

INSIGHT VISA® PREPAID RELOADABLE CARD

Ebony Powe

956 Fianza Ave, Apt 111

Sacramento, CA 95815

Account Statement

Account Number: 499115794038

Statement Period: September 2020 (September 01, 2020 - September 30, 2020)

Account Summary

Fees Year to Date: \$500.45

Beginning Balance on September 01, 2020	\$0.70
Deposits	\$99.00
ATM Withdrawals	\$63.00
Purchases	\$22.11
Adjustments	-\$0.09
Transfers	\$0.00
Fees (for this period)	\$13.50
Ending Balance on September 30, 2020	\$1.00

Transactions

<u>Date</u>	<u>Description</u>	<u>Type</u>	<u>Amount</u>
09/02/2020	ROBINHOOD, Funds , 776984874	Adjustment	-\$0.09
09/26/2020	Visa Money Transfer - Powe Ebony - Other Debit	Payment	\$99.00
09/26/2020	Purchase Decline Fee PP*DOORDASH PANDAEXPR 4029357733 CAUS	Fee	-\$1.00

09/26/2020	Purchase Decline Fee NETFLIX.COM NETFLIX.COM CAUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee PP*DOORDASH LO-LOSCHI 4029357733 CAUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee NETFLIX.COM NETFLIX.COM CAUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee Netflix.com 408-5403700 CAUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee Netflix.com 866-5797172 CAUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee Netflix.com 408-5403700 CAUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee Netflix.com 408-5403700 CAUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee Netflix.com 866-5797172 CAUS	Fee	-\$1.00
09/26/2020	ACH Debit Return Fee	Fee	-\$5.00
09/26/2020	Purchase Decline Fee PP*DOORDASH PANDAEXPR 4029357733 CAUS	Fee	-\$1.00
09/26/2020	Domestic ATM Decline Fee 1175 E. FLAMINGO ROAD LAS VEGAS NVUS	Fee	-\$1.00
09/26/2020	Domestic ATM Decline Fee 1175 E. FLAMINGO ROAD LAS VEGAS NVUS	Fee	-\$1.00
09/26/2020	Purchase Decline Fee	Fee	\$1.00
09/26/2020	Purchase Decline Fee	Fee	\$1.00
09/26/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	Live Agent Customer Service Call Fee	Fee	-\$1.00
09/27/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	Domestic ATM Decline Fee	Fee	\$1.00
09/27/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	Domestic ATM Decline Fee	Fee	\$1.00
09/27/2020	Purchase Decline Fee	Fee	\$1.00
09/27/2020	ATM withdrawal or Cash Advance UNIVERSITY A- 2748311175 E, GAS NVUS,	Pulse Settlement	-\$63.00

09/27/2020	Domestic ATM Withdrawal Fee 09/27/2020 1175 E. FLAMINGO ROAD LAS VEGAS NVUS	Fee	-\$2.50
09/27/2020	PIN Transaction Fee (Domestic) 09/27/2020 1040 E FLAMINGO RD #E LAS VEGAS NVUS	Fee	-\$2.00
09/27/2020	OMO FLAMINGO STORE 001097, LAS VEGAS, NVUS	Pulse Settlement	-\$10.64
09/28/2020	Purchase Decline Fee NETFLIX.COM NETFLIX.COM CAUS	Fee	-\$1.00
09/28/2020	SHELL SERVICE STATION, LAS VEGAS, NVUS	Interlink Settlement	-\$9.99
09/28/2020	ARCO #42891 AMPM, LAS VEGAS, NVUS	Interlink Settlement	-\$1.48
09/28/2020	PIN Transaction Fee (Domestic) 09/28/2020 SHELL SERVICE STATION LAS VEGAS NVUS	Fee	-\$2.00

Additional Information

For questions regarding account history, notice of errors, or preauthorized transfers:

Call: 1-888-572-8472

Email: customerservicehelpdesk@insightcards.com

Write: Insight-GPR-RB-RT#071025797 • P.O. Box 5100 • Pasadena, CA 91117

In case of errors or questions about your Card or if any Activity Report shows transactions that you did not make, call us at 1.888.572.8472 or fax us at 1.866.354.5673 or write us at Attn: Customer Service, P.O. Box 5100, Pasadena, CA 91117 as soon as you can. We must hear from you no later than 60 calendar days after the suspected error occurred and then was credited or debited to your Card. You will need to tell us:

- Your name and Card number.
- Describe the error or the transaction you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

If you tell us orally, we may require that you send us your complaint or question in writing within 10 Business Days. We will determine whether an error occurred within 10 Business Days (20 Business Days if the transfer involved a new Card) after we hear from you and will correct any error promptly. If we need more time, however, we may take up to 45 days (90 days if the transfer involved a new Card, a point-of-sale transaction, or a foreign-initiated transfer) to investigate your complaint or question. If we decide to do this, and your account is registered with us, we will credit your Card within 10 Business Days (20 Business Days if the transfer involved a new Card) for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.