balance | | \$213.70 |
| Total Deposits | | \$3,651.09 | Average Daily Balance | | \$343.63 |
| Total Withdrawals | | \$3,748.89 | Maintenance Charges | | \$0.00 |
| Total Paid NSF Fees This Period | | \$0.00 | Total Paid NSF Fees Year-to-Date | | \$252.00 |
| CHECKS CLEARED | | | Total Number of Checks Paid: 1 | | Total Checks Cleared: \$30.00 |
| Check # | Amount | Trace # | Check # | Amount | Trace # |
| 102 | 30.00 | 0091072516 | | | |

|  PERSONAL LOAN - Suffix: 02 | | | | | |
|---|--|-------------------|--------------------|------------|------------|
| | | Beginning Balance | | \$1,646.31 | |
| | | Ending Balance | | \$1,646.31 | |
| Annual Percentage Rate | | 9.4000% | Loan Add On | | \$0.00 |
| Principal Paid | | \$0.00 | Payment Due Date | | 07/31/2020 |
| Unpaid Late Charge | | \$0.00 | Amount Past Due | | \$184.18 |
| Year-to-Date Finance Charge | | \$77.19 | Amount Current Due | | \$92.09 |
| Periodic Finance Charge | | \$0.00 | Total Payment Due | | \$276.27 |

|  PERSONAL LOAN - Suffix: 03 | | | | | |
|---|--|-------------------|--------------------|----------|------------|
| | | Beginning Balance | | \$343.32 | |
| | | Ending Balance | | \$343.32 | |
| Annual Percentage Rate | | 0.0000% | Loan Add On | | \$0.00 |
| Principal Paid | | \$0.00 | Payment Due Date | | 07/31/2020 |
| Unpaid Late Charge | | \$0.00 | Amount Past Due | | \$83.34 |
| Year-to-Date Finance Charge | | \$0.00 | Amount Current Due | | \$41.67 |
| Periodic Finance Charge | | \$0.00 | Total Payment Due | | \$125.01 |

|  2020 YEAR TO DATE TAX SUMMARY | | | | | |
|--|---------------------|---------------------|-----------------------|----------------------|-----------------------|
| IRA YTD Dividends | Other YTD Dividends | Total YTD Dividends | State YTD Withholding | Fed. YTD Withholding | Total YTD Forfeitures |
| \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 | \$0.00 |

Total YTD Finance Charge Paid: \$77.19

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFERS TO OR FROM YOUR DEPOSIT ACCOUNTS
Please call us toll-free at 800.358.8228 or write us at Patelco Credit Union, PO Box 8020, Pleasanton, CA 94588-8601 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. 1) Tell us your name and account number (if any). 2) Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. 3) Tell us the dollar amount of the suspected error. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.