

Wells Fargo Everyday Checking

October 6, 2020 ■ Page 1 of 7



SHALAYNA TANKSLEY
505 GLORIA WAY
BENICIA CA 94510-2611

Questions?

Available by phone 24 hours a day, 7 days a week:

Telecommunications Relay Services calls accepted

1-800-TO-WELLS (1-800-869-3557)

TTY: 1-800-877-4833

En español: 1-877-727-2932

Online: wellsfargo.com

Write: Wells Fargo Bank, N.A. (114)
P.O. Box 6995
Portland, OR 97228-6995

You and Wells Fargo

Thank you for being a loyal Wells Fargo customer. We value your trust in our company and look forward to continuing to serve you with your financial needs.

Account options

A check mark in the box indicates you have these convenient services with your account(s). Go to wellsfargo.com or call the number above if you have questions or if you would like to add new services.

| | | | |
|--------------------|-------------------------------------|-----------------------|-------------------------------------|
| Online Banking | <input checked="" type="checkbox"/> | Direct Deposit | <input checked="" type="checkbox"/> |
| Online Bill Pay | <input type="checkbox"/> | Auto Transfer/Payment | <input type="checkbox"/> |
| Online Statements | <input checked="" type="checkbox"/> | Overdraft Protection | <input checked="" type="checkbox"/> |
| Mobile Banking | <input checked="" type="checkbox"/> | Debit Card | <input type="checkbox"/> |
| My Spending Report | <input checked="" type="checkbox"/> | Overdraft Service | <input type="checkbox"/> |



IMPORTANT ACCOUNT INFORMATION

Please review an important message about changes we are making to your Everyday Checking account below your transaction detail.

Statement period activity summary

| | |
|-------------------------------|----------------|
| Beginning balance on 9/5 | \$323.78 |
| Deposits/Additions | 1,659.24 |
| Withdrawals/Subtractions | - 1,941.86 |
| Ending balance on 10/6 | \$41.16 |

Account number: **2682622937**

SHALAYNA TANKSLEY

California account terms and conditions apply

For Direct Deposit use

Routing Number (RTN): 121042882

Overdraft Protection

Your account is linked to the following for Overdraft Protection:

- Savings - 000007996417486



Transaction history

| <i>Date</i> | <i>Check Number</i> | <i>Description</i> | <i>Deposits/ Additions</i> | <i>Withdrawals/ Subtractions</i> | <i>Ending daily balance</i> |
|-------------|---------------------|--|----------------------------|----------------------------------|-----------------------------|
| 9/8 | | Money Transfer authorized on 09/05 From Shalayna Tanksley CA S00460249270250965 Card 2260 | 89.64 | | |
| 9/8 | | Cic of CA Cic CA Lbp 200904 27940B31706829 Shalayna Tanksley | 150.00 | | |
| 9/8 | | Purchase Return authorized on 09/08 Google *Google Pla G.CO/Helppay# CA S620252548495322 Card 2260 | 7.67 | | |
| 9/8 | | Recurring Payment authorized on 09/03 Google*Ionitech Internet CA S580248045334024 Card 2260 | | 1.49 | |
| 9/8 | | Purchase authorized on 09/04 Kindle Svcs*Mu5Ot6 866-321-8851 WA S460248614884569 Card 2260 | | 0.99 | |
| 9/8 | | Purchase authorized on 09/04 Skinnyfit.Com 888-862-1758 CA S300248654588869 Card 2260 | | 79.90 | |
| 9/8 | | Zelle to Tanksley Cynthia on 09/05 Ref #Rp08Sg2Flp | | 100.00 | |
| 9/8 | | Purchase authorized on 09/05 Dave Inc Los Angeles CA S00380249384933678 Card 2260 | | 1.00 | |
| 9/8 | | Purchase authorized on 09/05 Instacart Httpsinstacar CA S580249737998614 Card 2260 | | 100.18 | |
| 9/8 | | Purchase authorized on 09/06 Sp * Lume Deodoran Httpslumedeod MN S580250640211029 Card 2260 | | 36.81 | |
| 9/8 | | Purchase authorized on 09/06 Flo Vitamins Flovitamins.C CA S380250772490109 Card 2260 | | 27.08 | |
| 9/8 | | Purchase authorized on 09/06 Google *Google Pla G.CO/Helppay# CA S380251020395989 Card 2260 | | 7.67 | |
| 9/8 | | Purchase authorized on 09/06 Google*Google Play Internet CA S580251038125006 Card 2260 | | 3.99 | |
| 9/8 | | Recurring Payment authorized on 09/07 NAT*Yourscoreandmo 800-4070043 CA S460251339265422 Card 2260 | | 39.94 | |
| 9/8 | | Purchase authorized on 09/07 Tophatt118219730 888-502-5501 CA S300251566797420 Card 2260 | | 10.92 | |
| 9/8 | < | Business to Business ACH Debit - Truebill Truebill P St-T7J2S3N0V4V8 Truebill Inc | | 4.00 | |
| 9/8 | | Digit.CO Savings 1Fog8Lynkzcfblk Shalayna Tanksley | | 2.64 | |
| 9/8 | | Save As You Go Transfer Debit to Xxxxxxxx7486 | | 9.00 | 145.48 |
| 9/9 | | Money Transfer authorized on 09/09 From Dave Inc CA S00380253843205822 Card 2260 | 50.00 | | |
| 9/9 | | Albert Savings D EDI Pymnts 26857782 Shalayna Tanksley | | 11.00 | |
| 9/9 | | Digit.CO Savings 1Kgks-Bjiawrjbi Shalayna Tanksley | | 2.10 | 182.38 |
| 9/10 | | Recurring Payment authorized on 09/08 Yourscoreandmore.C 888-530-4278 CA S460252343826003 Card 2260 | | 1.50 | |
| 9/10 | | Purchase authorized on 09/09 WWW.Hairizonbeauty WWW.Hairizonb NC S460253443203391 Card 2260 | | 12.86 | |
| 9/10 | | Possible Finance Payment 6886781Ce3Ac485 Shalayna Tanksley | | 19.14 | |
| 9/10 | | Save As You Go Transfer Debit to Xxxxxxxx7486 | | 1.00 | 147.88 |
| 9/11 | | RTP From Hello Digit, Inc. on 09/11 Ref#20200911021000021P1Brjpm00030025468 Digit Instant Transfer | 4.97 | | |
| 9/11 | | Purchase authorized on 09/10 Discord* Serverboo Httpsdiscorda CA S380254830181149 Card 2260 | | 8.34 | |
| 9/11 | | Purchase authorized on 09/10 Microsoft*Xbox Msbill.Info WA S380254854138661 Card 2260 | | 7.99 | |
| 9/11 | | Comenity Pay VI Web Pymt 091020 P20254786346357 Shalayna M Tanksley | | 35.00 | |
| 9/11 | | Ace Cash Express Loanpaymnt 091020 000000029441403 20000559921410000 | | 145.80 | |
| 9/11 | | Overdraft Protection From 7996417486 | 32.00 | | -12.28 |
| 9/14 | | Overdraft Fee for a Transaction Posted on 09/11 \$145.80 Ace Cash Express Loanpaymnt 091020 000000029441 403 20000559921410000 | | 35.00 | |
| 9/14 | | Recurring Payment authorized on 09/11 Amazon Prime*Mu8C7 Amzn.Com/Bill WA S380256203288885 Card 2260 | | 14.08 | -61.36 |



Transaction history (continued)

| Date | Check Number | Description | Deposits/ Additions | Withdrawals/ Subtractions | Ending daily balance |
|------|--------------|--|------------------------|------------------------------|-------------------------|
| 9/15 | | Overdraft Fee for a Transaction Posted on 09/14 \$14.08 Recurring Payment Authori Zed on 09/11 Amazon Prime*Mu8C7 Amzn.Com | | 35.00 | |
| 9/15 | | Recurring Payment authorized on 09/11 Google *Google Pla 855-836-3987 CA S380255688933916 Card 2260 | | 1.99 | |
| 9/15 | | Recurring Payment authorized on 09/11 Google *Google Sto 855-836-3987 CA S300255699932206 Card 2260 | | 2.99 | -101.34 |
| 9/18 | | Money Transfer authorized on 09/18 From Possible Finance TX S00460262561410971 Card 2260 | 125.00 | | |
| 9/18 | | Recurring Payment authorized on 09/16 Yourscoreandmore.C 888-530-4278 CA S580260350982065 Card 2260 | | 1.50 | |
| 9/18 | | Vbs Loan at Last 8446768550 200917 7205494 Shalayna Tanksley | | 56.65 | -34.49 |
| 9/21 | | Overdraft Fee for a Transaction Posted on 09/18 \$56.65 Vbs Loan at Last 8446768550 200917 7205494 Shalayna Tanksley | | 35.00 | |
| 9/21 | | Recurring Payment authorized on 09/18 Dollarshaveclubus 800-3727797 CA S380263073291495 Card 2260 | | 42.92 | -112.41 |
| 9/22 | | United Cerebral Payroll OZg96 00660Pnc1 Tanksley, Shalayna M | 380.01 | | |
| 9/22 | | Creditninja Dep Advance 200922 Plm1578312 Shalayna Tanksley | 255.00 | | |
| 9/22 | | Money Transfer authorized on 09/22 From Shalayna Tanksley CA S00460267032002420 Card 2260 | 19.70 | | |
| 9/22 | | Purchase authorized on 09/22 Dave Inc Los Angeles CA S00380266460659276 Card 2260 | | 58.99 | |
| 9/22 | | Cic of CA Cic CA Lbp 200921 27940B31746910 Shalayna Tanksley | | 176.47 | |
| 9/22 | | Digit.CO Subscriptn 2O3lyxcraz1Bq5K Shalayna Tanksley | | 5.00 | |
| 9/22 | | Save As You Go Transfer Debit to Xxxxxxxxxx7486 | | 1.00 | 300.84 |
| 9/23 | | Recurring Payment authorized on 09/18 Dis*Disney Movie C 800-362-4587 CA S300262324029660 Card 2260 | | 38.35 | |
| 9/23 | | Purchase authorized on 09/22 Uber Trip Help.Uber.Com CA S580267007838441 Card 2260 | | 20.96 | |
| 9/23 | | Purchase authorized on 09/22 Amazon Music*M42M3 888-802-3080 WA S300267018668662 Card 2260 | | 14.99 | |
| 9/23 | | Purchase authorized on 09/22 Prime Video*M43Ex5 888-802-3080 WA S300267045847316 Card 2260 | | 9.99 | |
| 9/23 | | Purchase authorized on 09/23 Dollar Tr 856 Southamp Benicia CA P00000000481039018 Card 2260 | | 51.27 | |
| 9/23 | | Digit.CO Savings 2Uzo7Kqzbbv5Xen Shalayna Tanksley | | 25.50 | |
| 9/23 | | Save As You Go Transfer Debit to Xxxxxxxxxx7486 | | 4.00 | 135.78 |
| 9/24 | | Digit.CO Savings 2Zoffrtzwwysj5O Shalayna Tanksley | | 12.45 | 123.33 |
| 9/25 | | Recurring Payment authorized on 09/23 Google *Pandora 855-836-3987 CA S380268144591947 Card 2260 | | 9.99 | |
| 9/25 | | Recurring Payment authorized on 09/24 Yourscoreandmore.C 855-4876779 CA S580268343466457 Card 2260 | | 1.50 | |
| 9/25 | | Purchase authorized on 09/24 Audible*M44IN9721 Amzn.Com/Bill NJ S580268702761944 Card 2260 | | 14.95 | |
| 9/25 | | Digit.CO Savings 246K9Evlk6Uwok5 Shalayna Tanksley | | 9.39 | |
| 9/25 | | Save As You Go Transfer Debit to Xxxxxxxxxx7486 | | 1.00 | 86.50 |
| 9/28 | | Money Transfer authorized on 09/25 From Dave Inc CA S00460270090772957 Card 2260 | 75.00 | | |
| 9/28 | | Zelle From Cynthia LA Nell Tanksley on 09/28 Ref # 0Bn0Jb7Ck6IN for Loving ME | 40.00 | | |
| 9/28 | | Recurring Payment authorized on 09/24 Google*Robokiller Internet CA S460268795244564 Card 2260 | | 2.99 | |
| 9/28 | | Purchase authorized on 09/26 Paypal *Spotifyusa 402-935-7733 NY S300270264204342 Card 2260 | | 9.99 | |
| 9/28 | | Recurring Payment authorized on 09/26 Doordash Dashpass WWW.Doordash. CA S460271070406424 Card 2260 | | 9.99 | |
| 9/28 | | Recurring Payment authorized on 09/26 Hlu*Hulu 113451495 Hulu.Com/Bill CA S580271213176281 Card 2260 | | 5.99 | |
| 9/28 | | Purchase authorized on 09/27 Pch*Classmates.Com 206-3015900 WA S460271282867620 Card 2260 | | 18.00 | |
| 9/28 | | Purchase authorized on 09/27 Instacart Httpsinstacar CA S380271699250509 Card 2260 | | 55.00 | |



Transaction history (continued)

| Date | Check Number | Description | Deposits/ Additions | Withdrawals/ Subtractions | Ending daily balance |
|-------------------------------|--------------|--|------------------------|------------------------------|-------------------------|
| 9/28 | | Purchase authorized on 09/27 Instacart Httpsinstacar CA S580271709653088 Card 2260 | | 47.00 | |
| 9/28 | | Save As You Go Transfer Debit to XXXXXXXXXXXX7486 | | 4.00 | 48.54 |
| 9/29 | | RTP From Hello Digit, Inc. on 09/29 Ref#20200929021000021P1Brjpm00000003601 Travel | 15.62 | | |
| 9/29 | | RTP From Hello Digit, Inc. on 09/29 Ref#20200929021000021P1Brjpm00530003065 Retirement | 14.38 | | |
| 9/29 | | Digit.CO Instantfee 3Ld6Oqvtr8H2R7R Shalayna Tanksley | | 0.99 | |
| 9/29 | | Digit.CO Instantfee 3Ldutm5Qh0Uisua Shalayna Tanksley | | 0.99 | 76.56 |
| 10/1 | | Earnin to Tip Jar xxxxx3255 Shalayna Tanksley | | 10.00 | |
| 10/1 | | Digit.CO Savings 3Yqzaihwbm7Usj Shalayna Tanksley | | 2.55 | 64.01 |
| 10/2 | | Albert Savings W EDI Pymnts 27892339 Shalayna Tanksley | 22.00 | | |
| 10/2 | | Albert Genius EDI Pymnts Payment_4536816 Shalayna Tanksley | | 4.00 | |
| 10/2 | | Digit.CO Savings 3D6A2Flyvgtcofe Shalayna Tanksley | | 1.32 | 80.69 |
| 10/5 | | Ace Cash Express Loanpaymnt 100220 000000029582672 20000562426400000 | 100.00 | | |
| 10/5 | | RTP From Hello Digit, Inc. on 10/05 Ref#20201005021000021P1Brjpm00550010577 Digit Instant Transfer | 12.37 | | |
| 10/5 | | Recurring Payment authorized on 09/30 Google*Starz Internet CA S580275038836520 Card 2260 | | 8.99 | |
| 10/5 | | Purchase authorized on 10/01 Kindle Svcs*Mk3Br1 866-321-8851 WA S580276162989053 Card 2260 | | 0.99 | |
| 10/5 | | Recurring Payment authorized on 10/01 Google*Bet Play Internet CA S380276212441864 Card 2260 | | 9.99 | |
| 10/5 | | Purchase authorized on 10/02 Instacart Httpsinstacar CA S580276736263362 Card 2260 | | 13.17 | |
| 10/5 | | Purchase authorized on 10/02 Cute Order.Wish. 800-266-0172 CA S380277152530523 Card 2260 | | 1.00 | |
| 10/5 | | Recurring Payment authorized on 10/03 Netflix.Com 408-5403700 CA S580277401932304 Card 2260 | | 12.99 | |
| 10/5 | | Purchase authorized on 10/03 Prime Video*Mk6Zr2 888-802-3080 WA S380278009018270 Card 2260 | | 9.99 | |
| 10/5 | | Recurring Payment authorized on 10/03 Google *Ionitech 855-836-3987 CA S300278045320109 Card 2260 | | 1.49 | |
| 10/5 | | Recurring Payment authorized on 10/03 Microsoft*Ultimate Msbill.Info WA S580278146618633 Card 2260 | | 14.99 | |
| 10/5 | | Purchase authorized on 10/04 Instacart Httpsinstacar CA S380278570103558 Card 2260 | | 3.40 | |
| 10/5 | | Purchase authorized on 10/04 Skinnyfit.Com 888-862-1758 CA S300278686407623 Card 2260 | | 69.41 | |
| 10/5 | | Vbs Loan at Last 8446768550 201002 7205495 Shalayna Tanksley | | 56.65 | |
| 10/5 | | Overdraft Protection From 7996417486 | 10.00 | | 0.00 |
| 10/6 | | Overdraft Fee for a Transaction Posted on 10/05 \$56.65 Vbs Loan at Last 8446768550 201002 7205495 Shalayna Tanksley | | 35.00 | |
| 10/6 | | RTP From Hello Digit, Inc. on 10/06 Ref#20201006021000021P1Brjpm00000015598 Digit Instant Transfer | 4.70 | | |
| 10/6 | | Money Transfer authorized on 10/06 From Shalayna Tanksley CA S00300281035285020 Card 2260 | 251.18 | | |
| 10/6 | | Zelle to Tanksley Cynthia on 10/06 Ref #Rp08Z2Nddt | | 179.72 | 41.16 |
| Ending balance on 10/6 | | | | | 41.16 |
| Totals | | | \$1,659.24 | \$1,941.86 | |

The Ending Daily Balance does not reflect any pending withdrawals or holds on deposited funds that may have been outstanding on your account when your transactions posted. If you had insufficient available funds when a transaction posted, fees may have been assessed.

< **Business to Business ACH:** If this is a business account, this transaction has a return time frame of one business day from post date. This time frame does not apply to consumer accounts.



Summary of Overdraft and Returned Item Fees

| | <i>Total this statement period</i> | <i>Total year-to-date</i> |
|--------------------------|------------------------------------|---------------------------|
| Total Overdraft Fees | \$140.00 | \$280.00 |
| Total Returned Item Fees | \$0.00 | \$0.00 |

Year-to-date totals reflect fees assessed or reversed since the first full statement period of the calendar year. Negative values indicate that fee reversals exceed fees assessed.

Summary of Overdraft Rewind [®] Benefits

| | <i>Total this statement period</i> | <i>Total year-to-date</i> |
|---|------------------------------------|---------------------------|
| Total Number of Overdraft, Returned Item and Overdraft Protection Fees Waived or Refunded | 1 | 6 |
| Total Amount of Overdraft, Returned Item and Overdraft Protection Fees Waived or Refunded | \$35.00 | \$210.00 |

Year-to-date totals reflect fees waived since the first full statement period of the calendar year. Amounts shown do not include any additional waivers and refunds of Overdraft Protection Advance Fees due to advances from credit cards.

Monthly service fee summary

For a complete list of fees and detailed account information, see the disclosures applicable to your account or talk to a banker. Go to wellsfargo.com/feefaq for a link to these documents, and answers to common monthly service fee questions.

| Fee period 09/05/2020 - 10/06/2020 | Standard monthly service fee \$10.00 | You paid \$0.00 |
|---|--------------------------------------|--|
| How to avoid the monthly service fee | Minimum required | This fee period |
| Have any ONE of the following account requirements | | |
| · Minimum daily balance | \$1,500.00 | -\$112.41 <input type="checkbox"/> |
| · Total amount of qualifying direct deposits | \$500.00 | \$907.01 <input checked="" type="checkbox"/> |
| · Total number of posted debit card purchases or posted debit card payments of bills in any combination | 10 | 47 <input checked="" type="checkbox"/> |
| · Age of primary account owner | 17 - 24 | <input type="checkbox"/> |
| · The fee is waived when the account is linked to a Wells Fargo Campus ATM or Campus Debit Card | | |

RC/RC

IMPORTANT ACCOUNT INFORMATION:

Your options to avoid the Everyday Checking account monthly service fee are changing.

Effective with the fee period beginning after October 8, 2020, the option to avoid the \$10 monthly service fee with 10 or more posted debit card transactions will no longer be available, and the minimum daily balance option will be lowered to \$500. Once these changes are effective, the monthly service fee can be avoided with ONE of the following options each fee period:

- Maintain a \$500 minimum daily balance
- \$500 or more in total qualifying direct deposits*
- Linked to a Wells Fargo Campus ATM or Campus Debit Card**
- Primary account owner is 17 through 24 years old***

If you do not meet one of the options above each fee period, the monthly service fee will be charged for fee periods ending on or after November 9, 2020.

Fee Period:

The fee period is the period used to calculate the monthly service fee. Your statement includes a monthly service fee summary with the dates of your fee period. The monthly service fee summary is also available through Wells Fargo Online[®] or Wells Fargo Mobile[®].



What remains the same:

- You can continue to use your debit card.
- The Consumer Account Fee and Information Schedule and the Deposit Account Agreement, as amended, continue to apply.

If you have questions about these changes, please contact your local banker or call the number listed on this statement.

Thank you for banking with Wells Fargo. We appreciate your business.

*A qualifying direct deposit is a direct deposit of your salary, pension, Social Security, or other regular monthly income electronically deposited through the Automated Clearing House (ACH) network to this checking account by your employer or an outside agency. Transfers from one account to another, mobile deposits, or deposits made at a banking location or ATM do not qualify as a direct deposit. If at any time the direct deposit discontinues, we will look back 65 days to see if you met the direct deposit requirements before a monthly service fee is charged.

**Wells Fargo Campus ATM and Campus Debit Cards are available for students, faculty and staff of colleges and universities that participate in the Wells Fargo Campus Card (SM) program. Ask a banker for additional details about participating colleges and universities. Your checking account will receive a monthly service fee waiver within 45 days of linking your Campus Card to that account.

***Primary account owner is an individual that has tax responsibility for the account. On the primary account owner's 25th birthday, the account will automatically be subject to the then current monthly service fee unless you meet one of the other options to avoid the monthly service fee.



IMPORTANT ACCOUNT INFORMATION

IMPORTANT ACCOUNT INFORMATION

Regulation D and Wells Fargo withdrawal and transfer restrictions on all savings accounts have been discontinued.

The Federal Reserve Board recently removed Regulation D's six transaction limit on certain withdrawals and transfers from savings accounts, and allowed banks to suspend enforcement of that limit at each bank's discretion. Your Deposit Account Agreement states that both Regulation D and Wells Fargo limit certain types of withdrawals and transfers from a savings account to a combined total of six per monthly fee period. This message is to advise you that these limits were removed in May 2020. We have also discontinued charging the related excess activity fees, and have ceased account conversions and account closures related to the six withdrawal or transfer limit.

While it will take a period of time to update our disclosures and other materials, the changes described above apply to your account immediately and allow you to make withdrawals and transfers, including online and mobile, from your savings account without regard to the previous limit of six transactions. If you have any questions about your account, please call the phone number at the top of your statement or visit your Wells Fargo branch.



Worksheet to balance your account

Follow the steps below to reconcile your statement balance with your account register balance. Be sure that your register shows any interest paid into your account and any service charges, automatic payments or ATM transactions withdrawn from your account during this statement period.

A Enter the ending balance on this statement. \$ _____

B List outstanding deposits and other credits to your account that do not appear on this statement. Enter the total in the column to the right.

| Description | Amount |
|--------------|-----------------|
| | |
| | |
| | |
| | |
| | |
| Total | \$ _____ |

+ \$ _____

C Add **A** and **B** to calculate the subtotal. = \$ _____

D List outstanding checks, withdrawals, and other debits to your account that do not appear on this statement. Enter the total in the column to the right.

| Number/Description | Amount |
|--------------------|-----------------|
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| | |
| Total | \$ _____ |

- \$ _____

E Subtract **D** from **C** to calculate the adjusted ending balance. This amount should be the same as the current balance shown in your register. = \$ _____

General statement policies for Wells Fargo Bank

- **To dispute or report inaccuracies in information we have furnished to a Consumer Reporting Agency about your accounts.** You have the right to dispute the accuracy of information that Wells Fargo Bank, N.A. has furnished to a consumer reporting agency by writing to us at Overdraft Collection and Recovery, P.O. Box 5058, Portland, OR 97208-5058. Please describe the specific information that is inaccurate or in dispute and the basis for the dispute along with supporting documentation. If you believe the information furnished is the result of identity theft, please provide us with an identity theft report.
- **In case of errors or questions about your electronic transfers,** telephone us at the number printed on the front of this statement or write us at Wells Fargo Bank, P.O. Box 6995, Portland, OR 97228-6995 as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.
 1. Tell us your name and account number (if any).
 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

