




P.O. Box 15284
Wilmington, DE 19850

ADRIANA E CONTRERAS
12040 MOLETTE ST
NORWALK, CA 90650-6661

Customer service information

-  Customer service: 1.800.432.1000
- En Español: 1.800.688.6086
-  bankofamerica.com
-  Bank of America, N.A.
P.O. Box 25118
Tampa, FL 33622-5118

Your Adv Plus Banking

for November 14, 2020 to December 16, 2020

Account number: 3251 3550 1382

ADRIANA E CONTRERAS

Account summary

Beginning balance on November 14, 2020	\$1,017.15
Deposits and other additions	3,009.11
Withdrawals and other subtractions	-3,659.56
Checks	-0.00
Service fees	-2.50
Ending balance on December 16, 2020	\$364.20



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IMPORTANT INFORMATION: BANK DEPOSIT ACCOUNTS

How to Contact Us - You may call us at the telephone number listed on the front of this statement.

Updating your contact information - We encourage you to keep your contact information up-to-date. This includes address, email and phone number. If your information has changed, the easiest way to update it is by visiting the Help & Support tab of Online Banking.

Deposit agreement - When you opened your account, you received a deposit agreement and fee schedule and agreed that your account would be governed by the terms of these documents, as we may amend them from time to time. These documents are part of the contract for your deposit account and govern all transactions relating to your account, including all deposits and withdrawals. Copies of both the deposit agreement and fee schedule which contain the current version of the terms and conditions of your account relationship may be obtained at our financial centers.

Electronic transfers: In case of errors or questions about your electronic transfers - If you think your statement or receipt is wrong or you need more information about an electronic transfer (e.g., ATM transactions, direct deposits or withdrawals, point-of-sale transactions) on the statement or receipt, telephone or write us at the address and number listed on the front of this statement as soon as you can. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared.

- Tell us your name and account number.
- Describe the error or transfer you are unsure about, and explain as clearly as you can why you believe there is an error or why you need more information.
- Tell us the dollar amount of the suspected error.

For consumer accounts used primarily for personal, family or household purposes, we will investigate your complaint and will correct any error promptly. If we take more than 10 business days (10 calendar days if you are a Massachusetts customer) (20 business days if you are a new customer, for electronic transfers occurring during the first 30 days after the first deposit is made to your account) to do this, we will provisionally credit your account for the amount you think is in error, so that you will have use of the money during the time it will take to complete our investigation.

For other accounts, we investigate, and if we find we have made an error, we credit your account at the conclusion of our investigation.

Reporting other problems - You must examine your statement carefully and promptly. You are in the best position to discover errors and unauthorized transactions on your account. If you fail to notify us in writing of suspected problems or an unauthorized transaction within the time period specified in the deposit agreement (which periods are no more than 60 days after we make the statement available to you and in some cases are 30 days or less), we are not liable to you and you agree to not make a claim against us, for the problems or unauthorized transactions.

Direct deposits - If you have arranged to have direct deposits made to your account at least once every 60 days from the same person or company, you may call us to find out if the deposit was made as scheduled. You may also review your activity online or visit a financial center for information.

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Deposits and other additions

Date	Description	Amount
11/27/20	BOYS & GIRLS CLU DES:PAYROLL ID:0QA23 34610FJP1 INDN:CONTRERAS, ADRIANA CO ID:1956112702 PPD	869.60
12/11/20	BOYS & GIRLS CLU DES:PAYROLL ID:0QA23 34610FJP1 INDN:CONTRERAS, ADRIANA CO ID:1956112702 PPD	839.51
12/15/20	LENDUMO CR DES:ONLINE PMT ID:2012141658125WD INDN:ADRIANA CONTRERAS CO ID:9029340880 WEB	1,300.00

Total deposits and other additions

\$3,009.11

Withdrawals and other subtractions

Date	Description	Amount
11/16/20	CHECKCARD 1113 MCDONALD'S F754 NORWALK CA 24427330319710065061422	-13.64
11/16/20	CHECKCARD 1114 RENT A CENTER #875 562-868-4222 CA 24445000320600131741434 RECURRING	-49.39
11/16/20	CHECKCARD 1114 RENT A CENTER #875 562-868-4222 CA 24445000320600131741350 RECURRING	-47.40
11/16/20	GAMESTOP #2379 11/14 #000406067 PURCHASE GAMESTOP #2379 13 NORWALK CA	-50.00
11/16/20	CHECKCARD 1115 STARBUCKS STORE 27974 NORWALK CA 24692160320100852819412	-13.05
11/20/20	CHECKCARD 1120 SPECTRUM 855-707-7328 MO 24692160325100895701556	-189.20
11/20/20	BANK OF AMERICA CREDIT CARD Bill Payment	-25.00
11/23/20	CHECKCARD 1119 STARBUCKS STORE 06669 GARDEN GROVE CA 24692160325100365550533	-5.45
11/23/20	CHECKCARD 1120 LU PARKWATER WEB 800-782-2506 AZ 24692160325100418981818	-104.00
11/23/20	CHECKCARD 1120 STARBUCKS STORE 06669 GARDEN GROVE CA 24692160326100183740257	-5.45
11/23/20	CHECKCARD 1121 TST* ON + ON KITCHEN - NORWALK CA 24137460326100312078394	-13.12
11/23/20	WELLS FARGO BA 11/21 #000906294 WITHDRWL NORWALK ALONDRA NORWALK CA	-183.00
11/23/20	CHECKCARD 1121 HONG KONG BAN JUM BP BUENA PARK CA 24765170327030037577706	-20.41
11/23/20	BURLINGTON STO 11/22 #000770368 PURCHASE BURLINGTON STORES CERRITOS CA	-118.13

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Withdrawals and other subtractions - continued

Date	Description	Amount
11/23/20	SOUTHERN CALIFORNIA GAS COMPANY Bill Payment	-22.92
11/27/20	CHECKCARD 1124 RM STORE 51 42 GARDEN G GARDEN GROVE CA 24269790330500631249739	-27.17
11/30/20	CHECKCARD 1127 MCDONALD'S F14440 NORWALK CA 24427330332740266777842	-20.32
11/30/20	CHECKCARD 1128 STARBUCKS STORE 27974 NORWALK CA 24692160333100213032726	-14.65
11/30/20	CHECKCARD 1128 RENT A CENTER #875 562-868-4222 CA 24445000334600267136486 RECURRING	-96.80
11/30/20	OLD NAVY US 34 11/28 #000240377 PURCHASE OLD NAVY US 3490 CERRITOS CA	-66.51
12/01/20	99-CENTS-ONLY 12/01 #000214908 PURCHASE 99-CENTS-ONLY #0 NORWALK CA	-6.59
12/03/20	CHECKCARD 1201 JACK IN THE BOX 0217 NORWALK CA 24692160338100617387721	-16.96
12/07/20	Zelle Transfer Conf# b34679b09; STEPHANY	-500.00
12/07/20	MINISO DEPOT C 12/05 #000230938 PURCHASE MINISO DEPOT CERR CERRITOS CA	-11.90
12/07/20	CHECKCARD 1205 Q LUV 886 CERRITOS CA 24765010341010000124736	-29.55
12/07/20	CHECKCARD 1205 CINNABON 126 CERRITOS CA 24231680341796368518966	-11.59
12/07/20	7-ELEVEN 12/05 #000102136 PURCHASE 7-ELEVEN NORWALK CA	-6.59
12/07/20	Wal-Mart Super 12/06 #000222785 PURCHASE Wal-Mart Super Ce CERRITOS CA	-19.51
12/08/20	CHECKCARD 1208 ARCO42151001 NORWALK CA	-15.35
12/11/20	7-ELEVEN 12/11 #000266909 PURCHASE 7-ELEVEN GARDEN GROVE CA	-2.19
12/11/20	BKOFAMERICA ATM 12/11 #000009607 WITHDRWL LINCOLN & VALLEY BUENA PARK CA	-80.00
12/14/20	RENT A CENTER 12/12 #000705264 PURCHASE RENT A CENTER #8 NORWALK CA	-94.81
12/14/20	CHECKCARD 1213 TST* ON + ON KITCHEN - NORWALK CA 24137460348100548435693	-10.58
12/15/20	BKOFAMERICA ATM 12/15 #000005092 WITHDRWL NORWALK SQUARE NORWALK CA	-500.00
12/15/20	BKOFAMERICA ATM 12/15 #000005093 WITHDRWL NORWALK SQUARE NORWALK CA	-500.00
12/15/20	CVS/PHARM 0886 12/15 #000228484 PURCHASE CVS/PHARM 08865-- Norwalk CA	-300.00
12/15/20	CAPITAL ONE AUTO DES:CARPAY ID:006204141415073 INDN:STEPHANY J MONTENEGRO CO ID:9541719806 PPD	-438.33
12/15/20	BANK OF AMERICA CREDIT CARD Bill Payment	-30.00

Total withdrawals and other subtractions**-\$3,659.56**

Service fees

Your Overdraft and NSF: Returned Item fees for this statement period and year to date are shown below.

	Total for this period	Total year-to-date
Total Overdraft fees	\$0.00	\$0.00
Total NSF: Returned Item fees	\$0.00	\$35.00

We want to help you avoid overdraft and returned item fees. Here are a few ways to manage your account and stay on top of your balance:

- Set up Overdraft Protection in Online Banking to avoid declined transactions and save on overdraft fees
- Sign up for Alerts (footnote 1) to get an email or text message when your balance becomes low

Please call us or visit us if you have any questions or to discuss your options.

(footnote 1) You may elect to receive alerts via text or email. Bank of America does not charge for this service but your mobile carrier's message and data rates may apply. Delivery of alerts may be affected or delayed by your mobile carrier's coverage.

Date	Transaction description	Amount
11/23/20	WELLS FARGO BA 11/21 #000906294 WITHDRWL NORWALK ALONDRA NORWALK CA FEE	-2.50

Total service fees

-\$2.50

Note your Ending Balance already reflects the subtraction of Service Fees.

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