



P.O. Box 15284
Wilmington, DE 19850

JUAN A RIVERA RIVERA
3474 SIESTA WAY
OXNARD, CA 93033-8103

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv SafeBalance Banking

for December 25, 2020 to January 25, 2021

Account number: 3251 4778 1983

JUAN A RIVERA RIVERA

Account summary

Beginning balance on December 25, 2020	\$233.37
Deposits and other additions	1,030.00
ATM and debit card subtractions	-536.99
Other subtractions	-14.99
Service fees	-11.44
Ending balance on January 25, 2021	\$699.95

¿Estados de cuenta en español?
¡Podemos hacerlos para usted!

Llame al **800.688.6086** o visite
su centro financiero más cercano.

Se aplican exclusiones. No se encuentra disponible para cuentas comerciales,
Merrill, Private Bank y Pequeñas Empresas.

Statements in Spanish?
We can do that for you!

Call **800.432.1000**, or visit
your nearest financial center.

Exclusions apply. Not available for Commercial, Merrill, Private Bank
and Small Business accounts.

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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
01/19/21	BKOFAMERICA ATM 01/16 #000001715 DEPOSIT OXNARD MAIN OXNARD CA	430.00
01/25/21	BKOFAMERICA ATM 01/23 #000004560 DEPOSIT OXNARD MAIN OXNARD CA	600.00
Total deposits and other additions		\$1,030.00

Withdrawals and other subtractions


ATM and debit card subtractions


Date	Description	Amount
12/28/20	CHECKCARD 1224 SORIANA469 SANTA FE TIJUANA BCN 74049380360514832961815	-22.51
12/28/20	CHECKCARD 1225 GOOGLE *GARENA g.co/helppay# 74313300360100353866554	-5.80
12/28/20	CHECKCARD 1226 GOOGLE *GARENA g.co/helppay# 74313300361100779608027	-2.98
12/28/20	CHECKCARD 1226 SORIANA469 SANTA FE TIJUANA BCN 74049380362514832966028	-37.72
12/29/20	CHECKCARD 1228 GOOGLE *GARENA g.co/helppay# 74313300363100832293179	-1.06
12/29/20	HONGKONGBANK(M 12/29 #000005744 WITHDRWL H S B C JUANA, B. C M	-144.57
01/19/21	LA MICHOACANA 01/16 #000102676 PURCHASE LA MICHOACANA AZT OXNARD CA	-6.99
01/19/21	BKOFAMERICA ATM 01/18 #000009513 WITHDRWL OXNARD MAIN OXNARD CA	-50.00
01/21/21	CHECKCARD 0120 APPLE.COM/BILL 866-712-7753 CA 24692161020100122776054	-9.99
01/25/21	CHECKCARD 0121 7558 GOLDS GYM OXNARD CA 24910161022013107026334	-38.97
01/25/21	Wal-Mart Super 01/24 #000838036 PURCHASE Wal-Mart Super Ce OCEANSIDE CA	-158.00
01/25/21	WAL-MART #5637 01/24 #000635307 PURCHASE WAL-MART #5637 OCEANSIDE CA	-10.89
01/25/21	CHECKCARD 0125 CHEVRON 0202033 LOS ANGELES CA 24692161025100177790898	-47.51
Total ATM and debit card subtractions		-\$536.99


continued on the next page

Simple steps you can take to help combat fraud

Just keeping your contact information up to date helps ensure that:

- 

You are contacted quickly about suspicious activity
- 

Your cards are mailed to you and not someone else
- 

You get statements and other important documents promptly

Verify your contact information and see other ways you can stay protected at bankofamerica.com/FraudChecklist.

Withdrawals and other subtractions - continued

Other subtractions

Date	Description	Amount
12/28/20	FITNESS 19 ABC DES:CLUB FEES ID:2035800415049 INDN:Juan Rivera CO ID:1710602737 PPD PMT INFO: - FITNESS 19 888-827-9262	-14.99

Total other subtractions **-\$14.99**

Service fees

Date	Transaction description	Amount
12/28/20	CHECKCARD 1226 SORIANA469 SANTA FE TIJUANA BCN 74049380362514832966028 INTERNATIONAL TRANSACTION FEE	-1.13
12/28/20	CHECKCARD 1224 SORIANA469 SANTA FE TIJUANA BCN 74049380360514832961815 INTERNATIONAL TRANSACTION FEE	-0.68
12/28/20	CHECKCARD 1225 GOOGLE *GARENA g.co/helppay# 74313300360100353866554 INTERNATIONAL TRANSACTION FEE	-0.17
12/28/20	CHECKCARD 1226 GOOGLE *GARENA g.co/helppay# 74313300361100779608027 INTERNATIONAL TRANSACTION FEE	-0.09
12/29/20	HONGKONGBANK(M 12/29 #000005744 WITHDRWL H S B C JUANA, B. C M FEE	-5.00
12/29/20	HONGKONGBANK(M 12/29 #000005744 WITHDRWL H S B C JUANA, B. C M INTERNATIONAL TRANSACTION FEE	-4.34
12/29/20	CHECKCARD 1228 GOOGLE *GARENA g.co/helppay# 74313300363100832293179 INTERNATIONAL TRANSACTION FEE	-0.03

Total service fees **-\$11.44**

Note your Ending Balance already reflects the subtraction of Service Fees.

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