

Bank Of America, N. A.  
101 South Tryon Street  
Charlotte, North Carolina 28255

## Statement for October 23, 2020

### Forward Service Requested

KIMBERLY M DOCHTERMAN  
7865 SUNRISE MIST WAY  
SACRAMENTO, CA 95828-3548

Customer Service:  
866-692-9374

Card Number:  
\*\*\*\* \* 7412

Period Start Date:  
09/24/2020

Period End Date:  
10/23/2020

### Summary of Transactions

#### Previous Balance (+) Credits and Adjustments (-) Purchases and Adjustments New Balance

\$ 58.47                  \$ 1,550.94                  \$ -1,607.08                  \$ 2.33

### Account Transaction Activity

Merchant Name	Posted Date	Reference Number	Transaction Details	Credit	Debit
LYFT *RIDE WED 11PM LYFT.COM, California 94104 United States of America	10/23/2020	029728637069	Purchase of Goods or Services	-	\$ -7.65
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/22/2020	029627017046	Purchase of Goods or Services	-	\$ -2.50
DOLLAR TR 6650 VALLEY DOLLAR TR 6650 VALLEY SACRAMENTO, California 95823 United States of America	10/22/2020	102219201643	Purchase of Goods or Services	-	\$ -1.40
DISCOUNT CIGARETTES AN DISCOUNT CIGARETTES AN SACRAMENTO, California 958284352 United States of America	10/22/2020	102299223302	Purchase of Goods or Services	-	\$ -9.85
STARBUCKS STORE 13558 SACRAMENTO, California 95826 United States of America	10/22/2020	029621100252	Purchase of Goods or Services	-	\$ -8.50
TARGET 00003103 SACRAMENTO, California 95818 United States of America	10/22/2020	029676091012	Purchase Return	\$ 9.05	-
TARGET 00003103 SACRAMENTO, California 95818 United States of America	10/22/2020	029625091017	Purchase of Goods or Services	-	\$ -49.64
UBER TRIP HELP.UBER.COM, California 94105 United States of America	10/22/2020	029625717165	Purchase of Goods or Services	-	\$ -13.44
MCDONALD'S F32702 SACRAMENTO, California 95823 United States of America	10/22/2020	029524740273	Purchase of Goods or Services	-	\$ -2.16
WM SUPERCENTER #2735 916-427-9719, California 95823 United States of America	10/22/2020	029629400152	Purchase of Goods or Services	-	\$ -13.72
WALGREENS #6613 SACRAMENTO, California 95818 United States of America	10/22/2020	029621000686	Purchase of Goods or Services	-	\$ -19.51
76 - U-PAC 5437 2708 SACRAMENTO, California 95823 United States of America	10/21/2020	029529002937	Purchase of Goods or Services	-	\$ -15.64
ROSS STORES #1797 SACRAMENTO, California 95823 United States of America	10/21/2020	029527004024	Purchase of Goods or Services	-	\$ -86.30
CA DMV FEE 678-7315516, California 95945 United States of America	10/21/2020	029529162950	Purchase of Goods or Services	-	\$ -0.04
STATE OF CALIF DMV INT SC 800-7770133, California 95818 United States of America	10/21/2020	029526152957	Purchase of Goods or Services	-	\$ -2.00
UBER TRIP HELP.UBER.COM, California 94105 United States of America	10/21/2020	029522717116	Purchase of Goods or Services	-	\$ -10.54
LYFT *RIDE TUE 12PM LYFT.COM, California 94104 United States of America	10/21/2020	029425637861	Purchase of Goods or Services	-	\$ -9.75
ARCO#83193GERBE ARCO#83193GERBE SACRAMENTO, California 95828 United States of America	10/21/2020	029565170930	Purchase of Goods or Services	-	\$ -6.08

Merchant Name	Posted Date	Reference Number	Transaction Details	Credit	Debit
CA EDD DEPOSIT CO.ENTDESC	10/19/2020	910858470904	ACH Load Credit	\$ 126.00	-
CA EDD DEPOSIT CO.ENTDESC	10/19/2020	910858423027	ACH Load Credit	\$ 126.00	-
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/16/2020	029023017052	Purchase of Goods or Services	-	\$ -2.50
TARGET 00015271 SACRAMENTO, California 95823 United States of America	10/16/2020	028925091017	Purchase of Goods or Services	-	\$ -6.94
CA DMV FEE 678-7315516, California 95945 United States of America	10/15/2020	028921162891	Purchase of Goods or Services	-	\$ -0.04
STATE OF CALIF DMV INT SC 800-7770133, California 95818 United States of America	10/15/2020	028929152897	Purchase of Goods or Services	-	\$ -2.00
BODHI PRINT CENTER SACRAMENTO, California 95823 United States of America	10/14/2020	028823623200	Purchase of Goods or Services	-	\$ -8.00
7-ELEVEN 7-ELEVEN SACRAMENTO, California 95828-0000 United States of America	10/14/2020	981142	Purchase of Goods or Services	-	\$ -3.13
TMOBILE*POSTPAID FDP 800-937-8997, Washington 98006 United States of America	10/14/2020	028820100321	Purchase of Goods or Services	-	\$ -69.78
LYFT *RIDE TUE 2PM LYFT.COM, California 94104 United States of America	10/14/2020	028720637231	Purchase of Goods or Services	-	\$ -10.15
UBER TRIP HELP.UBER.COM, California 94105 United States of America	10/14/2020	028823743648	Purchase of Goods or Services	-	\$ -11.22
UBER TRIP HELP.UBER.COM, California 94105 United States of America	10/13/2020	028729745627	Purchase of Goods or Services	-	\$ -7.38
UBER TRIP HELP.UBER.COM, California 94105 United States of America	10/13/2020	028723713636	Purchase of Goods or Services	-	\$ -12.98
RITE AID STORE - 6083 RITE AID STORE - 6083 SACRAMENTO, California 958284302 United States of America	10/13/2020	028720383017	Purchase of Goods or Services	-	\$ -16.44
Wal-Mart Super Center Wal-Mart Super Center SACRAMENTO, California 95829 United States of America	10/13/2020	101311621000	Purchase of Goods or Services	-	\$ -73.19
ARCO#83193GERBE ARCO#83193GERBE SACRAMENTO, California 95828 United States of America	10/13/2020	028765177252	Purchase of Goods or Services	-	\$ -2.49
CHEVRON 0209656 SACRAMENTO, California 95828 United States of America	10/13/2020	028726100635	Purchase of Goods or Services	-	\$ -48.00
LYFT *RIDE MON 12PM LYFT.COM, California 94104 United States of America	10/13/2020	028627637149	Purchase of Goods or Services	-	\$ -10.11
UBER TRIP HELP.UBER.COM, California 94105 United States of America	10/13/2020	028728715588	Purchase of Goods or Services	-	\$ -10.04
WAL-MART #2735 SACRAMENTO, California 95823 United States of America	10/13/2020	028728091000	Purchase of Goods or Services	-	\$ -14.06
CA EDD DEPOSIT CO.ENTDESC	10/12/2020	237999896683	ACH Load Credit	\$ 300.00	-
GROCERY OUTLET OF S SACRAMENTO, California 95823 United States of America	10/12/2020	028520740261	Purchase of Goods or Services	-	\$ -8.30
CHEVRON 0209656 SACRAMENTO, California 95828 United States of America	10/11/2020	028525100705	Purchase of Goods or Services	-	\$ -12.60
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/11/2020	028527017056	Purchase of Goods or Services	-	\$ -2.50
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/11/2020	028529017056	Purchase of Goods or Services	-	\$ -1.25
CHEVRON 0209656 SACRAMENTO, California 95828 United States of America	10/11/2020	028528100669	Purchase of Goods or Services	-	\$ -3.64
OFFICE DE 7933 E. STOC OFFICE DE 7933 E. STOC SACRAMENTO, California 95823 United States of America	10/11/2020	000000427721	Purchase Return	\$ 29.35	-
FOODSCO # 7421 W. STOC FOODSCO # 7421 W. STOC SACRAMENTO, California 95823 United States of America	10/10/2020	000000699137	Purchase of Goods or Services	-	\$ -3.60
WAL-MART #2735 SACRAMENTO, California 95823 United States of America	10/10/2020	028471360714	Purchase Return	\$ 7.24	-
APPLE.COM/BILL 800-275-2273, California 95014 United States of America	10/10/2020	028322828707	Purchase of Goods or Services	-	\$ -14.99
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/09/2020	028320017049	Purchase of Goods or Services	-	\$ -2.50
FOODSCO # 8122 GERBER FOODSCO # 8122 GERBER SACRAMENTO, California 95828 United States of America	10/09/2020	000000917827	Purchase of Goods or Services	-	\$ -4.16
APPLE.COM/BILL 800-275-2273, California 95014 United States of America	10/09/2020	028322828717	Purchase of Goods or Services	-	\$ -9.99

Merchant Name	Posted Date	Reference Number	Transaction Details	Credit	Debit
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/09/2020	028325100889	Purchase of Goods or Services	-	\$ -1.99
RITE AID STORE - 6083 RITE AID STORE - 6083 SACRAMENTO, California 958284302 United States of America	10/09/2020	028314210624	Purchase of Goods or Services	-	\$ -7.11
CHEVRON 0209656 SACRAMENTO, California 95828 United States of America	10/09/2020	028326100963	Purchase of Goods or Services	-	\$ -10.15
FOODSCO # 8122 GERBER FOODSCO # 8122 GERBER SACRAMENTO, California 95828 United States of America	10/09/2020	000000573111	Purchase of Goods or Services	-	\$ -5.04
WAL-MART #4393 NORTH HIGHLAN, California 95660 United States of America	10/08/2020	028278360702	Purchase Return	\$ 24.11	-
ARCO#04398WRAIC ARCO#04398WRAIC SACRAMENTO, California 95821 United States of America	10/08/2020	028201249374	Purchase of Goods or Services	-	\$ -2.98
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028225100447	Purchase of Goods or Services	-	\$ -1.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028272100441	Purchase Return	\$ 7.99	-
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028274100441	Purchase Return	\$ 14.99	-
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028273100441	Purchase Return	\$ 9.99	-
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028228100441	Purchase of Goods or Services	-	\$ -1.99
LYFT *RIDE WED 8PM LYFT.COM, California 94104 United States of America	10/08/2020	028223637759	Purchase of Goods or Services	-	\$ -19.81
SHELL OIL 10008201005 SACRAMENTO, California 95821 United States of America	10/08/2020	028221548235	Purchase of Goods or Services	-	\$ -3.88
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028227100210	Purchase of Goods or Services	-	\$ -1.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028226100210	Purchase of Goods or Services	-	\$ -1.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/08/2020	028220100201	Purchase of Goods or Services	-	\$ -1.99
LYFT *RIDE WED 2AM LYFT.COM, California 94104 United States of America	10/08/2020	028222637735	Purchase of Goods or Services	-	\$ -23.60
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/07/2020	028125100991	Purchase of Goods or Services	-	\$ -0.99
TMOBILE*POSTPAID PDA 800-937-8997, Washington 98006 United States of America	10/07/2020	028121100982	Purchase of Goods or Services	-	\$ -58.01
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/07/2020	028120100956	Purchase of Goods or Services	-	\$ -1.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/07/2020	028122100738	Purchase of Goods or Services	-	\$ -1.99
LYFT *RIDE TUE 2PM LYFT.COM, California 94104 United States of America	10/07/2020	028129637669	Purchase of Goods or Services	-	\$ -9.92
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/07/2020	028122100537	Purchase of Goods or Services	-	\$ -1.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/07/2020	028122100537	Purchase of Goods or Services	-	\$ -1.99
SHELL OIL 10008201005 SACRAMENTO, California 95821 United States of America	10/07/2020	028122548235	Purchase of Goods or Services	-	\$ -9.68
SHELL OIL 10008201005 SACRAMENTO, California 95821 United States of America	10/07/2020	028123548234	Purchase of Goods or Services	-	\$ -5.10
CHEVRON 0209656 SACRAMENTO, California 95828 United States of America	10/07/2020	028128100669	Purchase of Goods or Services	-	\$ -4.38
FOODSCO # 8122 GERBER FOODSCO # 8122 GERBER SACRAMENTO, California 95828 United States of America	10/07/2020	000000757591	Purchase of Goods or Services	-	\$ -22.74
PALS WINE & LIQUOR PALS WINE & LIQUOR SACRAMENTO, California 958280000 United States of America	10/06/2020	100728005410	Purchase of Goods or Services	-	\$ -29.20
INAGAR WHOLESALE BEAUTY S SACRAMENTO, California 95823 United States of America	10/06/2020	028021578000	Purchase of Goods or Services	-	\$ -16.31
UBER TRIP HELP.UBER.COM, California 94105 United States of America	10/06/2020	028026713181	Purchase of Goods or Services	-	\$ -2.30
LYFT *RIDE TUE 6AM LYFT.COM, California 94104 United States of America	10/06/2020	028026637605	Purchase of Goods or Services	-	\$ -18.20
LYFT *RIDE TUE 9AM LYFT.COM, California 94104 United States of America	10/06/2020	028021637624	Purchase of Goods or Services	-	\$ -11.21

Merchant Name	Posted Date	Reference Number	Transaction Details	Credit	Debit
APPLE.COM/BILL 800-275-2273, California 95014 United States of America	10/06/2020	028026828709	Purchase of Goods or Services	-	\$ -1.99
PALS WINE & LIQUOR PALS WINE & LIQUOR SACRAMENTO, California 958280000 United States of America	10/06/2020	100617005372	Purchase of Goods or Services	-	\$ -3.00
RITE AID STORE - 6083 RITE AID STORE - 6083 SACRAMENTO, California 958284302 United States of America	10/06/2020	028021214122	Purchase of Goods or Services	-	\$ -26.18
FOODSCO # 8122 GERBER FOODSCO # 8122 GERBER SACRAMENTO, California 95828 United States of America	10/06/2020	000000040352	Purchase of Goods or Services	-	\$ -10.62
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/06/2020	028026100153	Purchase of Goods or Services	-	\$ -1.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/06/2020	028020100075	Purchase of Goods or Services	-	\$ -1.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/06/2020	028022100075	Purchase of Goods or Services	-	\$ -7.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/06/2020	028021100075	Purchase of Goods or Services	-	\$ -9.99
APPLE.COM/BILL 866-712-7753, California 95014 United States of America	10/06/2020	028026100075	Purchase of Goods or Services	-	\$ -14.99
WM SUPERC Wal-Mart Sup WM SUPERC Wal-Mart Sup SACRAMENTO, California 95829 United States of America	10/06/2020	000000043635	Purchase of Goods or Services	-	\$ -59.15
LYFT *RIDE TUE 1AM LYFT.COM, California 94104 United States of America	10/06/2020	028023637595	Purchase of Goods or Services	-	\$ -17.00
LYFT *RIDE TUE 4AM LYFT.COM, California 94104 United States of America	10/06/2020	028026637600	Purchase of Goods or Services	-	\$ -24.04
LYFT *CANCEL FEE LYFT.COM, California 94104 United States of America	10/06/2020	028024637599	Purchase of Goods or Services	-	\$ -5.00
7-ELEVEN 7-ELEVEN SACRAMENTO, California 95828-0000 United States of America	10/06/2020	968962	Purchase of Goods or Services	-	\$ -2.89
CHEVRON 0209656 SACRAMENTO, California 95828 United States of America	10/06/2020	028023100982	Purchase of Goods or Services	-	\$ -4.28
CHEVRON 0209656 SACRAMENTO, California 95828 United States of America	10/06/2020	028025100982	Purchase of Goods or Services	-	\$ -1.64
SHELL SERVICE STATION SHELL SERVICE STATION SACRAMENTO, California 95823 United States of America	10/06/2020	028011022890	Purchase of Goods or Services	-	\$ -17.78
DOLLAR TR 7020 STOCKTO DOLLAR TR 7020 STOCKTO SACRAMENTO, California 95823 United States of America	10/06/2020	000000754137	Purchase of Goods or Services	-	\$ -31.42
WM SUPERC Wal-Mart Sup WM SUPERC Wal-Mart Sup SACRAMENTO, California 95829 United States of America	10/06/2020	000000733750	Purchase of Goods or Services	-	\$ -46.00
LK344208 7314 ELSIE AVE SACRAMENTO, California 95828 United States of America	10/06/2020	028008734258	ATM Cash Withdrawal	-	\$ -42.50
CA EDD DEPOSIT CO.ENTDESC	10/06/2020	708628202043	ACH Load Credit	\$ 300.00	-
CA EDD DEPOSIT CO.ENTDESC	10/06/2020	708628165905	ACH Load Credit	\$ 126.00	-
CA EDD DEPOSIT CO.ENTDESC	10/06/2020	708628135419	ACH Load Credit	\$ 126.00	-
PALS WINE & LIQUOR PALS WINE & LIQUOR SACRAMENTO, California 958280000 United States of America	10/05/2020	100679005273	Purchase of Goods or Services	-	\$ -6.06
FOODSCO # 8122 GERBER FOODSCO # 8122 GERBER SACRAMENTO, California 95828 United States of America	10/05/2020	000000473215	Purchase of Goods or Services Adj.	\$ 8.36	-
FOODSCO # 8122 GERBER FOODSCO # 8122 GERBER SACRAMENTO, California 95828 United States of America	10/05/2020	000000473215	Purchase of Goods or Services	-	\$ -8.36
TARGET T- 7505 Laguna TARGET T- 7505 Laguna Elk Grove, California 95758 United States of America	10/04/2020	000000702775	Purchase Return	\$ 8.69	-
TARGET T- 7505 Laguna TARGET T- 7505 Laguna Elk Grove, California 95758 United States of America	10/04/2020	000000548179	Purchase Return	\$ 27.17	-
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/02/2020	027627017064	Purchase of Goods or Services	-	\$ -2.50
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/02/2020	027627017064	Purchase of Goods or Services	-	\$ -2.50
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	10/01/2020	027521017048	Purchase of Goods or Services	-	\$ -2.50
TARGET T- 8101 Cosumne TARGET T- 8101 Cosumne Sacramento, California 95823 United States of America	09/30/2020	000000756288	Purchase of Goods or Services	-	\$ -66.58
TARGET T- 8101 Cosumne TARGET T- 8101 Cosumne Sacramento, California 95823 United States of America	09/30/2020	000000066637	Purchase of Goods or Services	-	\$ -61.32

Merchant Name	Posted Date	Reference Number	Transaction Details	Credit	Debit
LYFT *RIDE MON 7PM LYFT.COM, California 94104 United States of America	09/30/2020	027423637997	Purchase of Goods or Services	-	\$ -10.28
FOODSCO # 8122 GERBER FOODSCO # 8122 GERBER SACRAMENTO, California 95828 United States of America	09/29/2020	000000997488	Purchase of Goods or Services	-	\$ -29.07
LYFT *RIDE MON 2PM LYFT.COM, California 94104 United States of America	09/29/2020	027226637912	Purchase of Goods or Services	-	\$ -10.04
BEDBATH&BEYOND# 9145 W St BEDBATH&BEYOND# 9145 W St ELK GROVE, California United States of America	09/28/2020	027223756549	Purchase of Goods or Services	-	\$ -26.28
SAVE MART#619SA SAVE MART#619SA SACRAMENTO, California 95828 United States of America	09/28/2020	027224895934	Purchase of Goods or Services	-	\$ -8.35
LYFT *CANCEL FEE LYFT.COM, California 94104 United States of America	09/27/2020	027129637811	Purchase of Goods or Services	-	\$ -5.00
BC UBER CASH 800-592-8996, Delaware 19809 United States of America	09/27/2020	027120743592	Purchase of Goods or Services	-	\$ -25.00
WAL-MART #3081 WAL-MART #3081 SACRAMENTO, California 95829 United States of America	09/27/2020	027130818262	Purchase of Goods or Services	-	\$ -14.76
RITE AID STORE - 6083 RITE AID STORE - 6083 SACRAMENTO, California 958284302 United States of America	09/27/2020	027116185172	Purchase of Goods or Services	-	\$ -29.99
CA EDD DEPOSIT CO.ENTDESC	09/27/2020	956359370065	ACH Load Credit	\$ 300.00	-
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	09/25/2020	026929017048	Purchase of Goods or Services	-	\$ -2.50
SACRAMENTO REGIONAL TR 916-557-4545, California 95816 United States of America	09/24/2020	026827017045	Purchase of Goods or Services	-	\$ -2.50
CHEVRON 0091295 SACRAMENTO, California 95818 United States of America	09/24/2020	026820100543	Purchase of Goods or Services	-	\$ -1.84
HELP-U-FILE INC. SACRAMENTO, California 95826 United States of America	09/24/2020	026826100380	Purchase of Goods or Services	-	\$ -50.00
			Totals	\$	\$
				1,550.94	-1,607.08

## Summary of Fees

### Fees for Current Statement Year-To-Date Fees

\$ 0.00                      \$ 7.00

**Privacy Notice** - Federal law requires us to tell you how we collect, share, and protect your personal information. Our privacy policy has not changed and you may review our policy and practices with respect to your personal information at [www.bankofamerica.com/prepaidprivacynotice](http://www.bankofamerica.com/prepaidprivacynotice) or we will mail you a free copy upon request if you call us at (855) 333-4896 (English), (855) 355-5057 (Spanish).

### CARDHOLDERS WHO RECEIVE MONTHLY ACCOUNT STATEMENTS BY MAIL

#### In Case of Errors or Questions About Your Electronic Transfers:

Telephone us at (866) 692-9374, (866) 656-5913 TTY, or (423) 262-1650 (Collect when calling outside the U.S.), or write to us at Bank of America, P.O. Box 8488, Gray, TN 37615-8488.

Call or write us as soon as you can if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared:

1. Tell us your name and Account number.
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your Account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

### CARDHOLDERS WHO DO NOT RECEIVE MONTHLY ACCOUNT STATEMENTS BY MAIL

#### In Case of Errors or Questions About Your Electronic Transfers:

Telephone us at (866) 692-9374, (866) 656-5913 TTY, or (423) 262-1650 (Collect when calling outside the U.S.), or write to us at Bank of America, P.O. Box 8488, Gray, TN 37615-8488.

Call or write us as soon as you can if you think in your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after the earlier of the date you electronically access your Account, if the error could be viewed in your electronic history, or the date we sent the FIRST written history on which the error appeared; but in any event you must report the error no more than 120 days after the transaction allegedly in error was credited or debited to your Account:

1. Tell us your name and Account number.
2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information.
3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your Account for the amount you think is in error, so that you will have the use of the money during the time it takes us to complete our investigation.

**eCommunications**

You may request that rather than receiving your monthly Account statement or notices by mail, you can review them on this website. Monthly Account statements posted to this website will be available for at least 12 months.

You can withdraw this request to not receive your monthly Account statement or notices by mail by calling us at (866) 692-9374. You may also obtain copies of your statements by calling us at (866) 692-9374. A fee may apply for copies.