



Bank Account Statement

Customer Support

1 (855) 545-4380

support@lili.co

Natalie Stuart
712 w birch ave
clovis, CA 93611

Account Number 260101683514
Statement Period 1 September, 2020 - 30 September, 2020

Summary	Amount
Beginning balance on 1 September, 2020	\$0.00
Deposits and other credits	\$0.00
Withdrawals and other debits	\$0.00
Fees	\$0.00
Lili Rewards	\$0.00
Ending balance on 30 September, 2020	\$0.00

Activity

Date	Description	Amount	Balance
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Information About Your Right to Dispute Errors

In case of errors or questions about your electronic transactions, call 1-855-545-4380 or send an email at support@lili.co if you think your statement or receipt is wrong or if you need more information about a transaction listed in the statement or receipt. We must allow you to report an error until sixty (60) days after the earlier of the date you electronically accessed your Lili Bank Account, if the error could be viewed in your electronic history, or the date Lili sent the FIRST written history on which the error appeared. You may request a written history of your transactions at any time by calling 1-855-545-4380 or send an email at support@lili.co. You will need to provide us:

1. Your name, Lili Bank Account number and/or 16-digit Card number
2. Why you believe there is an error, and the dollar amount involved
3. Approximately when the error took place

If you provide this information orally, we may require that you send your complaint or question in writing within ten (10) business days. We will determine whether an error occurred within ten (10) business days after we hear from you and will correct any error promptly. If we need more time, however, we may take up to forty-five (45) days to investigate your complaint or question. If we decide to do this, we will credit your Lili Bank Account within ten (10) business days

for the amount you think is in error, so that you will have use of the money during the time it takes to complete the investigation. If we ask you to put your complaint or question in writing and you do not provide it within ten (10) business days, we may not credit your Lili Bank Account. For errors involving new Lili Bank Account, POS transactions or foreign-initiated transactions, we may take up to ninety (90) days to investigate your complaint or question. For a new Lili Bank Account, we may take up to twenty (20) business days to credit your Lili Bank Account for the amount you think is in error. We will tell you the results within three (3) business days after completing the investigation. If we decide that there was no error, we will send you a written explanation. Copies of the documentation used in the investigation may be obtained by contacting us at the phone number or address shown at the beginning of this section. If you need more information about this program's error-resolution procedures, call 1-855-545-4380.